

ViewSonic Accessibility Conformance Report

EN 301 549 Edition

(Based on VPAT® Version 2.5Rev)

Name of Product / Version:

VPC11-C33-G1, VPC13-C33-G1, VPC15-C53-G1

Report Date: Aug. 1st 2025

Product Description:

ViewSonic OPS slot-in PC with Intel® processors, DDR4 memory, NVMe SSD storage, and dual-band Wi-Fi / Bluetooth module, running chromeOS, supporting a range of I/O ports, including 4K HDMI, DP1.4, USB 3.0, and Gigabit RJ45 LAN.

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Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (No) Level AA (No) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (No) Level AA (No) Level AAA (No)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.1 Report

Table 1: Conformance Criteria, Level A

Refer to Google ChromeOS, version 134 ACR

Table 2: Conformance Criteria, Level AA

Refer to Google ChromeOS, version 134 ACR

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

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Clause 4: [Functional Performance Statements \(FPS\)](#)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision Where ICT provides visual modes of operation, the ICT provides at least one mode of operation that does not require vision. This is essential for users without vision and benefits many more users in different situations.	Supports	ChromeOS includes the ChromeVox screen reader, braille-display support and full keyboard navigation, enabling non-visual operation for most tasks.
4.2.2 Usage with limited vision Where ICT provides visual modes of operation, the ICT provides features that enable users to make better use of their limited vision. This is essential for users with limited vision and benefits many more users in different situations.	Supports	ChromeOS provides magnifiers, display/text scaling, high-contrast mode, color-blind filters, and large/custom-color cursors, enabling most low-vision scenarios.
4.2.3 Usage without perception of colour Where ICT provides visual modes of operation, the ICT provides a visual mode of operation that does not require user perception of colour. This is essential for users with limited colour perception and benefits many more users in different situations.	Supports	ChromeOS offers high-contrast mode, greyscale, and color-correction filters that enable operation without color perception.
4.2.4 Usage without hearing Where ICT provides auditory modes of operation, the ICT provides at least one mode of operation that does not require hearing. This is essential for users without hearing and benefits many more users in different situations.	Supports	ChromeOS offers screen-flash visual alerts, system-wide Live Caption with custom styling, mono-audio, and fully keyboard-navigable settings, enabling complete operation without relying on hearing.
4.2.5 Usage with limited hearing Where ICT provides auditory modes of operation, the ICT provides enhanced audio features. This is essential for users with limited hearing and benefits many more users in different situations.	Supports	ChromeOS offers Mono Audio, real-time Live Caption, screen-flash alerts, and Bluetooth hearing-aid streaming, giving enhanced audio options for people with limited hearing.

Criteria	Conformance Level	Remarks and Explanations
<p>4.2.6 Usage with no or limited vocal capability</p> <p>Where ICT requires vocal input from users, the ICT provides at least one mode of operation that does not require them to generate vocal output. This is essential users with no or limited vocal capability and benefits many more users in different situations.</p>	Supports	ChromeOS offers full keyboard navigation, an on-screen keyboard with single-switch scanning, and Switch Access scanning control, so every function can be performed without producing vocal output.
<p>4.2.7 Usage with limited manipulation or strength</p> <p>Where ICT requires manual actions, the ICT provides features that enable users to make use of the ICT through alternative actions not requiring manipulation, simultaneous action or hand strength. This is essential for users with limited manipulation or strength and benefits many more users in different situations.</p>	Supports	ChromeOS offers Sticky Keys, Switch Access scanning, Automatic Clicks (dwell-to-click), an on-screen keyboard with single-switch scanning, and full keyboard navigation, enabling users with limited dexterity or strength to operate the system without simultaneous actions or fine motor control.
<p>4.2.8 Usage with limited reach</p> <p>Where ICT products are free-standing or installed, all the elements required for operation will need to be within reach of all users. This is essential for users with limited reach and benefits many more users in different situations.</p>	Not applicable	Not applicable
<p>4.2.9 Minimize photosensitive seizure triggers</p> <p>Where ICT provides visual modes of operation, the ICT provides at least one mode of operation that minimizes the potential for triggering photosensitive seizures. This is essential for users with photosensitive seizure triggers.</p>	Supports	ChromeOS offers a system-wide Reduce motion setting and high-contrast mode, keeps all core UI animations below seizure-trigger thresholds, and lets users turn off additional motion effects, thereby minimizing the risk of photosensitive seizures.
<p>4.2.10 Usage with limited cognition, language or learning</p> <p>The ICT provides features and/or presentation that makes it simpler and easier to understand, operate and use. This is</p>	Supports	ChromeOS provides Focus mode, Reading mode with Read Aloud, Dictation, Select-to-Speak, and extended-notification controls that simplify

