01 ABOUT THIS REPORT

Report Overview
The 2021 Corporate Sustainability Responsibility (CSR) Report summarizes ViewSonic policies, procedures, and performance regarding matters of corporate responsibility and sustainability. To maintain transparency and conduct business in a manner consistent with our goals and values, we publish and publicly release a CSR report annually.

Our last report release date was June 30th, 2021.

You may download a copy of this and future reports at: ViewSonic Go Green.

Reporting Principle & Standards
The ViewSonic 2021 CSR Report outlines our global strategies, achievements, and goals relating to sustainable development. This document is offered as a reference for stakeholders, customers, business partners, and all those with an interest in the environmental, social and economic impacts of our organization.

We have prepared our 2021 CSR Report in accordance with the Global Reporting Initiative (GRI) standard disclosures and reporting principles. This report complies with the Core level requirements of the GRI Standards. The GRI Content Index provided at the end of this document outlines our alignment with related disclosure indicators.

Reporting Content & Boundary
The 2021 CSR report covers activities undertaken from January to December 2021 mainly including ViewSonic America, ViewSonic Europe and Global Product Group.

This report highlights the environmental, social, and governance (ESG) principles and performance of ViewSonic Corporation worldwide for the calendar year 2021. The content reports upon the material aspects we have identified as requiring the highest priority and discloses key data and management approaches for each. We have also included background information on our long-established tradition of sustainable business practices and corporate responsibility. Our business activities do not have significant changes during the reporting period.

Contact Information
We welcome your feedback about this report and the matters discussed herein. You may contact the ViewSonic CSR Committee at CSR-Committee@ViewSonic.com

You may also contact ViewSonic by telephone or postal mail.
• Phone: +1-909-444-8700
• 8:00am – 5:00pm Pacific Standard Time
• Mailing Address: 10 Pointe Drive, Suite 200, Brea, CA 92821

For more information about our corporate responsibility and sustainability policies, please visit ViewSonic Go Green.
See the difference, make the difference

02
MESSAGE FROM THE CHAIRMAN AND CEO
Since our inception in 1987, ViewSonic has witnessed and participated in extraordinary advancements in technology, as well as a revolution in diversity and equality. Unfortunately, we’re also facing an unprecedented rate of climate change. At ViewSonic, we are guided by our vision of a sustainable world empowered through innovative visual solutions. We aim to realize this vision by doubling down on the commitment to our core values and fulfilling mission-critical responsibilities to our customers, employees and the environment.

**Customers**

ViewSonic is laser focused on serving the needs of our customers, which means actively listening to their challenges and delivering solutions to solve their problems. A significant challenge they’ve been battling is the slow adoption of technology in education, caused in part by difficulties using existing technologies, steep learning curves, and a lack of professional training. That’s why in 2017, we introduced our ViewBoard digital whiteboards, and in 2018, our myViewBoard software platform and ecosystem. Since 2019, we collaborated with additional educational institutions around the world to gain perspectives from frontline educators that inform product development and allow us to adapt to their changing needs in an agile manner.

In 2020, we launched the “Ecosystem as a Service” (EaaS) program, further optimizing the communication between our customers and partners. EaaS brings all related stakeholders in the education ecosystem together to increase efficiency in the development process. The pilot program in Taiwan saw collaboration between K-12 schools, universities, government, and media outlets, truly building a community of education for our customers.

**Employees**

Our employees are pivotal to ViewSonic’s success since the company’s brand value, and reputation are defined by its people. Just as our customer-first approach seeks to empower people and improve lives, so too do our employment practices. We are dedicated not only to recruiting skilled talent but also ensuring diversity and inclusion in the workplace, as we recognize that distinct sets of backgrounds, experiences, and perspectives are crucial to innovation. With a 1:1 female-to-male base salary and remuneration ratio, we pride ourselves on creating equitable and rewarding employment opportunities at ViewSonic. We value integrity, teamwork and diverse opinions to foster collaboration. And we encourage continuous employee growth through setting challenging goals, embracing feedback and not being afraid to fail.

**Environment**

Sustainability is a priority that’s integral to operations throughout ViewSonic. We consider our environmental impact at every stage of our products’ lifecycle, from development and production to customer use and disposal.

We’ve developed a responsible global supply chain, requiring all Tier 1 suppliers to adhere to ISO 14000 environmental management standards. We constantly aim to improve the power efficiency of our products across categories. 100% of our projector models meet the EU’s stringent ErP Directive requirements for standby power consumption.

And through our green packaging initiative, in addition to monitor VG series product line, we started to package our VP Series with recycled materials. We plan to continue green packaging implementation on more models and product lines in the coming years.

Amid societal and environmental challenges, we remain optimistic. And with sustainability as a part of ViewSonic’s core values, we will continue to leverage our technologies as a force for good and strive to make the world a better place.

James Chu
Chairman and CEO
Sustainability governance encompasses our vision, disciplines our daily operations and manifests our continuous supply chain innovations. We continued to invest our core competencies to improve and comprehend our corporate governance practices to achieve our corporate sustainability commitments.

ViewSonic Large-Format Display product has implemented environmental protection and energy conservation in practice. All new products implement green designs and energy saving to meet new conservation milestone.

In 2021, we reviewed and improved corporate governance practices in product design, environmental protection, employee relationship management and community participation.

We share our 2021 sustainability efforts and contributions with you in this section.
Governance

• Interactive Flat Panel (IFP) under Large-Format Display business grew by 95%, outperforming the market’s 24% in sales growth
• Projector business grew 7.5% compared to the market growth of 2.6% in 2021
• Monitor business grew 2.5% compared to the market growth of 2.2%
• Strengthening our education total solution and expanding the myViewBoard ecosystem. Our pioneer program in Taiwan has hosted over 200 live streams to assist teachers with remote teaching and partnered with 20 of the 22 local governments to set up training bases and training courses to cultivate certified lecturers

Environment

Projector:
• 100% of our LED & laser (lamp free) projector use no mercury light source
• 21.05% of our total shipment models are equipped with SuperEco: a new lamp model increases by more than 33% of lamp lifespan compared to previous models
• Introduced Smart Backlit Remote Control with Antibacterial Capability to take care of customer’s health

Monitor:
• 49% of 2021 total models are EPEAT compliant and 66% of 2021 total models are Energy Star compliant
• VG245S and VG275S models met EPEAT Gold criteria in 2021
• VG2448a-2 and VG2748a-2 were certified with TCO Certified Generation 9
• Introduced 5 Color Blindness monitor models for creators to deliver a color blindness friendly experience
• Our color blindness feature algorithm enables color blindness people to successfully identify color differences at about 90%, which is about 20% higher than conventional color filters

Large-Format Display:
• 70% of LFD models meet Energy Star and 19% of LFD models are EPEAT compliant
• 100% of LFD models in 2021 include flicker-free and blue light filter functions
• Introduced Low Blue Light from Hardware technology to protect the eyes of end users
• Invented myViewBoard Sens to optimize classroom environment for facilitating the best learning outcomes

Software:
• myViewBoard™ ecosystem has exceeded five million users, with the platform being used in more than 5,000 organizations around the world
• 7 distinct teams formed focused on key strategic areas of growth
• Formed strategic partnerships with Google, Microsoft, and Intel to jointly develop solutions

Green Packaging:
• Product reuse and recyclable rate is above 70% and recovery rate is above 80%. LFD product package uses 85% reclaimed material

Our Innovation

Committed to Our Environment

Operation Side:
• Integrated ISO 50001 energy management system into existing ISO 14001:2015 framework
• Minimized product carbon footprint in GHG emissions and energy usage, conserved water and reduced landfill waste

Product Side:
• Measured carbon footprints of 68 models which has grown by 4 times compared to 2020
• 100% of our products are designed to meet and exceed WEEE (Waste Electrical and Electronic Equipment) requirements
• 100% of selling LFD & Projector models are shipped without Compact Disc (CD) wizard

Responsible Supply Chain

• 100% of our Tier 1 suppliers are
  1. Certified with ISO 9001 and 14001
  2. Assessed for environmental and social impacts
  3. Compiled with our responsible minerals sourcing policy: smelter and refiner conformant rate is up to 95.5% in 2021
• 85.7% of our Tier 1 suppliers are certified with ISO 45001: Occupational Health & Safety
• Conducted a comprehensive interview with the chairman of the company’s labor union or labor representative for all Tier 1 suppliers

Committed to Our Customers

• No significant fines and non-monetary sanctions related to the health and well-being features of our product
• No case brought through dispute resolution mechanisms

Committed to Our Employees & Community

• 100% of senior management personnel at ViewSonic’s headquarters is hired from the local community
• Female-to-Male employee base salary and remuneration ratio is 1:1
• Organized ColorPro award to inspire innovation
• 750 people of the border between Turkey and Syria have benefited from the outdoor cinema in Turkey
• Chi Po-lin “Reflection of Rivers” Program raising awareness of people’s shared responsibility to conserve mother nature

Our Sustainability 2021

ViewSonic Corporation

Message from the Chairman and CEO

Corporate Overview

Sustainability Governance

Our Innovation

Committed to Our Environment

Responsible Supply Chain

Committed to Our Customers

Committed to Our Employees & Community

Appendix: GRI Index
Recognition & Success

Our legacy of innovation and customer satisfaction is evidenced by dozens of awards and recognitions received over the years. Please refer to our Award page to get more information on our recognition.
04 COVID-19
COVID-19 pandemic has fundamentally changed the way we live and has made society more fragmented than ever. When pandemic strikes in early stage, ViewSonic focused on the risk management to protect employees without harming business. Now, we have moved forward to upgrading all services from on-site to on-line, so we can stay safe anywhere, while staying connected with others online. We are leveraging our technology expertise to become part of the solution to this outbreak.

We have made efforts to ensure the health and safety of our employees during COVID-19 pandemic period. The new policy concerning about COVID-19 has been implemented since 2021 to help the Company to adapt to the ever-changing society nowadays.

While we maintain our revenue and use technology to create new solutions for our customers, we also seek to add resiliency to our operation to face uncertainties in the future. In 2021, ViewSonic has kept promoting online digital services to optimize user experiences during the pandemic period. In addition, we invented several new features that can enhance the teaching quality or human wellbeing for both teachers and students under the pandemic circumstance and provide future generation opportunities to experience a brand-new teaching scenario.

1) Company Level: Employee health and safety

Since the beginning of the COVID-19, the Company has been helping organizations and offices around the world adapt to a changing society and move forward into an uncertain future.

Even though numbers of countries are being wallowed by a major outbreak of the Omicron variant, ViewSonic nowadays have been learning to live with the epidemic and their offices. According to ViewSonic Europe’s new COVID-19 Policy, which has been published this year, employees can evaluate their country status to decide if they would like the staff back to the office or keep working from home. Also, the employees must be fully vaccinated before attending any business meeting or event under the new regulation. These measurements ensure the health and safety of both employees and clients of ViewSonic.

Health of our employees has always been our company’s top priority. We have the responsibility to ensure workspace safety. To ensure our employees’ health and safety, we have imposed substantial measures during 2021, listed below:

- Published a facilities protocol document that details sanitation procedures, including temperature measure at the office daily and made work from home feasible for any position.
- Gyms adjust opening hours and modes according to the epidemic.
- Set up Epidemic Prevention News Announcement Area: In addition to internal mail announcements, the latest notices and implementation matters will be released simultaneously.
- Restricted non-essential business travels and avoid gathering; encourages business discussion done via conference call or video call.
- Requested visitors to follow ViewSonic sanitation procedures before entering the building.
- Provided masks, hand sanitizers to all employees to ensure personal hygiene standards are met; and asked to wear mask and disinfect hands at all times.
- Offered Zumba class and the yoga classes virtually to keep employee healthy when working from home.
- Initiated Sonic Boom wellness: a robust wellness program to motivate employee to stay fit.
- Provided 75% alcohol disinfectants in office building.
2) Product Level

A. Monitor

In 2021, COVID-19 continues to impact economic activity continually and people adjust their lifestyle to adapt to the environment gradually. For monitor business unit, 1) more and more people back to office and causes B2B product models sale increased. 2) B2C product models become stable. 3) material keeps shortage for monitors and the price also raising up.

In 2021, ViewSonic introduced more portable monitor models to help people work from home and work anywhere. VA1655 enhanced C/P value to make portable monitors more affordable and make more people can enhance working performance or education performance at home.

B. Projectors

As COVID-19 strikes, business benefited from increasing display demand for delivers true portability and hours of entertainment. The growing demand led to material shortage and tight shipping capacity. ViewSonic hence started to review our supply chain management strategy and logistic strategy to improve our adaptability. Aside from maintaining the sales level, ViewSonic started to transform our services from on-site to on-line to mitigate the negative impacts resulted from the pandemic. The impact of the COVID-19 has been unprecedented to the world. ViewSonic sees the challenges as an opportunity to identify weaknesses and strengths in our business operation. Therefore, ViewSonic launched versatile LED projectors, such as M1 mini which are perfect to be used at home no matter for home entertainment or for work, especially during work from home period this year. Last but not least, we introduced Smart Backlit Remote Control with Antibacterial Capability. The special coating of silver ions on the antibacterial remote control provides antibacterial capability, and it still retains the antibacterial effect for a long time. We try our best to take care of customer’s health while being entertained.
We have made it our mission to develop a hybrid teaching tool that offers teachers the capabilities to continue inspiring their students with engaging lessons regardless of isolation. With myViewBoard Classroom, ViewSonic stands at the frontline to keep education running during the hardest time. Furthermore, myViewBoard Sens has been outstanding during the epidemic. Driven by advanced machine learning, Sens collects environmental and engagement metrics to optimize schools for the best possible learning outcomes one classroom at a time. It could measure emotions of students in remote area, self-development in real-time, optimize classrooms for learning outcomes, and ensure health protocol compliance. These together create a both interactive and safe myViewBoard Classroom.

The below table enlisted features that made myViewBoard Classroom a glue that holds the society together. We seek to leverage our technological expertise to become part of the solution to this outbreak.

» myViewBoard Classroom features

<table>
<thead>
<tr>
<th>Value-added</th>
<th>Features</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enhancing</td>
<td>• Enabling students to ask questions or make comments</td>
</tr>
<tr>
<td>participation</td>
<td>• Encouraging students’ participation via the Hand Raise push-to-talk feature</td>
</tr>
<tr>
<td></td>
<td>• Enabling teachers to manage which student may display their screens to the class for presentations</td>
</tr>
<tr>
<td></td>
<td>• Facilitating independent breakout group discussions with virtual grouping</td>
</tr>
</tbody>
</table>

In 2021, ViewSonic has dedicated in a wider application of myViewBoard during the COVID-19 pandemic scenario.

ViewSonic has a team of professional trainers who are committed to making sure schools and teachers are successful with ViewSonic ViewBoard interactive flat panels and myViewBoard software. Throughout the pandemic, the ViewSonic PD team has conducted numerous trainings to schools across the globe virtually and in-person, which comply to local safety protocols, to ensure teachers are well trained on ViewSonic technology so they are ready to teach regardless of where they are.

myViewBoard software suite is an ecosystem of tools which helps teachers bring their teaching to the next level, all in a digital way. Teachers can now build lesson plans, manage students in remote settings and create collaborative teaching environments through features like digital whiteboard, screen sharing and huddles. This has been a very powerful tool as we went through remote learning, now to in person instructions. myViewBoard ecosystem will be making improvements and deploying new features on a regular basis.

ViewSonic channel marketing teams organized regular virtual webinars for our reseller communities during the pandemic to help them stay on top of the latest trends in ViewSonic product offerings and market trends in such WFH and Collaboration spaces.
D. Promoting online digital service

To face the changing demands of customers during epidemic, ViewSonic has kept coming up with new online services. The followings are the services provided by the Company:

**Online Chat**
ViewSonic Europe encourages customers to share more information via not only one way communication but interactive online chat, so we are able to shorten 50% waiting time.

**Online Test**
ViewSonic Europe Amsterdam offers in-house testing service so we can reproduce claimed symptom together with customer to shorten 50% resolving time.

**Online Training**
ViewSonic Europe CS create video user guide via YouTube so customer can easily follow the step to enjoy our product.

Apart from this, to help customer to easily get start to use Digital product to perform the same or ever better work after COVID-19, the following is the optimizations that have been done.

**Speed**
- Shorten 50% claim handing time.

**Safety**
- At least 50% claims can be solved online. So, customer doesn’t need to be present onsite for physical product pick up.

**Satisfied**
- Customer is able reach ViewSonic technical people to get immediate support instead of talking to a cold machine.

3) Community Level: Our Solution to living with COVID-19

**Innovative practices during COVID-19**
As Taiwan dealt with a rising number of COVID-19 cases in May 2021, ViewSonic has launched a series of innovative practices to help its partners adapt to these developments.

**Training courses to cultivate certified lecturers**
In a short span of six months, ViewSonic partnered with 16 of the 22 local education departments of municipalities, counties, and cities to set up 20 training bases and arrange a series of training courses to cultivate more than 2,000 certified lecturers.

**Learning Never Stops!**
ViewSonic immediately launched the “Learning Never Stops!” livestream courses. The livestreams were broadcasted to various regions in the Americas, Europe, and Southeast Asia. In three months’, ViewSonic hosted more than 150 livestreams to assist teachers with remote teaching, ViewSonic has also hosted a teaching demonstration competition.

**Supports of COVID-19 situation in Taiwan**
To further support the level 3 situation in Taiwan, ViewSonic announced that schools can apply for a myViewBoard entity account, allowing teachers and students to use this software free of charge for an extended period.

**ViewSonic Hybrid Teaching Classroom**
ViewSonic helps Taipei Municipal Zhong-Lun High School to build up the first “ViewSonic Hybrid Teaching Classroom” in Taipei city. The teachers and students can easily cope with the new normal in the post-pandemic era, no matter where they are - in the physical or digital classroom, greatly improves teaching and learning efficiency.
Lingua Masters is a special program that focused on offering state-supported German language classes for refugees and the teachers therefore make a big contribution to the integration of these people. Before the first COVID-19 lockdown in Germany 2020, Lingua Masters was purely working on analogue whiteboards and no solution for hybrid classes/distance learning was available.

In order to support the language school and to enable distance learning during COVID-19 restrictions and afterwards we decided to equip the classrooms with ViewSonic ViewBoards. Now the students in Lingua Masters Language school became familiar with myViewBoard software for their distance language classes and their learning would longer be limited by the distance and diseases.

Moths to the Moon Light - A Lunar Cycle

During the COVID-19 pandemic period, most of the people have been suffering from the tensive of lock-down situation. To mitigate those negative feelings of residents in London, ViewSonic utilized their impressive technology to create an interactive scenario with the residents. The creative activity encouraged people to use and enjoy Milton Keynes’ famous Redway network with rich natural history. It also increased public uptake in cycling and walking during the pandemic. Through integrating the projection technology, the event created an immersive night cycling experience.

ViewSonic brought its innovative projection technology to “Moths to the Moon Light - A Lunar Cycle”, an outdoor community cycling event in England’s Milton Keynes. Developed to be an immersive nighttime experience, the event saw bicycles equipped with ViewSonic’s M1 mini-LED projectors taking to the town’s extensive shared-use bikeways, illuminating the path with animated moths that are representative of the area’s rich natural history.
About ViewSonic

ViewSonic Corporation was founded by James Chu in 1987. We are a multinational electronics company specializing in visual display technology providing integrated solutions in the education, enterprise and entertainment markets. As a key player in the visual display market, we remain driven by the belief that visual display technology can transform everyday lifestyles and improve the lives and livelihoods of consumers and businesses. From our humble roots as a desktop display provider, we have grown to become a global leader in visual technology.
About ViewSonic

ViewSonic is a leading global provider of visual solutions. Known for its distinctive logo featuring three Lady Gouldian finches, ViewSonic’s industry-leading products include monitors, projectors, and Large-Format Display (LFD), which includes Interactive Flat Panel (IFP) and Commercial Display. ViewSonic has evolved from a device manufacturer to a visual solutions company by creating products, services, and sustainable ecosystems that greatly enhance visual engagement.

Founded in 1987, ViewSonic conducts business in over 100 countries worldwide, with its headquarters located in Brea, California. The ViewSonic brand of computer monitors was introduced in 1990 and achieved tremendous success. To react and adapt to customers’ changing needs, ViewSonic also increased its efforts in vertical markets, strengthening commercial solutions, launching the ELITE gaming display in 2017, and officially releasing the ColorPro professional display solution in 2019. In 2020 and 2021, ViewSonic introduced its brand new DirectView Commercial LED displays ranging from 108 to 216 inches in size as its flagship digital signage solutions.

