

ViewSonic Accessibility Conformance Report

EN 301 549 Edition

(Based on VPAT® Version 2.5Rev)

Name of Product/Version: ViewSonic TeamOne

Report Date: September 2025

Product Description:

ViewSonic® TeamOne® redefines corporate meetings with an intuitive, zero-learning-curve whiteboard experience. Designed for effortless use, it eliminates complexity, allowing teams to focus on ideas rather than learning new tools. With seamless real-time interaction across devices, AI-enhanced handwriting recognition, and built-in meeting tools, TeamOne® transforms how teams capture, organize, and act on information. Embedded in ViewSonic's Corporate IFP solutions, it ensures every meeting runs smoothly, making workplace communication and decision-making easier."

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Notes:

Evaluation Methods Used:

This report is based on an evaluation conducted according to EN 301 549, WCAG 2.1 Conformance Level A and AA. Evaluation of the product involved a combination of automated, manual, and functional testing against the applicable success criteria within the Web Content Accessibility Guidelines.

Testing was performed using a set of representative use cases designed to cover core user flows, components, and functionality. The following tools and techniques were used:

- Axe DevTools testing for Web preview builds
- Manual walkthroughs of workflows including:
 - Writing and collaborating on TeamOne’s board
 - Manage boards and users on TeamOne’s dashboard
- Coverage also included AI features

Assistive technologies were used where applicable, including screen readers and built-in system magnification or high contrast features.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
|---|--|
| Web Content Accessibility Guidelines 2.0 | Level A (Yes) Level AA (Yes) Level AAA (No) |
| Web Content Accessibility Guidelines 2.1 | Level A (Yes) Level AA (Yes) Level AAA (No) |
| EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03) | (Yes) |

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.1 Report

Tables 1 and 2 document conformance with EN 301 549:

- Clause 9 - Web
- Clauses 10.1-10.4 of Clause 10 - Non-web documents
- Clauses 11.1- 11.4 and 11.8.2 of Clause 11 - Software
- Clauses 12.1.2 and 12.2.4 of Clause 12 - Documentation and support services

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|--|--|
| <p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.1.1 (Web) ● 10.1.1.1 (Non-web document) ● 11.1.1.1.1 (Open Functionality Software) ● 11.1.1.1.2 (Closed Functionality Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | <p>Web: support Electronic Docs: support Software: support Closed: Authoring Tool:</p> | <p>Web: Most non-text content on the Web version has appropriate text alternatives implemented using the Semantics widget in Flutter Web. These are rendered into HTML elements with corresponding alt attributes, aria-labels, or visible labels where applicable, allowing screen readers to access visual information programmatically.</p> <p>Manual testing was conducted using Axe DevTools, keyboard navigation, and screen readers such as NVDA and VoiceOver.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|----------|-------------------|--|
| | | <p>The following exceptions were identified during testing:</p> <ul style="list-style-type: none"> • Some complex images do not have a text alternative, so people who are blind or using screen readers may not understand the visual information. • A small number of buttons are missing accessible labels, which can cause screen reader users to be unable to identify their function. <p>These issues have been documented and will be addressed in future Web updates.</p> <p>Electronic Docs: Electronic Docs: All meaningful images have text alternatives. Software: Most non-text content has appropriate text alternatives implemented using the Semantics widget in Flutter. This allows assistive technologies to interpret visual elements programmatically. Testing was conducted manually using screen readers such as VoiceOver (iOS/macOS), and NVDA (Windows), along with Flutter Accessibility Inspector.</p> <p>The following exceptions were identified during testing:</p> <ul style="list-style-type: none"> • Some complex images do not have a text alternative, so people who are blind or using screen readers may |

