ViewSonic Accessibility Conformance Report

EN 301 549 Edition

(Based on VPAT® Version 2.5Rev)

Name of Product / Version:

M20-4K/ M25-4K

Report Date: July 2025

Product Description:

The M20-4K/M25-4K sets a new standard in portable projectors by incorporating RGB laser technology, delivering unparalleled theater-like audiovisual performance in a compact design. Harnessing the benefits of this laser projection, it provides incredible image and color performance, with 100% coverage of the BT.2020 color.
The M20-4K/M25-4K projector elevates the home theater experience, delivering a stunning 120" display in 4K UHD resolution. With features like auto H/V keystone and instant auto focus, this projector delivers perfectly shaped and clear projection within seconds, offering immediate cinematic enjoyment. The M20-4K/M25-4K built-in Google TV system that offers user to access popular services like Netflix, Disney+*, YouTube, and more without needing an external dongle.

* The assessment of built-in Google TV system is excluded in this Accessibility Conformance Report. The accessibility service of Google TV system is designed and controlled by Google.

Contact Information:

ViewSonic Europe Limited

EPREL@viewsoniceurope.com; +31 (0) 650608655

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (No) Level AA (No) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (No) Level AA (No) Level AAA (No)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) *AND* EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.1 Report

Table 1: Conformance Criteria, Level A

Refer to Android 11.0 VPAT

Table 2: Conformance Criteria, Level AA

Refer to Android 11.0 VPAT

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.1 Conformance Requirements.

EN 301 549 Report

Clause 4: Functional Performance Statements (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision Where ICT provides visual modes of operation, the ICT provides at least one mode of operation that does not require vision. This is essential for users without vision and benefits many more users in different situations.	Does Not Support	M20-4K/ M25-4K is a projector, display product. It requires user vision to operate it.
4.2.2 Usage with limited vision Where ICT provides visual modes of operation, the ICT provides features that enable users to make better use of their limited vision. This is essential for users with limited vision and benefits many more users in different situations.	Does Not Support	M20-4K/ M25-4K is a projector, display product. It requires user vision to operate it.
4.2.3 Usage without perception of colour Where ICT provides visual modes of operation, the ICT provides a visual mode of operation that does not require user perception of colour. This is essential for users with limited colour perception and benefits many more users in different situations.	Supports	The control interface operation that does not require user perception of color.
4.2.4 Usage without hearing Where ICT provides auditory modes of operation, the ICT provides at least one mode of operation that does not require hearing. This is essential for users without hearing and benefits many more users in different situations.	Supports	The M20-4K/ M25-4K does not rely on audible prompts or voice-based interaction to convey information or enable operation. All functions and instructions are presented visually through on-screen menus and text.
4.2.5 Usage with limited hearing Where ICT provides auditory modes of operation, the ICT provides enhanced audio features. This is essential for users with limited hearing and benefits many more users in different situations.	Supports	The M20-4K/ M25-4K does not rely on audible prompts or voice-based interaction to convey information or enable operation. All functions and

Criteria	Conformance Level	Remarks and Explanations
		instructions are presented visually through on-screen menus and text.
4.2.6 Usage with no or limited vocal capability Where ICT requires vocal input from users, the ICT provides at least one mode of operation that does not require them to generate vocal output. This is essential users with no or limited vocal capability and benefits many more users in different situations.	Supports	The M20-4K/ M25-4K does not rely on vocal capability for operation. All functions and instructions are presented visually through on-screen menus and text.
4.2.7 Usage with limited manipulation or strength Where ICT requires manual actions, the ICT provides features that enable users to make use of the ICT through alternative actions not requiring manipulation, simultaneous action or hand strength. This is essential for users with limited manipulation or strength and benefits many more users in different situations.	Supports	User can use remote control to power on/off and operate OSD menu with just one hand or one finger. It does not require fine motor control or simultaneous manual operations. OSD settings enable user to set default input source that projector will enter specific input source after powered on.
4.2.8 Usage with limited reach Where ICT products are free-standing or installed, all the elements required for operation will need to be within reach of all users. This is essential for users with limited reach and benefits many more users in different situations.	Supports	Users can control power and OSD menu with remote control only. It is operable with limited reach and limited strength.
4.2.9 Minimize photosensitive seizure triggers Where ICT provides visual modes of operation, the ICT provides at least one mode of operation that minimizes the potential for triggering photosensitive seizures. This is essential for users with photosensitive seizure triggers.	Supports	All functions and instructions are presented visually through OSD menus and text. User can set light mode to ECO mode or decrease brightness via OSD settings, that can minimize the potential for triggering photosensitive seizures.