Based on its wide-ranging expertise in visual display technologies, ViewSonic has been a pioneer in LED and laser projector development. The launch of the advanced MI/M1+ portable projector, X10-4K UHD wireless smart projector, and MI mini pocket projector, which won the iF Design Award, further cemented ViewSonic’s market leadership.

In 2016, ViewSonic introduced ViewBoard interactive displays, which have been well received in both the education and enterprise markets. ViewSonic also introduced myViewBoard software and promoted it in partnership with Microsoft, Google, and Intel. By consolidating hardware, software, and services into one ecosystem, ViewSonic provides customers with the ultimate user experience. ViewSonic’s commitment to the Education market continues to drive technology adoption in classrooms and with over 5 million subscribers currently on myViewBoard software ecosystem globally.

ViewSonic’s vision is “Inspire the world to see the difference between the ordinary and the extraordinary.” While constantly improving products and technologies for the betterment of customers, ViewSonic diligently upholds its social responsibilities and is firmly committed to environmental sustainability in product development, business operations, and sales. Additionally, ViewSonic delivers the very best in education technology (EdTech) solutions, closely collaborating with partners and nurturing teaching talent.

ViewSonic logo Story

Gouldian finches are also known as rainbow birds, they are natively found in Australia. They also inspire ViewSonic to deliver our innovative products with superior quality; beautiful, vibrant colors; appealing warmth and friendliness to ensure the future to a sustainable world.

Strengths responsible for our continued success include:

- **Globally Respected Brand Name**: The ViewSonic logo is recognized internationally as an indicator of excellence in product quality, customer service, and outstanding visual experience.
- **Superior Product Performance**: Our display products are engineered to deliver superior performance along with high-quality, visually appealing design.
- **Channel Relationships**: We maintain strong and extensive sales relationships worldwide to accommodate a wide variety of customers.
- **Scale and Efficiency**: Our significant scale allows us to leverage our large purchasing power with suppliers and effectively weather product cycles.
- **Operating History and Market Knowledge**: Our long history gives us the depth of knowledge and experience to meet the needs of buyers in the global display industry.
Our Journey

1987
Keypoint Technology Corp. was founded in California, US

1990
Launched ViewSonic monitors

1993
Company renamed

1999
Launched DLP projectors

2000
• No.1 market share for monitors in Canada, Argentina, Chile, Russia, Egypt, New Zealand and Taiwan

2001
• Introduced the world’s largest monitor, a 50” plasma display

2003
• World’s first wide format 24” LCD monitor

2005
• Introduced digital signages

2006
• World’s first 120Hz 3D 22” widescreen display, and 24” widescreen Full HD TV

2008
• Debuted the world’s first 120Hz 3D 22” widescreen display, and 24” widescreen Full HD TV

2010
• Completed an entirely green upgrade from CCFL-backlit to LED-backlit displays

2011
• Launched VG Series of Monitors for corporate segment
• Introduced ELITE professional gaming monitor
• Introduced ColorPro professional monitors
• Launched TD1055 portable monitor
• Partnered with TUV SUD to develop the testing of a color blindness feature in Monitors
• ColorPro won the IF Design Award, GOOD DESIGN Award, and Wallpaper* Awards
• Launched 32” 4K Mini LED ELITE gaming monitor
• Launched multi-touch solution vTouch for macOS

2015
• At CES, introduced an HDTV set and world’s first iPod docking Projector
• Leading brand to implement 3D into Projector product line.
• US No. 1 Full HD Projector
• Introduced the first patented LED projector with Harman Kardon speakers
• Market share increased 2X – the fastest growth in projector market
• Became global No. 2 LED projector brand

2020
• Launched ViewSonic IFP60 series interactive display with enterprise-grade security ViewSonic ranked No.3 market share in North America
• No. 3 global market share of interactive display
• No.1 market share in North American channel (NPD)

2021
• Launched ViewSonic myViewBoard Classroom
• Surpassed 5 million users in Q4

Note: Our Large-Format Display includes our Interactive Flat Panel (IFP), ViewBoard and Non-Touch Commercial Display; myViewBoard represents the software, our ecosystem that can be used across our visual display product line.
Our Vision, Mission Statement and Core Values

Human is in the core of ViewSonic’s business. We are committed to offering innovative, inclusive, and eco-friendly visual solutions to enhance the quality of life. We continuously explore more sustainable solutions in work, play and learning.

We endeavor to deliver innovative and empowering technology as the world’s preferred brand of visual solution products, dedicated to meeting the needs of our customers, generating profitable growth through efficient operation, and delivering value to our stakeholders.

**ViewSonic’s continued success are mainly attributed to the below key capabilities:**

- Introduce leading technologies and products to meet ever-changing customer needs.
- Maintain competitive pricing through partnerships with key component manufacturers.
- Develop and sustain highly efficient operations by minimizing overhead and sales dilution.
- Leverage all available sales channels to maximize revenue and profit opportunities.
- Build the ViewSonic brand across business and consumer channels, with innovative products and effective messaging.
- Develop and maintain an exceptional and economical information, customer service, and administrative infrastructures to support continued profitable growth.

**Vision**

*Inspire the world to see the difference between the ordinary and the extraordinary.*

**Mission Statement**

*Providing excellence in visual solutions via integrated software, hardware, and services.*

**Core Values**

- **Customer Focus**
  
  We serve the needs of our customers by actively listening to their challenges and delivering solutions to solve their problems.

- **Corporate Citizenship**
  
  We contribute to the communities we serve by lowering our environmental footprint, being economically prosperous and leveraging our technologies as a force for good.

- **Teamwork**
  
  We embrace the diversity of opinions to foster collaboration and drive innovation.

- **Agility**
  
  We adapt to the changing needs of our customers faster than our competitors do.

- **Growth Mindset**
  
  We seek continuous improvement by setting challenging goals, embracing feedback, and realizing it is from failure that we learn the most.

- **Integrity**
  
  We act in the best interests of our customers, employees, and shareholders by being inclusive, open, honest and transparent.
Organizational Overview

As a global market leader in visual technologies, we sell products in more than 100 countries and operates in 46 locations globally. In addition to the United States corporate headquarters in Brea, California, and US logistics center in Chino, California, major centers of operation are in China, Taiwan and the United Kingdom.

We are a privately held organization with an average of 1,172 employees in our global work force during the reporting period. The average is derived from averaging the number of employees from the beginning and the end of each of the 12 months in 2021.

The below table shows the number of employees by contract type and by gender in each region in 2021.

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<tr>
<th>Type of Employment</th>
<th>Male</th>
<th>Female</th>
<th>Total</th>
</tr>
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<tr>
<td>ViewSonic America</td>
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<td>ViewSonic Asia Pacific</td>
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<td>ViewSonic Europe</td>
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<td>48</td>
<td>147</td>
</tr>
</tbody>
</table>

» The Number of Employees by Region, Employment Type & Gender

» Ratio of Managerial and All Employees by Gender and by Age in Each Region

<table>
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<tr>
<th>Region</th>
<th>ViewSonic America</th>
<th>ViewSonic Asia Pacific</th>
<th>ViewSonic Europe</th>
<th>ViewSonic China</th>
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<tr>
<td>Gender/ Age</td>
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<tr>
<td>Under 30</td>
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<td></td>
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</tr>
<tr>
<td>Manager and above</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
</tr>
<tr>
<td>All employees</td>
<td>15%</td>
<td>10%</td>
<td>15%</td>
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<tr>
<td>30-50</td>
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<td></td>
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</tr>
<tr>
<td>Manager and above</td>
<td>11%</td>
<td>7%</td>
<td>13%</td>
<td>6%</td>
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<tr>
<td>All employees</td>
<td>46%</td>
<td>40%</td>
<td>60%</td>
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<td>Over 50</td>
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<tr>
<td>Manager and above</td>
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» Ratio of Managerial and All Employees by Gender and by Age by Function

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<th>Region</th>
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</thead>
<tbody>
<tr>
<td>Manager/ Non-Managerial</td>
<td>Manager and above</td>
<td>All Employees</td>
</tr>
<tr>
<td>Gender/ Age</td>
<td>Male</td>
<td>Female</td>
</tr>
<tr>
<td>Under 30</td>
<td>2%</td>
<td>2%</td>
</tr>
<tr>
<td>30-50</td>
<td>67%</td>
<td>21%</td>
</tr>
<tr>
<td>Over 50</td>
<td>8%</td>
<td>1%</td>
</tr>
</tbody>
</table>
• Interactive Flat Panel (IFP) under Large-Format Display business grew by 95%, outperforming the market’s 24% in sales growth
• Projector business grew 7.5% compared to the market growth of 2.6% in 2021
• Monitor business grew 2.5% comparing to the market growth of 2.2%
• Strengthening our education total solution and expanding the myViewBoard ecosystem. Our pioneer program in Taiwan has hosted over 200 live streams to assist teachers with remote teaching and partnered with 20 of the 22 local governments to set up training bases and training courses to cultivate certified lecturers
Notable Achievements and Goals

Despite the challenges in 2021, ViewSonic’s Interactive Flat Panel (IFP) under Large-Format Display grew by 95%, outperforming the market’s 24% in sales growth. Since 2020, the projector market grew at 2.6%, we remain 7.5% positive growth; the monitor business grew 2.5% comparing to the market growth of 2.2%.

For ViewSonic, this relatively new and disruptive technology has provided the company with an important opportunity to capture new markets in meaningful ways. In particular, the education market continues to be a key growth area for the company’s Interactive Flat Panel under Large-Format Display.

Annual Quantity Growth Rate in 2021

» Monitors

<table>
<thead>
<tr>
<th>MARKET</th>
<th>VIEWSONIC</th>
</tr>
</thead>
<tbody>
<tr>
<td>2.2%</td>
<td>2.5%</td>
</tr>
</tbody>
</table>

» Projectors

<table>
<thead>
<tr>
<th>MARKET</th>
<th>VIEWSONIC</th>
</tr>
</thead>
<tbody>
<tr>
<td>2.6%</td>
<td>7.5%</td>
</tr>
</tbody>
</table>

» ViewBoards

<table>
<thead>
<tr>
<th>MARKET</th>
<th>VIEWSONIC</th>
</tr>
</thead>
<tbody>
<tr>
<td>24%</td>
<td>95%</td>
</tr>
</tbody>
</table>
Important achievements for the year include continued expansion in the following areas:

**Education: K-12 & Higher Ed**

Education continues to embrace the ViewBoard family of Interactive Large-Format Displays, which also serve as our spearhead into new education accounts for products such as desktop monitors, projector solutions and virtual desktop clients.

In 2021, we are dedicated to strengthening our education total solution and expanding the myViewBoard ecosystem. We set ourselves apart from our competitors by creating an ecosystem that allows all stakeholders in the industry to provide feedback to us directly. In doing so, we could respond immediately and continue optimizing our solutions. Beyond feedback, users can also exchange ideas with each other, cultivating further innovation.

Under a pioneer program in Taiwan, ViewSonic has partnered with schools, educational institutions, and online learning platforms to develop diverse digital learning environments and courses for different subjects and grades. To accelerate the progress, in addition to hosting over 200 live streams to assist teachers with remote teaching, ViewSonic has partnered with 20 of the 22 local governments to set up training bases and training courses to cultivate certified lecturers. Moreover, ViewSonic has leveraged social media to create an innovative teaching community where teachers can share their experiences, creative ideas, and digital materials, and has even organized a teaching demonstration competition. ViewSonic is constantly developing new teaching and learning methods to encourage further transformation as part of its ongoing commitment to innovation.

It is not only the teachers in Taiwan who will benefit from our work, but also teachers around the world, including the more than 5 million global users of myViewBoard. As a result of this open ecosystem, we can better optimize our EdTech solutions, enabling educators to teach online, offline, and in hybrid settings in order to meet the new challenges of the new normal. Through our solutions, schools can collaborate across regions and countries, teachers can co-develop digital courses, students have opportunities to join classes anywhere that brings similar or even better learning experiences in the classroom. We broke the barriers in this industry, we helped our partners and customers to succeed, and finally accelerated global educational transformation.

**Professional/Prosumer**

Along with growth in the education market, we continued to steadily expand our emphasis on meeting the needs of professional graphics users and prosumers. Whether used for pre-press color correction or for making the most of family memories, the VP Series continues to solidify ViewSonic’s place as a serious player in the professional prosumer monitor space.

**Audiovisual (AV) Integrators**

Our Audiovisual (AV) Integrator Program continues to facilitate our strong support for these channel partners, whose role in making sales and serving customers is more important than ever.

This new program, along with our new lineup of Large-Format Displays and ViewBoard interactive Flat Panel displays, gives AV Integrators everything they need to expand their opportunities, earn greater profits, and meet the needs of our mutual end user customers.

Long-term goals for future growth and continued success are guided by a clear strategic vision:

- Continue to expand globally and penetrate new markets and channels.
- Leverage our success in the desktop monitor market into developing leading displays technology solutions.
- Deliver market leading and innovative products.
- Continue to drive efficiency in our operating model.
- Enhance the global ViewSonic brand within the channel and with end user customers.
Corporate Governance

We adhere to the highest standards for corporate governance and emphasize the importance of transparency and accountability throughout the organization. The Board of Directors is ultimately responsible for ViewSonic’s governance, with the duty to oversee management performance, set key corporate policies, and make strategic business decisions.

Board meetings are held regularly to review key management performance results, discuss the macro environment as related to ViewSonic products, and formulate strategies for maintaining a competitive market presence.

From our CEO to every employee and supplier relationship, ViewSonic holds itself to the highest ethical standards for conducting business. From our recycling programs, environmental management system and ECO-Office Guidelines, to our commitment to human rights, we strive to show our dedication to being a responsible corporate citizen in all we do.

ViewSonic aims to secure customer trust and corporate competitiveness by adopting compliance management as a basic management principle in all our business activities. We built a compliance culture that follows local laws and regulations throughout our business operations. In 2021, we were not subject to any significant fine nor non-monetary sanctions and no cases were brought against us through dispute resolution mechanisms.
Sustainability Management

Guided by a vision of a world empowered through display technology, we recognize our significant responsibility to our customers, business partners, and other stakeholders. A commitment to our core values enables ViewSonic to provide significant and substantial contributions to communities by acting with integrity, creating rewarding employment opportunities, and supporting environmental and societal sustainability.

Code of Ethics

Our Code of Ethics outlines the guidelines by which we conduct businesses and expects all employees to adhere. We value integrity, professionalism, and ethical conduct and expect our employees to carry high ethical professional demeanor. Our employees have consistently demonstrated commitment to creating an ethical workplace.

The Code of Ethics guides our interactions with all stakeholders, including coworkers, customers, vendors, competitors, stockholders and other members of the community. Above all, our employees are dedicated to acting honestly, ethically, fairly and legally in all areas of behavior. Under the guidance of the Global CFO, our Human Resources department ensures the adherence to the Code of Ethics, including mandatory training for every new employee on the first day of orientation. The new employees are asked to sign acknowledgement on those policies and those acknowledgments are placed in their personnel file.

Our Code of Ethics provides an explanation of our standards, requirements, and expectations in the following areas:

- Fairness, respect, and non-discrimination
- Financial integrity and prohibition of receiving bribes or other unethical payment of funds
- Protection and non-disclosure of any proprietary or confidential information
- Prohibition of any activities that could constitute a conflict of interest
- Compliance with antitrust and trade regulation statues
- Fairness, accuracy, and compliance with applicable laws and regulation in all business activities
- Timely, accurate, and complete reporting of internal documents and external certifications
- Compliance with laws in all countries in which we operate, including U.S. laws applicable to activities in foreign countries
- Participation in professional, community, and charitable organizations or activities
- Environmental responsibility

We have zero tolerance on Code of Ethics violations. Violations of the Code of Ethics are subject to immediate disciplinary action that could result in termination of employment. Employees are encouraged to report any suspicious misconduct or violations of the Code of Ethics to the appropriate supervisors. Any whistleblower is protected under Corporate Whistleblower Policy to ensure employees are protected against potential repercussions.
**Ethical Management and Disclosure**

Our customers benefit from a competitive marketplace and we are committed to promoting and protecting fair market practices through complete adherence to all laws governing competition.

Our employees are trained in the laws and regulations relevant to their role and our employee policy forbids any conduct in violation with these laws and regulations, including anti-corruption policy, anti-trust laws and other laws covering anti-competitive behavior.

We continue to maintain complete compliance with laws relating to competitive behavior.

During the 2021 reporting period, there were no significant fines or non-monetary sanctions related to anti-competitive behavior or violations of anti-trust and monopoly legislation.

There was no legal action pending or completed against ViewSonic and no cases were brought through dispute resolution mechanisms.

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**Code of Conduct**

Our code of conduct is a set of standards guiding our company’s professional conducts on various aspects, e.g., international labor, social responsibility and environmental issues.

**FORCED OR COMPULSORY LABOUR**

We shall not engage in or support the use of forced or compulsory labor.

**CHILD LABOUR**

We shall not engage in or support the use of child labor.

**HEALTH AND SAFETY**

We shall provide a safe and healthy workplace environment and shall take effective steps to prevent potential health and safety incidents and occupational injury or illness arising out of, associated with or occurring in the course of work.

**FREEDOM OF ASSOCIATION & RIGHT TO COLLECTIVE BARGAINING**

In situations where the right to freedom of association and collective bargaining are restricted under law, we shall allow workers to freely elect their own representatives.

**DISCRIMINATION**

We shall not engage in or support discrimination in hiring, remuneration, access to training, promotion, termination or retirement based on race, national or territorial or social origin, caste, birth, religion, disability, gender, sexual orientation, family responsibilities, marital status, union membership, political opinions, age or any other condition that could give rise to discrimination.

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Stakeholder Engagement plays a major role in shaping our strategies for social, economic, and environmental responsibility.

ViewSonic defines as stakeholders any individual or organization impacted by our business operations, those who may influence our corporate strategies and policies, and those to whom we are accountable for upholding our commitments and responsibilities. Identified stakeholders include ViewSonic employees, investors, customers, suppliers, communities, public officials, and non-governmental organizations.

We constantly improve our products and practices by incorporating internal and external stakeholders (i.e., customers, employees, and others) feedbacks on our products and practices.

Corporate policies are also influenced by guidance from regulatory agencies and international standards and codes of conduct. Frequent interaction enables us to better meet the needs and expectations of our various stakeholders. We communicate and engage with stakeholders according to policies defined to address the unique needs of each group.

To obtain further insight into stakeholder concerns, we have conducted extensive surveys of our employees and other stakeholders to identify the important issues affecting each group. These surveys provided valuable feedback and insight into the issues most important to those upon whom our success depends. The results formed the basis of our materiality analysis, defining the key priorities for our stakeholders and business operations addressed in this report. Guided by this research, we identified opportunities and refined goals and policies to further improve our efforts towards social responsibility and sustainability.

Identified stakeholder interests and concerns, along with our goals for and methods of communication with each group are summarized in the table below.

<table>
<thead>
<tr>
<th>Stakeholder</th>
<th>Key Interests and Concerns</th>
<th>Communication and Engagement</th>
<th>Methods of Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>Investors</td>
<td>• Economic Performance</td>
<td>As a privately held organization, we seek to employ sustainable growth strategies to generate sustainable profit for our investors.</td>
<td>Quarterly Board of Director meetings, regular investor notices &amp; Emails, annual shareholder meeting.</td>
</tr>
<tr>
<td></td>
<td>• Market Presence</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Innovation</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Employees</td>
<td>• Diversity and Equal Opportunity</td>
<td>Our employees are actively involved with leading the organization’s CSR practices and providing volunteer contributions to the society.</td>
<td>New hire orientation, employee newsletters, quarterly town hall meetings, email.</td>
</tr>
<tr>
<td>Suppliers</td>
<td>• Customer Health and Safety</td>
<td>We look to influence and promote CSR within our supply chain, starting with our everyday interactions with our immediate suppliers.</td>
<td>Supplier annual appraisal, supplier weekly workshops, quarterly business review.</td>
</tr>
<tr>
<td></td>
<td>• Human Rights</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Supplier social and environmental assessments</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Public Officials</td>
<td>• Environmental Compliance</td>
<td>Legal compliance is the minimum expectation for our operations, and we take every precaution to evaluate and ensure our actions are in full compliance with local laws and regulations.</td>
<td>Participation in local Chamber of Commerce.</td>
</tr>
<tr>
<td></td>
<td>• Product Compliance</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Human Rights</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Employment</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Energy and Emissions</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Marketing and Labeling</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Identified stakeholder interests and concerns, along with our goals for and methods of communication with each group are summarized in the table below.
Material Topics and Reporting Boundaries

We continually evaluate products and practices to ensure alignment with our core values, priorities, and goals. We are committed to identifying and minimizing the social, and environmental impacts of our business, both in our own operations and throughout our supply chain.

