

# ViewSonic Accessibility Conformance Report

## EN 301 549 Edition

(Based on VPAT® Version 2.5Rev)

### Name of Product/Version:

AirSync Sender – iOS, Android, Windows, MacOS, Web

### Report Date:

July 2025

### Product Description:

AirSync is a wireless screen-sharing solution that enables seamless screen sharing between a user's device and ViewSonic interactive flat panel (IFP) displays. Launch the AirSync Sender app to enable seamless sharing with your IFP. The app also comes with several quality-of-life enhancements that make screen sharing easier.

### Contact Information:

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## Notes:

### Evaluation Methods Used:

This report is based on an evaluation conducted according to EN 301 549, WCAG 2.1 Conformance Level A and AA. Evaluation of the product involved a combination of automated, manual, and functional testing against the applicable success criteria within the Web Content Accessibility Guidelines.

Testing was performed using a set of representative use cases designed to cover core user flows, components, and functionality. The following tools and techniques were used:

- Flutter Accessibility Inspector (accessibility tools)
- Android Accessibility Scanner
- VoiceOver testing on macOS simulator
- TalkBack testing on Android devices
- Axe DevTools testing for Web preview builds
- Manual walkthroughs of workflows including:
  - Connect to AirSync
  - Sharing to AirSync
  - Receiving from AirSync
  - Setting menu interaction

- Coverage also included key screens and features such as the connect screen, sharing screen, receiving screen, setting menu functions

Assistive technologies were used where applicable, including screen readers and built-in system magnification or high contrast features.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)</a>	(Yes)

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

# WCAG 2.x Report

Tables 1 and 2 document conformance with EN 301 549:

- Clause 9 - Web
- Clauses 10.1-10.4 of Clause 10 - Non-web documents
- Clauses 11.1- 11.4 and 11.8.2 of Clause 11 - Software
- Clauses 12.1.2 and 12.2.4 of Clause 12 - Documentation and support services

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

## Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.1.1 Non-text Content</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.1.1 (Web)</li> <li>● 10.1.1.1 (Non-web document)</li> <li>● 11.1.1.1.1 (Open Functionality Software)</li> <li>● 11.1.1.1.2 (Closed Functionality Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed:</p> <p>Authoring Tool:</p>	<p>Web: Most non-text content on the Web version has appropriate text alternatives implemented using the Semantics widget in Flutter Web. These are rendered into HTML elements with corresponding alt attributes, aria-labels, or visible labels where applicable, allowing screen readers to access visual information programmatically.</p> <p>Manual testing was conducted using Axe DevTools, keyboard navigation, and screen readers such as NVDA and VoiceOver.</p> <p>The following exceptions were identified during testing:</p>