Criteria	Conformance Level	Remarks and Explanations
4.2.10 Usage with limited cognition, language or learning The ICT provides features and/or presentation that makes it simpler and easier to understand, operate and use. This is essential for users with limited cognition, language or learning, and benefits many more users in different situations.	Supports	The CDE series power and OSD key icons are textured. OSD menu also designed with graphics to make user can use easily.
4.2.11 Privacy Where ICT provides features for accessibility, the ICT maintains the privacy of users of these features at the same level as other users.	Supports	The M20-4K/ M25-4K power on/off and OSD menu key icons are graphical. OSD menu designed with simple words and graphics to make user operating easily.

Clause 5: Generic Requirements

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information Where visual information is needed to enable the use of those functions of ICT that are closed to assistive technologies for screen reading, ICT shall provide at least one mode of operation using non-visual access to enable the use of those functions.	Does Not Support	All functions and instructions are presented visually through OSD menus and text that requires visual capability. There is no audio output for assistance.
5.1.3.2 Auditory output delivery including speech Where auditory output is provided as non-visual access to closed functionality, the auditory output shall be delivered: a) either directly by a mechanism included in or provided with the ICT; or b) by a personal headset that can be connected through a 3,5 mm audio jack, or an industry standard connection, without requiring the use of vision.	Not applicable	Not applicable
5.1.3.3 Auditory output correlation Where auditory output is provided as non-visual access to closed functionality, and where information is displayed on the screen, the ICT should provide auditory information that allows the user to correlate the audio with the information displayed on the screen.	Not applicable	Not applicable
5.1.3.4 Speech output user control Where speech output is provided as non-visual access to closed functionality, the speech output shall be capable of being	Not applicable	Not applicable

Criteria	Conformance Level	Remarks and Explanations
interrupted and repeated when requested by the user, where permitted by security requirements.		
5.1.3.5 Speech output automatic interruption Where speech output is provided as non-visual access to closed functionality, the ICT shall interrupt current speech output when a user action occurs and when new speech output begins.	Not applicable	Not applicable
5.1.3.6 Speech output for non-text content Where ICT presents non-text content, the alternative for non-text content shall be presented to users via speech output unless the non-text content is pure decoration or is used only for visual formatting. The speech output for non-text content shall follow the guidance for "text alternative" described in WCAG 2.1 [5] Success Criterion 1.1.1.	Not applicable	Not applicable
5.1.3.7 Speech output for video information Where pre-recorded video content is needed to enable the use of closed functions of ICT and where speech output is provided as non-visual access to closed functionality, the speech output shall present equivalent information for the pre-recorded video content.	Not applicable	Not applicable
5.1.3.8 Masked entry Where auditory output is provided as non-visual access to closed functionality, and the characters displayed are masking characters, the auditory output shall not be a spoken version of the characters entered unless the auditory output is known to be delivered only to a mechanism for private listening, or the user explicitly chooses to allow non-private auditory output.	Not applicable	Not applicable
5.1.3.9 Private access to personal data	Not applicable	Not applicable

Criteria	Conformance Level	Remarks and Explanations
Where auditory output is provided as non-visual access to closed functionality, and the output contains data that is considered to be private according to the applicable privacy policy, the corresponding auditory output shall only be delivered through a mechanism for private listening that can be connected without requiring the use of vision, or through any other mechanism explicitly chosen by the user.		
5.1.3.10 Non-interfering audio output Where auditory output is provided as non-visual access to closed functionality, the ICT shall not automatically play, at the same time, any interfering audible output that lasts longer than three seconds.	Not applicable	Not applicable
5.1.3.11 Private listening volume Where auditory output is provided as non-visual access to closed functionality and is delivered through a mechanism for private listening, ICT shall provide at least one non-visual mode of operation for controlling the volume.	Not applicable	Not applicable
5.1.3.12 Speaker volume Where auditory output is provided as non-visual access to closed functionality and is delivered through speakers on ICT, a non-visual incremental volume control shall be provided with output amplification up to a level of at least 65 dBA (-29 dBPaA).	Not applicable	Not applicable
5.1.3.13 Volume reset Where auditory output is provided as non-visual access to closed functionality, a function that resets the volume to be at a level of 65 dBA or less after every use, shall be provided, unless the ICT is dedicated to a single user.	Not applicable	Not applicable