| Criteria | Conformance Level | Remarks and Explanations |
|--|---|--|
| | | <p>not understand the visual information.</p> <ul style="list-style-type: none"> A small number of buttons are missing accessible labels, which can cause screen reader users to be unable to identify their function. <p>These issues have been logged and are scheduled for remediation in upcoming releases. Closed: Authoring Tool:</p> |
| <p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.2.1 (Web) 10.1.2.1 (Non-web document) 11.1.2.1.1 (Open Functionality Software) 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) | <p>Web: Not Applicable Electronic Docs: Supports Software: Not Applicable Closed: Authoring Tool:</p> | <p>Web: TeamOne does not have prerecorded videos. Electronic Docs: TeamOne has video-only media that functions as a media alternative for text. Software: TeamOne does not have prerecorded videos. Closed:</p> |
| <p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.2.2 (Web) 10.1.2.2 (Non-web document) 11.1.2.2 (Open Functionality Software) 11.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) | <p>Web: Not Applicable Electronic Docs: Supports Software: Not Applicable Closed: Authoring Tool:</p> | <p>Web: TeamOne does not have prerecorded videos. Electronic Docs: TeamOne has video-only media that functions as a media alternative for text. Software: TeamOne does not have prerecorded videos. Closed:</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|--|
| <ul style="list-style-type: none"> ● 12.2.4 (Support Docs) | | |
| <p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.3 (Web) ● 10.1.2.3 (Non-web document) ● 11.1.2.3.1 (Open Functionality Software) ● 11.1.2.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | <p>Web: Not Applicable Electronic Docs: Supports Software: Not Applicable Closed: Authoring Tool:</p> | <p>Web: TeamOne does not have prerecorded videos. Electronic Docs: TeamOne has video-only media that functions as a media alternative for text. Software: TeamOne does not have prerecorded videos. Closed:</p> |
| <p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.1 (Web) ● 10.1.3.1 (Non-web document) ● 11.1.3.1.1 (Open Functionality Software) ● 11.1.3.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | <p>Web: supports Electronic Docs: supports Software: supports Closed: Authoring Tool:</p> | <p>Web: Structural elements (headings, lists, form inputs, navigation menus) are implemented with semantic HTML and ARIA attributes. Relationships between interface elements are programmatically exposed, ensuring screen readers and other assistive technologies can interpret the content. Electronic Docs: KB uses Heading tags to specify relationships. Software: Interactive components (shapes, sticky notes, strokes) are provided with accessible names. Closed: Authoring Tool:</p> |
| <p><u>1.3.2 Meaningful Sequence</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.2 (Web) ● 10.1.3.2 (Non-web document) ● 11.1.3.2.1 (Open Functionality Software) ● 11.1.3.2.2 (Closed Software) | <p>Web: supports Electronic Docs: supports Software: supports Closed: Authoring Tool:</p> | <p>Web: Content is structured with semantic HTML to ensure a logical reading order. Headings, paragraphs, lists, and navigation menus are presented in a sequence that preserves intended meaning when accessed with assistive technologies. Electronic Docs: KB uses Heading tags to specify relationships.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--|---|
| <ul style="list-style-type: none"> ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | | Software: Interactive elements such as toolbars, and content panels are exposed in a sequence that matches the visual layout. Navigation through boards, dashboard follows a consistent and meaningful order. Closed: Authoring Tool: |
| <p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.3 (Web) ● 10.1.3.3 (Non-web document) ● 11.1.3.3 (Open Functionality Software) ● 11.1.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Closed: Authoring Tool: | Web: Instructions do not rely on color, shape, or position alone; text or icons provide equivalent cues. Electronic Docs: KB contents do not rely on sensory attributes Software: Tooltips, labels, and icons supplement visual cues so instructions are not color/position dependent. Closed: Authoring Tool: |
| <p>1.4.1 Use of Color (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.1 (Web) ● 10.1.4.1 (Non-web document) ● 11.1.4.1 (Open Functionality Software) ● 11.1.4.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Closed: Authoring Tool: | Web: Information is not conveyed by color alone; text or icon indicators are provided. Electronic Docs: KB contents do not rely on color to convey information; additional text or symbols are used where needed. Software: UI elements (notes, menus, alerts) use text/icons along with color. Closed: Authoring Tool: |
| <p>1.4.2 Audio Control (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.2 (Web) | Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable | Web: TeamOne does not have prerecorded videos. Electronic Docs: The KB document doesn't have audio control function |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--|--|
| <ul style="list-style-type: none"> ● 10.1.4.2 (Non-web document) ● 11.1.4.2 (Open Functionality Software) ● 11.1.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | Closed: Authoring Tool: | Software: TeamOne does not have prerecorded videos. Closed: |
| <p><u>2.1.1 Keyboard</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.1.1 (Web) ● 10.2.1.1 (Non-web document) ● 11.2.1.1.1 (Open Functionality Software) ● 11.2.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | Web: Supports Electronic Docs: Supports Software: Supports Closed: See information in 5.1.3.1 through 5.1.3.16 Authoring Tool: | Web: Board or Dashboard's functionality is operable via keyboard. Manual testing was conducted on Windows with physical keyboard navigation (Tab, Shift+Tab, Enter, Space, Arrow keys), and verified on macOS/iOS with external keyboards. Electronic Docs: All page elements are accessible via keyboard The Web version preserves keyboard operability Software: Features (navigation, tools) are accessible via keyboard. Closed: See information in 5.1.3.1 through 5.1.3.16 Authoring Tool: |
| <p><u>2.1.2 No Keyboard Trap</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.1.2 (Web) ● 10.2.1.2 (Non-web document) ● 11.2.1.2 (Open Functionality Software) ● 11.2.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | Web: Supports Electronic Docs: Supports Software: Supports Closed: Authoring Tool: | Web: Users can move focus into and out of components using keyboard alone. Electronic Docs: No keyboard traps Software: No keyboard traps; focus can always be moved away. Closed: Authoring Tool: |
| <p><u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 only) Also applies to:</p> | Web: Supports | Web: TeamOne implemented character keyboard shortcuts for quickly adding objects on the canvas. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.2.1.4 (Web) ● 10.2.1.4 (Non-web document) ● 11.2.1.4.1 (Open Functionality Software) ● 11.2.1.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | Electronic Docs: Not Applicable Software: Supports Closed: See information in 5.1.3.1 through 5.1.3.16 Authoring Tool: | Electronic Docs: KB does not implement any single-character keyboard shortcuts. Software: TeamOne implemented character keyboard shortcuts for quickly adding objects on the canvas. Closed: See information in 5.1.3.1 through 5.1.3.16 Authoring Tool: |
| <u>2.2.1 Timing Adjustable</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.2.2.1 (Web) ● 10.2.2.1 (Non-web document) ● 11.2.2.1 (Open Functionality Software) ● 11.2.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Closed: Authoring Tool: | Web: TeamOne does not have prerecorded videos. Electronic Docs: The KB document doesn't have time control function Software: TeamOne does not have prerecorded videos. Closed: |
| <u>2.2.2 Pause, Stop, Hide</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.2.2.2 (Web) ● 10.2.2.2 (Non-web document) ● 11.2.2.2 (Open Functionality Software) ● 11.2.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | Web: Supports Electronic Docs: Not Applicable Software: Supports Closed: Authoring Tool: | Web: Playing youtube video or gif images can be paused, stopped, or hidden. Electronic Docs: No moving element that requires user control. Software: Playing youtube video or gif images can be paused, stopped, or hidden. Closed: Authoring Tool: |
| <u>2.3.1 Three Flashes or Below Threshold</u> (Level A) Also applies to: | Web: Supports Electronic Docs: Supports | Web: No flashing above threshold. Electronic Docs: No flashing above threshold. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--|--|
| EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.2.3.1 (Web) ● 10.2.3.1 (Non-web document) ● 11.2.3.1 (Open Functionality Software) ● 11.2.3.1(Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | Software: Supports Closed: Authoring Tool: | Software: No flashing above threshold. Closed: Authoring Tool: |
| <u>2.4.1 Bypass Blocks</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.2.4.1 (Web) ● 10.2.4.1 (Non-web document) – Does not apply ● 11.2.4.1 (Open Functionality Software) – Does not apply ● 11.2.4.1 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | Web: Supports Electronic Docs: Partially Support Authoring Tool: | Web: Skip the tutorial allow bypassing repeated content while onboarding the new user. Electronic Docs: KB has semantic landmarks but no direct link to access main content. KB content is also grouped into sections with headings. Authoring Tool: |
| <u>2.4.2 Page Titled</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.2.4.2 (Web) ● 10.2.4.2 (Non-web document) ● 11.2.4.2 (Open Functionality Software) - Does not apply ● 11.2.4.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | Web: Supports Electronic Docs: Supports Software: Supports Closed: Authoring Tool: | Web: Each board/dashboard’s name will be displayed on the page title. Electronic Docs: KB displays the page title on the header. Software: Each board/dashboard’s name will be displayed on the page title. Closed: |
| <u>2.4.3 Focus Order</u> (Level A) Also applies to: | Web: Supports Electronic Docs: Supports | Web: Focus order preserves meaning and operability. Tab order and focus follow logical flow across UI. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--|---|
| EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.2.4.3 (Web) ● 10.2.4.3 (Non-web document) ● 11.2.4.3 (Open Functionality Software) ● 11.2.4.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | Software: Supports Closed: Authoring Tool: | Electronic Docs: Navigation order in KB is logical and preserves meaning and operability. Software: Focus order preserves meaning and operability. Tab order and focus follow logical flow across UI. Closed: Authoring Tool: |
| <u>2.4.4 Link Purpose (In Context)</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.2.4.4 (Web) ● 10.2.4.4 (Non-web document) ● 11.2.4.4 (Open Functionality Software) ● 11.2.4.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | Web: Supports Electronic Docs: Supports Software: Supports Closed: Authoring Tool: | Web: Links are descriptive and understandable in context. Buttons and actions are clearly labeled for purpose. Electronic Docs: Navigation order in KB is logical and preserves meaning and operability. Software: Links are descriptive and understandable in context. Buttons and actions are clearly labeled for purpose. Closed: Authoring Tool: |
| <u>2.5.1 Pointer Gestures</u> (Level A 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.2.5.1 (Web) ● 10.2.5.1 (Non-web document) ● 11.2.5.1 (Open Functionality Software) ● 11.2.5.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | Web: Supports Electronic Docs: Supports Software: Supports Closed: Authoring Tool: | Web: Functionality requiring complex gestures (e.g., multi-touch, path-based) is also operable with simple taps/clicks. Electronic Docs: The KB supports single clicks and keyboard inputs only. No multi-pointer gestures. Software: Whiteboard features (drag, zoom, draw) support single-point alternatives or on-screen controls. Closed: Authoring Tool: |
| <u>2.5.2 Pointer Cancellation</u> (Level A 2.1 only) Also applies to: | Web: Supports | Web: Actions triggered on pointer down can be aborted or confirmed before completion. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--|---|
| EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.2.5.2 (Web) ● 10.2.5.2 (Non-web document) ● 11.2.5.2 (Open Functionality Software) ● 11.2.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | Electronic Docs: Not Applicable Software: Supports Closed: Authoring Tool: | Electronic Docs: The KB does not have any pointer-based interactions that require cancellation. Software: Drag/drop or drawing actions can be undone or require release to finalize, avoiding accidental activation. Closed: Authoring Tool: |
| <u>2.5.3 Label in Name</u> (Level A 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.2.5.3 (Web) ● 10.2.5.3 (Non-web document) ● 11.2.5.3 (Open Functionality Software) ● 11.2.5.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | Web: Supports Electronic Docs: Supports Software: Supports Closed: Authoring Tool: | Web: Visible text labels match accessible names so speech input users can activate controls easily. Electronic Docs: The accessible name of UI elements matches or contains the visible label to support speech input users. Software: Buttons and tools expose accessible names that align with their visual labels. Closed: Authoring Tool: |
| <u>2.5.4 Motion Actuation</u> (Level A 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.2.5.4 (Web) ● 10.2.5.4 (Non-web document) ● 11.2.5.4 (Open Functionality Software) ● 11.2.5.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Closed: Authoring Tool: | Web: TeamOne does not support or respond to motion-based input. Electronic Docs: The KB document doesn't have motion actuation Software: TeamOne does not support or respond to motion-based input. Closed: |
| <u>3.1.1 Language of Page</u> (Level A) Also applies to: | Web: Supports Electronic Docs: Supports | Web: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|--|
| EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.3.1.1 (Web) ● 10.3.1.1 (Non-web document) ● 11.3.1.1.1 (Open Functionality Software) ● 11.3.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | Software: Supports Closed: Authoring Tool: | Electronic Docs: The HTML lang attribute is used to set the language of the page. Software: Closed: Authoring Tool: |
| <u>3.2.1 On Focus</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.3.2.1 (Web) ● 10.3.2.1 (Non-web document) ● 11.3.2.1 (Open Functionality Software) ● 11.3.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | Web: Supports Electronic Docs: Supports Software: Supports Closed: Authoring Tool: | Web: Elements do not trigger unexpected changes when they receive focus. Electronic Docs: Events are only triggered upon explicit input, such as click or activation. Software: Focus does not automatically change context or submit actions. Closed: Authoring Tool: |
| <u>3.2.2 On Input</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.3.2.2 (Web) ● 10.3.2.2 (Non-web document) ● 11.3.2.2 (Open Functionality Software) ● 11.3.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | Web: Partially Support Electronic Docs: Support Software: Partially Support Closed: Authoring Tool: | Web: Input changes do not cause major context shifts without user confirmation. Electronic Docs: Events are only triggered upon explicit input, such as click or activation. Software: Adjusting settings or fields does not trigger unexpected navigation or actions. Closed: Authoring Tool: |
| <u>3.3.1 Error Identification</u> (Level A) Also applies to: | Web: Not Applicable | Web: It's not expected to identify error for TeamOne |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--|--|
| EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.3.3.1 (Web) ● 10.3.3.1 (Non-web document) ● 11.3.3.1.1 (Open Functionality Software) ● 11.3.3.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | Electronic Docs: Not Applicable Software: Not Applicable Closed: Authoring Tool: | Electronic Docs: The KB document doesn't have Error identification function Software: It's not expected to identify error for TeamOne. Closed: |
| <u>3.3.2 Labels or Instructions</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.3.3.2 (Web) ● 10.3.3.2 (Non-web document) ● 11.3.3.2 (Open Functionality Software) ● 11.3.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | Web: Partially Support Electronic Docs: Supports Software: Partially Support Closed: Authoring Tool: | Web: Fields and controls have descriptive labels or instructions. Electronic Docs: UI elements that require user input (like the search or chatbot) have text that clearly label their uses. Software: Input fields, tools, and actions are labeled clearly for purpose. Closed: Authoring Tool: |
| <u>4.1.1 Parsing</u> (Level A) Also applies to: WCAG 2.0 and 2.1 – Always answer 'Supports' EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.4.1.1 (Web) ● 10.4.1.1 (Non-web document) ● 11.4.1.1.1 (Open Functionality Software) ● 11.4.1.1.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | Supports | For WCAG 2.0, 2.1, and the EN 301 549, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata . |

| Criteria | Conformance Level | Remarks and Explanations |
|--|---|--|
| <p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.4.1.2 (Web) ● 10.4.1.2 (Non-web document) ● 11.4.1.2.1 (Open Functionality Software) ● 11.4.1.2.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | <p>Web: Partially Support</p> <p>Electronic Docs: Support</p> <p>Software: Partially Support</p> <p>Authoring Tool:</p> | <p>Web: All interactive components (links, buttons, menus, form fields) expose programmatic name, role, and current value through HTML and ARIA so assistive technologies can interact with them.</p> <p>Electronic Docs: UI elements requiring input have ARIA-labels.</p> <p>Software: UI controls (toolbars, sticky notes, dialogs, toggles) provide accessible names and roles via platform accessibility APIs. State changes (e.g., selected, expanded) are communicated consistently to assistive technologies.</p> <p>Authoring Tool:</p> |

Table 2: Success Criteria, Level AA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|---|---|
| <p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.4 (Web) ● 10.1.2.4 (Non-web document) ● 11.1.2.4 (Open Functionality Software) ● 11.1.2.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | <p>Web: Not Applicable</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed:</p> <p>Authoring Tool:</p> | <p>Web: There is no prerecord Video in TeamOne</p> <p>Electronic Docs: Videos in TeamOne KB are silent.</p> <p>Software: There is no prerecord Video in TeamOne</p> <p>Closed:</p> <p>Authoring Tool:</p> |
| <p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> | <p>Web: Not Applicable</p> | <p>Web: There is no prerecord Video in TeamOne</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|---|--|
| <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.5 (Web) ● 10.1.2.5 (Non-web document) ● 11.1.2.5 (Open Functionality Software) ● 11.1.2.5 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | <p>Electronic Docs: Not Applicable Software: Not Applicable Closed: Authoring Tool:</p> | <p>Electronic Docs: Videos in TeamOne KB are silent. Software: There is no prerecord Video in TeamOne Closed: Authoring Tool:</p> |
| <p>1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.4 (Web) ● 10.1.3.4 (Non-web document) ● 11.1.3.4 (Open Functionality Software) ● 11.1.3.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | <p>Web: Supports Electronic Docs: Supports Software: Supports Closed: Authoring Tool:</p> | <p>Web: The Web interface adapts to different viewport sizes and orientations. Layout is responsive and does not lock users to a specific orientation. Testing in Chrome on macOS and Windows confirmed content usability across various window sizes and aspect ratios. Electronic Docs: KB is readable in all orientations. Software: The default screen is restricted to portrait orientation. All other views support both orientations. Closed: Authoring Tool:</p> |
| <p>1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.5 (Web) ● 10.1.3.5 (Non-web document) ● 11.1.3.5 (Open Functionality Software) ● 11.1.3.5 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | <p>Web: Partially Supports Electronic Docs: Supports Software: Not Applicable Closed: Authoring Tool:</p> | <p>Web: The pin code for joining board or exporting content input field is identified with the appropriate input type. Electronic Docs: Input UI for search and chat are clearly defined. Software: The pin code for joining board or exporting content input field is identified with the appropriate input type. Closed: Authoring Tool:</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--|---|
| <p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.3 (Web) ● 10.1.4.3 (Non-web document) ● 11.1.4.3 (Open Functionality Software) ● 11.1.4.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | <p>Web: Supports Electronic Docs: Supports Software: Supports Closed: Authoring Tool:</p> | <p>Web: Text contrast on the Web version follows the same Flutter theme tokens and CSS output, ensuring consistency with the native app. Visual evaluation was performed in Chrome under light and dark modes to confirm all visible text meets contrast thresholds. Contrast was verified using browser DevTools and Axe DevTools extension. Electronic Docs: KB uses black text on white background. Software: Text and graphical elements maintain a contrast ratio of at least 4.5:1 against background colors. Closed: Authoring Tool:</p> |
| <p>1.4.4 Resize text (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.4 (Web) ● 10.1.4.4 (Non-web document) ● 11.1.4.4.1 (Open Functionality Software) ● 11.1.4.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | <p>Web: Partially Support Electronic Docs: Partially Support Software: Partially Support Closed: Authoring Tool:</p> | <p>Web: TeamOne interface supports text resizing up to 200% without loss of content or functionality. Electronic Docs: Text in KB can be resized without distortion or clipping. Software: TeamOne supports text resizing. Closed: Authoring Tool:</p> |
| <p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.5 (Web) ● 10.1.4.5 (Non-web document) ● 11.1.4.5.1 (Open Functionality Software) | <p>Web: Partially Support Electronic Docs: Not Applicable Software: Partially Support Authoring Tool:</p> | <p>Web: Text is rendered using real text rather than images, ensuring clarity and accessibility. Testing with VoiceOver and Narrator confirmed that screen readers can access all visible text as true text content.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| <ul style="list-style-type: none"> ● 11.1.4.5.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | | <p>Electronic Docs: N/A. Most images contain text and are displayed via basic IMG tags. No other technology or enhancement is applied.</p> <p>Software: All textual information is rendered using native text widgets (Text, RichText) rather than embedded images. Visual review confirmed that all labels, buttons, and content text are selectable and readable by screen readers across platforms.</p> <p>Authoring Tool:</p> |
| <p>1.4.10 Reflow (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.10 (Web) ● 10.1.4.10 (Non-web document) ● 11.1.4.10.1 (Open Functionality Software) ● 11.1.4.10.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | <p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed:</p> <p>Authoring Tool:</p> | <p>Web:</p> <p>Electronic Docs: KB layout is responsive.</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p> |
| <p>1.4.11 Non-text Contrast (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.11 (Web) ● 10.1.4.11 (Non-web document) ● 11.1.4.11 (Open Functionality Software) ● 11.1.4.11 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | <p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed:</p> <p>Authoring Tool:</p> | <p>Web: There are two scroll bars showing on the same panel in TeamOne after manual testing on IFP, laptop and mobile.</p> <p>Electronic Docs: KB uses a white background. For UI elements that use a dark color, white text is used.</p> <p>Software: There are two scroll bars showing on the same panel in TeamOne after manual testing on IFP, laptop and mobile.</p> <p>Closed:</p> <p>Authoring Tool:</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|---|---|
| <p><u>1.4.12 Text Spacing</u> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.12 (Web) ● 10.1.4.12 (Non-web document) ● 11.1.4.12 (Open Functionality Software) ● 11.1.4.12 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | <p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed:</p> <p>Authoring Tool:</p> | <p>Web: In TeamOne, there is no loss of content or functionality occurs when users increase line height, spacing between paragraphs, letter spacing, or word spacing.</p> <p>Electronic Docs: KB uses spacing that maintains the legibility of text content.</p> <p>Software: TeamOne respects system or user-adjusted text spacing; content, tool labels, and boards remain fully visible and functional.</p> <p>Closed:</p> <p>Authoring Tool:</p> |
| <p><u>1.4.13 Content on Hover or Focus</u> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.13 (Web) ● 10.1.4.13 (Non-web document) ● 11.1.4.13 (Open Functionality Software) ● 11.1.4.13 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | <p>Web: Supports</p> <p>Electronic Docs: Docs: Supports</p> <p>Software: Supports</p> <p>Closed:</p> <p>Authoring Tool:</p> | <p>Web: Any additional content shown on hover or focus can be dismissed, hovered, and remains visible as expected.</p> <p>Electronic Docs: Content shown on hover can be dismissed, hovered, and remains visible as expected.</p> <p>Software: Any additional content shown on hover or focus can be dismissed, hovered, and remains visible as expected.</p> <p>Software: Hover/focus content like tooltips, contextual menus, or floating panels can be read, dismissed, or interacted with without causing unexpected changes.</p> <p>Closed:</p> <p>Authoring Tool:</p> |
| <p><u>2.4.5 Multiple Ways</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.5 (Web) ● 10.2.4.5 (Non-web document) – Does not apply ● 11.2.4.5 (Open Functionality Software) – Does not apply | <p>Web: Not Applicable</p> <p>Electronic Docs: Supports</p> <p>Authoring Tool:</p> | <p>Web: Users can't navigate via menus, search, or site map.</p> <p>Electronic Docs: KB uses sidebar navigation, a table of contents, a search tool, and a chatbot to find and access content.</p> <p>Authoring Tool:</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|---|---|
| <ul style="list-style-type: none"> ● 11.2.4.5 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | | |
| <p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.6 (Web) ● 10.2.4.6 (Non-web document) ● 11.2.4.6 (Open Functionality Software) ● 11.2.4.6 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | <p>Web: Supports Electronic Docs: Supports Software: Supports Closed: Authoring Tool:</p> | <p>Web: Headings and labels describe purpose and topic clearly. Electronic Docs: Headings & labels clearly identify the purpose of each section. Software: Boards, sticky notes, tools, and controls are labeled consistently. Closed: Authoring Tool:</p> |
| <p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.7 (Web) ● 10.2.4.7 (Non-web document) ● 11.2.4.7 (Open Functionality Software) ● 11.2.4.7 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | <p>Web: Supports Electronic Docs: Supports Software: Supports Closed: Authoring Tool:</p> | <p>Web: Focus indicators are visible on all interactive elements. Electronic Docs: Headings and labels are clear, descriptive, and follow a hierarchical structure to aid navigation. Software: Keyboard focus state is always visually apparent on all controls and menus. Closed: Authoring Tool:</p> |
| <p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.1.2 (Web) ● 10.3.1.2 (Non-web document) ● 11.3.1.2 (Open Functionality Software) – Does not apply | <p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool:</p> | <p>Web: The interface does not contain passages in multiple languages requiring separate language identification. Electronic Docs: B content does not contain passages in multiple languages. Each language section in the KB focuses on just one language.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|---|---|
| <ul style="list-style-type: none"> ● 11.3.1.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | | <p>Software: The interface does not contain passages in multiple languages requiring separate language identification.</p> <p>Authoring Tool:</p> |
| <p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.3 (Web) ● 10.3.2.3 (Non-web document) – Does not apply ● 11.3.2.3 (Open Functionality Software) – Does not apply ● 11.3.2.3 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | <p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Authoring Tool:</p> | <p>Web: Navigation mechanisms remain consistent across pages, allowing predictable user experience. Menus, toolbars, and navigation panels maintain consistent placement and behavior across screens and boards.</p> <p>Electronic Docs: KB uses a standard set of navigation for all article pages.</p> <p>Authoring Tool:</p> |
| <p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.4 (Web) ● 10.3.2.4 (Non-web document) – Does not apply ● 11.3.2.4 (Open Functionality Software) – Does not apply ● 11.3.2.4 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | <p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Authoring Tool:</p> | <p>Web: Components, icons, and labels maintain consistent names and roles across pages.</p> <p>Electronic Docs: Components like tabs, accordions, links, and text all follow the same style and design.</p> <p>Authoring Tool:</p> |
| <p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.3 (Web) ● 10.3.3.3 (Non-web document) ● 11.3.3.3 (Open Functionality Software) | <p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed:</p> <p>Authoring Tool:</p> | <p>Web: Input errors include suggestions for correction (e.g., invalid email format).</p> <p>Electronic Docs: Suggestions are provided when the KB search or chatbot cannot provide a correct answer to the user.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--|---|
| <ul style="list-style-type: none"> ● 11.3.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | | Software: Forms, board naming, and login fields provide corrective guidance or tips for resolution. Closed: Authoring Tool: |
| <p><u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.4 (Web) ● 10.3.3.4 (Non-web document) ● 11.3.3.4 (Open Functionality Software) ● 11.3.3.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Closed: Authoring Tool: | Web: Critical submissions can be reviewed, confirmed, or reversed before finalizing. Electronic Docs: KB does not involve legal, financial, or irreversible data transactions. Software: Actions like deleting boards, clearing data, or sending critical information require confirmation or provide undo options. Closed: Authoring Tool: |
| <p><u>4.1.3 Status Messages</u> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.4.1.3 (Web) ● 10.4.1.3 (Non-web document) – Does not apply ● 11.4.1.3 (Open Functionality Software) – Does not apply ● 11.4.1.3 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | Web: Supports Electronic Docs: Not Applicable Authoring Tool: | Web: Dynamic content changes (notifications, alerts) are announced to assistive technologies using ARIA live regions or similar methods. Electronic Docs: KB does not have interactions that require the use of status messages. Authoring Tool: |