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>• Some complex images do not have a text alternative, so people who are blind or using screen readers may not understand the visual information.</li> <li>• A small number of buttons are missing accessible labels, which can cause screen reader users to be unable to identify their function.</li> </ul> <p>These issues have been documented and will be addressed in future Web updates.</p> <p>Electronic Docs: Electronic Docs: All meaningful images have text alternatives.</p> <p>Software: Most non-text content has appropriate text alternatives implemented using the Semantics widget in Flutter. This allows assistive technologies to interpret visual elements programmatically.</p> <p>Testing was conducted manually using screen readers such as TalkBack (Android), VoiceOver (iOS/macOS), and NVDA (Windows), along with Flutter Accessibility Inspector.</p> <p>The following exceptions were identified during testing:</p> <ul style="list-style-type: none"> <li>• Some complex images do not have a text alternative, so people who are blind or using screen readers may not understand the visual information.</li> <li>• A small number of buttons are missing accessible labels, which can cause</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<p>screen reader users to be unable to identify their function.</p> <p>These issues have been logged and are scheduled for remediation in upcoming releases.</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p><a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.1 (Web)</li> <li>● 10.1.2.1 (Non-web document)</li> <li>● 11.1.2.1.1 (Open Functionality Software)</li> <li>● 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Not Applicable</p> <p>Electronic Docs: Supports</p> <p>Software: Not Applicable</p> <p>Closed:</p> <p>Authoring Tool:</p>	<p>Web: AirSync Sender does not have prerecorded videos.</p> <p>Electronic Docs: AirSync KB has video-only media that functions as a media alternative for text.</p> <p>Software: AirSync Sender does not have prerecorded videos.</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p><a href="#">1.2.2 Captions (Prerecorded)</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.2 (Web)</li> <li>● 10.1.2.2 (Non-web document)</li> <li>● 11.1.2.2 (Open Functionality Software)</li> <li>● 11.1.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Not Applicable</p> <p>Electronic Docs: Supports</p> <p>Software: Not Applicable</p> <p>Closed:</p> <p>Authoring Tool:</p>	<p>Web: AirSync Sender does not have prerecorded videos.</p> <p>Electronic Docs: AirSync KB has video-only media (no sound) that functions as a media alternative for text.</p> <p>Software: AirSync Sender does not have prerecorded videos.</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p><a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>	<p>Web: Not Applicable</p> <p>Electronic Docs: Supports</p> <p>Software: Not Applicable</p>	<p>Web: AirSync Sender does not have prerecorded videos.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 9.1.2.3 (Web)</li> <li>● 10.1.2.3 (Non-web document)</li> <li>● 11.1.2.3.1 (Open Functionality Software)</li> <li>● 11.1.2.3.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Closed: Authoring Tool:	Electronic Docs: AirSync KB has video-only media that functions as a media alternative for text. Software: AirSync Sender does not have prerecorded videos. Closed: Authoring Tool:
<p><a href="#">1.3.1 Info and Relationships</a> (Level A)</p> <p>Also applies to:            EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.1 (Web)</li> <li>● 10.1.3.1 (Non-web document)</li> <li>● 11.1.3.1.1 (Open Functionality Software)</li> <li>● 11.1.3.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Web: Supports Electronic Docs: Supports Software: Supports Closed: Authoring Tool:	Web: Semantic structure is implemented using Flutter Semantics and HTML tags rendered via Flutter Web engine. Manual testing was performed using Chrome with macOS VoiceOver and Axe DevTools. Headings, labels, roles, and form associations are correctly exposed. Electronic Docs: KB uses Heading tags to specify relationships. Software: Structural and semantic relationships (such as headings, lists, and form labels) are defined using Flutter widgets like Semantics and ListView, ensuring correct hierarchy. Manual testing was conducted using screen readers (NVDA for Windows, VoiceOver for macOS/iOS) and the Flutter Accessibility Inspector to verify proper reading order and grouping. Closed: Authoring Tool:
<p><a href="#">1.3.2 Meaningful Sequence</a> (Level A)</p> <p>Also applies to:            EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.2 (Web)</li> <li>● 10.1.3.2 (Non-web document)</li> </ul>	Web: Supports Electronic Docs: Supports Software: Supports Closed: Authoring Tool:	Web: Reading order is controlled using Flutter's widget tree and maintained in the HTML DOM rendered by Flutter Web.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 11.1.3.2.1 (Open Functionality Software)</li> <li>● 11.1.3.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>		<p>Manual testing was conducted using Chrome on macOS with VoiceOver, along with Axe DevTools for structure verification.</p> <p>Content is announced in a logical order that matches the visual layout.</p> <p>Electronic Docs: KB info is presented in a logical manner.</p> <p>Software: Layout is structured with Flutter widgets (e.g., Column, Row, ListView) that maintain logical reading sequence.</p> <p>Manual testing was done using NVDA (Windows), VoiceOver (iOS/macOS).</p> <p>Assistive technologies correctly follow the intended order across all pages and dialogs.</p> <p>Closed: Authoring Tool:</p>
<p><a href="#">1.3.3 Sensory Characteristics</a> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.3 (Web)</li> <li>● 10.1.3.3 (Non-web document)</li> <li>● 11.1.3.3 (Open Functionality Software)</li> <li>● 11.1.3.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Supports Electronic Docs: Supports Software: Supports Closed: Authoring Tool:</p>	<p>Web: Instructions do not rely on color, shape, position, or sound alone.</p> <p>Visual cues are paired with text or icons; implemented via Flutter widgets with semantic descriptions.</p> <p>Tested manually using Chrome on macOS with VoiceOver and Axe DevTools. All cues were conveyed independently of sensory-only attributes.</p> <p>Electronic Docs: KB contents do not rely on sensory attributes</p> <p>Software: Interfaces do not depend solely on color, shape, or location. Icons and instructions include textual descriptions implemented with Semantics and Tooltip.</p>