Criteria	Conformance Level	Remarks and Explanations
essential for users with limited cognition, language or learning, and benefits many more users in different situations.		operation for users with cognitive or learning differences
4.2.11 Privacy Where ICT provides features for accessibility, the ICT maintains the privacy of users of these features at the same level as other users.	Supports	ChromeOS routes screen-reader audio to private headsets, masks sensitive text, performs Live Caption and (optional) offline dictation locally, stores accessibility preferences per user profile.

Clause 5: Generic Requirements

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information Where visual information is needed to enable the use of those functions of ICT that are closed to assistive technologies for screen reading, ICT shall provide at least one mode of operation using non-visual access to enable the use of those functions.	Supports	ChromeOS includes the ChromeVox screen reader, which users can enable with Ctrl + Alt + Z even on the sign-in and out-of-box setup screens, providing spoken access to all visual information in closed-function contexts.
5.1.3.2 Auditory output delivery including speech Where auditory output is provided as non-visual access to closed functionality, the auditory output shall be delivered: <ul style="list-style-type: none"> a) either directly by a mechanism included in or provided with the ICT; or b) by a personal headset that can be connected through a 3,5 mm audio jack, or an industry standard connection, without requiring the use of vision. 	Supports	ChromeVox speech plays through the display's speakers by default and can be routed to a personal headset via the module's tactile 3.5 mm audio jack (or other standard audio devices), all controllable from keyboard-accessible audio settings.
5.1.3.3 Auditory output correlation Where auditory output is provided as non-visual access to closed functionality, and where information is displayed on the screen, the ICT should provide auditory information that allows the user to correlate the audio with the information displayed on the screen.	Supports	ChromeVox supplies correlated speech that tracks on-screen focus and control state.
5.1.3.4 Speech output user control	Supports	ChromeVox speech can be interrupted with Ctrl / Search , and repeated with

Criteria	Conformance Level	Remarks and Explanations
Where speech output is provided as non-visual access to closed functionality, the speech output shall be capable of being interrupted and repeated when requested by the user, where permitted by security requirements.		Search + K (describe current item) or Search + R (read from current location), including on all closed-function screens.
5.1.3.5 Speech output automatic interruption Where speech output is provided as non-visual access to closed functionality, the ICT shall interrupt current speech output when a user action occurs and when new speech output begins.	Supports	ChromeVox automatically halts speech when the user navigates or when new speech begins, and users can stop (Ctrl) or repeat (Search + K / Search + R) speech on demand.
5.1.3.6 Speech output for non-text content Where ICT presents non-text content, the alternative for non-text content shall be presented to users via speech output unless the non-text content is pure decoration or is used only for visual formatting. The speech output for non-text content shall follow the guidance for "text alternative" described in WCAG 2.1 [5] Success Criterion 1.1.1.	Supports	ChromeVox speaks author-supplied alt text and can generate descriptions for unlabeled images, while ignoring purely decorative graphics.
5.1.3.7 Speech output for video information Where pre-recorded video content is needed to enable the use of closed functions of ICT and where speech output is provided as non-visual access to closed functionality, the speech output shall present equivalent information for the pre-recorded video content.	Not applicable	Not applicable
5.1.3.8 Masked entry Where auditory output is provided as non-visual access to closed functionality, and the characters displayed are masking characters, the auditory output shall not be a spoken version of the characters entered unless the auditory output is known to be delivered only to	Supports	ChromeVox suppresses character echo in password fields by default and allows full echo only on user-selected private audio devices.