We conduct a formal assessment to identify concerns most significantly impacted by our operations and most important to our management, employees, and other stakeholders. In doing so, we sought to define the greatest opportunities for ViewSonic to minimize negative impacts and increase positive contributions to society and the planet.

Guided by this Materiality Analysis, we have developed CSR policies with an emphasis on the following high priority areas:

» 2021 Material Topics

<table>
<thead>
<tr>
<th>Category</th>
<th>Material Topics</th>
</tr>
</thead>
<tbody>
<tr>
<td>Governance &amp; Economic</td>
<td>Legal Compliance, Sustainable Procurement and Supply Chain Management, Innovation and Sustainable Product, Customer Health and Safety, Energy Management and Emission</td>
</tr>
<tr>
<td>Environmental</td>
<td>Energy Management and Emission</td>
</tr>
<tr>
<td>Social</td>
<td>Talent Attraction &amp; Retention, Employee Diversity and Equal Opportunity, Occupational Health and Safety, Human Rights</td>
</tr>
</tbody>
</table>

» 2021 Major Reporting Issues

1) Legal Compliance
2) Sustainable Procurement and Supply Chain Management
3) Innovation and Sustainable Product
4) Customer Health and Safety
5) Energy Management and Emission
6) Talent Attraction & Retention
7) Employee Diversity and Equal Opportunity
8) Occupational Health and Safety
9) Human Rights
Industry and Community Association Memberships

We proactively participate in many industry-related associations to share trends and information in pursuit of a sustainable future. We are actively engaged with the following organizations:

**Industry-related associations**
- Brea Chamber of Commerce
- AVIXA Corporate Members
- Video Electronics Standards Association (VESA)
- American Chamber of Commerce – Taiwan
- British Educational Suppliers Association (BESA)
- HDBaseT
- Crestron
- Multi Academy Trust Association (MATA)

**ViewSonic America Initiatives**
- California Department of Toxic Substances Control
- California’s Department of Resources Recycling and Recovery (CalRecycle)
- Canadian Stewardship Service Alliance
- Connecticut Department of Environmental Protection
- Éco Enterprises Quebéc (EEQ)
- Government of the District of Columbia, Department of Energy & Environment
- Hawaii Department of Health, Solid and Hazardous Waste Branch
- Interstate Mercury Education & Reduction Clearinghouse (IMERC)
- Illinois Environmental Protection Agency
- Indiana Department of Environmental Management, Electronic Waste Program
- Maine Department of Environmental Protection, Bureau of Remediation & Waste Management
- Maryland Dept. of Environment Waste Management Administration, Recycling & Operations Program
- Michigan Dept. of Environmental Quality, Office of Waste Management and Radiological Protection
- Minnesota Department of Revenue
- Missouri Department of Natural Resources, Hazardous Waste Program
- New Jersey Dept. of Environmental Protection, Solid and Hazardous Waste Mgmt. Program, Bureau of Recycling and Planning
- New York State Department of Environmental Conservation, Division of Materials Management
- North Carolina Division of Pollution Prevention and Natural Resources
- Oklahoma Department of Environmental Quality, Land Protection Division
- Oregon Department of Environmental Quality
- Pennsylvania Department of Environmental Protection, Bureau of Waste Management
- Responsible Minerals Initiative (RMI) Partner Membership
- Rhode Island Department of Environmental Management, Office of Management Services
- Resource Productivity & Resource Authority Ontario Canada
- South Carolina Dept. of Health and Environmental Control, Office of Solid Waste Reduction and Recycling
- Texas Commission on Environmental Quality, Pollution Prevention and Education
- Utah Solid & Hazardous Waste Control Board, Division of Solid and Hazardous Waste
- Virginia Department of Environmental Quality, Division of Environmental Enhancement
- Vermont Department of Environmental Conservation, Waste Management & Prevention Division, E-Cycles Program
- Washington State Department of Ecology, Waste 2 Resources Program
- Wisconsin Department of Natural Resources, Waste & Materials Management Program
- West Virginia Department of Environmental Protection, Rehabilitation Environmental Action Plan (REAP)

**ViewSonic Europe Initiatives**
- Alba Elektro-Elektronik Recycling (Alba) in Germany
- Elkar (ICT) Recycling in Sweden
- Landbell AG für Rückhol-Systeme in Germany
- RETELA, s.r.o. Recycling in Czech Republic
- ERP UK Ltd in UK
- FUNDACIÓN ECOTIC in Spain
OUR INNOVATION
Projector

- 100% of our LED & laser (lamp free) projector use no mercury light source.
- In 2021, 21.05% of our total shipment models are equipped with SuperEco+.
- Introduced Smart Backlit Remote Control with Antibacterial Capability to take care of customer’s health.

Monitor

- 49% of 2021 total models are EPEAT compliant and 66% of 2021 total models are Energy Star compliant.
- VG2455 and VG2755 models met EPEAT Gold criteria in 2021.
- VG2448a-2 and VG2748a-2 were certified with TCO Certified Generation 9.
- In 2021, we have 5 Color Blindness monitor models for creators to deliver a color blindness friendly experience.
- Our color blindness feature algorithm enables color blindness people to successfully identify color differences at about 90%, which is about 20% higher than conventional color filters.

Large-Format Display

- 70% of LFD models meet Energy Star and 19% of LFD models are EPEAT compliant in 2021.
- 100% of LFD models in 2021 include flicker-free and blue light filter functions. In 2021, Low Blue Light from Hardware technology is newly added to protect the eyes of end users.
- myViewBoard Sens optimize classroom environment for facilitating the best learning outcomes.

Software

- Our 1st Software Ecosystem, myViewBoard™ ecosystem has exceeded five million users, with the platform being used in more than 5,000 organizations around the world.
- 7 distinct teams formed focused on key strategic areas of growth: AI, Machine Learning, Windows applications, Android applications, Vision Library, web-app development, and big data analytics.
- Formed strategic partnerships with Google, Microsoft, and Intel in order to jointly develop solutions that better serve our communities.

Overall

- Industry-academia collaboration to study ergonomics and user behaviors in school environment for IFP product innovation.
- Product reuse and recyclable rate is above 70% and recovery rate is above 80%. LFD product package uses 85% reclaimed material.
Sustainability is not just a buzzword or afterthought for us, but rather a priority that is integral to operations throughout our organization. Sustainability is one of our considering factors at every stage of our products’ lifecycle, from development to production to customer use and end-of-life disposal. The health of our planet is paramount to the sustainability of human and other life on Earth. Pollution poses an ongoing threat to clean water supplies. Climate change is threatening lives, livelihoods, wildlife, and even our security. Our customers value sustainability, and so do we. We believe that superior product design requires careful consideration of the environment. Because sustainability is a core ViewSonic value, we strive to develop display solutions for a better world and to build a brand in which we – and our customers – can take pride.

TOTAL SOLUTION is our medium-term innovation program on software development and system integration, which aligns with our product strategic direction that focuses on the friendliest usability design and enhancing the energy efficiency of core display products for customers. We dedicate our innovation efforts to technologies that advance user-friendly functions, protection towards the environment and towards the health of product users. We kept investing in our product development and added new product development headcounts every year to drive innovation.

Our Strategic Innovation vision is to continue to expand globally and penetrate new market and channels. We leverage our success in the desktop monitor market into developing leading displays technological solutions. We deliver market leading and innovative products and continue to drive efficiency in our operating model. We leverage 3rd parties on user research and wireframe, User Interface flow, Graphical user interface etc.; and customize motherboard design. Our next step is to have our own team capable of doing all the above tasks. We evaluate our innovative success through awards recognitions Please see our Recognition & Success section for details.
Product Design Consideration

We develop and design our products with three key considerations in mind: 1) User experience, 2) Eco-friendly, and 3) Human well-being. When designing our monitors, projectors, ViewBoard, commercial display, and myViewBoard, we ensure the lifecycle of the products to be eco-friendly and build in features to lower impact on human well-being. We create solutions for business and for education with user experience in mind. Below are eco-friendly elements we consider during product innovation and design:

• We evaluate the sourcing of components of the product or service.
• Our product contents that may produce an environmental or social impact are in conformity with RoHS and REACH.

Example as how we design products: case with projector

When designing projector, we consider if the exposure to intact lamps or to occasional exposure to broken lamps would cause any health concern. We found that mercury in the atmosphere resulting from the breakage of lamps should result in no significant risk to an individual. We innovate eco-friendly solutions to allow products' longer lifespan or replace features/materials that are more environmentally friendly. We consider the lifecycle product impact and ensure we have disclosed the information needed for the disposal of lamps which contains mercury in accordance with local, state or federal laws.

Example as how we innovate: Large-Format Display (LFD)

Our LFD goal is to develop international digital innovation education on ViewBoard and myViewBoard. We engage with Taiwan educators to help Taiwan educators adapt to the education technology and gradually migrate from analogue teaching method to digital teaching method.

LFD built a product developing team with ViewSonic’s own design on touch experience, electrical engineering, low blue-light energy efficient with the best user experience and friendly interfaces leading the innovative Large-Format Display products technological solutions. To advance our touch EE technology, we need to breakout from our conventional thinking and design more original models with higher entry barrier, e.g. Mother Board (MB) or Input and output design (I/O design) and enhancing energy efficient functions.

LFD & myViewBoard business units have been increasing investment on product development resources annually from 2018 to 2021. LFD & myViewBoard dedicate our innovation efforts on offering solutions specifically in the following areas for our users, such as creating myViewBoard Ecosystem, providing energy efficiency solution, providing environmentally friendly packaging, and technologies related to protecting customer’s eyes.
User Experience

As an innovator and visionary, we have continuously helped people to “See the Difference” with a portfolio of products, including Monitors, Projectors, Large-Format Display such as ViewBoard Interactive Flat Panels and Commercial Display such as Digital Signage combined with class leading Software and Services. To keep up with the digital transformation trends around the world, we extend and diversify our business with our expertise in visual technology in educational, enterprise, consumer, and professional display markets. Our myViewBoard Team is responsible for driving the innovation of our company.

Our innovation team focuses on different products for different verticals. The innovation team is comprised with experts from different fields to research and study on user experience and user interface (User experience and user interface, UX/UI) resources, incorporate software/app review for hardware designs, advance touch solutions such as Infrared (IR), In-Glass IR, ITO Projected Capacitive (PCAP), Metal Mesh PCAP, SNW PCAP, In-Cell PCAP and research on touch electronic engineering.
ViewBoard/myViewBoard

Our ViewBoard series and myViewBoard Ecosystem deliver interactive capabilities for classroom & enterprise, the embedded software support content sharing and digital whiteboard annotation for collaboration.

We aim to become the number 1 provider capturing the main market share in Interactive Flat Panel (IFP) by providing the users the best touch experience, most innovative touch solutions, and energy efficient core display. Our product team created ViewBoard that has won numerous awards, e.g., Back to School Awards of Excellence by Tech&Learning, Reseller Choice Awards - Best Interactive Digital Display by eChannelNews, EdTech Breakthrough Award by EdTech. Please refer to Recognition & Success for complete award list.

Within the myViewBoard platform, we have implemented dashboards where IT Administrators and Building Managers can gather business intelligence to better gauge usage metrics such as scheduling on/off, meeting room light brightness, air-conditioning, as well as social distancing measures.

Our Wireless collaboration displays have been equipped with sensors which assist in reporting air quality. myViewBoard Manager, our device management solution, was developed to more efficiently maintain and ensure optimal performance at minimal energy waste for our ViewSonic hardware devices.

Our ViewBoard and myViewBoard solution helped educators adapt to the changing technology and gradually migrate from the traditional analogue teaching methodology to the new digital teaching methodology. Our innovation does not stop there. We use Industry-academia collaboration to study ergonomics and user behaviors in school environment for product innovation.

Our end-costumer focused solution development is the key to our product success.
myViewBoard Sens

myViewBoard Sens is anonymous by design. This is an intelligent sensor that senses and reads the entire classroom and meeting room to generate unique indicators from the whole group and environment without using individual profiles.

Sens collects environmental and engagement metrics to optimize schools for the best possible learning outcomes one classroom at a time. The intelligent sensor can detect students’ emotional states for teachers to optimize the overall learning experience. Moreover, under the pandemic, Sens uses a science-backed algorithm to create an optimal environment to secure students’ and teachers’ health.

We also like to emphasize that our innovative product is designed to maximize learning outcomes without compromising users’ privacy. Sens is not a camera, which means no facial recognition, no recording of images, and no personal storage will happen under any scenarios.

Main Features:

**Wellness Compliance:**
Help schools to reduce the survival rate of virus transmission rate and its spreading to ensure their children stay safe and healthy (especially for COVID-19)

**Engagement/Environment Factors:**
Help principals facilitate new teacher training or help teacher optimize learning space

**Sens APP/Web Dashboard:**
Multi-room Insight Analysis

Please refer to myViewBoard Sens for more information.
Monitor

Featuring state-of-the-art ergonomic design, ViewSonic® docking monitors are the perfect setup for your changing work environment. With the design of carrying handle, office will no longer be the only option for business. Now you can bring your portable monitor to anywhere and make your work environment more flexible. Moreover, with USB-C single-cable connectivity, RJ45 wired Ethernet connection and a USB hub for your accessories, there’s no need for expensive docks. One cable provides everything you need to connect and start working.
Eco-Friendly

We are committed to delivering environmentally friendly products with energy-efficient features and recyclable components. Our key environmental priorities include reducing both energy usage and electronic waste, and all ViewSonic products are developed in accordance with our environmental policy. We share our energy efficient designs in this section and we share electronic waste progress in Committed to Our Environment.

Improving the energy efficiency of our monitors, Large-Format Displays (LFD) and projection products is a key focus of our environmental initiatives, and we lead by example. We’re proud to be the first display brand to offer a complete line of energy-efficient LED displays and we employ environmentally responsible manufacturing practices. We consider environmental protection and innovate energy conservation solutions on our LFD products.
Case with EPEAT

The Electronic Product Environmental Assessment Tool (EPEAT) was published by US EPA and IEEE 1680 since 2003 and revised to the latest version in 2018. The latest version introduced the concept of post consumer recycled plastic or bio-based plastic, which will be our important target in the future. Our products registered with EPEAT can be found on the EPEAT website. In 2021, we have 11 new EPEAT monitor models, achieving 49% of our monitor products EPEAT certified, and 19% of our LFD products are also EPEAT certified.

Number of EPEAT certified Monitor and Large-Format Display models

<table>
<thead>
<tr>
<th>Product</th>
<th>Monitor</th>
<th>LFD</th>
</tr>
</thead>
<tbody>
<tr>
<td># of EPEAT models</td>
<td>67</td>
<td>39</td>
</tr>
<tr>
<td># of total models</td>
<td>118</td>
<td>125</td>
</tr>
<tr>
<td>% of EPEAT model</td>
<td>57%</td>
<td>31%</td>
</tr>
</tbody>
</table>

Note: LFD only includes IFP and Commercial Display models, trolley, PC and accessory are excluded from the data.

EPEAT Gold Level Achievement

There are Bronze, Silver and Gold 3 levels in the EPEAT rating system. Products certified with the Gold level can be regarded as the most sustainable products because they need to meet all required criteria, and 75 - 100% of the optional points from the rating system. To meet EPEAT Gold criteria, VS acquired ISO 45001 and ISO 50001 certification in 2021 and set the goal of “100% of all Tier 1 suppliers need to be certified with ISO 45001 in 2022, and ISO 50001 in 2024, respectively”. Besides, VS invested less environment impact materials, such as halogen-free PCB, safer flame retardant chemicals on cables, on EPEAT Gold products and established best practices for Conflict Minerals due diligence to make this achievement.

VG2455 and VG2755 are the first 2 models achieved the Gold criteria from the EPEAT 2018 version. We will follow the same approaches to certify more EPEAT Gold models to compete with other brands and contribute more to the environment.
Amazon Climate Pledge Friendly

To turn the climate crisis into climate actions, ViewSonic aligned with Amazon’s “Climate Pledge Friendly” initiative to provide a sustainable option for E-commerce. This initiative aims to help customers to shop for more eco-friendly products. Products certified with Energy Star Most Efficient or EPEAT Silver and Gold can be listed as ‘Climate Pledge Friendly’ on Amazon. Regarding the sustainable business, we endeavored ourselves to develop more sustainable products to fulfill our corporate responsibility. With 37 models certificated as ‘Climate Pledge Friendly’ on Amazon in 2021, users can have a better choice on ViewSonic environmentally friendly products now.

Reference: Amazon Climate Pledge Friendly ↩️
Case with Energy Star

Our LCD monitors and LFD are Energy Star compliant. Energy Star is a U.S. Environmental Protection Agency voluntary program and is an international standard for energy efficient consumer products. It has strict requirements on both operation and standby power consumption for display products.

A. Monitors

We pay high attention to the energy consumption of our products on consumers’ behavioral model. For our monitors, we improved the power efficiency of 1.3% of overall worldwide monitor products in 2020. In the same year, Energy Star’s version 8.0 has elevated compliant requirements, hence, some of our previously Energy Star compliant products did not fully meet the 8.0 version requirements. We continue to improve our monitor and Large-Format Display power efficiency through system optimization. In 2021, 66% of our monitor (90 of 136 models) were Energy Star certified, and 5% of normal monitor power efficiency improved from 474 nW/resolution/inch to 448 nW/resolution/inch. For the coming year, we aim to keep increasing our monitor selling models to upgrade to the new Energy Star 8.0 standard.

Number of Energy Star certified Monitor models

<table>
<thead>
<tr>
<th>Product</th>
<th>2018</th>
<th>2019</th>
<th>2020</th>
<th>2021</th>
</tr>
</thead>
<tbody>
<tr>
<td># of Energy Star models</td>
<td>97</td>
<td>103</td>
<td>79</td>
<td>90</td>
</tr>
<tr>
<td># of total models</td>
<td>118</td>
<td>125</td>
<td>133</td>
<td>136</td>
</tr>
<tr>
<td>% of Energy Star models</td>
<td>84%</td>
<td>82%</td>
<td>59%</td>
<td>66%</td>
</tr>
</tbody>
</table>

The products featured on this page are our VG2755 (top) and VG 3448 (bottom) models, which are Energy Star and EPEAT compliant. To learn more about the products, please click on the model name above for details.
B. Large-Format Displays (LFD)

We had breakthrough LFD features to meet Energy Star standards listed below:

<table>
<thead>
<tr>
<th>Power Saving Mode</th>
<th>Eco Mode</th>
<th>Super Eco Mode</th>
<th>Standby Mode</th>
</tr>
</thead>
<tbody>
<tr>
<td>reduces energy consumption from the lamp driver</td>
<td>dims to 70% of maximum power, for energy savings and extended lamp life</td>
<td>dims to 30% of maximum power for even greater energy savings and lamp life</td>
<td>&lt;0.5W - met by all products</td>
</tr>
</tbody>
</table>

In 2021, 100% of our LFD selling models have power consumption features built-in and 70% of LFD total models met Energy Star certification. We aim to continue to increase the ratio of LFD products which meet the latest Energy Star 8.0 Standard.

### Number of Energy Star certified Large-Format Display models

<table>
<thead>
<tr>
<th>Product</th>
<th>LFD</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Year</td>
</tr>
<tr>
<td># of Energy Star models</td>
<td>8</td>
</tr>
<tr>
<td># of total models</td>
<td>42</td>
</tr>
<tr>
<td>% of Energy Star models</td>
<td>19%</td>
</tr>
</tbody>
</table>

*LFD only includes IFP and Commercial Display models, trolley, PC and accessory are excluded from the data
**Total models include new launched models and existing models in the year

In 2021, 100% of our LFD selling models have power consumption features built-in and 70% of LFD total models met Energy Star certification. We aim to continue to increase the ratio of LFD products which meet the latest Energy Star 8.0 Standard.

The products featured on this page are our IFP50-3, IFP52-6T6A and IFP62 models, which are Energy Star, EPEAT compliant plus Ergo stand with Ultra tilt. To learn more about the products, please click on the model name above for details.

IFP50-3

IFP52-6T6A

IFP62
Case with TCO

TCO Certified is the world-leading sustainability certification for IT products. The latest version of TCO Certified Generation 9 was published on June 1, 2021. In comparison with the former version, TCO Generation 9 has a higher standard and requests on energy management system requirement (ISO 50001), product carbon footprint reporting, halogen material restriction (e.g., halogen-based fire retardant using on PCB) and recycled raw material using. TCO Generation 9 also emphasizes the socially responsible manufacturing and hazardous substances controls to ensure products are produced in a more sustainable way. To meet new TCO Generation 9 requirements, ViewSonic has invested a lot of resources on product designs, material selections and factory management. New measures, such as product carbon footprint, conflict minerals (Cobalt is classified in the latest regulation) and anti-corruption requirements had been implemented in 2021.