Criteria	Conformance Level	Remarks and Explanations
5.1.3.14 Spoken languages Where speech output is provided as non-visual access to closed functionality, speech output shall be in the same human language as the displayed content provided, except: a) for proper names, technical terms, words of indeterminate language, and words or phrases that have become part of the vernacular of the immediately surrounding text; b) where the content is generated externally and not under the control of the ICT vendor, the present clause shall not be required to apply for languages not supported by the ICT's speech synthesizer; c) for displayed languages that cannot be selected using non-visual access; d) where the user explicitly selects a speech language that is different from the language of the displayed content.	Not applicable	Not applicable
5.1.3.15 Non-visual error identification Where speech output is provided as non-visual access to closed functionality and an input error is automatically detected, speech output shall identify and describe the item that is in error.	Not applicable	Not applicable
5.1.3.16 Receipts, tickets, and transactional outputs Where ICT is closed to visual access and provides receipts, tickets or other outputs as a result of a self-service transaction, speech output shall be provided which shall include all information necessary to complete or verify the transaction. In the case of ticketing machines, printed copies of itineraries and maps shall not be required to be audible.	Not applicable	Not applicable

Criteria	Conformance Level	Remarks and Explanations
5.1.4 Functionality closed to text enlargement Where any functionality of ICT is closed to the text enlargement features of platform or assistive technology, the ICT shall provide a mode of operation where the text and images of text necessary for all functionality is displayed in such a way that a non-accented capital "H" subtends an angle of at least 0,7 degrees at a viewing distance specified by the supplier. The subtended angle, in degrees, may be calculated from: $\Psi = (180 \times H) / (\pi \times D)$ Where: • ψ is the subtended angle in degrees • H is the height of the text • D is the viewing distance • D and H are expressed in the same units	Supports	M20-4K/M25-4K OSD menu covers about 20% of the main projection screen. User can adjust the screen size of the image from 30” to 200”. And the text size of OSD menu will also be enlarged simultaneously.
5.1.5 Visual output for auditory information Where auditory information is needed to enable the use of closed functions of ICT, the ICT shall provide visual information that is equivalent to the auditory output.	Not applicable	Not applicable
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus Where ICT functionality is closed to keyboards or keyboard interfaces and where input focus can be moved to a user interface element, it shall be possible to move the input focus away from that element using the same mechanism, in order to avoid trapping the input focus.	Supports	The input focus can be moved away from that element using the same mechanism, to avoid trapping the input focus.
5.1.7 Access without speech	Not applicable	Not applicable

Criteria	Conformance Level	Remarks and Explanations
Where speech is needed to operate closed functions of ICT, the ICT shall provide at least one mode of operation using an alternative input mechanism that does not require speech.		
5.2 Activation of accessibility features Where ICT has documented accessibility features, it shall be possible to activate those documented accessibility features that are required to meet a specific need without relying on a method that does not support that need.	Not applicable	The M20-4K/M25-4K projector does not support documented accessibility feature.
5.3 Biometrics Where ICT uses biological characteristics, it shall not rely on the use of a particular biological characteristic as the only means of user identification or for control of ICT.	Not applicable	Not applicable
5.4 Preservation of accessibility information during conversion Where ICT converts information or communication it shall preserve all documented non-proprietary information that is provided for accessibility, to the extent that such information can be contained in or supported by the destination format.	Not applicable	The M20-4K/M25-4K projector does not support documented accessibility feature.
5.5 Operable parts	Heading cell – no response required	
5.5.1 Means of operation Where ICT has operable parts that require grasping, pinching, or twisting of the wrist to operate, an accessible alternative means of operation that does not require these actions shall be provided.	Partially Supports	User need to use attached remote control for full function operating that requires grasping. There are four keypads on top of projector includes power on/off, play/pause, volume up and volume down, those keypad operating are free of grasping, pinching, and twisting.