Criteria	Conformance Level	Remarks and Explanations
<p>a mechanism for private listening, or the user explicitly chooses to allow non-private auditory output.</p>		
<p>5.1.3.9 Private access to personal data Where auditory output is provided as non-visual access to closed functionality, and the output contains data that is considered to be private according to the applicable privacy policy, the corresponding auditory output shall only be delivered through a mechanism for private listening that can be connected without requiring the use of vision, or through any other mechanism explicitly chosen by the user.</p>	Supports	Users can non-visually move ChromeVox speech to a 3.5 mm, USB, or Bluetooth headset, ensuring private delivery unless they explicitly keep the system speakers active.
<p>5.1.3.10 Non-interfering audio output Where auditory output is provided as non-visual access to closed functionality, the ICT shall not automatically play, at the same time, any interfering audible output that lasts longer than three seconds.</p>	Supports	Closed-function screens play no long audio that could mask ChromeVox speech, and any brief sounds can be silenced via keyboard-accessible Do Not Disturb controls.
<p>5.1.3.11 Private listening volume Where auditory output is provided as non-visual access to closed functionality and is delivered through a mechanism for private listening, ICT shall provide at least one non-visual mode of operation for controlling the volume.</p>	Supports	Users can non-visually control headset volume via tactile Volume Up/Down keys, keyboard-operable Quick Settings, and ChromeVox-specific shortcuts, across all closed-function contexts.
<p>5.1.3.12 Speaker volume Where auditory output is provided as non-visual access to closed functionality and is delivered through speakers on ICT, a non-visual incremental volume control shall be provided with output amplification up to a level of at least 65 dBA (-29 dBPaA).</p>	Supports	Speaker output on typical OPS-driven panels exceeds 65 dBA, and users can non-visually raise or lower volume via tactile keys, keyboard-operable Quick Settings or ChromeVox-specific shortcuts in every closed-function scenario.

Criteria	Conformance Level	Remarks and Explanations
<p>5.1.3.13 Volume reset</p> <p>Where auditory output is provided as non-visual access to closed functionality, a function that resets the volume to be at a level of 65 dBA or less after every use, shall be provided, unless the ICT is dedicated to a single user.</p>	Does Not Support	ChromeOS preserves the last-used volume level across sessions and provides only manual controls; it lacks an automatic mechanism to return the level to ≤ 65 dBA after each use.
<p>5.1.3.14 Spoken languages</p> <p>Where speech output is provided as non-visual access to closed functionality, speech output shall be in the same human language as the displayed content provided, except:</p> <ul style="list-style-type: none"> a) for proper names, technical terms, words of indeterminate language, and words or phrases that have become part of the vernacular of the immediately surrounding text; b) where the content is generated externally and not under the control of the ICT vendor, the present clause shall not be required to apply for languages not supported by the ICT's speech synthesizer; c) for displayed languages that cannot be selected using non-visual access; d) where the user explicitly selects a speech language that is different from the language of the displayed content. 	Supports	ChromeVox automatically speaks in the same language as the UI, lets users non-visually install or select other voices, and provides a large TTS catalogue that covers most display languages, meeting the clause and its listed exceptions.
<p>5.1.3.15 Non-visual error identification</p> <p>Where speech output is provided as non-visual access to closed functionality and an input error is automatically detected, speech output shall identify and describe the item that is in error.</p>	Supports	ChromeVox speaks both the field name and error text whenever an input error occurs.
<p>5.1.3.16 Receipts, tickets, and transactional outputs</p> <p>Where ICT is closed to visual access and provides receipts, tickets or other outputs as a result of a self-service transaction, speech</p>	Not applicable	Not applicable