VG2448a-2 and VG2748a-2 are designed to meet TCO Certified Generation 9 requirements. They were certified successfully before TCO Certified Generation 9 launch event that held on December 1, 2021. With the TCO certification process, we enhance suppliers’ awareness of human rights and produce more eco-friendly products. Following link contains the launch event media. (Sustainable IT event and the official launch of TCO Certified, generation 9)

The launch of TCO Certified, generation 9 - ViewSonic 47"58"
Case with new EU regulation

There are 3 EU mandatory regulations going into force in 2021, which are SCIP (Substance of Concern in Product) data reporting, rescaled EEI (Energy Efficiency Index) labelling and IEC 62368-1 safety requirements for IT equipment. No record of products-related violation to EU regulation in 2021. Following are efforts that ViewSonic has made in 2021 to meet EU’s latest standard.

A. The creation of SCIP database

From 5th January 2021, products containing SVHC (Substances of Very High Concern) substances greater than 0.1% should be reported on EU Substance of Concern in Product (SCIP) database. ViewSonic has created accounts on ECHA SCIP database, also made SOP and provided training courses for our suppliers to ensure products are 100% compliant with new regulations. In 2021, 25 dossiers with 103 models were submitted to SCIP database before the effectiveness date.

B. EEI Label

EU eco-design and new energy labelling rating system are effective on 1st March 2021. To promote products with energy efficiency technologies and eco-design, more obligations (e.g., products registration to the EPREAL database, apply a re-scale EEI label for display products) are regulated for manufacturers and resellers to follow before placing a product on the EU market. For EEI labelling, ViewSonic created an account in the EU database and provided a training course to all suppliers for implementation. Also, ViewSonic re-designed and verified 83 LCD models and 3 LFD models to have the new rescaled EEI labels affixed with shipping goods.

C. IEC 62368-1 standard for IT equipment

IEC 62368-1 is the hazard-based product-safety standard for IT equipment. The former IEC 60950-1 standard was replaced by IEC 62368-1 standard since 20th December 2020. The new standard brings in different principles of product design and product testing, such as the substitution of components and expanding scopes of evaluation. After checking the applied standards for all product lines, ViewSonic found 62 LCD models, 28 PJ models and 12 LFD models are impacted. After the redesign and rework, all of them are verified compliant with the new standard before the effectiveness date.
Case with ECO mode Projectors

The projector division continued to focus on reducing projector energy consumption. Energy Star certification is not offered for projection technology. In lieu of this well-known symbol of environmental standard in the United States, ViewSonic is proud to offer many projectors that meet the stringent European Energy-related Products (ErP) Directive guidelines for standby power consumption.

Enacted in 2009, the ErP Directive for eco-design mandated restrictions on energy use and required products to be designed to mitigate environmental impact. Among the many issues addressed by the ErP is the power consumed by many electronic products when in standby (or off) mode. This is the electricity that equipment needs to stay in a convenient “ready” state that allows it to be used quickly when needed. While a relatively small amount for individual devices, in aggregate, standby power draw accounted for 47-billion kilowatt hours of electricity in the EU in the most current measurement available prior to enactment of the ErP. For projectors, 100% of models meet the stringent ErP Directive guidelines for standby power consumption (requirement of drawing less than 0.5 watts of power when in standby mode). ErP also mandated the inclusion of an automatic power management function.

Power saving mode automatically helps reduce lamp power consumption by switching the lamp mode from Normal to ECO mode after 5 minutes, then dimming to 70% after 20 minutes when no input signal is received. The use of power saving mode can extend lamp life to 10,000 hours.

In 2021, all 57 projector models were shipped with the power-saving Eco mode as the default setting.

### Number of ECO Projector Models by Features

<table>
<thead>
<tr>
<th>Year</th>
<th>2018</th>
<th>2019</th>
<th>2020</th>
<th>2021</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Projector Shipment</td>
<td>69</td>
<td>70</td>
<td>59</td>
<td>57</td>
</tr>
<tr>
<td>ECO Projector Model</td>
<td>68</td>
<td>70</td>
<td>59</td>
<td>57</td>
</tr>
<tr>
<td>% of ECO Projector Model</td>
<td>98.55%</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
</tr>
<tr>
<td>A. SuperEco+ Lamp Model</td>
<td>-</td>
<td>7</td>
<td>9</td>
<td>12</td>
</tr>
<tr>
<td>% SuperEco+ Lamp</td>
<td>-</td>
<td>10.00%</td>
<td>15.25%</td>
<td>21.05%</td>
</tr>
<tr>
<td>B. LED Projector Model</td>
<td>3</td>
<td>4</td>
<td>8</td>
<td>11</td>
</tr>
<tr>
<td>% LED Projector</td>
<td>4.35%</td>
<td>5.71%</td>
<td>13.56%</td>
<td>19.30%</td>
</tr>
<tr>
<td>C. Laser Projector Model</td>
<td>1</td>
<td>3</td>
<td>7</td>
<td>11</td>
</tr>
<tr>
<td>% of Laser Projector</td>
<td>1.45%</td>
<td>4.29%</td>
<td>11.86%</td>
<td>19.30%</td>
</tr>
</tbody>
</table>
Examples of how we save energy

A. Traditional Mercury Lamp Projector Highlight

1) New Lamp projector mode, SuperEco+, increases lifespan from 15,000 hours to 20,000 hours

New lamp mode, SuperEco+, supports lamp life amazingly up to 20,000 hours and increases more than 33% of lamp lifespan compared to the previous models of 15,000 hours. This brings users to reduce their total cost ownership thanks to the advantage of long lamp life.

2) More efficient Power Saving Model Transition

Moreover, when Power saving mode is enabled, new models can directly change to SuperEco+ mode within 5 minutes when there’s no input signal. The new feature saves 15 minutes in waiting time compared to the previous model. The Power Saving Model not only reduces the waiting time but achieves the goal of saving energy. In 2021, 12 models are phased-in and it represents 21.05% of total shipment models.

B. LED Projector Highlight

1) Longer life span than the traditional lamp projector

Our new LED projector model provides up to 30,000 hours of usage, a significant upgrade from the traditional mercury lamp projectors with up to 20,000 hours. The LED light source offers not only a longer-lasting projector life, but also a greener and lamp-free one.

2) Power Saving

Regarding power consumption, LED projector consumes less than half the power consumption of a lamp projector. The average power consumption of a LED model is 45W to 140W and for the traditional lamp model is at least more than 240W. Therefore, the LED projector models significantly lower the consumption of energy and total ownership cost. In 2021, 11 LED projector models are phased-in and it represents 19.30% of total projector shipment models.

C. Laser Projector Highlight

The ViewSonic new laser projector adopts the 2nd generation laser phosphor technology. In addition to inheriting excellent color performance, lamp-free design, and instant on/off switch from the previous generation, technology on the new generation improves around 20% of brightness, better heat-resistance, and a smaller module design, making the images consistent in ambient settings as well as increased reliability with a more compact size for extended use in various scenarios. In 2021, there are 11 LASER projectors with 2nd Gen. Laser Phosphor Technology phased-in and it represents 19.30% of total projector shipment models.
Green Packaging

During product development, we conduct life cycle assessment, from development to production to end-of-life disposals, to assess positive and negative health and environmental impacts and to explore product enhancement opportunities. We have implemented multiple corporate initiatives to enable and encourage recycling and proper disposal. All products comply with recycling guidelines and regulations. Our packaging and product materials all follow our own environmental policy.

Our green packaging initiative incepted in 2018. In 2021, we have 22 green packaging models out of the 30 packaging models in the market. Product reuse and recyclable rate is above 70% and recovery rate is above 80%. LFD product package uses 85% reclaimed material.

Our key milestones in green packaging application

• 2018, 1st 100% paper packaging design applied on M1/M1+ projector
• 2019, M1 mini projector starts applying green packaging design
• 2020, M2 projector starts applying green packaging design. 2021, Continual effort in green packaging that applies to more models
• 2021, Labels on carton are simplified from two labels to one label to reduce paper usage and implemented to all PJ models

The major benefits of our green packing design include:

- Reduces Carbon Footprint
  Eco-friendly packaging is better for the environment as it is made out of recycled waste material which reduces the consumption of resources

- Reuse, Reduce, Recycle
  • Reuse: Use recycled materials
  • Reduce: Integrated packaging design with less material use
  • Recycle: Make packaging design more effective and sustainable

- Easy Disposal
  High recycle rate makes it easier for recycle

* Green packaging products has increased to 73% in 2021 from 5% in 2017
Green packaging strives to reduce the amount of packaging per product it contains. Even if manufacturers cannot switch the type of material used in their packaging, they can take steps to optimize the packaging by reducing the amount of material used to make it.

We have tried new origami paper packaging techniques on our two iF Design Award winning products, advanced M1/M1+ portable projector, and M1 mini pocket projector. The paper packaging has replaced packing materials used - e.g. EPS foam, EPE foam, EVA foam used - in the past.

Our VG3448 model uses 100% recycled packaging material

Our recyclable product packaging includes cardboard boxes, printed documentation and other paper, plastic bags.

Green packaging solutions in the future can take a few different forms. Below are a few sustainable packaging examples.

Packaging that includes renewable resources:
Cellulose, for example, is derived from wood pulp, is an attractive alternative to petroleum-derived polymers such as PET, PE and PP. Starch-based biomaterial is also an appealing alternative.

Packaging with additives:
Packaging additives, primarily biodegradable, oxo-degradable and photodegradable materials, help the packaging biodegrade faster and reduce the accumulation of packaging waste.

Recyclable materials:
These include familiar materials such as cardboard, plastic and metals.

Compostable materials:
These include the materials like the compostable molded-fiber bowls that some fast-casual restaurants now offer their patrons.
Less packaging materials designs

For most of business models, we categorize models to reduce the die-cut mold cost. The artwork uses less ink, and the minimalist design to be clean and elegant, the most of all is about sustainability. Our environmentally conscious packings are designed to support a healthy planet. In short, we only use 3 types of carton die-cut for 25 models! (PA and PG series, LS series, PX series). Also, we reduce carton labels from two to one, it’s a big step for packing design and environment. Asides from eco-packaging, we are striving to increase logistic efficiency and flexibility by adding mixed different panels into 40’HQ container loaded. The improvement of logistic efficiency helps us reduce carbon emission derived from transport.

Amazon Frustration-Free Packaging Program Certification

To provide our customers a more sustainable buying experience, ViewSonic follows Amazon’s frustration-free packaging policy to reduce the overall amount of packaging materials used. Amazon defines 3 tiers in its Frustration Free Packaging Program: Tier 1 – Frustration-Free Packaging (FFP), Tier 2 – Ships in its Own Container (SIOC) and Tier 3 - Prep-Free Packaging (PFP). Starting from August 1, 2019, Amazon requests the size of the product packaging greater than 18 x 14 x 8 inches or the weight more than 20lbs must be certified as either FFP or SIOC. ViewSonic designed 100% paper cushion for packaging on VP2768a, VP2768a-4K and VG2740V monitors. These packaging materials are 100% recyclable and certified as Amazon Frustration-Free Packaging successfully in 2021.

100% Water-based paint

VOCs (Volatile Organic Compounds) are groups of air pollutants that are emitted to the atmosphere during the solvent-based coating process. Some of these substances are detrimental to human health and the environment. On the other hand, water-based paints use water as the primary liquifying agent instead of chemical solvents, which is more eco-friendly and less hazardous than solvent-based coating. To mitigate adverse effects of VOCs and committed safer usage experience, all shipment models from ViewSonic are coated with water-based paints in 2021.
Human Well-Being

For product innovation, we factor in human well-being at our design phase. Our products follow international WEEE, RoHS regulations and TUV certification for safety and waste disposal. Please refer to Committed to Our Customer for details. We continue to pursue breakthroughs at the design phase, especially to protect the users’ eyes.

A. Flicker Free/ Blue Light Filter Feature/ Low Blue Light from Hardware

Eye health protection of our product users is a key design consideration for us. We have used our 30+ years of visual solution experience to design an advanced series of Large-Format Display (LFD) that uses three technologies, 1) Flicker-Free display technology 2) Blue-Light Filter technology and 3) Low Blue Light from Hardware technology, to protect the eyes of end users.

- Flicker-Free display technology eliminates screen flickering by integrating DC-modulation LED backlights, which results in a constant stream of light, limiting the negative effects of using a computer for a prolonged period of time and positive effect by minimizing eyes discomfort and eye fatigue.

- Blue Light Filter technology is designed to shield users’ eyes from the hazards of overexposure to this high-energy wavelength, which is close to harmful UV radiation. Our Blue Light Filter technology offers 100 filter levels for optimal viewing in different scenarios as to lower the amount of blue light output and protect users’ eyes from potential side effects of blue light without compromising image quality.

- Low Blue Light from Hardware technology changes the LED emission spectrum by changing the peak of wavelength from 445nm to 455nm. This will make the wavelength away from hazardous range without the happening of color reddish. With the new Low Blue Light LED, less than 50% of blue light is in harmful blue light range.

In 2021, 100% of LFD were designed with Flicker Free/ Blue Light Filter Features.

Percentage of Products with LFD Flicker Free/ Blue Light Filter Features

<table>
<thead>
<tr>
<th>Year</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>2018</td>
<td>80%</td>
</tr>
<tr>
<td>2019</td>
<td>92%</td>
</tr>
<tr>
<td>2020</td>
<td>100%</td>
</tr>
<tr>
<td>2021</td>
<td>100%</td>
</tr>
</tbody>
</table>
B. Ultra-Tilt Feature

We regularly assess our products and services to better understand their impact on human health and safety. We seek continuous improvement to promote health and well-being for our customers. Our product design follows major worldwide compliance standards to ensure user safety. In 2017, we released our first ultra-tilt angle display, where the screen is more comfortable for users’ eyes to lower health impact. The ergonomic feature increases the normal tilt range by over 80%, allowing users greater flexibility to create a comfortable operating environment and reduce muscle strain. The ultra-tilt angle display product percentage has grown to 16% in 2021.

C. Color Blindness Feature

In 2020, we launched Color Blindness monitors. Our color blindness feature consists of two modes: 1) color filter mode for color vision deficiency (CVD) users and a simulation mode for creators to deliver a color blindness friendly experience. The feature is available in our ColorPro models VP2468a, VP2768a-2K and VP3481a monitors.

Our vision for ColorPro series not only includes accurate color representation, but also helps and assists with the multimedia accessibility for CVD users. TÜV SÜD conducted rigorous tests on ViewSonic’s color blindness features, including color recognition confirmation, color filter software and color simulation with the aim of establishing a high-quality testing method for the industry. The testing results showed that our color blindness feature algorithm enables color blindness people to successfully identify color differences at about 90%, which is about 20% higher than conventional color filters.
Creating Color Blindness Friendly Experience

There are 2 types of color blindness mode: 1) **Color blindness simulation mode** for the monitor designers. 2) **Color Filter mode** for CVD users.

- **For Color Blindness Simulation mode**: This mode caters to graphic designers to envisage their reaction as it would be seen by a CVD user and adjust accordingly. Designer could pick Protanopia, Deuteranopia, Tritanopian, inverted, Grayscale and Grayscale inverted and apply to their current color mode so as to simulating the visual of specific colorblindness.

This innovative technology benefits creators, designers, teachers, especially in preschool, as well as CVD users. CVD users can have a more friendly viewing experience as the content is created with the simulation mode.

- **For Color Filter mode**: This mode caters to CVD users to help them identify color differences. There are 2 levels inside the software. The normal Color Filter and Advanced Setting Filter. Both levels assist colorblindness (or CVD) users customize the display color visibility to more accurately identify color differences. Users can use the advanced setting to switch the contrast level and set a best filter setting.

The ColorPro series serves as the ideal solution for creative work, such as photography, design, and video editing. They deliver color-accurate, true-to-life images with industry color standards including sRGB, calibration, and uniformity.

The products featured on this page are our VA2468A and VP2768A models, which the 68A models has a Blindness scenario (top) and Pantone scenario (bottom). To learn more about the products, please click on the model name above for details.
D. Projector - Portability

LED & Laser projectors without changing light source have a longer life cycle than lamp projectors. They are more eco-friendly for earth. LED & Laser projectors use no mercury light source, so there are no health concerns for humans. Moreover, LED light source can make projector smaller than ever without sacrificing the image quality. ViewSonic will continue to develop LED projectors for theater experience with best portability.

E. Projector - Eye Care Feature

Projectors do produce blue light but since you will not be staring straight at the light source while viewing; this light does not impact your eyes directly. Utilizing reflective light, which bounces off the wall or projector screen before hitting your eyes, the projector makes the viewing experience virtually blue light free.

The products featured on this page are our M1, M1 mini and X10-4K models. All three products have won IF Design Awards. To learn more about the products, please click on the model name above for details.
F. Projector - Eye Protection Feature

User safety and comfort is ViewSonic’s top priority. When users look directly into a beam from the projector, it may cause discomfort and damage to the eyes. Eye Protection feature is designed to avoid the problem. With built-in ultrasonic sensors, the Eye Protection feature automatically cuts power to the projection beam when objects are too close to the lens.

The product featured on this page are our X1000-4K. Its protection angle is even wider with dual-sensor design – which is rare and considered valuable among

G. Remoter with antibiotic coating

Bother no more finding the right command button in the dark cinema. Smart Backlit Remote Control with Antibacterial Capability can take care of your health while being entertained. With a built-in G sensor, the smart remote control lights up automatically at your service upon the lift. Moreover, the special coating of silver ions on the antibacterial remote control provides antibacterial capability certified by TÜV, and it still retains the antibacterial effect for a long time.
• 100% of our Tier 1 suppliers are certified with ISO 9001 and 14001
• 100% of our existing Tier 1 suppliers were assessed for environmental and social impacts
• 85.7% of our Tier 1 suppliers are certified with ISO 45001: Occupational Health & Safety
• 100% of our Tier 1 suppliers complied with our responsible minerals sourcing policy: smelter and refiner conformant rate is up to 95.5% in 2021
• Conducted a comprehensive interview with the chairman of the company’s labor union or labor representative for all Tier 1 suppliers
Our Supply Chain Management

As a member of our global village, we are committed to sustainability, not just for our own operations, but also for our global supply chain. We continuously seek new opportunities to source the highest quality and most cost-effective materials and components from suppliers, who share the same value and impeccable standards of corporate responsibility that we uphold.

Our ability to deliver top-quality, cutting-edge technology products at competitive pricing is due largely to our global network of supply partners. Our business and corporate values encourage fairness, honesty, and transparency in working with suppliers.

Our ability to develop positive and profitable relationships with partners around the world has resulted in proven success for both our organization and our suppliers.

Our expertise and partnerships in the supply chain and global distribution channels allow us to recognize emerging market trends, immediately address customer needs, and bring products to market more quickly than our competitors. Our supply base is comprised of over 1,800 suppliers worldwide, trusted vendors who are in large part responsible for our product quality and market dominance.

We have established valuable business relationships with some of the world’s leading Original Design Manufacturers (ODMs) and Original Equipment Manufacturers (OEMs). These manufacturing and assembly partners constitute our Tier 1 suppliers, working directly with us to develop and deliver innovative and award-winning technology products. Partners with whom we have indirect relationships are assigned to Tier 2 and above. Tier 2 suppliers account for most components and parts provided to our Tier 1 suppliers.

Our Supply Chain Management system is guided by several key goals:

- **Purchasing Power**
  Maximize purchasing power to deliver innovative, industry-leading products at competitive prices.

- **Evaluation**
  Regularly evaluate suppliers to ensure compliance with ViewSonic requirements for product quality, customer service, sustainability, and fair labor practices.

- **Comprehensive knowledge**
  Maintain comprehensive knowledge of supplier fabrication and production capacity, component availability, and inventory management practices throughout the supply chain.

- **Operating efficiency**
  Maximize operating efficiency through strategic supply chain and logistics initiatives.

The suppliers must also meet the standards of ethics, social responsibility, and environmental protection defined in our Supplier Social Responsibility and Ethics Agreement.

We select our key suppliers based on capabilities that include:

- Having the largest global production capacity
- The availability of special technologies
- Software integration and development capabilities, competitive pricing, satisfactory quality
- The ability to react to the rapid demand changes in the market

Our process for assessing and selecting new suppliers consists of 4 stages:

1. **Stage 1 Qualification**
   Qualifying suppliers must pass an initial evaluation of their factory location(s), manufacturing processes, and business relationship with ViewSonic.

2. **Stage 2 Assessment**
   A comprehensive assessment ensures that suppliers comply with our Social Responsibility and Ethics agreement and environmental requirements.