Criteria	Conformance Level	Remarks and Explanations
5.5.2 Operable parts discernibility Where ICT has operable parts, it shall provide a means to discern each operable part, without requiring vision and without performing the action associated with the operable part.	Supports	Input controls on the device are operable by touch and are designed to be tactilely discernible without requiring vision. Users can identify the presence and layout of controls by feel before initiating any functions.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status Where ICT has a locking or toggle control and the status of that control is visually presented to the user, the ICT shall provide at least one mode of operation where the status of the control can be determined either through touch or sound without operating the control.	Not applicable	Not applicable
5.6.2 Visual status Where ICT has a locking or toggle control and the status of the control is non-visually presented to the user, the ICT shall provide at least one mode of operation where the status of the control can be visually determined when the control is presented.	Not applicable	Not applicable
5.7 Key repeat Where ICT has a key repeat function that cannot be turned off: a) the delay before the key repeat shall be adjustable to at least 2 seconds; and b) the key repeat rate shall be adjustable down to one character per 2 seconds.	Not applicable	Not applicable
5.8 Double-strike key acceptance Where ICT has a keyboard or keypad, the delay after any keystroke, during which an additional key-press will not be	Not applicable	Not applicable

Criteria	Conformance Level	Remarks and Explanations
accepted if it is identical to the previous keystroke, shall be adjustable up to at least 0,5 seconds.		
5.9 Simultaneous user actions Where ICT has a mode of operation requiring simultaneous user actions for its operation, such ICT shall provide at least one mode of operation that does not require simultaneous user actions to operate the ICT.	Does Not Support	When 1st time use after open box, it requires user to press two keys simultaneously from remote control for pairing.

Clause 8: Hardware

Criteria	Conformance Level	Remarks and Explanations
8.1.1 Generic requirements	Heading cell – no response required	Heading cell – no response required
8.1.2 Standard connections Where an ICT provides user input or output device connection points, the ICT shall provide at least one input and/or output connection that conforms to an industry standard non-proprietary format, directly or through the use of commercially available adapters.	Supports	All interfaces of the M20-4K/M25-4K projector conform to industry-standard, non-proprietary formats.
8.1.3 Colour Where the ICT has hardware aspects that use colour, colour shall not be used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports	All user interface menus and controls are text-based.
8.2 Hardware products with speech output	Heading cell – no response required	
8.2.1.1 Speech volume range Where ICT hardware has speech output, it shall provide a means to adjust the speech output volume level over a range of at least 18 dB.	Supports	The M20-4K/M25-4K supports volume control up to at least 18dB.
8.2.1.2 Incremental volume control Where ICT hardware has speech output and its volume control is incremental, it shall provide at least one intermediate step of 12 dB gain above the lowest volume setting.	Supports	The M20-4K/M25-4K supports volume control up to at least 18dB and 12dB will be on of the step.
8.2.2.1 Fixed-line devices Where ICT hardware is a fixed-line communication device with speech output and which is normally held to the ear, it shall provide a means of magnetic coupling which meets the	Not applicable	Not applicable

Criteria	Conformance Level	Remarks and Explanations
requirements of ETSI ES 200 381-1 [2] and shall carry the "T" symbol specified in ETSI ETS 300 381.		
8.2.2.2 Wireless communication devices Where ICT hardware is a wireless communication device with speech output which is normally held to the ear, it shall provide a means of magnetic coupling to hearing technologies which meets the requirements of ETSI ES 200 381-2.	Not applicable	Not applicable
8.3 Stationary ICT	Heading cell – no response required	Heading cell – no response required
8.3.2.1 Unobstructed high forward reach Where no part of the stationary ICT obstructs the forward reach, at least one of each type of operable part shall be located no higher than 1220 mm (48 inches) above the floor of the access space. This is shown in Figure 2.	Supports	The M20-4K/ M25-4K projector can be desktop installation, user can arrange the layout freely. Further, user can use remote control for full functions operating, that will be free of space obstruction.
8.3.2.2 Unobstructed low forward reach Where no part of the stationary ICT obstructs the forward reach, at least one of each type of operable part shall be located no lower than 380 mm (15 inches) above the floor of the access space. This is shown in Figure 2.	Supports	The M20-4K/ M25-4K projector can be desktop installation, user can arrange the layout freely. Further, user can use remote control for full functions operating, that will be free of space obstruction.
8.3.2.3.1 Clear space Where an obstruction is an integral part of the stationary ICT and hinders the access to any type of operable part, the ICT shall provide a clear space which extends beneath the obstructing element for a distance not less than the required reach depth over the obstruction.	Supports	The M20-4K/ M25-4K projector can be desktop installation, user can arrange the layout freely. Further, user can use remote control for full functions operating, that will be free of space obstruction.