Criteria	Conformance Level	Remarks and Explanations
		<p>Manual testing performed using NVDA (Windows) and VoiceOver (macOS/iOS) confirmed that users can operate the app without relying on sensory-only information.</p> <p>Closed: Authoring Tool:</p>
<p><a href="#">1.4.1 Use of Color</a> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.1 (Web)</li> <li>● 10.1.4.1 (Non-web document)</li> <li>● 11.1.4.1 (Open Functionality Software)</li> <li>● 11.1.4.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Supports Electronic Docs: Supports Software: Supports Closed: Authoring Tool:</p>	<p>Web: Color is not used as the sole means of conveying information, prompts, or actions. Error states and statuses are accompanied by icons or text labels to ensure meaning is preserved without relying on visual color perception. Verified using Chrome on macOS with VoiceOver to ensure that visually conveyed information (e.g., form errors or selection states) is also programmatically announced or textually presented. Also tested visually to ensure color-coded UI states include accompanying indicators such as icons or text.</p> <p>Electronic Docs: KB contents do not rely on color to convey information; additional text or symbols are used where needed.</p> <p>Software UI elements that use color to indicate state (e.g., error, active, disabled) are supplemented with icons or text labels. Manual visual inspection confirmed that all color usage is accompanied by an alternative indicator. Status and error messages include symbols or textual descriptions to ensure clarity without relying solely on color.</p> <p>Closed: Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.4.2 Audio Control</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.2 (Web)</li> <li>● 10.1.4.2 (Non-web document)</li> <li>● 11.1.4.2 (Open Functionality Software)</li> <li>● 11.1.4.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Supports Electronic Docs: Supports Software: Supports Closed: Authoring Tool:</p>	<p>Web: When audio is played through the app (e.g., during screen projection or sharing), users are provided with a dedicated control to mute or stop audio playback independently from the system volume.</p> <p>Electronic Docs: Videos in KB do not have sound.</p> <p>Software: When audio is played through the app (e.g., during screen projection or sharing), users are provided with a dedicated control to mute or stop audio playback independently from the system volume.</p> <p>Closed: Authoring Tool:</p>
<p><b>2.1.1 Keyboard</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.1.1 (Web)</li> <li>● 10.2.1.1 (Non-web document)</li> <li>● 11.2.1.1.1 (Open Functionality Software)</li> <li>● 11.2.1.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Supports Electronic Docs: Supports Software: Supports Closed: See information in 5.1.3.1 through 5.1.3.16 Authoring Tool:</p>	<p>Web: All interactive components (e.g., buttons, dialogs, list items) are implemented using Flutter's standard widgets, which support keyboard interaction by default.</p> <p>Manual testing was conducted on Windows with physical keyboard navigation (Tab, Shift+Tab, Enter, Space, Arrow keys), and verified on macOS/iOS with external keyboards.</p> <p>Focus order is logical, and all actionable elements are operable without requiring pointer input.</p> <p>Electronic Docs: All page elements are accessible via keyboard The Web version preserves keyboard operability through Flutter's DOM rendering.</p> <p>Manual keyboard testing in Chrome (macOS and Windows) confirmed that all interactive elements are reachable and operable using Tab and standard navigation keys.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">2.1.2 No Keyboard Trap</a> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.1.2 (Web)</li> <li>● 10.2.1.2 (Non-web document)</li> <li>● 11.2.1.2 (Open Functionality Software)</li> <li>● 11.2.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Supports Electronic Docs: Supports Software: Supports Closed: Authoring Tool:</p>	<p>Closed: See information in 5.1.3.1 through 5.1.3.16 Authoring Tool:</p> <p>Web: The Web version maintains logical keyboard navigation using Flutter Web’s DOM mapping. Testing was performed using Chrome on macOS and Windows with a physical keyboard. No components trap focus; users can enter and exit all interface elements using Tab and Shift+Tab. Electronic Docs: No keyboard traps Software: All interactive elements are implemented using Flutter’s standard widgets, which support focus traversal via keyboard. Manual testing was conducted using hardware keyboards on Windows, macOS, and iOS. Users can navigate into and out of all focusable components using Tab and Shift+Tab without encountering any keyboard traps. Focus traversal behaves consistently across dialogs, menus, and custom widgets. Closed: Authoring Tool:</p>
<p><a href="#">2.1.4 Character Key Shortcuts</a> (Level A 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.1.4 (Web)</li> <li>● 10.2.1.4 (Non-web document)</li> <li>● 11.2.1.4.1 (Open Functionality Software)</li> <li>● 11.2.1.4.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> </ul>	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Closed: See information in 5.1.3.1 through 5.1.3.16 Authoring Tool:</p>	<p>Web: AirSync sender does not implement any single-character keyboard shortcuts. Electronic Docs: KB does not implement any single-character keyboard shortcuts. Software: AirSync sender does not implement any single-character keyboard shortcuts. Closed: See information in 5.1.3.1 through 5.1.3.16 Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 12.2.4 (Support Docs)</li> </ul>		