3. **Stage 3 Validation**
   We conduct supplier audits on both a regular and as-needed basis to verify assessment findings and confirm ongoing compliance with ViewSonic requirements.

4. **Stage 4 Continuing Improvement**
   Annual performance evaluations ensure that suppliers continue to meet our standards, while encouraging continuous improvement of practices promoting sustainable development.
Supplier Quality Social and Environmental Assessment

We have been certified with both social accountability standard – Social Accountability (SA) 8000, ISO 45001 and environmental management system – ISO 14001, 50001. We are dedicated to respecting human rights, protecting environment, continually enhancing our CSR and promoting these values in the international community. To ensure a level of understanding of the risks of modern slavery and human trafficking in our supply chains and our business, we provide training to our staff, with a focus on new hire orientation on our anti-slavery policy. We expect our Tier 1 suppliers to be certified and/or conformed in accordance with internationally recognized third-party standard. We set the goal of 100% of all Tier 1 suppliers certified with ISO 45001 in 2022 & 50001 in 2024.

ISO 45001
Occupational Health & Safety
New promotion and implementation of ISO 45001 was carried out in 2020 to encourage all Tier 1 suppliers to be compliant and certified with ISO 45001. As a result, 85.7% of our Tier 1 suppliers are certified with ISO 45001 in 2021.

ISO 9001
Quality Management
All Tier 1 suppliers must maintain current certification meeting the ISO quality management requirements. 100% of our Tier 1 suppliers are ISO 9001 certified.

ISO 14001
Environmental Management
All Tier 1 suppliers must maintain current certification meeting the International Organization for Standardization environmental management requirements. 100% of our Tier 1 suppliers are certified with ISO 14001.

ISO 50001
Energy Management System
To improve energy use in our supply chain, we encourage all Tier 1 suppliers to be compliant and certified with ISO 50001 since 2021. As a result, 35.7% of our Tier 1 suppliers are certified with ISO 50001 in 2021.

SA 8000
Social Accountability
We encourage all our suppliers to be compliant with SA 8000 and/or RBA (Responsible Business Alliance, previously known as EICC). All Tier 1 suppliers must agree to requirements based on the Social Accountability International standards for social accountability, human rights, and labor practices. After thoroughly researched on suppliers’ public information in 2021, we have 0 negative findings on our supplier and all suppliers confirmed no negative human right impacts by emails.

ViewSonic Corporation
2021 Corporate Sustainability Report

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## Supplier Environmental and Social Management Assessment Criteria

We are committed to partnering with suppliers that take mitigating climate change environmental goals and social actions as serious as we do. As such, we subject new suppliers to an environmental and social impact assessment and regularly audit existing partners. We conduct a thorough supplier performance evaluation annually, seeking to identify risks, impacts and opportunities for improvement within our supply chain against our Human Rights policy. 100% of suppliers are subject to environmental impact assessments and are encouraged to be compliant and certified with ISO 50001. The chart on the right are the environmental and social assessments we conduct on our suppliers:

<table>
<thead>
<tr>
<th>General Requirements</th>
<th>Environmental and Social Policy</th>
<th>Planning</th>
<th>Implementation &amp; Operation</th>
<th>Checking and Corrective Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Has supplier management established an environmental and social management system consistent with the requirements contained in ISO 14001, 45001, 50001 and SA 8000?</td>
<td>Has Supplier top management approved and released the organization's environmental and social policy? Does the policy include a commitment to comply with relevant environmental regulations? Has the supplier established and maintained procedure to make its employees at each relevant function aware?</td>
<td>Has the supplier established the objectives and targets at each relevant function and level? Has the supplier established the environmental and social management plan for achieving its objectives and targets? Are the supplier’s objectives and targets consistent with its environmental and social policy?</td>
<td>Has management provided resources essential to the implementation and operation? How to ensure the performed owner is competent on the basis of appropriate education / training / experience? Has the organization established the procedure to review periodically and revise as necessary?</td>
<td>Has the supplier established the procedure to monitor the key characteristics of operations and activities? Has the supplier established the procedure to define responsibility for handling / taking action if any impacts caused? Are records maintained and meet the requirements of this International Standard?</td>
</tr>
</tbody>
</table>
Responsible Supply Chain

ViewSonic Global Product Group requests all Tier 1 suppliers of Monitor & PG BU to be audited by RBA (Responsible Business Alliance) or certified by SA 8000 and ISO 45001. As a SA 8000 certified organization, we are dedicated to respecting human rights, continually enhancing our CSR, and promoting these values in the international community. Not only are our employees under protection of the SA 8000 international standard, we also require all suppliers with whom we work with commit to the spirit of these requirements, regardless of whether they have applied for a formal SA 8000 certificate.

In managing our supply chain, we actively engage with suppliers to address concerns and encourage improvement. Supplier selection is determined according to our Supplier and Contractor Management Procedure, which codifies our priorities and requirements. Suppliers must agree to ViewSonic standards of social responsibility and are subject to our Supplier CSR Assessment.

Our Supplier Social Responsibility and Ethics Agreement outlined our supplier social assessment criteria. This agreement, based on SA 8000 standards for social accountability, defines our expectations for our suppliers. Our suppliers must adhere not only to our rigorous guidelines on product quality, but also upholds the following standards:

- Fair Labor Practices
- Established collective bargaining agreements
- Prohibition of Child Labor
- Anti-discrimination practices
- Prohibition of Forced Labor (anti-slavery and anti-trafficking)
- Health & safety guidelines
- Fair Work Hours & Compensation
- A working code of ethics

In 2021, 100% of our existing Tier 1 suppliers were screened using criteria for impacts on society, signed the ViewSonic Social Responsibility Ethics Agreement, and conformed accordance to the agreement.

Conflict Minerals

ViewSonic considers mining to be an intensive process involving social and environmental risks. ViewSonic believes that the mining of metals and minerals, including Tin, Tungsten, Tantalum, Gold (so called conflict minerals) and Cobalt mined in conflict-affected or high-risk areas such as the Democratic Republic of Congo (DRC) and adjoining countries must be managed. As a member of Responsible Minerals Initiative (“RMI”), we require suppliers to adhere to this policy and expect them to support and promote compliance within the supply chain.

ViewSonic takes the following actions to responsibly source minerals used in ViewSonic Monitor products:

1. Notify suppliers of the responsible minerals sourcing policy and code of conduct (harmonised with the RBA code of conduct).
2. Identify and prioritize minerals for inclusion in our responsible sourcing strategy (currently Tin, Tungsten, Tantalum, Gold and Cobalt for our supply chains).
3. Require suppliers to conduct due diligence on prioritized minerals in accordance with OECD Guidance and provide routine reporting using the tools developed by the Responsible Minerals Initiative (RMI) to enable supply chain transparency.
4. Ensure that minerals are procured only from smelters and refiners verified as compliant with the Responsible Minerals Assurance Program (RMAP) developed by the RMI. ViewSonic requires smelters and refiners to obtain proof of compliance through their supply chains.
5. Continue to collect relevant information regarding industry trends, customer reactions and movements in the US, EU and other regions to assure continued compliance to future regulations.

<table>
<thead>
<tr>
<th>Product</th>
<th>Monitor</th>
<th>Projector</th>
<th>LFD</th>
</tr>
</thead>
<tbody>
<tr>
<td># of suppliers in 2021</td>
<td>6</td>
<td>4</td>
<td>4</td>
</tr>
<tr>
<td># of suppliers follow responsible minerals sourcing policy and code of conduct</td>
<td>6</td>
<td>Not applicable</td>
<td>Not applicable</td>
</tr>
<tr>
<td>% of complied suppliers</td>
<td>100%</td>
<td>Not applicable</td>
<td>Not applicable</td>
</tr>
</tbody>
</table>
Supplier Performance Evaluation

We conduct a thorough supplier performance evaluation annually, seeking to identify risks, impacts, and opportunities for improvement within our supply chain. All existing and potential suppliers are subject to stringent assessment, audit, and selection processes. The Supply Base Management Team conducts supplier onsite audit at least once a year according to the annual plan, and the audit results are regularly evaluated in our SA 8000, ISO 14001, 45001 and 50001 management review meetings. Suppliers are assigned an overall performance score. We grade each supplier based on their cumulative performance and we indicate any areas of noncompliance or concern. With Monitor Supplier, Supplier Performance Evaluation is reviewed during Half Year Business Review. These results are documented in an annual report. Evaluation categories include:

- Innovation & Resources
- Time to market
- Product design and troubleshooting
- Technical document professionalism
- Cost Leadership
- Business & Real-Time Communication
- Logistic Support/Response, Supply Continuity & Shipment Fulfillment
- Warranty & After service
- Quality Control System
- Product Reliability & Test Capability
- Production Capability
- Product quality
- Compliance Capability

With our existing projector suppliers, we review suppliers’ factories to ensure suppliers have working hours that meet regulation. We meet with suppliers every week through conference-call meeting. We provide 4-6 months rolling order placement forecast by the 15th of each month to allow sufficient preparation time for our suppliers.

Those who do not meet ViewSonic standards are issued a Corrective Action Request, notifying the supplier of identified problems and suggesting actions to improve product performance, quality, or business processes. This offers unqualified suppliers the opportunity to address and rectify shortcomings in order to do business with ViewSonic.

We conduct factory audit on new supplier selection and annual audit on existed suppliers (Tier 1 suppliers) in accordance with ISO 14001 and 50001 requirements. All Tier 1 suppliers are required to obtain the certificate of ISO 14001/50001 or at least, to obey all the environmental requirements of ISO 14001/50001.
As for social aspect, if the employees find any supplier breaching the social responsibility assessment criteria, the employee could report the case to the internal audit department to investigate the potential supplier violation and email the administration. We conduct annual SA 8000 management review meeting periodically to review our suppliers. Furthermore, in 2021, we conducted a comprehensive interview with the chairman of the company’s labor union or labor representative for all Tier 1 suppliers to make sure their compliance of our social standard.

There are 14 existing suppliers subject to environmental and social impact assessment in 2021. All suppliers have signed the CSR & Ethics Agreement. None of them has significant actual and potential negative environmental and social impacts. All existing suppliers officially confirmed there is no negative human right impacts and in compliance with local regulations. No action required for nonconformance.

### Number of Suppliers with Environmental and Social Assessment in 2021

<table>
<thead>
<tr>
<th>Product</th>
<th>Monitor</th>
<th>Projector</th>
<th>LFD</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td># of suppliers assessed in 2021</td>
<td>6</td>
<td>4</td>
<td>4</td>
<td>14</td>
</tr>
<tr>
<td># of supplier labor unions be interviewed in 2021</td>
<td>6</td>
<td>4</td>
<td>4</td>
<td>14</td>
</tr>
<tr>
<td># of suppliers having negative environmental impacts</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td># of suppliers with environmental and social corrective action requests</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>% of complied suppliers</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
</tr>
</tbody>
</table>

### New Supplier Screening

We require that all new suppliers to sign our Supplier Social Responsibility and Ethics Agreement, be certified in accordance with ISO 14001 and 45001, and be better to have ISO 50001. The suppliers are screened using numerous quality management, environmental management and social accountability criteria shared in previous section.

There were 1 monitor supplier and 1 projector supplier replaced by new suppliers in 2021. Both new suppliers accord with our environmental and social standards.
COMMITTED TO OUR ENVIRONMENT

• Made efforts to reduce carbon footprint through ECO-Office Guidelines, saving energy and minimizing greenhouse gas emissions, reducing landfill waste and conserving water using ISO 14001 and ISO 50001 to monitor our reduction plan.
• Reduced product carbon footprint in energy usage and waste.
• Minimized product carbon footprint in GHG emissions and energy usage, conserved water and reduced landfill waste.
• In 2021, we measured carbon footprints of 68 models which has grown by 4 times compared to 2020.
• 100% of our products are designed to meet and exceed WEEE (Waste Electrical and Electronic Equipment) requirements.
• 100% of selling LFD & Projector models are shipped without Compact Disc (CD) wizard.
• The per capita electricity consumption in 2021 is reduced by 10% compared to 2020.
Our Environmental Policy Statement

Climate change is strongly affected to businesses and organizations and threatening the people, animals and places we cared. We are committed to sustainability, not just of our business but also for our global environment. We have made a commitment to a cleaner and greener environment since 1998, the year ViewSonic America implemented ISO 14001 Environmental Management System.

The President maintains executive responsibility and authority to review environmental principles, and the effectiveness of the system is evaluated in ISO 14001 management review meetings. The principles by which we conduct business is stated in our Corporate Environmental Policy, which includes the following commitments:

- Continual improvement of our processes by monitoring management practices to prevent pollution during the manufacturing, storage, service, transportation, and disposal phase of our products in their life cycle.
- Encouraging the selection and use of environmentally qualified suppliers and vendors.
- Comply with relevant environmental legislation and regulations, and with other regulations effecting design and production of our products as they arise.
- Documenting and maintaining this policy as changes to environmental regulations occur.
- Establishing and reviewing environmental objectives, targets, performance evaluation procedures, and associated environmental indicators.
- Train our employee-partners to conduct their activities in an environmental responsible manner.
- Minimizing any adverse environmental impacts of new product development through the use of integrated environmental management procedures and planning.
- Communicating this policy to all employee-partners, business associates and interested parties in the public sector.

Sustainability is a primary consideration at every stage of our products’ lifecycle, from the development and protection stage to customer use and end-of-life disposal. We are proud to demonstrate our commitment to sustainability in all we do, from managing our local operations to meeting international standards.
Action towards ECO-Office

The 2015 Paris Agreement urged the world to limit global temperature rise to well below 2 degrees Celsius. As the physical impact of climate change worsens, we strive to combat climate together. We’ve developed products, policies and business practices that integrally minimize environmental impacts. By upholding the highest ethical standards and adhering to our tradition of socially and environmentally conscious business practices, we have earned the reputation of being a responsible corporate citizen.

To enhance business efficiency, customer satisfaction and environmental performance, ViewSonic America office is committed to continually improve our environmental management and received in February 2018 the certification of 14001: 2015 Environmental Management System.

In 2018, our Taipei office received its first ISO 14001:2015 Environmental Management System (EMS) and ISO 14064-1:2006 Greenhouse Gas verification certificates. In 2019, we have expanded EMS implementation in our Taipei office, covering 8-10F & Portion of 7F (Office) and B1F (Warehouse). In 2020, we have included our B2 gym facilities in ISO 14064 coverage. We have, hence, received a renewed ISO 14064-1:2006 certificate for the new coverage base in 2020. In 2021, we furthermore integrated ISO 50001 energy management system into existing ISO 14001:2015 framework, identifying major energy consumption areas in Taipei office, and set targets for reducing energy use and implement policies. We are proud to demonstrate this commitment in all we do, from managing our local operations to meeting international standards.

- ISO 14001, 14064 and 50001 Certifications

Our Environmental Management System and ECO-Office Guidelines define ways we work to safeguard our planet and community. We seek to reduce our greenhouse gas emissions through saving energy in our office. Our Department of Customer Care and Compliance oversees our emission reduction efforts. We use ISO 14001 and ISO 50001 management review meeting to review our reduction progress and target.

The facilities are routinely evaluated to ensure continuous improvement in implementing green solutions to meet regulatory compliance. Our ongoing reduction efforts to reduce our environmental impact include the following: reduce corporate facilities and product energy consumption, water usage, and landfill wastes. Detailed in our Environmental Management System, these policies ensure that all areas of operation meet customer expectations and environmental & regulatory requirements. There was no incident of non-compliance with environmental laws and regulations in this reporting period. There is no significant fines, non-monetary sanctions nor cases brought through dispute resolution mechanism in 2021.

We aim to reduce our Scope 1 and Scope 2 greenhouse gas (GHG) emissions by 2% by FY2023 as compared to the base year FY2021. In 2021, we have continued to make the following environmental friendly efforts:

- Proactively supported the South Coast Air Quality Management District, a local environmental agency, and participated in their programs and activities
- Regularly evaluated our environmentally friendly facility to ensure continuous improvements in green solutions and regulatory compliance
- Compiled with all state and local electronic waste requirements and regulations
- Only contracted with freight carriers with well-established environmental programs and proven carbon emission reduction efforts, which include:
  - Demonstrated efficient use of fuel-smart operations
  - Use of fuel-efficient vehicles using the latest technology
  - Use of alternative fuel
- Effectively managed our Mail Back program and customer returned units
- Conscientiously avoided non-green material usage in our facilities, operations and products
**ECO-Office Guidelines**

In addition to mandating sustainable policies and procedures for facility management, we recognize the critical role of every employee and all job functions in maintaining sustainable business practices. Our ECO-Office Guideline is established to empower every member of our organization with the tools they need to make a difference in their daily activities.

Our annual environmental expenditures include the costs of waste treatment and disposal at our locations of operations, environmental awareness training courses for employees and suppliers, and the purchase of green office supplies such as recycled paper, energy-saving LED light bulbs, and certified energy-efficient office machines.

To learn more about our energy saving efforts, you could visit our ViewSonic Go Green website. In the guideline, we expressed our commitment to energy consumption and GHG emissions reduction at all corporate facilities.

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**Save Energy and Minimize Greenhouse Gas Emissions**

**A. Office greenhouse gas emission reduction**

ViewSonic make efforts to lower the consumption of electric power. We originally set 2020 as the base year, due to operational expansion and added headcounts, to make the information more meaningful. Therefore, we reset 2021 as the base year.

According to the reduction target set by the company in 2020, the per capita power consumption in 2021 is 2.17 kWh, per capita power consumption in 2020 is 2.4 kWh, so the per capita electricity consumption is reduced by 10% in 2021.

The greenhouse gas emissions of 499.751 tCO₂e increased by about 4.2% compared with the 479.548 tCO₂e in 2020. This is due to operational expansion and added headcounts to the office. If calculated on a per capita basis, the temperature gas emissions will be reduced by 8.33%.

---

**Electricity Consumption and GHG Emissions**

<table>
<thead>
<tr>
<th>Electricity Consumed</th>
<th>GHG emissions</th>
<th>2019</th>
<th>2020</th>
<th>2021</th>
<th>2019</th>
<th>2020</th>
<th>2021</th>
</tr>
</thead>
<tbody>
<tr>
<td>ViewSonic America Warehouse</td>
<td>396.8790</td>
<td>376.4220</td>
<td>332.586</td>
<td>176.4828</td>
<td>167.3860</td>
<td>147.89</td>
<td></td>
</tr>
<tr>
<td>ViewSonic Taipei Head Office</td>
<td>807.8888</td>
<td>877.3597</td>
<td>918.2208</td>
<td>430.6053</td>
<td>479.548</td>
<td>499.751</td>
<td></td>
</tr>
</tbody>
</table>

*ViewSonic America is calculated according to USEPA’s eGRID2019 Emission Factors & ViewSonic Taipei is calculated according to ISO 14064.

---

**Energy Consumption and Per person usage (ViewSonic Taipei Head Office) (Unit: Kwh)**

<table>
<thead>
<tr>
<th>Year</th>
<th>2019</th>
<th>2020</th>
<th>2021</th>
</tr>
</thead>
<tbody>
<tr>
<td>Amount</td>
<td>849,212</td>
<td>808,772</td>
<td>899,738</td>
</tr>
<tr>
<td>Average Per Person</td>
<td>2,704.50</td>
<td>2,215.81</td>
<td>2,031.01</td>
</tr>
</tbody>
</table>

**Fuel Consumption from Non-Renewable Sources (Unit: gallons)**

<table>
<thead>
<tr>
<th>Year</th>
<th>2019</th>
<th>2020</th>
<th>2021</th>
</tr>
</thead>
<tbody>
<tr>
<td>Propane for forklift operation</td>
<td>6,274</td>
<td>6,287</td>
<td>6,884</td>
</tr>
<tr>
<td>Diesel for emergency electrical generator</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Total electricity consumption including the ViewSonic America warehouse and office facilities (Unit: Kwh)**

<table>
<thead>
<tr>
<th>Year</th>
<th>2019</th>
<th>2020</th>
<th>2021</th>
</tr>
</thead>
<tbody>
<tr>
<td>Amount</td>
<td>849,212</td>
<td>808,772</td>
<td>899,738</td>
</tr>
<tr>
<td>Average Per Person</td>
<td>2,704.50</td>
<td>2,215.81</td>
<td>2,031.01</td>
</tr>
</tbody>
</table>

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**About this Report**

**Message from the Chairman and CEO**

**Our Sustainability Contribution 2021**

**Corporate Overview**

**Sustainability Governance**

**Our Innovation**

**Responsible Supply Chain**

**Committed to Our Environment**

**Committed to Our Customer**

**Committed to Our Employees & Community**

**Appendix GRI Index**
ViewSonic’s main operating activity are related to office work. Our scope 1 direct emission is mainly CO₂, CH₄, N₂O, HFCs, PFCs, SF₆ and NF₃, but does not include CFCs and HCFCs. Our main greenhouse gas emissions are from CO₂, CH₄, N₂O, and HFCs.