Criteria	Conformance Level	Remarks and Explanations
output shall be provided which shall include all information necessary to complete or verify the transaction. In the case of ticketing machines, printed copies of itineraries and maps shall not be required to be audible.		
<p>5.1.4 Functionality closed to text enlargement</p> <p>Where any functionality of ICT is closed to the text enlargement features of platform or assistive technology, the ICT shall provide a mode of operation where the text and images of text necessary for all functionality is displayed in such a way that a non-accented capital "H" subtends an angle of at least 0,7 degrees at a viewing distance specified by the supplier.</p> <p>The subtended angle, in degrees, may be calculated from:</p> $\Psi = (180 \times H) / (\pi \times D)$ <p>Where:</p> <ul style="list-style-type: none"> • ψ is the subtended angle in degrees • H is the height of the text • D is the viewing distance • D and H are expressed in the same units 	Supports	ChromeOS permits Magnifier and display/font scaling on every screen, including OOBE and sign-in. No functionality is closed to enlargement and the additional large-text mode is unnecessary.
<p>5.1.5 Visual output for auditory information</p> <p>Where auditory information is needed to enable the use of closed functions of ICT, the ICT shall provide visual information that is equivalent to the auditory output.</p>	Supports	Every mandatory sound cue is mirrored by on-screen text or a screen-flash visual alert, ensuring users can rely on visual information instead of audio alone.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not applicable	Not applicable

Criteria	Conformance Level	Remarks and Explanations
<p>Where ICT functionality is closed to keyboards or keyboard interfaces and where input focus can be moved to a user interface element, it shall be possible to move the input focus away from that element using the same mechanism, in order to avoid trapping the input focus.</p>		
<p>5.1.7 Access without speech Where speech is needed to operate closed functions of ICT, the ICT shall provide at least one mode of operation using an alternative input mechanism that does not require speech.</p>	Not applicable	Not applicable
<p>5.2 Activation of accessibility features Where ICT has documented accessibility features, it shall be possible to activate those documented accessibility features that are required to meet a specific need without relying on a method that does not support that need.</p>	Supports	All built-in aids (ChromeVox, Magnifier, high-contrast, OSK, etc.) can be enabled entirely from the keyboard, without requiring the user to employ an inaccessible modality.
<p>5.3 Biometrics Where ICT uses biological characteristics, it shall not rely on the use of a particular biological characteristic as the only means of user identification or for control of ICT.</p>	Not applicable	Not applicable
<p>5.4 Preservation of accessibility information during conversion Where ICT converts information or communication it shall preserve all documented non-proprietary information that is provided for accessibility, to the extent that such information can be contained in or supported by the destination format.</p>	Partially Supports	ChromeOS generates tagged PDFs that retain headings, lists and alt-text when printing to PDF, but some conversions (e.g., Google Docs PDF export, complex tables) still lose or mis-order accessibility metadata, so preservation is not guaranteed in all cases.
<p>5.5 Operable parts</p>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
<p>5.5.1 Means of operation</p> <p>Where ICT has operable parts that require grasping, pinching, or twisting of the wrist to operate, an accessible alternative means of operation that does not require these actions shall be provided.</p>	Supports	The OPS compute module's only everyday control is a light-pressure push button, and ChromeOS provides keyboard shortcuts, Switch Access, on-screen keyboard, voice commands, and remote-management options, enabling full operation without grasping, pinching, or wrist-twisting.
<p>5.5.2 Operable parts discernibility</p> <p>Where ICT has operable parts, it shall provide a means to discern each operable part, without requiring vision and without performing the action associated with the operable part.</p>	Supports	The OPS module's power button and all I/O ports are tactilely identifiable without activation, and ChromeOS voices each on-screen element on focus, allowing users to discern every operable part without vision.
<p>5.6 Locking or toggle controls</p>	Heading cell – no response required	Heading cell – no response required
<p>5.6.1 Tactile or auditory status</p> <p>Where ICT has a locking or toggle control and the status of that control is visually presented to the user, the ICT shall provide at least one mode of operation where the status of the control can be determined either through touch or sound without operating the control.</p>	Supports	ChromeOS automatically speaks "Caps Lock is on/off" in password fields (and can provide continuous spoken or earcon alerts), while external keyboards typically offer tactile or LED indicators, enabling users to determine toggle-key status without vision or additional key presses.
<p>5.6.2 Visual status</p> <p>Where ICT has a locking or toggle control and the status of the control is non-visually presented to the user, the ICT shall provide</p>	Supports	ChromeOS displays a toast and tray badge whenever Caps Lock (or other toggle keys) are active, and many keyboards add an LED indicator,