<p><b><u>2.2.1 Timing Adjustable</u></b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.2.1 (Web)</li> <li>● 10.2.2.1 (Non-web document)</li> <li>● 11.2.2.1 (Open Functionality Software)</li> <li>● 11.2.2.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Not Applicable Electronic Docs: Not Applicable</p> <p>Software: Not Applicable Closed: Authoring Tool:</p>	<p>Web: AirSync does not include any time limits that affect user interaction or content access. Electronic Docs: No element that uses time limits. Software: AirSync does not include any time limits that affect user interaction or content access. Closed: Authoring Tool:</p>
<p><b><u>2.2.2 Pause, Stop, Hide</u></b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.2.2 (Web)</li> <li>● 10.2.2.2 (Non-web document)</li> <li>● 11.2.2.2 (Open Functionality Software)</li> <li>● 11.2.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Not Applicable Electronic Docs: Software: Not Applicable Closed: Authoring Tool:</p>	<p>Web: AirSync Sender does not contain any automatically moving, blinking, scrolling, or updating content that requires user control. Electronic Docs: No moving element that requires user control. Software: AirSync Sender does not contain any automatically moving, blinking, scrolling, or updating content that requires user control. Closed: Authoring Tool:</p>
<p><b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.3.1 (Web)</li> <li>● 10.2.3.1 (Non-web document)</li> <li>● 11.2.3.1 (Open Functionality Software)</li> <li>● 11.2.3.1(Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> </ul>	<p>Web: Supports Electronic Docs: Not Applicable Software: Supports Closed: Authoring Tool:</p>	<p>Web: No visual elements in the Web version flash more than three times per second. Transitions and animations are handled via Flutter Web's rendering engine with controlled frame rates. Manual testing was conducted on Chrome (macOS and Windows) through visual observation and playback speed analysis. Electronic Docs: No flashing elements.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>12.2.4 (Support Docs)</li> </ul>		<p>Software: The application does not include content that flashes more than three times in one second. All animations and transitions are implemented using Flutter’s built-in animation framework, which avoids rapid blinking or seizure-inducing effects. Manual visual inspection was performed on Windows, macOS, and iOS to verify that no flashing content exceeds the threshold.</p> <p>Closed: Authoring Tool:</p>
<p><b>2.4.1 Bypass Blocks</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.1 (Web)</li> <li>10.2.4.1 (Non-web document) – Does not apply</li> <li>11.2.4.1 (Open Functionality Software) – Does not apply</li> <li>11.2.4.1 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>	<p>Web: Not Applicable Electronic Docs: Partially supports Software: Not Applicable Authoring Tool:</p>	<p>Web: AirSync Sender interface does not contain repeated blocks of navigation or content. Therefore, a bypass mechanism is not required. Electronic Docs: KB has semantic landmarks but no direct link to access main content. KB content is also grouped into sections with headings. Authoring Tool:</p>
<p><b>2.4.2 Page Titled</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.2 (Web)</li> <li>10.2.4.2 (Non-web document)</li> <li>11.2.4.2 (Open Functionality Software) - Does not apply</li> <li>11.2.4.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>	<p>Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool:</p>	<p>Web: Page titles are exposed through the &lt;title&gt; element generated by Flutter Web’s HTML head. Browser tabs correctly reflect the current screen title. Electronic Docs: KB articles have titles. Software: Each screen or route in the application provides a descriptive title using Flutter’s Semantics widget property. Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b>2.4.3 Focus Order</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.3 (Web)</li> <li>● 10.2.4.3 (Non-web document)</li> <li>● 11.2.4.3 (Open Functionality Software)</li> <li>● 11.2.4.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed:</p> <p>Authoring Tool:</p>	<p>Web: The Web version preserves focus order via DOM structure generated by Flutter Web. Elements are arranged in reading order, and tab navigation flows predictably. Testing was conducted on Chrome using keyboard navigation and screen readers (VoiceOver on macOS, Windows Narrator). Focus transitioned correctly through inputs, buttons, and links.</p> <p>Electronic Docs: Navigation order in KB is logical and preserves meaning and operability.</p> <p>Software: Focus order is controlled by the Flutter widget tree and traversal policy. Interactive elements are arranged in a logical sequence using FocusTraversalGroup and standard layout widgets.</p> <p>Manual testing was performed using keyboard navigation and screen readers (VoiceOver on macOS/iOS, Windows Narrator). Focus moves consistently through actionable elements in expected order across all screens</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p><b>2.4.4 Link Purpose (In Context)</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.4 (Web)</li> <li>● 10.2.4.4 (Non-web document)</li> <li>● 11.2.4.4 (Open Functionality Software)</li> <li>● 11.2.4.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed:</p> <p>Authoring Tool:</p>	<p>Web: Link text in the Web version is rendered with full context using Flutter Web’s DOM output. All links include visible, descriptive text.</p> <p>Keyboard navigation and screen reader testing (VoiceOver on macOS, Narrator on Windows) confirmed that links are understandable based on visible label or adjacent context.</p> <p>Electronic Docs: Link text clearly indicates the purpose of the link, either on its own or through context.</p>