Criteria	Conformance Level	Remarks and Explanations
8.3.2.3.2 Obstructed (< 510 mm) forward reach Where the stationary ICT has an obstruction which is an integral part of the ICT and which is less than 510 mm (20 inches), the forward reach to at least one of each type of operable part shall be no higher than 1220 mm (48 inches) above the floor contact of the ICT. This is shown in Figure 3 (a).	Supports	The M20-4K/ M25-4K projector can be desktop installation, user can arrange the layout freely. Further, user can use remote control for full functions operating, that will be free of space obstruction.
8.3.2.3.3 Obstructed (< 635 mm) forward reach Where the stationary ICT has an obstruction which is an integral part of the ICT and which is not less than 510 mm (20 inches) but is less than 635 mm (25 inches) maximum, the forward reach to at least one of each type of operable part shall be no higher than 1120 mm (44 inches) above the floor contact of the ICT. This is shown in Figure 3 (b).	Supports	The M20-4K/ M25-4K projector can be desktop installation, user can arrange the layout freely. Further, user can use remote control for full functions operating, that will be free of space obstruction.
8.3.2.4 Knee and toe clearance width Where the space under an obstacle that is an integral part of the stationary ICT is part of access space, the clearance shall be at least 760 mm (30 inches) wide.	Supports	The M20-4K/ M25-4K projector can be desktop installation, user can arrange the layout freely. Further, user can use remote control for full functions operating, that will be free of space obstruction.
8.3.2.5 Toe clearance Where an obstacle is an integral part of the stationary ICT, a space under the obstacle that is less than 230 mm (9 inches) above the floor is considered toe clearance and shall: a) extend 635 mm (25 inches) maximum under the whole obstacle;	Supports	The M20-4K/ M25-4K projector can be desktop installation, user can arrange the layout freely. Further, user can use remote control for full functions operating, that will be free of space obstruction.

Criteria	Conformance Level	Remarks and Explanations
b) provide a space at least 430 mm (17 inches) deep and 230 mm (9 inches) above the floor under the obstacle; c) extend no more than 150 mm (6 inches) beyond any obstruction at 230 mm (9 inches) above the floor. This is shown in Figure 4.		
8.3.2.6 Knee clearance Where an obstacle is an integral part of the stationary ICT, the space under the obstacle that is between 230 mm (9 inches) and 685 mm (25 inches) above the floor is considered knee clearance and shall: a) extend no more than 635 mm (25 inches) under the obstacle at a height of 230 mm (9 inches) above the floor; b) extend at least 280 mm (11 inches) under the obstacle at a height of 230 mm (9 inches) above the floor; c) extend at least 205 mm (8 inches) under the obstacle at a height of 685 mm (27 inches) above the floor; d) be permitted to be reduced in depth at a rate of 25 mm (1 inch) for each 150 mm (6 inches) in height. This is shown in Figure 5.	Supports	The M20-4K/ M25-4K projector can be desktop installation, user can arrange the layout freely. Further, user can use remote control for full functions operating, that will be free of space obstruction.
8.3.3.1 Unobstructed high side reach Where the side reach is unobstructed or obstructed by an element that is an integral part of the stationary ICT and which is less than 255 mm (10 inches), at least one of each type of operable part shall be within a high side reach which is less than or equal to 1220 mm (48 inches) above the floor of the access space. This is shown in Figure 6.	Supports	The M20-4K/ M25-4K projector can be desktop installation, user can arrange the layout freely. Further, user can use remote control for full functions operating, that will be free of space obstruction.

Criteria	Conformance Level	Remarks and Explanations
8.3.3.2 Unobstructed low side reach Where the side reach is unobstructed or obstructed by an element that is an integral part of the stationary ICT and which is less than 255 mm (10 inches), at least one of each type of operable part shall be within a low side reach which is greater than or equal to 380 mm (15 inches) above the floor of the access space. This is shown in Figure 6.	Supports	The M20-4K/ M25-4K projector can be desktop installation, user can arrange the layout freely. Further, user can use remote control for full functions operating, that will be free of space obstruction.
8.3.3.3.1 Obstructed (≤ 255 mm) side reach Where stationary ICT has an obstruction which is an integral part of the ICT, the height of the obstruction shall be less than 865 mm (34 inches). Where the depth of the obstruction is less than or equal to 255 mm (10 inches), the high side reach to at least one of each type of operable part shall be no higher than 1220 mm (48 inches) above the floor of the access space. This is shown in Figure 7 (a).	Supports	The M20-4K/ M25-4K projector can be desktop installation, user can arrange the layout freely. Further, user can use remote control for full functions operating, that will be free of space obstruction.
8.3.3.3.2 Obstructed (≤ 610 mm) side reach Where stationary ICT has an obstruction which is an integral part of the ICT, the height of the obstruction shall be less than 865 mm (34 inches). Where the depth of the obstruction is greater than 255 mm (10 inches) with a maximum depth of 610 mm (24 inches), the high side reach to at least one of each type of operable part shall be no higher than 1 170 mm (46 inches) above the floor of the access space. This is shown in Figure 7 (b).	Supports	The M20-4K/ M25-4K projector can be desktop installation, user can arrange the layout freely. Further, user can use remote control for full functions operating, that will be free of space obstruction.
8.3.4.1 Change in level Where stationary ICT has a floor within it, then any change of floor level within it or entering it shall be ramped with a slope no steeper	Not applicable	Not applicable