Criteria	Conformance Level	Remarks and Explanations
at least one mode of operation where the status of the control can be visually determined when the control is presented.		enabling users to determine the control's status visually whenever it is presented.
<p>5.7 Key repeat</p> <p>Where ICT has a key repeat function that cannot be turned off:</p> <ul style="list-style-type: none"> a) the delay before the key repeat shall be adjustable to at least 2 seconds; and b) the key repeat rate shall be adjustable down to one character per 2 seconds. 	Not applicable	Not applicable
<p>5.8 Double-strike key acceptance</p> <p>Where ICT has a keyboard or keypad, the delay after any keystroke, during which an additional key-press will not be accepted if it is identical to the previous keystroke, shall be adjustable up to at least 0,5 seconds.</p>	Supports	ChromeOS offers the Bounce Keys feature (M133+) with an adjustable ignore-window that can be set to ≥ 0.5 second, and it can be enabled non-visually from Accessibility settings or keyboard shortcuts.
<p>5.9 Simultaneous user actions</p> <p>Where ICT has a mode of operation requiring simultaneous user actions for its operation, such ICT shall provide at least one mode of operation that does not require simultaneous user actions to operate the ICT.</p>	Supports	ChromeOS offers Sticky Keys, an on-screen keyboard with single-switch scanning, Switch Access auto-scan, Automatic Clicks, and optional voice commands, so every function can be performed without simultaneous key presses or other concurrent actions.

Clause [8: Hardware](#)

Criteria	Conformance Level	Remarks and Explanations
8.1.1 Generic requirements	Heading cell – no response required	Heading cell – no response required
8.1.2 Standard connections Where an ICT provides user input or output device connection points, the ICT shall provide at least one input and/or output connection that conforms to an industry standard non-proprietary format, directly or through the use of commercially available adapters.	Supports	VPC series support HDMI / Type-c / USB / VGA / RS-232 / RJ-45...etc. multiple industry standard non-proprietary formats of connections.
8.1.3 Colour Where the ICT has hardware aspects that use colour, colour shall not be used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports	The color of VPC series is not the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
8.2 Hardware products with speech output	Heading cell – no response required	Heading cell – no response required
8.2.1.1 Speech volume range Where ICT hardware has speech output, it shall provide a means to adjust the speech output volume level over a range of at least 18 dB.	Supports	ChromeOS provides hardware keys and a keyboard-operable volume slider that adjust ChromeVox speech across a range well exceeding 18 dB, and these controls are available from first boot through all secure and sign-in screens.
8.2.1.2 Incremental volume control Where ICT hardware has speech output and its volume control is incremental, it shall provide at least one intermediate step of 12 dB gain above the lowest volume setting.	Supports	ChromeOS' 0–100 volume ladder offers 1 dB increments from roughly –100 dBFS to 0 dBFS; step 12 already delivers a 12 dB increase over the minimum, and users can select any step with keyboard or switch controls