Criteria	Conformance Level	Remarks and Explanations
		<p>Software: Links and interactive text elements are implemented using Flutter widgets such as InkWell, combined with clear visible labels or descriptive text. Manual testing with screen readers (Narrator on Windows, VoiceOver on macOS/iOS) confirmed that link purposes are understandable from surrounding content or link text alone.</p> <p>All links convey meaningful purpose without relying solely on visual styling.</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p><a href="#">2.5.1 Pointer Gestures</a> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.5.1 (Web)</li> <li>● 10.2.5.1 (Non-web document)</li> <li>● 11.2.5.1 (Open Functionality Software)</li> <li>● 11.2.5.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed:</p> <p>Authoring Tool:</p>	<p>Web: The web application does not use multi-point or path-based gestures. All interactions are achievable with simple pointer clicks or keyboard input.</p> <p>Electronic Docs: The KB supports single clicks and keyboard inputs only. No multi-pointer gestures.</p> <p>Software: All touch interactions, including screen control gestures, can be completed using a single pointer without complex gestures.</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p><a href="#">2.5.2 Pointer Cancellation</a> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.5.2 (Web)</li> <li>● 10.2.5.2 (Non-web document)</li> <li>● 11.2.5.2 (Open Functionality Software)</li> <li>● 11.2.5.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> </ul>	<p>Web: Not Applicable</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Supports</p> <p>Closed:</p> <p>Authoring Tool:</p>	<p>Web: All pointer interactions on the Web rely on onTap events, which trigger only after pointer-up. We tested by using mouse and trackpad on Chrome (macOS and Windows). Users can cancel actions by moving the cursor before release; no irreversible actions occur on press-down. Behavior verified through visual inspection and keyboard emulation.</p> <p>Electronic Docs: The KB does not have any pointer-based interactions that require cancellation.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>12.2.4 (Support Docs)</li> </ul>		<p>Software: Actions are triggered only upon pointer release, allowing users to cancel unintended interactions before completion. Manual testing with mouse and touchpad confirmed that unintended actions do not occur on press-down.</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p><a href="#">2.5.3 Label in Name</a> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.5.3 (Web)</li> <li>10.2.5.3 (Non-web document)</li> <li>11.2.5.3 (Open Functionality Software)</li> <li>11.2.5.3 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed:</p> <p>Authoring Tool:</p>	<p>Web: Web components render visible link/button text that matches the accessible name provided by the DOM. Testing was done using VoiceOver on macOS and screen reader on Windows to confirm that spoken names include the visible label text.</p> <p>Electronic Docs: The accessible name of UI elements matches or contains the visible label to support speech input users.</p> <p>Software: All buttons and interactive elements use visible labels that match or are included in their accessible names, using Semantics.label.</p> <p>Manual testing was conducted with screen readers (VoiceOver on macOS/iOS, Narrator on Windows) to verify that spoken labels match visual text.</p> <p>This ensures compatibility with voice control and users relying on screen reader output.</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p><a href="#">2.5.4 Motion Actuation</a> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.5.4 (Web)</li> <li>10.2.5.4 (Non-web document)</li> </ul>	<p>Web: Not Applicable</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed:</p>	<p>Web: AirSync Sender does not support or respond to motion-based input.</p> <p>Electronic Docs: The KB does not use any motion-based input.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 11.2.5.4 (Open Functionality Software)</li> <li>● 11.2.5.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Authoring Tool:	Software: AirSync Sender does not support or respond to motion-based input. Closed: Authoring Tool:
<p><a href="#">3.1.1 Language of Page</a> (Level A)</p> <p>Also applies to:            EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.1.1 (Web)</li> <li>● 10.3.1.1 (Non-web document)</li> <li>● 11.3.1.1.1 (Open Functionality Software)</li> <li>● 11.3.1.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Supports Software: Supports Closed: Authoring Tool:	Web: The root HTML <html> element generated by Flutter Web includes the lang attribute that reflects the current app locale. Testing in Chrome with VoiceOver (macOS) and Narrator (Windows) confirmed that screen readers interpret content with the correct language and pronunciation. Electronic Docs: The HTML lang attribute is used to set the language of the page. Software: The app's locale is set using Flutter's MaterialApp.locale or system locale detection. Text content and semantics reflect the correct language for each supported locale. Manual testing with screen readers (Narrator, VoiceOver) confirmed that system-assistive technologies correctly announce content based on the declared language setting. Closed: Authoring Tool:
<p><a href="#">3.2.1 On Focus</a> (Level A)</p> <p>Also applies to:            EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.1 (Web)</li> <li>● 10.3.2.1 (Non-web document)</li> <li>● 11.3.2.1 (Open Functionality Software)</li> <li>● 11.3.2.1 (Closed Software)</li> </ul>	Web: Supports Electronic Docs: Supports Software: Supports Closed: Authoring Tool:	Web: Focusable elements rendered in Flutter Web do not trigger actions or changes upon receiving focus. All interactions require explicit activation (e.g., Enter or click). Verified on Chrome using VoiceOver (macOS) and Narrator (Windows) to confirm that focus alone does not modify the user interface or initiate actions.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>		<p>Electronic Docs: Events are only triggered upon explicit input, such as click or activation.</p> <p>Software: Widgets in the app do not initiate any context changes (such as navigation, dialog pop-ups, or data updates) solely on receiving focus.</p> <p>Focus behavior is controlled by Flutter’s default focus system. Manual testing confirmed that no visual or functional changes occur when elements receive focus via keyboard or screen reader navigation.</p> <p>Closed: Authoring Tool:</p>
<p><b>3.2.2 On Input</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.2 (Web)</li> <li>● 10.3.2.2 (Non-web document)</li> <li>● 11.3.2.2 (Open Functionality Software)</li> <li>● 11.3.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Supports Electronic Docs: Supports Software: Supports Closed: Authoring Tool:</p>	<p>Web: Changing input values does not trigger unexpected changes of context. User-initiated actions are required to apply any changes.</p> <p>Electronic Docs: Events are only triggered upon explicit input, such as click or activation.</p> <p>Software: Changing input values does not trigger unexpected changes of context. User-initiated actions are required to apply any changes.</p> <p>Closed: Authoring Tool:</p>
<p><b>3.3.1 Error Identification</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.3.1 (Web)</li> <li>● 10.3.3.1 (Non-web document)</li> <li>● 11.3.3.1.1 (Open Functionality Software)</li> <li>● 11.3.3.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> </ul>	<p>Web: Supports Electronic Docs: Supports Software: Supports Closed: Authoring Tool:</p>	<p>Web: When users input an incorrect display code or password, an error message is presented near the relevant field to identify the issue. Manual testing confirmed that errors are clearly indicated and persist until resolved.</p> <p>Electronic Docs: KB contains mostly read-only text. For elements that require user input, UI provides suggestions to users for troubleshooting.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>12.2.4 (Support Docs)</li> </ul>		<p>Software: When users input an incorrect display code or password, an error message is presented near the relevant field to identify the issue. Manual testing confirmed that errors are clearly indicated and persist until resolved.</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p><a href="#">3.3.2 Labels or Instructions</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.3.3.2 (Web)</li> <li>10.3.3.2 (Non-web document)</li> <li>11.3.3.2 (Open Functionality Software)</li> <li>11.3.3.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed:</p> <p>Authoring Tool:</p>	<p>Web: All input fields, such as display code and password, include clear labels and instructions to guide user input. Manual testing confirmed that users receive clear prompts before interacting with inputs, and that screen readers correctly announce the label content.</p> <p>Electronic Docs: UI elements that require user input (like the search or chatbot) have text that clearly label their uses.</p> <p>Software: All input fields, such as display code and password, include clear labels and instructions to guide user input. Manual testing confirmed that users receive clear prompts before interacting with inputs, and that screen readers correctly announce the label content.</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p><a href="#">4.1.1 Parsing</a> (Level A)</p> <p>Also applies to:</p> <p>WCAG 2.0 and 2.1 – Always answer ‘Supports’</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.4.1.1 (Web)</li> <li>10.4.1.1 (Non-web document)</li> </ul>	<p>Supports</p>	<p>For WCAG 2.0, 2.1, and the EN 301 549, the September 2023 errata update indicates this criterion is always supported. See the <a href="#">WCAG 2.0 Editorial Errata</a> and the <a href="#">WCAG 2.1 Editorial Errata</a>.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 11.4.1.1.1 (Open Functionality Software)</li> <li>● 11.4.1.1.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>		
<p><b>4.1.2 Name, Role, Value</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.4.1.2 (Web)</li> <li>● 10.4.1.2 (Non-web document)</li> <li>● 11.4.1.2.1 (Open Functionality Software)</li> <li>● 11.4.1.2.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool:</p>	<p>Web: All interactive components expose their name, role, and state/value to assistive technologies on both web and application platforms.</p> <p>Electronic Docs: UI elements requiring input have ARIA-labels.</p> <p>Software: UI elements are implemented using accessible widgets that expose their semantic role and state (e.g., buttons, text fields, toggles) through the platform accessibility APIs.</p> <p>Authoring Tool:</p>

## Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.2.4 Captions (Live)</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.4 (Web)</li> <li>● 10.1.2.4 (Non-web document)</li> <li>● 11.1.2.4 (Open Functionality Software)</li> <li>● 11.1.2.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> </ul>	<p>Web: Not Applicable</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed:</p> <p>Authoring Tool:</p>	<p>Web: AirSync Sender does not produce or control live multimedia content. It mirrors content from external sources, and responsibility for captions lies with the original content provider.</p> <p>Electronic Docs: Videos in AirSync KB are silent.</p> <p>Software: AirSync Sender does not produce or control live multimedia content. It mirrors content from</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>		<p>external sources, and responsibility for captions lies with the original content provider.</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p><a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.5 (Web)</li> <li>● 10.1.2.5 (Non-web document)</li> <li>● 11.1.2.5 (Open Functionality Software)</li> <li>● 11.1.2.5 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Not Applicable</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed:</p> <p>Authoring Tool:</p>	<p>Web: AirSync Sender does not include or produce any prerecorded multimedia content. It only mirrors visual content from external sources, and any audio description requirements apply to the original content provider.</p> <p>Electronic Docs: Videos in AirSync KB are silent.</p> <p>Software: AirSync Sender does not include or produce any prerecorded multimedia content. It only mirrors visual content from external sources, and any audio description requirements apply to the original content provider.</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p><a href="#">1.3.4 Orientation</a> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.4 (Web)</li> <li>● 10.1.3.4 (Non-web document)</li> <li>● 11.1.3.4 (Open Functionality Software)</li> <li>● 11.1.3.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Partially Supports</p> <p>Closed:</p> <p>Authoring Tool:</p>	<p>Web: The Web interface adapts to different viewport sizes and orientations. Layout is responsive and does not lock users to a specific orientation. Testing in Chrome on macOS and Windows confirmed content usability across various window sizes and aspect ratios.</p> <p>Electronic Docs: KB is readable in all orientations.</p> <p>Software: The default screen is restricted to portrait orientation. All other views support both orientations. These accessibility issues have been documented and are scheduled to be addressed in upcoming releases.</p> <p>Closed:</p> <p>Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b><a href="#">1.3.5 Identify Input Purpose</a></b> (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.5 (Web)</li> <li>● 10.1.3.5 (Non-web document)</li> <li>● 11.1.3.5 (Open Functionality Software)</li> <li>● 11.1.3.5 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Partially Supports Electronic Docs: Supports Software: Partially Supports Closed: Authoring Tool:</p>	<p>Web: The display code input field is identified with the appropriate input type. The password field does not use autocomplete due to the nature of one-time passwords. Electronic Docs: Input UI for search and chat are clearly defined. Software: The display code input field is identified with the appropriate input type. The password field does not use autocomplete due to the nature of one-time passwords. Closed: Authoring Tool:</p>
<p><b><a href="#">1.4.3 Contrast (Minimum)</a></b> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.3 (Web)</li> <li>● 10.1.4.3 (Non-web document)</li> <li>● 11.1.4.3 (Open Functionality Software)</li> <li>● 11.1.4.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Supports Electronic Docs: Supports Software: Supports Closed: Authoring Tool:</p>	<p>Web: Text contrast on the Web version follows the same Flutter theme tokens and CSS output, ensuring consistency with the native app. Visual evaluation was performed in Chrome under light and dark modes to confirm all visible text meets contrast thresholds. Contrast was verified using browser DevTools and Axe DevTools extension. Electronic Docs: KB uses black text on white background. Software: Text and graphical elements maintain a contrast ratio of at least 4.5:1 against background colors. Closed: Authoring Tool:</p>
<p><b><a href="#">1.4.4 Resize text</a></b> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.4 (Web)</li> </ul>	<p>Web: Supports Electronic Docs: Supports Software: Partially Supports Closed:</p>	<p>Web: AirSync Sender interface supports text resizing up to 200% without loss of content or functionality. Electronic Docs: Text in KB can be resized without distortion or clipping.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 10.1.4.4 (Non-web document)</li> <li>● 11.1.4.4.1 (Open Functionality Software)</li> <li>● 11.1.4.4.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Authoring Tool:	<p>Software: The AirSync Sender interface generally supports text resizing; however, issues occur in specific views when the text size is increased to 150% or above:</p> <ul style="list-style-type: none"> <li>● Settings and Language list pages: text overflows without scrollbars, causing content loss.</li> <li>● Share/Receive device lists: long names are truncated, overlap, or break into unintended lines.</li> <li>● UI elements such as buttons and scrollbars may overlap or misalign, especially in macOS and Windows versions.</li> <li>● Icons may be clipped when enlarged.</li> </ul> <p>Improvements are planned for a future release to address these issues.</p> <p>Closed: Authoring Tool:</p>