Criteria	Conformance Level	Remarks and Explanations
than 1:48. Exceptions: a) If the change in floor level is less than or equal to 6,4 mm (¼ inch) the change may be vertical as shown in Figure 8. b) If the change in floor level is less than or equal to 13 mm (½ inch) the change may have a slope not steeper than 1:2 as shown in Figure 9.		
8.3.4.2 Clear floor or ground space Where stationary ICT has an operating area within it, it shall provide a clear floor area that has the minimum dimensions of 760 mm (30 inches) by 1 220 mm (48 inches) from which to operate the ICT. This is shown in Figure 10.	Not applicable	Not applicable
8.3.4.3.2 Forward approach Where the operating area is inside an alcove within the stationary ICT, the alcove is deeper than 610 mm (24 inches), and where a forward approach is necessary, the dimension of the access space shall be a minimum of 915 mm (36 inches) wide. This is shown in Figure 11.	Not applicable	Not applicable
8.3.4.3.3 Parallel approach Where the operating area is inside an alcove within the stationary ICT, the alcove is deeper than 380 mm (15 inches), and where a parallel approach is possible, the dimension of the access space shall be a minimum of 1 525 mm (60 inches) wide. This is shown in Figure 12.	Not applicable	Not applicable
8.3.5 Visibility Where stationary ICT provides one or more display screens, at least one of each type of display screen shall be positioned such that the information on the screen is legible from a point located	Supports	The M20-4K/M25-4K can be used with or without screen. User can chose preferred screen size and position at his comfort.

Criteria	Conformance Level	Remarks and Explanations
1015 mm (40 inches) above the centre of the floor of the operating area).		
8.3.6 Installation instructions Installation instructions shall be made available for all stationary ICT. These instructions shall give guidance on how to install the ICT in a manner that takes into account applicable requirements for accessibility of the built environment as they apply to the installation of the ICT. Where there are no such requirements the instructions should require that the dimensions of the installed ICT conform to clauses 8.3.2 to 8.3.5 of the present document.	Supports	ViewSonic provides product related documents on product websites and an official Support & service web page, provides advisors with information on accessibility and compatibility features. User can visit ViewSonic official website for Service support at: https://www.viewsonic.com/global/support/
8.4 Mechanically Operable parts	Heading cell – no response required	Heading cell – no response required
8.4.1 Numeric keys Where provided, physical numeric keys arranged in a rectangular keypad layout shall have the number five key tactilely distinct from the other keys of the keypad.	Not applicable	There is no numeric keys on either remote control or keypads.
8.4.2.1 Means of operation of mechanical parts Where a control requires grasping, pinching, or twisting of the wrist to operate it, an accessible alternative means of operation that does not require these actions shall be provided.	Supports	User can use attached remote control for full function operating. The remote control can be operated with ease without requiring tight grasping, pinching, or twisting of the wrist.
8.4.2.2 Force of operation of mechanical parts Where a control requires a force greater than 22,2 N to operate it, an accessible alternative means of operation that requires a force less than 22,2 N shall be provided.	Supports	User can use attached remote control for full function operating. The remote control can be operated with ease without force greater than 22,2N.