ViewSonic GHG emissions by Emission Scope and Sources

- **Scope 1 (Direct emission)**
  - Natural gas combustion
  - Diesel Combustion
  - Combustion of diesel and gasoline for automotive (mainly CO₂, CH₄, N₂O)
  - Propane combustion (fugitive emissions, mainly HFCs, CH₃)

- **Scope 2 (Indirect emission)**
  - Natural gas combustion
  - Diesel Combustion
  - Combustion of diesel and gasoline for automotive (mainly CO₂, CH₄, N₂O)
  - Propane combustion (fugitive emissions, mainly HFCs, CH₃)

Notes:
- GHG Scope 1: All direct GHG emissions from ViewSonic Taipei offices, vehicles etc.
- GHG Scope 2: Indirect GHG emissions from the consumption of electricity and heat, purchased by ViewSonic Taipei.
- Refrigerant R22 is not included in this inventory scope nor was it calculated in GHG emissions. Biomass combustion CO₂ emission is also excluded from the emission calculation.
GHG emission reduction plan

Our total greenhouse gas (GHG) emissions from the above sources are estimated to decrease 2% in emissions from base year 2021. Below are efforts we have done to save energy and minimize our greenhouse gas emissions:

- Promotion of energy efficiency: bulletin board and training environmental awareness seminar
- Office air conditioning is set at 26 degrees Celsius and shut off from 8pm to 8am daily
- Motion-activated lighting - controlled heating and cooling reduce energy consumption
- Shorten the running time and starting time of the water cooler according to the season
- Turn off lights/computer power when leaving the office and turn off lights during lunch break, overnight and over weekends
- Remove EMC storage equipment from the electrical room
- Phase-out the existing toner copy machine
- Light bulbs are replaced with energy saving or LED light bulbs
- Contractors are hired regularly to clean light fixtures and appropriately dispose of mercury vapor and fluorescent bulbs
- Offices are decorated with live plants to reduce carbon dioxide and improve indoor air quality

B. Product carbon footprint

As part of ViewSonic’s pledge to corporate citizenship and lowering our environmental footprint, we strive to serve the community by better understanding the significance of the product life cycle through product carbon foot-printing since 2019. That process includes the estimation of life cycle greenhouse gas (GHG) emissions from materials, production, distribution, and end-of-life management using PAS 2050, the WRI GHG Protocol Product Life Cycle Accounting and Reporting Standard. Product transport GHG according to Global Logistics Emissions Council Framework (GLEC Framework) was verified by third party company in 2021.

Following 16 product carbon footprint reports done for LCD monitors in 2020, we kept creating reports for other LCD monitor models to reach 63 reports in 2021. Furthermore, we extended the product carbon report scope to Large-Format Displays (LFD) in 2021. There are 5 product carbon footprint reports which fourth times more in comparison with 2020.

Overall, in 2021 we've created 68 product carbon footprint reports for interactive flat panel (IFP) series products now. Following 16 product carbon footprint reports done for LCD monitors in 2020, we kept creating reports for other LCD monitor models to reach 63 reports in 2021. Furthermore, we extended the product carbon report scope to Large-Format Displays (LFD) in 2021. There are 5 product carbon footprint reports which fourth times more in comparison with 2020.

To communicate better with users, all product carbon footprint reports are disclosed on our website. Users can find the Carbon Footprint Report at the bottom of the page under the product model page (as illustrated on the right).
Reduce Landfill Waste

Waste disposal is a significant threat to the health, air, water and all living creatures if not handled responsibly. We want to reduce the environmental impact from our products end of life disposals and to reduce our landfill wastes from our corporate facilities. Our commitment to the environment extends to our own facilities, where we work with certified local recyclers to regularly collect and responsibly dispense with e-waste and warehouse waste. Regular employee training and review of our ECO-Office Guidelines remind our employees on tips for eco-habits and on our new eco-policies.

Below are the efforts we currently employ in response to responsible waste management:

- We only partner with certified local recyclers who regularly collect and responsibly dispense e-waste and warehouse waste.
- We continue to actively reuse and recycle carboards, foams, papers, batteries, and printer cartridges.
- Establish a win-win program with our local pallet vendors to “collect” all broken pallets from us, to repair and reuse.
- New recycle program for shrink wraps and tapes that are used in the product packaging.
- Company’s commitment to gradually replace the use of Styrofoam box insert for cardboard inserts, resulting in a package 100% recyclable.
- We ceased all paper packing slips for parcel shipments to decrease paper and plastic pouch usage.
- To further minimize the plastic and disposable waste, in 2021 we started to phase out all possible plastic items and one-time use utensils and cups. By the beginning of 2022, all one time use utensils and cups will no longer be provided. Also in 2022, further reduction of using plastic items and all disposable waste will be encouraged and promoted.
- 2021 due to COVID majority of employees have been working from home which launched a semi digital paperless order and shipping process. In addition to reduce paper usage since majority of the communication have been done effectively via virtual setting the employees traveled less to work which decreased emission significantly from the car operations.
- 2022: Will continue to work on furthering digitizing and strive for paperless operation.

The total weight of hazardous & non-hazardous waste from ViewSonic’s warehouse in Chino, CA disposed of via reuse, recycling, recovery, incineration and landfill is summarized below:

<table>
<thead>
<tr>
<th>Year</th>
<th>2019 Weight (Lb)</th>
<th>2019 %</th>
<th>2020 Weight (Lb)</th>
<th>2020 %</th>
<th>2021 Weight (Lb)</th>
<th>2021 %</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hazardous</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Reused</td>
<td>0</td>
<td>0.00</td>
<td>0</td>
<td>0.00</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Recycled</td>
<td>12</td>
<td>100.00</td>
<td>0</td>
<td>0.00</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Recovery</td>
<td>0</td>
<td>0.00</td>
<td>0</td>
<td>0.00</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Incineration</td>
<td>0</td>
<td>0.00</td>
<td>0</td>
<td>0.00</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Landfill</td>
<td>0</td>
<td>0.00</td>
<td>0</td>
<td>0.00</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Total</td>
<td>12</td>
<td>100.00</td>
<td>0</td>
<td>0.00</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

| Non-Hazardous | | | | | | |
| Reused | 32,226 | 11.48 | 54,350 | 16.86 | 56,288 | 13.56 |
| Recycled | 243,465 | 86.75 | 260,731 | 80.87 | 346,499 | 83.45 |
| Recovery | 167 | 0.06 | 240 | 0.07 | 220 | 0.05 |
| Incineration | 0 | 0.00 | 0 | 0.00 | 0 | 0 |
| Landfill | 4,800 | 1.71 | 7,100 | 2.20 | 12,200 | 2.94 |
| Total | 280,658 | 100.00 | 322,421 | 100.00 | 415,207 | 100 |

The total Non-Hazardous is increasing because we help to recycle more e-waste, some recycling units were also participated in our mail-back program in 2021.

For recycling information, please refer to our ViewSonic Recycle Program website.
Conserve Water

According to Conservation International, clean water is one of the most precious resources on earth, yet, the demand for this scarce resource is estimated to outstrip supply by 40% by the year 2030. We strictly adhere to all local, state of California and national water conservation requirements in the United States. We are committed to doing our part to conserve this vital resource.

Below are some efforts we have done to conserve water:

- Water filtration systems are installed to reduce the consumption of bottled water
- Upgrade water filtration system to touchless. Also adding additional dispenser system to further reduce the bottled water consumption
- Replace bathroom and kitchen facets with sensors to reduce water usage
- Employees are educated about water conservation and encouraged to minimizing water use
- Cleaning using high-pressure water is prohibited
- Hazardous spill containment procedure is in place to prevent contamination of the water system

We used only water withdrawn from municipal water supplies for:

<table>
<thead>
<tr>
<th>Year</th>
<th>Amount (hundred cubic feet, HCF)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2019</td>
<td>1,400</td>
</tr>
<tr>
<td>2020</td>
<td>2,069</td>
</tr>
<tr>
<td>2021</td>
<td>1,592</td>
</tr>
</tbody>
</table>

> Water Consumption amount and per person Usage (ViewSonic Taipei Head Office)*

<table>
<thead>
<tr>
<th>Year</th>
<th>Amount (m³)</th>
<th>Average Per Person (m³)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2019</td>
<td>3,535</td>
<td>3,121</td>
</tr>
<tr>
<td>2020</td>
<td>3,800</td>
<td>3,800</td>
</tr>
</tbody>
</table>

-8.83% 24.05% 0.32%
We hope to reduce our manufacturing wastes to reduce the manmade burden on Earth. Our products adhere to international Waste Electrical and Electronic Equipment (WEEE) Directive for waste collection, recycling and recovery. Beginning with the end in mind, we design our products to facilitate maximum recyclability, and nearly all plastic used are completely recyclable. Most circuit boards and metal components are recyclable, and we design products for easy disassembly to reduce recycling and disposal burden.

Since 2019, our monitor division began removing the polyethylene (PE) bags used to package cables. In 2020, we’ve reached the goal setting in 2019 that all the monitor selling models shipped without Compact Disc (CD) wizard, by volume. In 2021, we’ve made the same change to other products. To reduce the wastes and impact to our environment, we created a longer lifespan model on LED & Laser DLP lamp free projector in comparison with mercury lamp projector models.

ViewSonic is committed to promoting and participating in creating a greener and cleaner environment through responsibly handling electronic product in accordance with government legislation and non-government agencies guidelines. As a global corporate citizen, we recognize that the uncontrolled international movement of e-waste to countries with few (if any) environmental guidelines poses a sizeable and growing hazard to the health of local communities, our planet, and the world’s population. With evidence indicating that most e-waste not processed through certified recyclers ends up in such countries, promoting proper disposal is more critical than ever.

In addition to waste reduction efforts, we educate customers about the importance of safe, environmentally-conscious end-of-life disposal for projector lamps that contain mercury, which can be harmful to both humans and the environment. We include information on safe disposal on our packaging, product materials and website. These labels read:

"The lamp in this product contains mercury which can be dangerous to you and the environment. Please use care and dispose of in accordance with local, state or federal laws."

"ViewSonic respects the environment and is committed to working and living green. Thank you for being part of Smarter, Greener Computing. Please visit ViewSonic website to learn more."

- Europe: https://www.viewsonic.com/eu/sustainability
- Taiwan: https://recycle.epa.gov.tw/
- You may find our WEEE terms and conditions of warranty via this link: https://www.ViewSonic.com/eu/asset-files/files/uk/terms-and-conditions-en.pdf

100% of our products are designed to meet and exceed WEEE (Waste Electrical and Electronic Equipment) requirements.
Responsible Waste Management

Rapid technological development has fueled a steady expansion on the consumer and enterprise electronics market needs, at the same time, providing countless benefits to consumers and businesses. Along with these benefits comes an escalating need for proper disposal of e-waste to decrease harmful impacts to the environment. Proper recycling delivers several additional benefits. The reclamation of raw materials and working components enables their reuse, reducing the generation of pollution and energy needed for raw material extraction and manufacturing production. Diverting solid waste from conventional trash collection helps extend the life of municipal landfills. Finally, supporting proper e-waste recycling facilitates job creation, often creating environmentally–friendly jobs in disadvantaged communities.

Appropriate disposal is a critical factor for environmental sustainability. We seek to reduce the environmental impact of our products by stringently complying with all recycling guidelines and regulations, as well as by partnering with recycling and waste management agencies throughout the United States and Canada.

We are proud to uphold our social and legal obligations to the communities that support our business. This includes regular contributions to government recycling programs throughout many U.S. states and extending our responsibilities to customers across the nation and worldwide. We offer the ViewSonic Recycle+ Program and Mail Back program to accommodate sustainable product disposal for customers who may not have available local options.

ViewSonic Recycle+ Program

For ViewSonic Recycle+ program, we support the governing laws of all U.S. states for recycle, reuse and refurbishment of retired electronics, including specific bans against identified types of electronic waste being disposed in landfills. To facilitate compliance with these guidelines, we partner with over 50 recycling companies in Washington D.C. and the 25 states that publish guidelines for recycling of covered electronic devices (CEDs), including our home state of California. We are also working closely with the 10 additional states that are currently researching and working on implementing official recycling programs, and we partner with hundreds of approved agencies, brokers and recyclers. We contract only with collectors and recyclers that comply with all local, state, and federal regulations; utilize e-Steward, R2/RIOS, and ISO operational standards; and do not allow violation of laws when importing or exporting environmentally sensitive materials. We have made efforts to meet the compliance and any updated regulations. Neither will ViewSonic nor our partners dispose of CEDs in landfills or transfer any covered devices to recycling facilities that dispose of CEDs in landfills other than necessary incidental disposal in minimum amounts.

Monitor with type C port to reduce e-waste

To meet the goals of waste reduction, we are committed to pursuing the e-waste reduction by rethinking the beginning stage of our product design, in 2021, ViewSonic has developed 27 models of Type C monitor with power delivery solution which don’t need extra power adaptor, the design of Type C monitor saves e-wastes from both power adaptor and audio cable.

With single-cable docking, Type C connectivity not only reduces the reliance on multiple wires, cables, and adapters but also faster data, audio, and video transfer, but also provides quick 90W charging over a single cable, user can even charge PC and cell phone by the monitor.

The product featured on this page is our VP3268a-4K model, which reduce clutter and e-waste with single-cable solution. To learn more about the products, please click on the model name above for details.
ViewSonic Mail Back Program

To encourage recycling in the United States, we started the Mail Back program to encourage customers to ship end-of-life ViewSonic products to us free of charge, which we then recycle according to local California state regulations. Customers can learn about how to safely retire end-of-life products with our recycling and mail-back programs. Content on the Go Green with ViewSonic website as well as our ViewSonic.com customer service page encourages customers to recycle their ViewSonic product packaging materials. Our packaging cartons display the RAP 20 symbol, which indicates that they are made from 100% recyclable fiber.

Total costs for these programs in 2021 was US$256,745, which included fees paid for registration to each state’s recycling program plus recycling costs.

ViewSonic Outreach and Education

As part of our commitment to protecting the planet, ViewSonic has developed programs and resources to encourage environmentally conscious decisions. Our Go Green with ViewSonic website educates visitors about proper disposal of electronic products and includes a directory with links to helpful information about recycling laws, requirements, and resources. Detailed information about our certifications and environmentally-friendly product features helps consumers make informed purchasing decisions.

We are pleased to consistently invest in developing products, corporate policies, and business practices that protect our environment. Education and training are an important part of our environmental efforts as we advocate the importance of sustainability to our key stakeholders, e.g. business partners, customers, and employees.
COMMITTED TO OUR CUSTOMER

- No significant fines and non-monetary sanctions related to the health and well-being features of our product
- No case brought through dispute resolution mechanisms
Customer Service

We value our customer’s needs on innovative products and high-quality services. Customer interaction is a priority for our company. We are dedicated to meeting the needs of our customers by providing various communication channels for customers to reach us and receive response in a reasonable time. We do our best to be responsive through all channels: phone, email, chat, social media, or any other public forums and product review posts. We assign customer service staffs and streamlined customer handling procedures in all channels to be as responsive as possible to our customers’ needs. We provide customer services information within our product for clients’ ease to contact us for technical supports (shown in the label on the right). The customers could contact customer services to ask for company or product information, seek guidance on product usage, troubleshoot, and/or process warranty claims or losses.

We provide our customer service staffs’ continual learning and training on new products and technical knowledge for them to respond to clients appropriately. We analyze customer satisfactory level for continual service, product, system or process improvement opportunities.

We evaluate our customer service by tracking if our services have met and/or exceeded customer expectations with our innovative display solutions for work, play, and education via hardware, software and service integration. For any material product and service issues, the customer service staffs could escalate special customer cases to company management or to an external arbitrary 3rd parties such as Better Business Bureau, the State Attorney General, or legal representatives.

The map on the right are countries and regions we provide customer services and the map provides links to our customer services websites.
Customer Health and Safety

Always striving to be a leading example of conscientious global citizenship, ViewSonic actively extends our responsibility concern to those who use our products. Among these concerns are safeguarding customer health and safety, ethical communication and customer privacy.

We regularly assess our products and services, such as monitors, projectors and displays, to better understand their impact on human health and safety, seeking continuous improvement to promote health and wellbeing.

Our product business units and product quality assurance compliance teams are responsible for overseeing and evaluating the health and safety impact of our product’s lifecycle. We evaluate product health and safety affecting customer health and safety with the below key indicators:

- Percentage of significant product and service categories for which health and safety impacts are assessed for improvement
- Total number of incidents of non-compliance with regulations and voluntary codes concerning the health and safety impacts of products and services during their lifecycle, by type of outcomes
- Monetary value of significant fines for non-compliance with laws and regulations concerning the provision and use of products and services

Compliance with UL/CTUVus for our products is basic, while some of our models apply Swedish Federation of Professional Employees (TCO). With the help of our compliance supervision and quality assurance system control, we ensure every product is safe to users. For any product that may potentially have safety issue to look out, warning message and specification in user’s guide will be included in the product at customer’s purchase.

100% LFD products are certified with Health, Hazardous-Free and Safety, such as RoHS, FCC, NRTL (cTUVus or UL certified); focus on VSA Models in the year of 2021.

All our products are in compliant with health, hazardous-free and safety regulations and standards throughout the product lifecycle. We evaluate if we have met the standards by the fines and non-monetary sanctions charged related to the health / well-being and safety features of our products. Customer safety is the supremacy of our product quality control.

We include declaration of RoHS 2 compliance on our packaging. The declaration read:
Electronic equipment contains hazardous chemicals that can be harmful to the environment when disposed of in a landfill along with trash. Hazardous chemicals include lead, mercury, cadmium and chromium, along with other heavy metals and potentially toxic chemical flame retardants. Proper disposal of the metals, plastics, and components found in old electronics is an important safeguard for the health of our planet and future generations.

A. Large-Format Display

Our Large-Format Displays adhere to RoHS guidelines for the restriction of hazardous materials. All LFDs are certified by third party to guarantee user safety. Our LFDs also follow international WEEE regulation and comply with EU RoHS directive (2011/65/EU). Almost all LFDs get TUV certificate to guarantee the safety. We aim to have 100% of the LFD products certified with health, hazardous-free and safety regulations, and standards, such as RoHS, Federal Communication Commission (FCC), Nationally Recognized Testing Laboratories (NRTL) (cTUVus or UL certified). We have achieved the 100% hazardous-free goal in the 2021 fiscal year. We seek to continue maintaining that goal in subsequent years.

- WEEE means Waste Electrical and Electronic Equipment Directive, which is a European Community directive for target setting of collection, recycling, and recovery of electrical and electronic goods.
- RoHS means Restriction of Hazardous Substances Directive by the European Union to restrict the use of six hazardous materials in the manufacture of electronic and electrical devices.
- TUV is one of worldwide safety institutes to provide the certificate for the product which could pass the safety test.

B. Projectors

Our LED & Laser projector models use no mercury light source in consideration of user health. There were no known health concerns that result from exposure to intact lamps or to occasional exposure to broken lamps. The concentration of mercury in the atmosphere resulting from breakage of lamps should result in no significant risk to the user. We also consider electromagnetic interference (EMI) and safety of user environment. In 2021, 100% of projector models have passed the testing against International Safety Standard IEC 62368.

In 2021, 100% of projector models have passed the testing against International Safety Standard IEC 62368.
Compliance with the laws and regulations in which ViewSonic operates our business is a legal prerequisite for ViewSonic to provide our solutions to our customers. We constantly monitor our products, services and operations to ensure that all relevant legal and regulatory compliance have been met and all required certificates (if applicable) have been applied and received.

All ViewSonic products, services and operations should be and are in compliance with the laws and regulations in which ViewSonic operate our business. If there is any deficiency found, ViewSonic will strive to conduct mitigation and correction action for ensuring compliance is met as soon as possible.

The goal is to ensure full compliance with the laws and regulations in which ViewSonic operates our business, and if any deficiency is found, frank and cordial communication with the relevant legal and regulatory body for improvement so as to achieve full compliance.

Typically, the relevant department, depending upon the nature of the legal and regulatory issue. For example, Human Resource Department is in charge of Human Resource issues, and Product Quality Assurance Compliance Team is in charge of Product safety certificates.

Fines, penalties, regulatory actions and notices by the relevant authorities are used to evaluate of Legal Compliance. Furthermore, internal audit and hotline on ViewSonic’s webpages can be considered as grievance mechanisms of Legal Compliance of the Company.