Table 3: Success Criteria, Level AAA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|------------------------|---|
| 1.2.6 Sign Language (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply | Web: Not applicable | Web: No media resources |
| 1.2.7 Extended Audio Description (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply | Web: Not applicable | Web: No media resources |
| 1.2.8 Media Alternative (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply | Web: Not applicable | Web: No media resources |
| 1.2.9 Audio-only (Live) (Level AAA) EN 301 549 Criteria – Does not apply | Web: Not applicable | Web: No media resources |
| 1.3.6 Identify Purpose (Level AAA 2.1 only) EN 301 549 Criteria – Does not apply | Web: Partially Support | Web: Sign-in users can be identified by displaying their name. |
| 1.4.6 Contrast (Enhanced) (Level AAA) EN 301 549 Criteria – Does not apply | Web: Supports | Web: Primary text, Primary button: has been changed from #377df7 to EDU Primary color #4848F0 |
| 1.4.7 Low or No Background Audio (Level AAA) EN 301 549 Criteria – Does not apply | Web: Not applicable | Web: No media resources |
| 1.4.8 Visual Presentation (Level AAA) EN 301 549 Criteria – Does not apply | Web: Not applicable | Web: No media resources |
| 1.4.9 Images of Text (No Exception) (Level AAA) EN 301 549 Criteria – Does not apply | Web: Not applicable | Web: No media resources |
| 2.1.3 Keyboard (No Exception) (Level AAA) EN 301 549 Criteria – Does not apply | Web: Partially Support | Web: |
| 2.2.3 No Timing (Level AAA) EN 301 549 Criteria – Does not apply | Web: Not applicable | Web: there is a voting session which can count the time down. |
| 2.2.4 Interruptions (Level AAA) EN 301 549 Criteria – Does not apply | Web: Partially Support | Web: the board content and the user list support this. |
| 2.2.5 Re-authenticating (Level AAA) EN 301 549 Criteria – Does not apply | Web: Partially Support | Web: |
| 2.2.6 Timeouts (Level AAA 2.1 only) EN 301 549 Criteria – Does not apply | Web: Supports | Web: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|------------------------|---|
| 2.3.2 Three Flashes (Level AAA) EN 301 549 Criteria – Does not apply | Web: Partially Support | Web: there are GIFs and YouTube videos may violet this. |
| 2.3.3 Animation from Interactions (Level AAA 2.1 only) EN 301 549 Criteria – Does not apply | Web: Support | Web: when the user press on the blank canvas for 3 seconds, |
| 2.4.8 Location (Level AAA) EN 301 549 Criteria – Does not apply | Web: Not applicable | Web: |
| 2.4.9 Link Purpose (Link Only) (Level AAA) EN 301 549 Criteria – Does not apply | Web: Partially Support | Web: please see 2.4.4 Link Purpose (In Context) |
| 2.4.10 Section Headings (Level AAA) EN 301 549 Criteria – Does not apply | Web: Partially Support | Web: |
| 2.5.5 Target Size (Level AAA 2.1 only) EN 301 549 Criteria – Does not apply | Web: Partially Support | Web: the size of icons on the IFP is 40x40 pixel. |
| 2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 only) EN 301 549 Criteria – Does not apply | Web: Supports | Web: |
| 3.1.3 Unusual Words (Level AAA) EN 301 549 Criteria – Does not apply | Web: Partially Support | Web: |
| 3.1.4 Abbreviations (Level AAA) EN 301 549 Criteria – Does not apply | Web: Partially Support | Web: |
| 3.1.5 Reading Level (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Web: Partially Support | Web: |
| 3.1.6 Pronunciation (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Web: Not Applicable | Web: |
| 3.2.5 Change on Request (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Web: Not Applicable | Web: |
| 3.3.5 Help (Level AAA) EN 301 549 Criteria – Does not apply | Web: Not Applicable | Web: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|------------------------|---|
| Revised Section 508 – Does not apply | | |
| 3.3.6 Error Prevention (All) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Web: Partially Support | Web: the user initial process is designed for quick and straight experience, so there is no error prevention. |