Criteria	Conformance Level	Remarks and Explanations
8.4.3 Keys, tickets and fare cards Where ICT provides keys, tickets or fare cards, and their orientation is important for further use, they shall have an orientation that is tactilely discernible.	Not applicable	Not applicable
8.5 Tactile indication of speech mode Where ICT is designed for shared use and speech output is available, a tactile indication of the means to initiate the speech mode of operation shall be provided.	Not applicable	Not applicable

Clause 11: Software

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through
11.5.2.3 Use of accessibility services	See 11.5.2.5 through 11.5.2.17	See 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Not Applicable	
11.5.2.5 Object information	Not Applicable	
11.5.2.6 Row, column, and headers	Not Applicable	
11.5.2.7 Values	Not Applicable	
11.5.2.8 Label relationships	Not Applicable	
11.5.2.9 Parent-child relationships	Not Applicable	
11.5.2.10 Text	Not Applicable	
11.5.2.11 List of available actions	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
11.5.2.12 Execution of available actions	Not Applicable	
11.5.2.13 Tracking of focus and selection attributes	Not Applicable	
11.5.2.14 Modification of focus and selection attributes	Not Applicable	
11.5.2.15 Change notification	Not Applicable	
11.5.2.16 Modifications of states and properties	Not Applicable	
11.5.2.17 Modifications of values and text	Not Applicable	
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not Applicable	
11.6.2 No disruption of accessibility features	Not Applicable	
11.7 User preferences	Not Applicable	
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	See WCAG 2.x section (If not authoring tool, enter “Not Applicable”)	See information in WCAG 2.x section
11.8.3 Preservation of accessibility information in transformations	Not Applicable	
11.8.4 Repair assistance	Not Applicable	
11.8.5 Templates	Not Applicable	

Clause 12: Documentation and Support Services

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features Product documentation provided with the ICT whether provided separately or integrated within the ICT shall list and explain how to use the accessibility and compatibility features of the ICT.	Supports	ViewSonic provides product related documents on product websites and an official Support & service web page, provides advisors with information on accessibility and compatibility features. User can visit ViewSonic official website for Service support at: https://www.viewsonic.com/global/support/
12.1.2 Accessible documentation Product documentation provided with the ICT shall be made available in at least one of the following electronic formats: a) a Web format that conforms to the requirements of clause 9; or b) a non-web format that conforms to the requirements of clause 10.	See WCAG 2.1 section	See information in WCAG 2.1 section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features ICT support services shall provide information on the accessibility and compatibility features that are mentioned in the product documentation.	Supports	ViewSonic provides product related documents on product websites and an official Support & service web page, provides advisors with information on accessibility and compatibility features. User can visit ViewSonic official website for Service support at:

		https://www.viewsonic.com/global/support/
12.2.3 Effective communication ICT support services shall accommodate the communication needs of individuals with disabilities either directly or through a referral point.	Supports	ViewSonic provides product related documents on product websites and an official Support & service web page, provides advisors with information on accessibility and compatibility features. User can visit ViewSonic official website for Service support at: https://www.viewsonic.com/global/support/
12.2.4 Accessible documentation Documentation provided by support services shall be made available in at least one of the following electronic formats: a) a Web format that conforms to clause 9; or b) a non-web format that conforms to clause 10.	See WCAG 2.1 section	See information in WCAG 2.1 section

Legal Disclaimer (Company)

This Conformance Report is provided by ViewSonic Corporation for informational purposes only. It outlines the product's accessibility features based on evaluations conducted as of the report's publication date. This document does not serve as a legally binding assurance of compliance with any accessibility laws or standards.

The report reflects internal assessments and product specifications available at the time of testing. Accessibility performance may vary depending on software versions, device configurations, operating environments, and assistive technologies used.

While ViewSonic strives to maintain accessibility across its products, the information provided here may become outdated due to future updates or changes. Customizations or modifications made by users, integrators, or third parties may affect accessibility and could render portions of this report inaccurate or no longer applicable.

This document is not intended to replace independent assessments by users or institutions. Customers are encouraged to conduct their own evaluations to determine whether the product meets their accessibility and compliance requirements.

ViewSonic is not responsible for the accessibility or accuracy of any third-party content or services that may be integrated into or used in conjunction with ViewSonic products. Responsibility for such content remains with the original provider, including the management of privacy or consent requirements.

Unless otherwise specified in a written agreement, ViewSonic products and related services are provided "as is." No warranties are expressed or implied, including but not limited to warranties of merchantability, fitness for a particular purpose, non-infringement, or uninterrupted operation.

To the extent allowed by law, ViewSonic will not be liable for any indirect, incidental, special, or consequential damages resulting from the use of or inability to use the product, including but not limited to loss of business, revenue, data, or productivity, even if previously advised of the possibility of such damages.