Criteria	Conformance Level	Remarks and Explanations
		on all screens, including closed-function areas.
<p>8.2.2.1 Fixed-line devices</p> <p>Where ICT hardware is a fixed-line communication device with speech output and which is normally held to the ear, it shall provide a means of magnetic coupling which meets the requirements of ETSI ES 200 381-1 [2] and shall carry the "T" symbol specified in ETSI ETS 300 381.</p>	Not applicable	Not applicable
<p>8.2.2.2 Wireless communication devices</p> <p>Where ICT hardware is a wireless communication device with speech output which is normally held to the ear, it shall provide a means of magnetic coupling to hearing technologies which meets the requirements of ETSI ES 200 381-2.</p>	Not applicable	Not applicable
<p>8.3 Stationary ICT</p>	Heading cell – no response required	Heading cell – no response required
<p>8.3.2.1 Unobstructed high forward reach</p> <p>Where no part of the stationary ICT obstructs the forward reach, at least one of each type of operable part shall be located no higher than 1220 mm (48 inches) above the floor of the access space. This is shown in Figure 2.</p>	Not applicable	Not applicable
<p>8.3.2.2 Unobstructed low forward reach</p> <p>Where no part of the stationary ICT obstructs the forward reach, at least one of each type of operable part shall be located no lower than 380 mm (15 inches) above the floor of the access space. This is shown in Figure 2.</p>	Not applicable	Not applicable
<p>8.3.2.3.1 Clear space</p> <p>Where an obstruction is an integral part of the stationary ICT and hinders the access to any type of operable part, the ICT shall</p>	Not applicable	Not applicable

Criteria	Conformance Level	Remarks and Explanations
<p>provide a clear space which extends beneath the obstructing element for a distance not less than the required reach depth over the obstruction.</p>		
<p>8.3.2.3.2 Obstructed (< 510 mm) forward reach Where the stationary ICT has an obstruction which is an integral part of the ICT and which is less than 510 mm (20 inches), the forward reach to at least one of each type of operable part shall be no higher than 1220 mm (48 inches) above the floor contact of the ICT. This is shown in Figure 3 (a).</p>	Not applicable	Not applicable
<p>8.3.2.3.3 Obstructed (< 635 mm) forward reach Where the stationary ICT has an obstruction which is an integral part of the ICT and which is not less than 510 mm (20 inches) but is less than 635 mm (25 inches) maximum, the forward reach to at least one of each type of operable part shall be no higher than 1120 mm (44 inches) above the floor contact of the ICT. This is shown in Figure 3 (b).</p>	Not applicable	Not applicable
<p>8.3.2.4 Knee and toe clearance width Where the space under an obstacle that is an integral part of the stationary ICT is part of access space, the clearance shall be at least 760 mm (30 inches) wide.</p>	Not applicable	Not applicable
<p>8.3.2.5 Toe clearance Where an obstacle is an integral part of the stationary ICT, a space under the obstacle that is less than 230 mm (9 inches) above the floor is considered toe clearance and shall:</p> <ul style="list-style-type: none"> a) extend 635 mm (25 inches) maximum under the whole obstacle; 	Not applicable	Not applicable

Criteria	Conformance Level	Remarks and Explanations
<p>b) provide a space at least 430 mm (17 inches) deep and 230 mm (9 inches) above the floor under the obstacle;</p> <p>c) extend no more than 150 mm (6 inches) beyond any obstruction at 230 mm (9 inches) above the floor.</p> <p>This is shown in Figure 4.</p>		
<p>8.3.2.6 Knee clearance</p> <p>Where an obstacle is an integral part of the stationary ICT, the space under the obstacle that is between 230 mm (9 inches) and 685 mm (25 inches) above the floor is considered knee clearance and shall:</p> <p>a) extend no more than 635 mm (25 inches) under the obstacle at a height of 230 mm (9 inches) above the floor;</p> <p>b) extend at least 280 mm (11 inches) under the obstacle at a height of 230 mm (9 inches) above the floor;</p> <p>c) extend at least 205 mm (8 inches) under the obstacle at a height of 685 mm (27 inches) above the floor;</p> <p>d) be permitted to be reduced in depth at a rate of 25 mm (1 inch) for each 150 mm (6 inches) in height.</p> <p>This is shown in Figure 5.</p>	Not applicable	Not applicable
<p>8.3.3.1 Unobstructed high side reach</p> <p>Where the side reach is unobstructed or obstructed by an element that is an integral part of the stationary ICT and which is less than 255 mm (10 inches), at least one of each type of operable part shall be within a high side reach which is less than or equal to 1220 mm (48 inches) above the floor of the access space.</p> <p>This is shown in Figure 6.</p>	Not applicable	Not applicable
<p>8.3.3.2 Unobstructed low side reach</p>	Not applicable	Not applicable