EN 301 549 Report

Notes:

Clause 4: [Functional Performance Statements \(FPS\)](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|---|
| 4.2.1 Usage without vision | Partially Supports | TeamOne provides visual interfaces; however, standard OS-level screen readers (Windows, iOS, Android, macOS) can read menus, buttons, and text content. Some whiteboard drawings and handwritten strokes may not be accessible to users without vision. |
| 4.2.2 Usage with limited vision | Supports | TeamOne works with OS-level zoom, magnification, and high-contrast features. Users can enlarge text and interface elements using platform accessibility tools. |
| 4.2.3 Usage without perception of colour | Supports | TeamOne does not rely on color alone to convey meaning; icons, labels, and shapes are used. |
| 4.2.4 Usage without hearing | Supports | TeamOne does not rely on audio for operation. All core functions are visually represented. |
| 4.2.5 Usage with limited hearing | Supports | TeamOne does not require hearing ability; no auditory-only content is provided. |
| 4.2.6 Usage with no or limited vocal capability | Supports | TeamOne does not require speech input. All functions are operable via touch, mouse, or keyboard. |
| 4.2.7 Usage with limited manipulation or strength | Partially Supports | TeamOne supports operation via mouse, keyboard, or touch. Users who rely on alternative input devices can access functions, though freehand whiteboarding may be difficult for those with motor limitations. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|--|
| 4.2.8 Usage with limited reach | Supports | TeamOne's software functions can be accessed through standard input devices without physical reach requirements. |
| 4.2.9 Minimize photosensitive seizure triggers | Supports | TeamOne does not use flashing, blinking, or strobing content that would trigger seizures. |
| 4.2.10 Usage with limited cognition, language or learning | Partially Supports | TeamOne provides a simple, icon-driven interface. However, complex functions (e.g., multi-layered boards, integrations) may require additional learning support. |
| 4.2.11 Privacy | Supports | TeamOne supports secure sign-in and collaboration. Privacy depends on organizational settings, account management, and underlying OS security features. |

Clause [5: Generic Requirements](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------|--|
| 5.1 Closed functionality | — | — |
| 5.1.2 General | — | — |
| 5.1.2.1 Closed functionality | See 5.2 through 13 | See information in 5.2 through 13. |
| 5.1.2.2 Assistive technology | See 5.1.3 through 5.1.6 | See information in 5.1.3 through 5.1.6. |
| 5.1.3 Non-visual access | — | — |
| 5.1.3.1 Audio output of visual information | Not Applicable | TeamOne does not provide speech/audio output of on-screen content. |
| 5.1.3.2 Auditory output delivery including speech | Not Applicable | No built-in auditory delivery of text or system speech output. |
| 5.1.3.3 Auditory output correlation | Not Applicable | No speech output functionality exists. |
| 5.1.3.4 Speech output user control | Not Applicable | No speech output provided. |
| 5.1.3.5 Speech output automatic interruption | Not Applicable | TeamOne has no automated speech output. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|------------------------------|--|
| 5.1.3.6 Speech output for non-text content | Not Applicable | No speech output feature. |
| 5.1.3.7 Speech output for video information | Not Applicable | TeamOne does not provide video playback with speech output. |
| 5.1.3.8 Masked entry | Not Applicable | TeamOne does not involve password entry with audio masking requirements. |
| 5.1.3.9 Private access to personal data | Not Applicable | TeamOne does not provide auditory output of personal data. |
| 5.1.3.10 Non-interfering audio output | Not Applicable | TeamOne has no audio output that would interfere with screen readers or AT. |
| 5.1.3.11 Private listening volume | Not Applicable | No speech or audio output. |
| 5.1.3.12 Speaker volume | Not Applicable | TeamOne has no independent speaker output control. |
| 5.1.3.13 Volume reset | Not Applicable | TeamOne does not generate audio output. |
| 5.1.3.14 Spoken languages | Not Applicable | No speech output provided. |
| 5.1.3.15 Non-visual error identification | Partially Supports | Errors are shown visually; no built-in speech output, but errors may be captured by assistive technologies such as screen readers. |
| 5.1.3.16 Receipts, tickets, and transactional outputs | Not Applicable | TeamOne does not generate physical receipts/tickets. |
| 5.1.4 Functionality closed to text enlargement | Supports | TeamOne supports OS-level zoom and magnification features. |
| 5.1.5 Visual output for auditory information | Not Applicable | TeamOne does not produce auditory-only information. |
| 5.1.6 Operation without keyboard interface | — | — |
| 5.1.6.1 Closed functionality | See 5.1.3.1 through 5.1.3.16 | See information in 5.1.3.1 through 5.1.3.16. |
| 5.1.6.2 Input focus | Supports | TeamOne supports system-level input focus and accessibility APIs for text entry. |
| 5.1.7 Access without speech | Supports | TeamOne does not require speech input; all functions are operable via touch, mouse, or keyboard. |
| 5.2 Activation of accessibility features | Supports | Accessibility features are activated through the underlying OS (Windows, Android, iOS, macOS). |
| 5.3 Biometrics | Not Applicable | TeamOne does not rely on biometric authentication. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| 5.4 Preservation of accessibility information during conversion | Supports | When sharing/exporting files (e.g., PDF, image), accessibility features depend on the chosen format; TeamOne preserves content structure as provided by export options. |
| 5.5 Operable parts | — | — |
| 5.5.1 Means of operation | Supports | All functions can be operated by standard input devices (mouse, keyboard, touch). |
| 5.5.2 Operable parts discernibility | Supports | Software controls are visually distinct and labeled; accessible via OS assistive technology. |
| 5.6 Locking or toggle controls | — | — |
| 5.6.1 Tactile or auditory status | Not Applicable | No hardware toggle controls are provided. |
| 5.6.2 Visual status | Supports | Toggle functions (e.g., pen/eraser selection) are visually indicated on screen. |
| 5.7 Key repeat | Supports | TeamOne follows OS-level keyboard behavior. |
| 5.8 Double-strike key acceptance | Supports | TeamOne respects OS-level keyboard accessibility settings. |
| 5.9 Simultaneous user actions | Supports | Multi-touch and multi-user input are supported on interactive flat panels (IFPs). |