For the 2021 reporting year, there was 1 incident of non-compliance with health and safety regulations resulting in a warning for our projector models. The incident was reported by ViewSonic Europe about RoHS2 failure. A solder joint of thermal sensor contains lead that is over RoHS2 limit and the subcontractor did not conduct lead-free checking due to urgent shipping requirement. We have revisited the case and introduced inspection plan at factories by using X-ray Fluorescence Spectrometer. The inspection will help re-verify factory’s assembly line to be a lead-free environment.

In 2021, no incident of non-compliance with regulations and voluntary codes were found for monitor and LFD models concerning the health and safety impacts of products and services during product lifecycle, nor were there any, fines or non-monetary sanctions charged by any government entity related to the use of our products or services. No cases were brought through dispute resolution mechanisms.

On socioeconomic compliance, we received no significant fines and non-monetary sanctions related to the health and well-being features of our product, nor was there any case brought through dispute resolution mechanisms in 2021 fiscal year.
Responsible Labeling

Quality products that ensure safety to the users is a basic social responsibility we value strongly. Other than products complying with safety and health regulations, we ensure that our products are safe for those who use them by adding safety instructions.

We review whether our products and services need labeling with the following criteria:

- The sourcing of components of the product or service
- Content, particularly with regards to substances that might produce an environmental or social impact evaluated against the conformity with RoHS
- Evaluate level of product safety (TUV) to add corresponding precautionary user guideline
- Disposal of the product and environmental/social impacts reviewed against WEEE
- Energy efficiency measured by testing labs

Example of our labeling post the labeling review

The Rating label includes the following: information, Model name, compliance, manufacturer info, country of origin and safety warning etc.

The below is a LFD Product Label

User guide includes the following information: model name, compliance declaration, safety warning message, and service support etc.

All products were in conformance with RoHS and WEEE in 2021. No incident of non-compliance with regulations and voluntary codes concerning product and service information and labeling, by type of outcomes and no monetary value of significant fines for non-compliance with laws and regulations concerning the provision and use of products and services were found in 2021.
Customer Privacy and Ethical Communication

We know that trust is the foundation of our relationships with our customers, and we make every effort to build that trust in all aspects of our business. We aim to deliver reliable products that meet customer needs. We maintain customer relationships through customer services. We have measures in place to protect customer privacy and safeguard our customers’ personal information against any misconduct or threats.

We want our customers to feel absolutely confident doing business with us online. To ensure the security of customer data, we use the latest security technologies and adhere to policies that prevent unauthorized use of personal information. To guard against cyber threats, we follow industry-best practices for maintaining the security of our network and other computing resources. This includes ensuring up-to-date security software, firewall, spam filters, automatic software updates, web browsers and operating systems to provide a strong defense against viruses, malware and other online threats. Our Privacy Policy website details the ways in which we handle personal data after it has been collected using our website.

All our employees receive mandatory training on our Privacy Policy and understand the handling procedures to protect confidential or proprietary information provided by customers. We take protecting the confidentiality of our partners and customers seriously, following local privacy laws. We recognize and address our obligations under the provisions of the Data Protection Act (1998) and the GDPR (General Data Protection Regulations). The privacy-protection policies covered by the mandatory training includes the following:

• We require all employees to maintain the confidentiality of all customer data
• We never share customer data or sell customer lists to any third party
• All customer information is provided based on prior consent from the customer
• Customers that receive emails are given the opportunity to opt out at any time
• All customer information used for e-mail campaigns is maintained in a secured database managed by Salesforce.com
• All vendors, service providers and contractors must sign non-disclosure agreements (NDA)
• We will not release or use photos without consent, including photos containing children

With this policy mechanism put in place, we aim to achieve zero breached and zero compromised incidents for privacy leakage and misusage. In 2021, we did not receive any complaints related to customer privacy. There were no complaints received from outside parties and substantiated by the organization and no complaints from regulatory bodies, and no identified leaks, thefts, or losses of customer data.

Marketing Communication

We conduct internal and external communication with integrity. Marketing communications such as advertisements, promotions, sponsorships, and web content observe all relevant policies and practices for fair and forthright communications, including adherence to all mandated brand requirements when representing partner trademarks. Information presented on our materials is factchecked for accuracy and we make every effort to avoid misrepresentation of any kind.

We evaluate if any warning, fine or penalty for noncompliance with regulations or voluntary codes relating to our marketing communication were charged. In 2021, we received no warnings, fines or penalties for non-compliance with regulations or voluntary codes relating to our marketing communications.
11 COMMITTED TO OUR EMPLOYEES & COMMUNITY

- Organized CorlorPro award to inspire innovation.
- 100% of senior management personnel at ViewSonic's headquarters is hired from the local community.
- Female-to-Male employee base salary and remuneration ratio is 1:1.
- 750 people of the border between Turkey and Syria have benefited from the outdoor cinema in Turkey.
- Chi Po-lin “Reflection of Rivers” Program raising awareness of people's shared responsibility to conserve mother nature.
Talent Attraction & Retention

We provide technological solutions to empower people and improve lives, and our employment practices reflect the same objectives. We integrate sustainability principles into our businesses – for example, saving energy, developing green products. Our innovations spring from our employees’ creativities. Our employees’ success is pivotal to the growth of our company. We recognize that our brand value and reputation are defined by the people within our organization. Therefore, our human resources department is dedicated to recruiting not only the most skilled talents, but also the best fits for our corporate culture.
We are proud of our diverse workforce. It’s our responsibility to ensure diversity is achieved in our talent pool. Our global presence attracts experienced professionals across various disciplines around the globe, creating a diverse work environment. Products and services innovation is often a result of assimilation of diverse thoughts and experiences.

Our management practices foster and strengthen positive labor relations, encouraging honesty, equality, and mutual trust on the part of both employer and employee. We take pride in making ViewSonic a great place to work and are proud that our firm wide employee turnover remains stable, at 5% for men and 3% for women.

2021 Number of New Hires by Gender and by Age in Each Region

<table>
<thead>
<tr>
<th>Age Group</th>
<th>ViewSonic America</th>
<th>ViewSonic Asia Pacific</th>
<th>ViewSonic China</th>
<th>ViewSonic Europe</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Male</td>
<td>Female</td>
<td>Male</td>
<td>Female</td>
</tr>
<tr>
<td>30</td>
<td>8</td>
<td>2</td>
<td>34</td>
<td>36</td>
</tr>
<tr>
<td>20.51%</td>
<td>5.13%</td>
<td>18.99%</td>
<td>20.11%</td>
<td>17.65%</td>
</tr>
<tr>
<td>30 – 50</td>
<td>12</td>
<td>9</td>
<td>70</td>
<td>32</td>
</tr>
<tr>
<td>30.77%</td>
<td>23.08%</td>
<td>39.11%</td>
<td>17.88%</td>
<td>29.41%</td>
</tr>
<tr>
<td>&gt;50</td>
<td>6</td>
<td>2</td>
<td>5</td>
<td>2</td>
</tr>
<tr>
<td>15.38%</td>
<td>5.13%</td>
<td>2.79%</td>
<td>1.12%</td>
<td>0.00%</td>
</tr>
<tr>
<td>Total</td>
<td>26</td>
<td>13</td>
<td>109</td>
<td>70</td>
</tr>
<tr>
<td>66.67%</td>
<td>33.33%</td>
<td>60.89%</td>
<td>39.11%</td>
<td>47.06%</td>
</tr>
</tbody>
</table>

We provide rewarding career opportunities that encourage professional and personal development and invest our resources to empower, retain and motivate our employees to ensure a fulfilling career path. Tuition reimbursement program is also available for qualified employees to advance professional skills. In 2021, we had 40 internal promotions and 2 paid out for reimbursement for employees to earn their degree or additional professional trainings.

Our culture to drive for excellence expands the capabilities and capacities of our dedicated employees. We encourage employees to refer talents to join our global network and rewards the employee if the applicant is hired as a full-time employee. We expect employees to compose in professional demeanor, to co-create a respectful culture and to co-build an inclusive work environment.
2021 Number of Employee Turnover by Age and by Gender in Each Region

<table>
<thead>
<tr>
<th>Age Group</th>
<th>ViewSonic America</th>
<th>ViewSonic Asia Pacific</th>
<th>ViewSonic China</th>
<th>ViewSonic Europe</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt;30</td>
<td>Male 10</td>
<td>Male 23</td>
<td>Male 3</td>
<td>Male 3</td>
</tr>
<tr>
<td></td>
<td>Female 2</td>
<td>Female 39</td>
<td>Female 3</td>
<td>Female 1</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>4.20% 0.84%</td>
<td>6.01% 3.54%</td>
<td>2.83% 2.83%</td>
<td>2.14% 0.71%</td>
</tr>
<tr>
<td>30 – 50</td>
<td>Male 16</td>
<td>Male 44</td>
<td>Male 2</td>
<td>Male 9</td>
</tr>
<tr>
<td></td>
<td>Female 5</td>
<td>Female 38</td>
<td>Female 9</td>
<td>Female 3</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>6.72% 2.10%</td>
<td>5.86% 6.78%</td>
<td>1.87% 8.49%</td>
<td>6.43% 2.14%</td>
</tr>
<tr>
<td>&gt;50</td>
<td>Male 5</td>
<td>Male 2</td>
<td>Male 0</td>
<td>Male 1</td>
</tr>
<tr>
<td></td>
<td>Female 3</td>
<td>Female 2</td>
<td>Female 0</td>
<td>Female 0</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>2.1% 1.26%</td>
<td>0.31% 0.31%</td>
<td>0.00% 0.94%</td>
<td>1.43% 0.00%</td>
</tr>
<tr>
<td>Total</td>
<td>Male 31</td>
<td>Male 69</td>
<td>Male 5</td>
<td>Male 14</td>
</tr>
<tr>
<td></td>
<td>Female 10</td>
<td>Female 79</td>
<td>Female 13</td>
<td>Female 4</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>13.03% 4.20%</td>
<td>12.17% 10.63%</td>
<td>4.70% 12.26%</td>
<td>10.00% 2.86%</td>
</tr>
</tbody>
</table>

We know the importance of work-life balance for the well-being of our employees. We continue to be a proponent of work-life balance. We allow parental leave for employees to build family relationship. We handle leave of absence requests with the upmost confidentiality and with as much support as possible, with the understanding that unpredictable life events can happen to us all. We value our talents and would love to provide needed leave flexibility or alternative forms of working relationship to support our employees.

2021 Parental Leave Related Data by Region

<table>
<thead>
<tr>
<th>Region</th>
<th>ViewSonic America</th>
<th>ViewSonic Asia Pacific</th>
<th>ViewSonic China</th>
<th>ViewSonic Europe</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gender</td>
<td>Male</td>
<td>Female</td>
<td>Male</td>
<td>Female</td>
</tr>
<tr>
<td>Number of employees</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>that were entitled</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>to parental leave</td>
<td>163</td>
<td>86</td>
<td>10</td>
<td>5</td>
</tr>
<tr>
<td>Number of employees</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>that took parental</td>
<td>2</td>
<td>2</td>
<td>3</td>
<td>5</td>
</tr>
<tr>
<td>leave</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number of employees</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>who returned to work</td>
<td>2</td>
<td>2</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>after parental leave</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ended</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number of employees</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>who returned to work</td>
<td>0</td>
<td>0</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>after parental leave</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ended who were still</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>employed twelve</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>months after their</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>return to work</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Retention rates of</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>employees who took</td>
<td>100%</td>
<td>100%</td>
<td>0%</td>
<td>20%</td>
</tr>
<tr>
<td>parental leave</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
## Leave Options and Benefits for Our Full Time Employees

<table>
<thead>
<tr>
<th>Plan</th>
<th>Who Is Eligible</th>
<th>Effective</th>
<th>Benefit Description</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Paid Time Off (PTO)</td>
<td>Regular full-time employees.</td>
<td></td>
<td>Based on service time with the Company, accrues every two weeks’ pay period. Accrued hours may be carried over at year end but are subject to maximum caps.</td>
<td>Company paid</td>
</tr>
<tr>
<td></td>
<td>Employees get 24 hours date of hire and regular full-time employees start accruing once they would have reached 24 hours with the regular accrual.</td>
<td></td>
<td><strong>Years of Service</strong></td>
<td><strong>PTO Days</strong></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>0 – 3 years</td>
<td>18</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>4 – 7 years</td>
<td>23</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>8+ years</td>
<td>28</td>
</tr>
<tr>
<td>Holiday</td>
<td>Regular full-time employees get the full 8 hours of holiday pay.</td>
<td>Date of hire</td>
<td>The company observes 10 paid holidays per calendar year: New Year’s Day, President’s Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, Day after Thanksgiving, Christmas Eve, Christmas Day, and a floating holiday.</td>
<td>Company paid</td>
</tr>
<tr>
<td>Short-Term Disability</td>
<td>Regular full-time employees who work 30 or more hours per week consistently.</td>
<td>Date of hire</td>
<td>Provides a benefit of 60% of an employee’s weekly earnings with coverage beginning on the eighth day of disability (non-work-related illness, injury, or pregnancy). In some states, benefit will be integrated with the State Disability Insurance. Maximum benefit is for 12 weeks.</td>
<td>Company paid</td>
</tr>
<tr>
<td>Long-Term Disability</td>
<td>Regular full-time employees who work 30 or more hours per week consistently.</td>
<td>Date of hire</td>
<td>Provides a benefit of 60% of an employee’s monthly earnings with coverage for disabilities (non-work-related illness, injury, or pregnancy) that last more than 180 days. In some states, benefit will be integrated with other sources of income (including Social Security). Maximum period of time to receive benefits are determined by age when disability begins.</td>
<td>Company paid</td>
</tr>
</tbody>
</table>
### Full Time Employees' Benefits

<table>
<thead>
<tr>
<th>Plan/Carrier</th>
<th>Who Is Eligible</th>
<th>Effective</th>
<th>Benefit Description</th>
<th>Employee Cost</th>
</tr>
</thead>
</table>
| **Medical Coverage**         | Regular full-time employees who work 30 or more hours per week | Date of hire       | Choice of: 1. Three Health Maintenance Organization (HMO, CA only) plans  
2. Preferred Provider Option (PPO)  
3. High Deductible Health Plans (HDHP) with Health Savings Account (HSA) | Varies by plan                   |
| Blue Shield of CA            |                                                         |                    |                                                                                                                                                                                                                     |                                   |
| **Dental Coverage**          | Regular full-time employees who work 30 or more hours per week | Date of hire       | Choice of: 1. Met Life Maintenance Organization (DHMO) or  
2. Preferred Provider Option (PPO) | Varies by plan                   |
| Delta Dental                 |                                                         |                    |                                                                                                                                                                                                                     |                                   |
| **Vision Coverage**          | Regular full-time employees who work 30 or more hours per week | Date of hire       | VSP PPO: Allows for annual eye exam, frames every two years, lenses or contacts (including disposable) once every year. Additional cost may be applicable pending selections.          | Varies by plan                   |
| Metlife / VSP                |                                                         |                    |                                                                                                                                                                                                                     |                                   |
| **Flexible Spending Accounts**| Regular full-time employees who work 30 or more hours per week | Date of hire       | Tax-Free reimbursement accounts for out-of-pocket health care and dependent care expenses. Allows employee to contribute up to annual IRS limit in personal health and dependent care account. | Employee contributed             |
| **Supplemental Medical Insurance** | Regular full-time employees who work 30 or more hours per week | Date of hire       | Accident: cash benefit in cases of accidental injuries.  
Critical Illness: Insurance to help protect against financial impact of certain illnesses.  
Hospital Indemnity: Provides supplemental payments that you can use to cover expenses your medical plan may not cover for hospital stays. | Employee paid                    |
| **Life Insurance / AD&D Cigna** | Regular full-time employees who work 30 or more hours per week | Date of hire       | Provides a life policy for one times annual salary not to exceed $100k and an additional benefit is payable for accidental death and dismemberment. | Company paid                     |
| **Additional Voluntary Life Insurance** | Regular full-time employees who work 30 or more hours per week | Date of hire       | Program allows employees to purchase additional life insurance for employee, spouse and unmarried, dependent children. | Employee paid, rates based on age & salary |
Diversity and Equal Opportunity

Guided by our core values and business objectives, we understand the value of a diverse workforce. We are proud of our diverse workforce. It is our responsibility to ensure our employee base continues to add diversity and that management is fully supportive and committed to ensuring compliance with our goal to workplace equality, both in principle and in practice.

As an equal opportunity employer, we conduct company-wide mandatory training on Equal Employment Opportunity Policy (EEO policy) and diversity to emphasize the importance of a diverse workforce to the company.

EEO Policy is in compliance with local laws to protect each employee from unfair treatments resulting from discriminations against individual differences, (i.e., race, ethnicity, religious creed, national origin, ancestry, physical disability, mental disability, medical condition, genetic information, marital status, sex, gender, gender identity, gender expression, age, sexual orientation, military and veteran status or any other differences protected by local laws).

We are committed to providing equal employment opportunities and maintaining a strong EEO policy based on current EEO laws. We conduct internal assessments to ensure nondiscriminatory hiring procedures. Assessment is based on the job description, job performance and the skillsets required for the position; internal discussions are based on candidate qualifications and job skills needed to hire the best candidate for the job. To ensure that hiring decisions are non-discriminatory, the Human Resources department periodically advises hiring managers of the importance of EEO policy. The human resource department monitors EEO compliance with management’s self-review through annual affirmative action reports.

Every employee is required to support this policy and to ensure that discrimination does not occur in the workplace. Violations of this EEO policy will not be tolerated and may result in disciplinary action, up to and including dismissal. We maintain 88% retention rate after parental leave and close to 50:50 gender ratio in managerial level.

Our hiring practices emphasize recruiting local talent. Worldwide, all ViewSonic executives are hired from local communities where ViewSonic has significant operations. We support the communities where we do business by recruiting locally. 100% of senior management personnel at our headquarters, Brea in California in the United States, is recruited from the local community. There were no changes in our management team in 2021.

The percentage of senior management at significant locations of operation hired from the local community in 2021 was 100%, with the key terms defined as:

- Senior management – Vice President or above (VP, President, GM, C-Level executives).
- Local – within reasonable commute to ViewSonic’s business operations within each region.
- Significant locations of operation – where ViewSonic has an office space or more than a few employees within a local area.
Equal Employment Opportunity Complaint Procedure

We have formal grievance procedures in place to address employee concerns, which are outlined in our Employee Handbook. ViewSonic continued to have excellent employee relation practices and no grievances regarding labor practices were filed in 2021. There were no grievances about labor practices filed prior to 2021 that were resolved during the reporting period.

An employee who files a complaint or provides information about the same is protected from employer retaliation by law. We encourage any employee who believes he or she has been a victim of prohibited harassment to pursue a complaint under this EEO complaint procedure.

- An employee who believes he/she has been subject to harassment or discrimination by another individual should first report it to his/her supervisor or manager (if they feel comfortable in doing so).
- A complaint may be made either verbally or in writing, to any one of the following: (1) the employee’s immediate supervisor/manager; (2) or any Human Resources representative.
- Any manager or supervisor who is made aware of a situation as discussed above must immediately report the circumstance to Human Resources Management.
- In all cases, when an EEO complaint is filed, Human Resources Management shall be notified so that the matter may be investigated.
- Any manager or supervisor who is made aware of a situation as discussed above must immediately report the circumstance to Human Resources Management.
- In all cases, when an EEO complaint is filed, Human Resources Management shall be notified so that the matter may be investigated.

> Investigation Process

1. All investigations will be conducted as expeditiously as possible.

2. If a complaint is made verbally, the Human Resources Management will put the complaint in writing, review it with the employee, and ask him/her to indicate the accuracy of the written version by signing it.

3. When the investigation is complete, a decision signed by Human Resources Management will be issued. The decision will contain a finding of facts based upon the investigation, the decisions, and if the complaint is found to be justified, the remedy.

4. A copy of all documents related to an EEO complaint will be maintained in the Human Resources office and will not be combined with the complainant’s personnel file but shall be maintained separately.

5. In the event of an investigation involving harassment, all personnel must cooperate and assist in the investigation, and maintain its confidentiality.

6. The Company will not allow any reprisal, in any form, by an employee or supervisor against any complaining employee or witness.

7. Employees may also file a complaint with the Department of Fair Employment and Housing (DFEH) – California only.

8. Employees may also contact the Equal Employment Opportunity Commission (EEOC), the Federal agency that resolves discrimination and sexual harassment claims.

There were no incidents of discrimination violation or discrimination cases brought against ViewSonic during 2021.
Equality in Remuneration, Equitable pay and entry level wage

We offer employees fair and competitive remuneration to attract top talents. We care not only the employee’s retirement but also their family’s needs. We provide employees options to voluntary pay for services their dependents may need at a corporate rate. The below table lists out the voluntary options we provide to our employees for retirement planning and for services that extends to family and/or dependents.