Criteria	Conformance Level	Remarks and Explanations
<p>Where the side reach is unobstructed or obstructed by an element that is an integral part of the stationary ICT and which is less than 255 mm (10 inches), at least one of each type of operable part shall be within a low side reach which is greater than or equal to 380 mm (15 inches) above the floor of the access space.</p> <p>This is shown in Figure 6.</p>		
<p>8.3.3.3.1 Obstructed (≤ 255 mm) side reach</p> <p>Where stationary ICT has an obstruction which is an integral part of the ICT, the height of the obstruction shall be less than 865 mm (34 inches). Where the depth of the obstruction is less than or equal to 255 mm (10 inches), the high side reach to at least one of each type of operable part shall be no higher than 1220 mm (48 inches) above the floor of the access space.</p> <p>This is shown in Figure 7 (a).</p>	Not applicable	Not applicable
<p>8.3.3.3.2 Obstructed (≤ 610 mm) side reach</p> <p>Where stationary ICT has an obstruction which is an integral part of the ICT, the height of the obstruction shall be less than 865 mm (34 inches). Where the depth of the obstruction is greater than 255 mm (10 inches) with a maximum depth of 610 mm (24 inches), the high side reach to at least one of each type of operable part shall be no higher than 1 170 mm (46 inches) above the floor of the access space.</p> <p>This is shown in Figure 7 (b).</p>	Not applicable	Not applicable
<p>8.3.4.1 Change in level</p> <p>Where stationary ICT has a floor within it, then any change of floor level within it or entering it shall be ramped with a slope no steeper than 1:48. Exceptions: a) If the change in floor level is less than or</p>	Not applicable	Not applicable

Criteria	Conformance Level	Remarks and Explanations
<p>equal to 6,4 mm (¼ inch) the change may be vertical as shown in Figure 8. b) If the change in floor level is less than or equal to 13 mm (½ inch) the change may have a slope not steeper than 1:2 as shown in Figure 9.</p>		
<p>8.3.4.2 Clear floor or ground space Where stationary ICT has an operating area within it, it shall provide a clear floor area that has the minimum dimensions of 760 mm (30 inches) by 1 220 mm (48 inches) from which to operate the ICT. This is shown in Figure 10.</p>	Not applicable	Not applicable
<p>8.3.4.3.2 Forward approach Where the operating area is inside an alcove within the stationary ICT, the alcove is deeper than 610 mm (24 inches), and where a forward approach is necessary, the dimension of the access space shall be a minimum of 915 mm (36 inches) wide. This is shown in Figure 11.</p>	Not applicable	Not applicable
<p>8.3.4.3.3 Parallel approach Where the operating area is inside an alcove within the stationary ICT, the alcove is deeper than 380 mm (15 inches), and where a parallel approach is possible, the dimension of the access space shall be a minimum of 1 525 mm (60 inches) wide. This is shown in Figure 12.</p>	Not applicable	Not applicable
<p>8.3.5 Visibility Where stationary ICT provides one or more display screens, at least one of each type of display screen shall be positioned such that the information on the screen is legible from a point located</p>	Not applicable	Not applicable