Clause [6: ICT with Two-Way Voice Communication](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| 6.1 Audio bandwidth for speech | Not Applicable | TeamOne does not provide native audio calling or telephony functions. |
| 6.2 Real-time text (RTT) functionality | — | — |
| 6.2.1.1 RTT communication | Not Applicable | TeamOne does not support RTT communication. |
| 6.2.1.2 Concurrent voice and text | Not Applicable | Voice communication is not built-in; RTT with concurrent voice is not supported. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---------------------------------|---|
| 6.2.2.1 Visually distinguishable display | Not Applicable | TeamOne is not an RTT system. |
| 6.2.2.2 Programmatically determinable send and receive direction | Not Applicable | Not supported as no RTT functionality exists. |
| 6.2.2.3 Speaker identification | Not Applicable | TeamOne does not provide RTT or telephony-based speaker identification. |
| 6.2.2.4 Visual indicator of Audio with RTT | Not Applicable | No audio with RTT support in TeamOne. |
| 6.2.3 Interoperability | Not Applicable | TeamOne does not interoperate with RTT services. |
| 6.2.4 RTT responsiveness | Not Applicable | Not supported. |
| 6.3 Caller ID | Not Applicable | Caller ID functionality is not relevant to TeamOne. |
| 6.4 Alternatives to voice-based services | Partially Supports | TeamOne provides text-based chat and whiteboard annotations as alternatives for collaboration instead of voice. |
| 6.5 Video communication | — | — |
| 6.5.1 General (informative) | — | — |
| 6.5.2 Resolution | Not Applicable | TeamOne does not provide native video streaming; resolution depends on integrated conferencing solutions. |
| 6.5.3 Frame rate | Not Applicable | No video streaming; frame rate is not applicable. |
| 6.5.4 Synchronization between audio and video | Not Applicable | No native audio/video communication. |
| 6.5.5 Visual indicator of audio with video | Not Applicable | No native audio/video support. |
| 6.5.6 Speaker identification with video (sign language) communication | Not Applicable | TeamOne does not provide built-in video communication features. |
| 6.6 Alternatives to video-based services (advisory only) | Advisory – no response required | Advisory only. |

Clause [7: ICT with Video Capabilities](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| 7.1 Caption processing technology | — | — |
| 7.1.1 Captioning playback | Not Applicable | TeamOne does not provide native video/audio playback features with captions. |
| 7.1.2 Captioning synchronization | Not Applicable | No caption synchronization functions; TeamOne is not a media playback platform. |
| 7.1.3 Preservation of captioning | Not Applicable | Uploaded documents or images do not preserve caption tracks; TeamOne is not designed for caption management. |
| 7.1.4 Captions characteristics | Not Applicable | TeamOne does not generate or style captions. |
| 7.1.5 Spoken subtitles | Not Applicable | No spoken subtitle functionality is provided. |
| 7.2.1 Audio description playback | Not Applicable | TeamOne does not support audio description tracks. |
| 7.2.2 Audio description synchronization | Not Applicable | TeamOne is not a multimedia player; no synchronization with audio description tracks. |
| 7.2.3 Preservation of audio description | Not Applicable | Audio description metadata is not preserved within uploaded files. |
| 7.3 User controls for captions and audio description | Not Applicable | TeamOne does not provide caption or audio description control features. |

Clause [8: Hardware](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| 8.1.1 Generic requirements | — | — |
| 8.1.2 Standard connections | Not Applicable | TeamOne is software; hardware connections are managed by the host device. |
| 8.1.3 Colour | Supports | TeamOne uses consistent color schemes with sufficient contrast. Users may also adjust colors at the OS level (e.g., system contrast settings). |
| 8.2 Hardware products with speech output | — | — |
| 8.2.1.1 Speech volume range | Not Applicable | TeamOne does not produce speech output; relies on OS/hardware audio controls. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|---|
| 8.2.1.2 Incremental volume control | Not Applicable | Volume is managed by host device, not by TeamOne. |
| 8.2.2.1 Fixed-line devices | Not Applicable | TeamOne is not a fixed-line telephony device. |
| 8.2.2.2 Wireless communication devices | Not Applicable | TeamOne is not a wireless communication device; runs on host platforms with network access. |
| 8.3 Stationary ICT | — | — |
| 8.3.2.1 Unobstructed high forward reach | Not Applicable | Applies to hardware; not applicable to TeamOne software. |
| 8.3.2.2 Unobstructed low forward reach | Not Applicable | Applies to hardware; not applicable to TeamOne software. |
| 8.3.2.3.1 Clear space | Not Applicable | Applies to physical installation; not applicable. |
| 8.3.2.3.2 Obstructed (< 510 mm) forward reach | Not Applicable | Hardware-only requirement; not applicable to TeamOne. |
| 8.3.2.3.3 Obstructed (< 635 mm) forward reach | Not Applicable | Hardware-only requirement; not applicable to TeamOne. |
| 8.3.2.4 Knee and toe clearance width | Not Applicable | Hardware-only requirement; not applicable. |
| 8.3.2.5 Toe clearance | Not Applicable | Hardware-only requirement; not applicable. |
| 8.3.2.6 Knee clearance | Not Applicable | Hardware-only requirement; not applicable. |
| 8.3.3.1 Unobstructed high side reach | Not Applicable | Hardware-only requirement; not applicable. |
| 8.3.3.2 Unobstructed low side reach | Not Applicable | Hardware-only requirement; not applicable. |
| 8.3.3.3.1 Obstructed (\leq 255 mm) side reach | Not Applicable | Hardware-only requirement; not applicable. |
| 8.3.3.3.2 Obstructed (\leq 610 mm) side reach | Not Applicable | Hardware-only requirement; not applicable. |
| 8.3.4.1 Change in level | Not Applicable | Applies to installation surfaces; not relevant to software. |
| 8.3.4.2 Clear floor or ground space | Not Applicable | Applies to physical installation; not applicable. |
| 8.3.4.3.2 Forward approach | Not Applicable | Hardware-only requirement; not applicable. |
| 8.3.4.3.3 Parallel approach | Not Applicable | Hardware-only requirement; not applicable. |
| 8.3.5 Visibility | Supports | TeamOne interface is visually accessible and works with OS-level accessibility tools such as magnifier, zoom, and high contrast settings. |
| 8.3.6 Installation instructions | Not Applicable | TeamOne is software; installation instructions are digital and OS-based. |
| 8.4 Mechanically Operable parts | — | — |
| 8.4.1 Numeric keys | Not Applicable | TeamOne does not provide hardware numeric keypads. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|---|
| 8.4.2.1 Means of operation of mechanical parts | Not Applicable | No mechanical parts are included. |
| 8.4.2.2 Force of operation of mechanical parts | Not Applicable | No mechanical parts are included. |
| 8.4.3 Keys, tickets and fare cards | Not Applicable | TeamOne does not use physical keys or fare cards. |
| 8.5 Tactile indication of speech mode | Not Applicable | TeamOne does not provide speech mode hardware. |