<table>
<thead>
<tr>
<th>Plan/Carrier</th>
<th>Who Is Eligible</th>
<th>Effective</th>
<th>Benefit Description</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>401(k)</td>
<td>Regular full-time employees who work 30 or more hours per week</td>
<td>Date of hire</td>
<td>Voluntary program that enables employees to save for their retirement. Employees may contribute up to 100% of their weekly gross earnings (not to exceed IRS annual deferral limit) on a pre-tax basis. Company matches contributions up to 5% at $.50 for each dollar contributed by employee (this is discretionary match and may stop at any time). Company match is subject to a three-year vesting schedule.</td>
<td>Employee contributed</td>
</tr>
<tr>
<td>Pre-paid Legal Hyatt Legal Plan</td>
<td>Regular full-time and part-time employees and their dependents.</td>
<td>Date of hire</td>
<td>Membership covers a wide variety of services including contract and document review, Will &amp; Living Trust preparation, traffic tickets, accident advice and IRS audit assistance.</td>
<td>Employee Paid</td>
</tr>
<tr>
<td>Long Term Care Insurance</td>
<td>Regular full-time employees who work 30 or more hours per week</td>
<td>Date of hire</td>
<td>Provides Long Term Care insurance for home and/or facility care. Covers expenses incurred when someone needs assistance with activities of daily living due to illness or injury or suffers severe cognitive impairment (such as Alzheimer’s disease).</td>
<td>Employee Paid</td>
</tr>
<tr>
<td>Life Assistance Program</td>
<td>All employees and their legal dependents.</td>
<td>Date of hire</td>
<td>Provides confidential consulting, counseling and/or referral services. Provides information regarding child and elder care, legal, financial, educational and various other convenience services. Company provided, some services subject to minimal costs</td>
<td></td>
</tr>
</tbody>
</table>

We also maintain and strictly enforce an equitable pay policy because it is the right thing to do. As stated in our “Affirmative Action Reports,” at ViewSonic, candidates with identical backgrounds, hired to perform identical jobs will have identical starting salaries regardless of gender. We continuously monitor our corporate compensation structure to ensure that the remuneration offered complies with relevant laws and is sufficient to attract top talent.

We believe in and fully support pay equality. We base each employee’s compensation solely on the position and the duties performed, regardless of gender. In 2021, the ratio of base salary and remuneration (including bonus programs, and commission structures) of women to men for each employee category is 1:1 in every significant operating location.

Our entry level wage is higher than local minimum wage, and with a 1:1 ratio for male and female employees. This local compensation range is based on compensation data published by the U.S. Department of Labor or by local market trends and may also take into consideration published local wage surveys and national wage surveys.

<table>
<thead>
<tr>
<th>Salary Ratio (Entry Level Wage: Local Minimum Wage)</th>
<th>Male</th>
<th>Female</th>
</tr>
</thead>
<tbody>
<tr>
<td>ViewSonic America</td>
<td>1.0</td>
<td>1.0</td>
</tr>
</tbody>
</table>

* $14.00/hour as of January 1, 2021
Employee Health & Safety

Occupational Health and Safety Management System

We provide a safe and healthy work environment for all employees, as well as guests and visitors to our facilities. Our detailed Environmental, Health, and Safety (EHS) Policy and comprehensive EHS management system provide the foundation for safeguarding health and safety in ViewSonic workplaces.

To maintain awareness of potential risks, we periodically assess and identify hazards, mitigating them with appropriate risk assessments and subsequent ameliorative actions. Emergency plans are in place to protect our employees and avoid potential threats to business operations.

The risk of occupational health and safety might change due to the factors such as the company’s internal values, culture, knowledge, various local regulations, and regions, etc. Therefore, according to the Environmental Safety and Health and Energy Handbook, the management review meetings have been held annually to revise and make the decision of the risks and opportunity criteria, and the related assessing processes. Furthermore, internal audit and independent audit by DNV have been taken place on an annual basis.

In response to the increase in the number of employees and the requirements of relevant laws and regulations, the company introduced the ISO 45001 system in 2021. The company’s chairman assigns the general manager to serve as the top ISO management level, and establishes an ISO implementation team, and assign executive representatives responsible for assisting the top management to implement and promote ISO system management business.

The following is the process of accident notification handling and investigation management:

- Accident happened
- Inform
- Check if people are injured
  - Yes
  - Check if the injury is serious
    - Yes
    - Call an ambulance
    - Determine whether it is a major accident
      - Yes
      - Notify the labor agency for inspection within 8 hours
      - Accident cause investigation and analysis
      - Notice of Nonconformity
      - Corrective and preventive action execution and tracking
      - Processing result reply
      - Case closed
      - Occupational safety and health committee review
  - No
  - False alarm
    - Dressing up and keeping records (minor injury)
  - No
- False alarm
  - Dressing up and keeping records (minor injury)
To ensure the effective implementation and management of the company’s occupational safety and health goals and policies, a total of 460 employees in Taiwan must abide by this management system.

Regarding to the contractors and suppliers, there are evaluation mechanisms related to occupational safety according to the Contractor and Outsourcer Management Procedures. Contractors and outsourcers should sign off Commitment to Environmental Safety, Health and Energy Specifications and Admission Permit and Construction Inspection Record Form.

To prevent and mitigate negative occupational health and safety impacts that are directly linked to its operations, the followings measurements are provided by the company on a regular basis:

1. Employee Health Check
2. Regular risk assessment
3. Regular employee health care
4. Relevant health education knowledge announcement

Worker training on occupational health and safety

Employees are trained in appropriate safety measures related to their job functions and are responsible for working in a safe manner to prevent injury to themselves and fellow workers. We invite our employees to become actively involved in programs to improve workplace health and safety performance. To increase employee awareness of their role in maintaining safe conditions, ViewSonic America holds monthly safety meetings to promote safe work practices.

Furthermore, the followings are the occupational health and safety training provided to the workers:

1. How to response to emergencies
2. CPR and AED training
3. Newcomer training courses
4. Occupational safety and health certificate training

The effectiveness of the training is evaluated by participating rate and following up on a regular basis.

In 2021, we had non both work-related injuries and work-related illness.

Employee Health and Well-being

Personal Wellness Program: Employee Assistance Program

ViewSonic Corporation understands how challenging it can be to balance the work and personal life. Our employee assistance program can also help employees find solutions for the everyday challenges of work, family, or more serious issues.

The program can assist with:

- Childcare and/or eldercare referrals
- Stress management
- Personal relationship information and counseling
- Financial planning assistance
- Health management support and referrals

Wellness resource is easy to access

- Telephone consultation
  - Speak confidentially with a master’s-level consultant to clarify your need; evaluate options and create an action plan
- Face-to-face consultations
  - You and each of your dependents can consult with a local counselor up to five times per issue for short-term problem resolution
- Educational materials
  - Receive information on a variety of issues through a library of CDs and booklets
- Online resources (www.MagellanAscend.com)
  - Access interactive tools, articles and free material online

ViewSonic Corporation
2021 Corporate Sustainability Report

About this Report
Message from the Chairman and CEO
Our Sustainability Contribution 2021
Covid-19
Corporate Overview
Sustainability Governance
Our Innovation
Responsible Supply Chain
Committed to Our Environment
Committed to Our Customer
Committed to Our Employees & Community
Appendix
GRI Index
Gym Facilities in Taiwan

In addition to providing an annual employee health check, ViewSonic Taiwan constructed a gym in July 2020 to help colleagues master their health and emphasize the importance of exercise. Moreover, we hold courses including yoga, dance party cardio workout and Pilates for all employees to join. This year Muscular endurance capacity courses were added to increase the diversity of exercises offering for employees.

Since COVID-19 pandemic, VSA offered Zumba class and two yoga classes virtually for employees to continue class while working from home. We continued to have Sonic Boom wellness, a robust wellness program in 2021, which includes challenges and prizes to motivate our employees to stay healthy.

<table>
<thead>
<tr>
<th>Yoga</th>
<th>Dance Party Cardio Workout</th>
<th>Pilates</th>
<th>Muscular Endurance Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>13 Class Size</td>
<td>15 Class Size</td>
<td>12 Class Size</td>
<td>12 Class Size</td>
</tr>
</tbody>
</table>
Human Rights Management

We provide a socially responsible workplace. ViewSonic America has adopted the code of conduct in compliance with Federal & California Labor Laws and met the elements of the SA 8000 standard for human rights, and our Taipei office has been SA 8000 certified since 2010.

Our code of conduct is launched and managed by the Human Resource Department. It measures social performance in eight important areas to social accountability in workplaces. All new hires receive orientation training that includes human rights-related issues such as confidentiality, IT policy, safety, and a review of our code of conduct and code of ethics. We have conducted new hires’ orientation. We had sessions almost every week in 2021 and will continue maintaining the orientation training for all new hires regarding human rights-related issues. For any violation on code of conduct, the employee could report to human resource department.

ViewSonic Europe is also committed to combatting slavery and human trafficking and not to engage in or support any use or practice of child labor or any forced or compulsory labor (The “Prohibited Act”). The Code of Conduct requires us to treat all personnel with dignity and respect. We shall not engage in or tolerate the use of corporate punishment, mental or physical coercion or verbal abuse of personnel. No harsh or inhumane treatment is allowed. The Code of Conduct further requires us to respect the rights of personnel to a living wage and ensure that wages for a normal work week not including overtime, shall always meet at least legal or industry minimum standards. Wages shall be sufficient to meet the basic needs of personnel and to provide some discretionary income.

ViewSonic does not discriminate against people based on race, sex, age, political affiliation, religion, and disability status. We follow the local minimum age requirement, local regulations, and other relevant provisions. There were no incidents of human rights violation cases brought against ViewSonic during 2021.

> Human Rights follow the elements of the SA 8000 Standard:

<table>
<thead>
<tr>
<th>Human Rights Elements of the SA 8000 Standard</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Child Labor</td>
<td>We shall not engage in or support the use of child labor.</td>
</tr>
<tr>
<td>Forced or Compulsory Labor</td>
<td>We shall not engage in or support the use of forced or compulsory labor.</td>
</tr>
<tr>
<td>Health and Safety</td>
<td>We shall provide a safe and healthy workplace environment and shall take effective steps to prevent potential health and safety incidents and occupational injury or illness arising out of, associated with or occurring in the course of work.</td>
</tr>
<tr>
<td>Freedom of Association and Right to Collective Bargaining</td>
<td>In situations where the right to freedom of association and collective bargaining are restricted under law, we shall allow workers to freely elect their own representatives.</td>
</tr>
<tr>
<td>Discrimination</td>
<td>We shall not engage in or support discrimination in hiring, remuneration, access to training, promotion, termination or retirement based on race, national or territorial or social origin, caste, birth, religion, disability, gender, sexual orientation, family responsibilities, marital status, union membership, political opinions, age or any other condition that could give rise to discrimination.</td>
</tr>
<tr>
<td>Disciplinary Practices</td>
<td>Prohibit physical abuse, harassment or the threat of either</td>
</tr>
<tr>
<td>Working hours</td>
<td>Comply with labor laws, we shall arrange employees’ working hours and leaves reasonably</td>
</tr>
<tr>
<td>Remuneration</td>
<td>We shall provide the minimum wage required by local law and reasonable wages and benefits; wages sufficient to meet basic needs &amp; provide discretionary income.</td>
</tr>
</tbody>
</table>
Community Engagement

At ViewSonic, we understand our presence and impact within the communities in which we work, live, and sell our products. As such, we are committed to ongoing growth in awareness of socially responsible values within these communities. In recognition that as one entity among many we cannot tackle every issue on our own, we value and support the work performed by non-governmental organization and charity foundations.

ViewSonic has been donating to charities for 7 years. In 2021, we have kept holding the ColorPro Award to tap into much-needed global kindness, and we chosen “New Adventure” as the theme to celebrate a global reawakening and the adventure that comes with it. Furthermore, Chi Po-lin “Reflection of Rivers” Program has utilizing the technology to immerse people in the effect that urbanization has had on the beauty of our natural rivers. To help refugees from the border between Turkey and Syria to get away from the daily grind, ViewSonic utilized their projectors to let them learn about Taiwanese culture through film. Additionally, ViewSonic leveraged our technologies as a force for good, donating equipment to educational initiatives to empower the future generation.

We believe that as long as everyone takes part to be the change that we want to see in the world, we may expect a better world.

ColorPro Award

ViewSonic held the second annual ColorPro Award 2021 Global Photography Contest and centered on the theme - “New Adventure”, to remind people that venturing into the unknown can lead to new adventures. The theme drew approximately 6,500 entries from 41 countries and displayed the top winning photos through ViewSonic’s advanced visual solutions in exclusive exhibitions in London, UK, and Taipei, Taiwan. The contest provided a global network for creators to exchange extraordinary ideas and artwork and gave the exhibition visitors a memorable experience of the artistry and stories behind the photos in different forms. For more information, please visit ColorPro Award 2021.
1st Winner: Dead Goat Polo by Alain Schroeder, Belgium

In the village of Uzgen, Osh region, Itin Bietov Jildizbek, a wealthy local man, has organized a massive game of Alaman-Ulak, also known as Dead Goat Polo, to celebrate the 13th birthday of his son Cherniaz. More than 170 horses and men wearing the classic Soviet tank hat or a Kyrgyz tebetei hat, push and shove each other with dexterity and endurance in fearless combat as they fight for possession of a young 60 kg bull.

2nd Winner: Colors of Life by Zay Yar Lin, Myanmar (Burma)

While cruising somewhere across the Atlantic Ocean, a sailor swabs the ship’s red deck.

3rd Winner: Altai’s Spirit by Alexandr Isakov, Russian Federation

This picture was taken in the Altai Territory near Kyrssay, in the south of Lake Teletskoye. Locals hunt and fish to survive in the area’s harsh conditions. They believe that Altai’s energy changes the spirit of a person, making him or her stronger and more enduring. A young man sitting in a wild field with a faithful friend illustrates a symbol of the Altai’s unconquered spirit.
Community Outreach Program

We encourage our employees and their family members to share their skillsets and time with these organizations for the better good of the community. Together, we can build a better world to live in. We support our community by regularly hosting Chamber of Commerce events in our facilities. These gatherings are important community networking events for the local business community. ViewSonic supports local schools, local community and local businesses.

Supporting & Empowering Future Generations

Technology is growing its significance in the education sector. The more advanced the technology is, the more benefits it contributes to the education. Among all the technologies, the displays and projectors are the most indispensable educational equipment. As the leading provider of these technologies, ViewSonic is dedicated to empowering students to realize their full potential; therefore, we have kept sponsoring the future generation of an equivalent amount of $90,000 MSRP in the year of 2021.

<table>
<thead>
<tr>
<th>Initiative/activities/beneficiaries</th>
<th>Donation</th>
</tr>
</thead>
<tbody>
<tr>
<td>RCOE Esports Scholarship</td>
<td>Donated $25,000 over 2 years to be used for scholarships and to help develop online curriculum for esports related content</td>
</tr>
<tr>
<td>California State University Dominguez Hills</td>
<td>Donated $39,000 in-kind product donation and $4,000 cash for jerseys</td>
</tr>
<tr>
<td>University of California Riverside Arts Department</td>
<td>Donated ColorPro monitors in kind - $1,400</td>
</tr>
<tr>
<td>United Way</td>
<td>Donated 3 sets of 65” Interactive View Board displays, PC, WiFi and wall mount kit at a total MSRP value of $7,000</td>
</tr>
<tr>
<td>School on Wheels</td>
<td>Donated 6 monitors in-kind donation - $1,320 MSRP</td>
</tr>
<tr>
<td>Boys &amp; Girls Club Hollywood</td>
<td>Donated 2 XG270 monitors in-kind donation - $1,045 MSRP</td>
</tr>
<tr>
<td>Raspberry Pi donations</td>
<td>Donated $99 MSRP</td>
</tr>
<tr>
<td>Cyberbytes Foundation</td>
<td>Donated 12 monitors - $1,000 in kind</td>
</tr>
<tr>
<td>Gonzalo Felicitas Mendes Fundamental Intermediate School</td>
<td>Donated $7,000 MSRP in-kind donation</td>
</tr>
</tbody>
</table>

Red Cross Gaming

ViewSonic partnered with HyperX to participate in the Red Cross 1st Rescue Royale Esports Tournament which provides a unique opportunity to provide life-changing aid to people impacted by crises across the country.

The inaugural Rescue Royale charity esports tournament and streaming event engaged the gaming community to help raise money for those impacted by natural disasters.

ViewSonic donated 5 VX2758-2KP-MHD monitors as raffle prizes to those that donated to the event.
Chi Po-lin “Reflection of Rivers” Program raising awareness of people’s shared responsibility to conserve the mother nature

Chi Po-lin “Reflection of Rivers” Program
In 2021, ViewSonic partnered up with the Chi Po-lin Foundation to support a yearly exhibition, “Reflection of Rivers”. The foundation has its meaning of honor the legacy of Taiwanese documentary filmmaker-Chi Po-lin.

By utilizing immersive exhibit, ViewSonic’s ViewBoard 6570 interactive displays and TD2455 touch monitors were used to demonstrating the devastation of the natural environment gives visitors a deeper appreciation of the need to protect Taiwan’s rivers and with the hopes of raising awareness of people’s shared responsibility to conserve by demonstrating the effect that urbanization has had on the beauty of our natural rivers.

Program with Foundation of Urban Development and Environmental Education
The Urban and Rural Cloud Collaborative Education project in Taiwan is a two-school collaboration - Taoyuan Da-Yeh Elementary School, and Yunlin Shui-Dui Elementary School, to adapt remote teaching through ViewSonic’s education solutions.

The program has increased the efficiency in collaborative lesson preparation, enhanced students’ learning interests, and further solved the challenges of teaching in rural schools.

It allows students to pay attention to environmental issues and showcases the infinite possibilities of EdTech: facilitating interactions across classes and schools, sharing resources between urban and rural areas, and closing the gap between urban and rural schools.

Through cross-collaboration, schools can share resources, teachers can prepare lessons collaboratively, and deliver different syllabuses according to their expertise; students can learn from more teachers and engage with other students to increase learning interests.

Apprenticeship
This program aims to prepare students with a general idea of Business Administration in the real world, including a requirement of working for an organisation for certain amount of hours in order to complete successfully the last year of High School.

In ViewSonic London Office, the two students were taught how ViewSonic was structured, they learnt about the different teams in the company, and they understood the importance of knowing how to communicate and prioritise in the commercial environment.
Supporting Local Charities

Outdoor cinema in Turkey

ViewSonic cooperate with Taiwan - Reyhanli Centre for World Citizens, which was established to provide education, training, and socio-cultural exchange for Syrians and locals.

In this project, ViewSonic’s audiovisual expertise was leveraged, to create an outdoor theatre. By playing independent movies during the event, audiences were exposed to diverse art and culture.

In 2021, 750 people of the border between Turkey and Syria have been benefit. This event is a fantastic opportunity for attendees to get away from the daily grind and learn about Taiwanese culture through film - something they may not have had exposure to in the past. More importantly, through these films exploring everything from youth to the environment, to family ties, there is a chance to reflect on some of the common themes that bind us all.

750 people of the border between Turkey and Syria have been benefit from the outdoor cinema in Turkey.
## Appendix: GRI Standards Index

<table>
<thead>
<tr>
<th>Material Topics</th>
<th>GRI Standard#</th>
<th>GRI Standard Title</th>
<th>Version</th>
<th>Reporting</th>
</tr>
</thead>
<tbody>
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</tr>
<tr>
<td>Talent Attraction &amp; Retention</td>
<td>103-2</td>
<td>The management approach and its components</td>
<td>2016</td>
<td>Committed to Our Employees &amp; Community – Talent Attraction &amp; Retention</td>
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<tr>
<td></td>
<td>103-3</td>
<td>Evaluation of the management approach</td>
<td>2016</td>
<td>Committed to Our Employees &amp; Community – Talent Attraction &amp; Retention</td>
</tr>
<tr>
<td></td>
<td>401-1</td>
<td>New employee hires and employee turnover</td>
<td>2016</td>
<td>Committed to Our Employees &amp; Community – Talent Attraction &amp; Retention</td>
</tr>
<tr>
<td></td>
<td>401-2</td>
<td>Benefits Provided to Full-Time Employees that are not Provided to Temporary or Part-Time Employees</td>
<td>2016</td>
<td>Committed to Our Employees &amp; Community – Talent Attraction &amp; Retention</td>
</tr>
<tr>
<td></td>
<td>401-3</td>
<td>Parental leave</td>
<td>2016</td>
<td>Committed to Our Employees &amp; Community – Talent Attraction &amp; Retention</td>
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