Criteria	Conformance Level	Remarks and Explanations
1015 mm (40 inches) above the centre of the floor of the operating area).		
<p>8.3.6 Installation instructions</p> <p>Installation instructions shall be made available for all stationary ICT. These instructions shall give guidance on how to install the ICT in a manner that takes into account applicable requirements for accessibility of the built environment as they apply to the installation of the ICT. Where there are no such requirements the instructions should require that the dimensions of the installed ICT conform to clauses 8.3.2 to 8.3.5 of the present document.</p>	Supports	<p>ViewSonic provides product related documents on product websites and an official Support & service web page, provides advisors with information on accessibility and compatibility features.</p> <p>User can visit ViewSonic official website for Service support at: https://www.viewsonic.com/global/support/</p>
8.4 Mechanically Operable parts	Heading cell – no response required	Heading cell – no response required
<p>8.4.1 Numeric keys</p> <p>Where provided, physical numeric keys arranged in a rectangular keypad layout shall have the number five key tactilely distinct from the other keys of the keypad.</p>	Not applicable	Not applicable
<p>8.4.2.1 Means of operation of mechanical parts</p> <p>Where a control requires grasping, pinching, or twisting of the wrist to operate it, an accessible alternative means of operation that does not require these actions shall be provided.</p>	Supports	The VPC user controls are simple push buttons, and all equivalent operations (power, reset, etc.) can be performed through Windows keyboard, voice, or on-screen methods that require no grasping, pinching, or wrist-twisting.
8.4.2.2 Force of operation of mechanical parts	Supports	The OPS's push-button controls actuate at < 13 N, and Windows 11

Criteria	Conformance Level	Remarks and Explanations
Where a control requires a force greater than 22,2 N to operate it, an accessible alternative means of operation that requires a force less than 22,2 N shall be provided.		Pro provides keyboard, voice, and on-screen alternatives, so all operations can be completed with less than 22.2 N of force.
8.4.3 Keys, tickets and fare cards Where ICT provides keys, tickets or fare cards, and their orientation is important for further use, they shall have an orientation that is tactilely discernible.	Not applicable	Not applicable
8.5 Tactile indication of speech mode Where ICT is designed for shared use and speech output is available, a tactile indication of the means to initiate the speech mode of operation shall be provided.	Supports	

Clause [11: Software](#)

Refer to myViewBoard VPAT

Refer to Google ChromeOS, version 134 ACR

Clause 12: Documentation and Support Services

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
<p>12.1.1 Accessibility and compatibility features</p> <p>Product documentation provided with the ICT whether provided separately or integrated within the ICT shall list and explain how to use the accessibility and compatibility features of the ICT.</p>	Supports	<p>ViewSonic provides product related documents on product websites and an official Support & service web page, provides advisors with information on accessibility and compatibility features.</p> <p>User can visit ViewSonic official website for Service support at: https://www.viewsonic.com/global/support/</p>
<p>12.1.2 Accessible documentation</p> <p>Product documentation provided with the ICT shall be made available in at least one of the following electronic formats:</p> <ul style="list-style-type: none"> a) a Web format that conforms to the requirements of clause 9; or b) a non-web format that conforms to the requirements of clause 10. 	See WCAG 2.1 section	See information in WCAG 2.1 section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
<p>12.2.2 Information on accessibility and compatibility features</p> <p>ICT support services shall provide information on the accessibility and compatibility features that are mentioned in the product documentation.</p>	Supports	<p>ViewSonic provides product related documents on product websites and an official Support & service web page, provides advisors with information on accessibility and compatibility features.</p> <p>User can visit ViewSonic official website for Service support at:</p>

		https://www.viewsonic.com/global/support/
<p>12.2.3 Effective communication</p> <p>ICT support services shall accommodate the communication needs of individuals with disabilities either directly or through a referral point.</p>	Supports	<p>ViewSonic provides product related documents on product websites and an official Support & service web page, provides advisors with information on accessibility and compatibility features.</p> <p>User can visit ViewSonic official website for Service support at: https://www.viewsonic.com/global/support/</p>
<p>12.2.4 Accessible documentation</p> <p>Documentation provided by support services shall be made available in at least one of the following electronic formats:</p> <ul style="list-style-type: none"> a) a Web format that conforms to clause 9; or b) a non-web format that conforms to clause 10. 	See WCAG 2.1 section	See information in WCAG 2.1 section

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The report reflects internal assessments and product specifications available at the time of testing. Accessibility performance may vary depending on software versions, device configurations, operating environments, and assistive technologies used.

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