Clause [9: Web](#) (see [WCAG 2.x section](#))

Notes:

Clause [10: Non-web Documents](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|-----------------------------------|--------------------------------------|--|
| 10.0 General (informative) | Heading cell – no response required | Heading cell – no response required |
| 10.1.1.1 through 10.4.1.3 | See WCAG 2.x section | See information in WCAG 2.x section |
| 10.5 Caption positioning | Not Applicable | The product does not display captions. |
| 10.6 Audio description timing | Not Applicable | The product does not provide or control audio description. |

Clause [11: Software](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|----------------------|---|
| 11.0 General (informative) | — | — |
| 11.1.1.1 through 11.4.1.3 | See WCAG 2.x section | Accessibility of TeamOne content and UI is evaluated under WCAG 2.x guidance. |
| 11.5 Interoperability with assistive technology | — | — |

| Criteria | Conformance Level | Remarks and Explanations |
|---|------------------------|--|
| 11.5.1 Closed functionality | — | — |
| 11.5.2 Accessibility services | — | — |
| 11.5.2.1 Platform accessibility service support for software that provides a user interface | See 11.5.2.5–11.5.2.17 | TeamOne runs on Windows, iOS, Android, and web. Accessibility support depends on the host OS. |
| 11.5.2.2 Platform accessibility service support for assistive technologies | See 11.5.2.5–11.5.2.17 | TeamOne relies on the accessibility frameworks of the underlying operating system. |
| 11.5.2.3 Use of accessibility services | See 11.5.2.5–11.5.2.17 | Uses platform-provided accessibility features where available (e.g., screen reader, voiceover). |
| 11.5.2.4 Assistive technology | Partially Supports | TeamOne can be used with assistive technologies supported by the OS; no proprietary AT. |
| 11.5.2.5 Object information | Partially Supports | UI elements expose basic object roles via OS APIs; complex whiteboard canvas elements may have limited exposure. |
| 11.5.2.6 Row, column, and headers | Not Applicable | TeamOne is not a tabular data application. |
| 11.5.2.7 Values | Partially Supports | Input fields expose values to accessibility APIs; drawn objects may not. |
| 11.5.2.8 Label relationships | Partially Supports | Standard UI controls have labels; custom canvas objects may not fully expose label relationships. |
| 11.5.2.9 Parent-child relationships | Partially Supports | Basic UI hierarchy exposed; canvas drawings may not map cleanly to accessibility tree. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|--|
| 11.5.2.10 Text | Partially Supports | Typed text is exposed to accessibility APIs; freehand ink strokes are not exposed as text. |
| 11.5.2.11 List of available actions | Partially Supports | Standard controls expose actions; custom board interactions may have limited exposure. |
| 11.5.2.12 Execution of available actions | Partially Supports | Actions on standard controls work with AT; custom interactions may not. |
| 11.5.2.13 Tracking of focus and selection attributes | Partially Supports | Basic focus/selection is tracked; canvas objects may not be fully tracked. |
| 11.5.2.14 Modification of focus and selection attributes | Partially Supports | Depends on OS AT frameworks; not fully implemented for canvas objects. |
| 11.5.2.15 Change notification | Partially Supports | Notifications are provided for standard UI events; whiteboard content changes may not trigger AT notifications. |
| 11.5.2.16 Modifications of states and properties | Partially Supports | Limited support through OS frameworks; custom objects may not expose all states. |
| 11.5.2.17 Modifications of values and text | Partially Supports | Standard text entry fields supported; freehand drawings and sticky notes may not fully expose changes. |
| 11.6 Documented accessibility usage | — | — |
| 11.6.1 User control of accessibility features | Supports | Accessibility features are controlled through the host OS; TeamOne does not override them. |
| 11.6.2 No disruption of accessibility features | Supports | TeamOne does not interfere with platform-level accessibility services. |
| 11.7 User preferences | Partially Supports | Some user preferences (e.g., language, theme) are supported; limited accessibility-specific preference settings. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|----------------------|---|
| 11.8 Authoring tools | — | — |
| 11.8.1 Content technology | — | — |
| 11.8.2 Accessible content creation | See WCAG 2.x section | User-generated content accessibility depends on authoring; TeamOne does not enforce accessibility of drawn/added content. |
| 11.8.3 Preservation of accessibility information in transformations | Not Applicable | TeamOne does not transform documents in a way that preserves accessibility metadata. |
| 11.8.4 Repair assistance | Not Supported | No built-in accessibility repair tools are available. |
| 11.8.5 Templates | Partially Supports | Provides templates for collaboration; templates are not specifically designed for accessibility. |

Clause [12: Documentation and Support Services](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------------------------|--|
| 12.1 Product documentation | Heading cell – no response required | Heading cell – no response required |
| 12.1.1 Accessibility and compatibility features | Partially Supports | The product includes accessibility features, but formal documentation describing them is limited. |
| 12.1.2 Accessible documentation | See WCAG 2.x section | See information in WCAG 2.x section |
| 12.2 Support Services | Heading cell – no response required | Heading cell – no response required |
| 12.2.2 Information on accessibility and compatibility features | Supports | ViewSonic provides product related documents on product websites and an official Support & service web page, provides advisors with information on accessibility and compatibility features. User can visit ViewSonic official website for Service support at: https://www.viewsonic.com/global/support/ |
| 12.2.3 Effective communication | Supports | ViewSonic provides product related documents on product websites and an official Support & service web page, provides advisors with information on accessibility and compatibility features. User can visit ViewSonic official website for Service support at: https://www.viewsonic.com/global/support/ |
| 12.2.4 Accessible documentation | See WCAG 2.x section | See information in WCAG 2.x section |

Clause [13: ICT Providing Relay or Emergency Service Access](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|---|
| 13.1.2 Text relay services | Not Applicable | TeamOne is a collaboration whiteboard platform and does not provide text relay services. |
| 13.1.3 Sign relay services | Not Applicable | No support for sign relay services. |
| 13.1.4 Lip-reading relay services | Not Applicable | No lip-reading relay services are available. |
| 13.1.5 Captioned telephony services | Not Applicable | TeamOne does not offer captioned telephony or similar services. |
| 13.1.6 Speech to speech relay services | Not Applicable | No speech-to-speech relay services are integrated. |
| 13.2 Access to relay services | Not Applicable | TeamOne is focused on collaboration and whiteboarding; relay services are not included. |
| 13.3 Access to emergency services | Not Available | No functionality related to access to emergency services. Suggested to confirm with vendor. |

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