<p><a href="#">1.4.5 Images of Text</a> (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.5 (Web)</li> <li>● 10.1.4.5 (Non-web document)</li> <li>● 11.1.4.5.1 (Open Functionality Software)</li> <li>● 11.1.4.5.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Web: Supports Electronic Docs: Not Applicable Software: Supports Authoring Tool:	<p>Web: Text is rendered using real text rather than images, ensuring clarity and accessibility. Testing with VoiceOver and Narrator confirmed that screen readers can access all visible text as true text content.</p> <p>Electronic Docs: N/A. Most images contain text and are displayed via basic IMG tags. No other technology or enhancement is applied.</p> <p>Software: All textual information is rendered using native text widgets (Text, RichText) rather than embedded images. Visual review confirmed that all labels, buttons, and content text are selectable and readable by screen readers across platforms.</p> <p>Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.4.10 Reflow</a> (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.10 (Web)</li> <li>● 10.1.4.10 (Non-web document)</li> <li>● 11.1.4.10.1 (Open Functionality Software)</li> <li>● 11.1.4.10.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Supports Electronic Docs: Supports Software: Supports Closed: Authoring Tool:</p>	<p>Web: The layout adapts to different viewport sizes and orientations, maintain usability with horizontal scrolling. Testing at 400% browser zoom and viewport width of 320 CSS pixels confirmed that all content is operable and readable without horizontal scrolling.</p> <p>Electronic Docs: KB layout is responsive.</p> <p>Software: The layout adapts to different viewport sizes and orientations, maintain usability with horizontal scrolling. Manual testing confirmed that the interface maintains usability and information completeness when zoomed up to 200% using system display settings.</p> <p>Closed: Authoring Tool:</p>
<p><a href="#">1.4.11 Non-text Contrast</a> (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.11 (Web)</li> <li>● 10.1.4.11 (Non-web document)</li> <li>● 11.1.4.11 (Open Functionality Software)</li> <li>● 11.1.4.11 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Supports Electronic Docs: Supports Software: Supports Closed: Authoring Tool:</p>	<p>Web: Essential UI Components like buttons and icons meet contrast requirements for visual indicators. Checked using Chrome DevTools and verified color values with Axe DevTools.</p> <p>Electronic Docs: KB uses a white background. For UI elements that use a dark color, white text is used.</p> <p>Software: Essential UI Components like buttons and icons meet contrast requirements for visual indicators.</p> <p>Closed: Authoring Tool:</p>
<p><a href="#">1.4.12 Text Spacing</a> (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.12 (Web)</li> <li>● 10.1.4.12 (Non-web document)</li> <li>● 11.1.4.12 (Open Functionality Software)</li> </ul>	<p>Web: Supports Electronic Docs: Supports Software: Supports Closed: Authoring Tool:</p>	<p>Web: Content remains readable and usable when standard text spacing (line, letter, word) adjustments are applied.</p> <p>Electronic Docs: KB uses spacing that maintains the legibility of text content.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 11.1.4.12 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>		<p>Software: All text content is rendered using Flutter’s Text and RichText widgets, which support customization of height, letterSpacing, and wordSpacing via TextStyle. Text containers are responsive and allow reflow when text spacing is increased, preventing clipping or overlap. Manual testing confirmed that applying user-preferred text scaling and spacing does not break layout or readability on all platforms.</p> <p>Closed: Authoring Tool:</p>
<p><a href="#">1.4.13 Content on Hover or Focus</a> (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.13 (Web)</li> <li>● 10.1.4.13 (Non-web document)</li> <li>● 11.1.4.13 (Open Functionality Software)</li> <li>● 11.1.4.13 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Supports Electronic Docs: Supports Software: Supports Closed: Authoring Tool:</p>	<p>Web: Any additional content shown on hover or focus can be dismissed, hovered, and remains visible as expected.</p> <p>Electronic Docs: Content shown on hover can be dismissed, hovered, and remains visible as expected.</p> <p>Software: Any additional content shown on hover or focus can be dismissed, hovered, and remains visible as expected.</p> <p>Closed: Authoring Tool:</p>
<p><a href="#">2.4.5 Multiple Ways</a> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.5 (Web)</li> <li>● 10.2.4.5 (Non-web document) – Does not apply</li> <li>● 11.2.4.5 (Open Functionality Software) – Does not apply</li> <li>● 11.2.4.5 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> </ul>	<p>Web: Not Applicable Electronic Docs: Supports Authoring Tool:</p>	<p>Web: The application follows a linear, task-based flow with limited screens. Alternative navigation methods are not applicable to this use case.</p> <p>Electronic Docs: KB uses sidebar navigation, a table of contents, a search tool, and a chatbot to find and access content.</p> <p>Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 12.2.4 (Support Docs)</li> </ul> <p><a href="#">2.4.6 Headings and Labels</a> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.6 (Web)</li> <li>● 10.2.4.6 (Non-web document)</li> <li>● 11.2.4.6 (Open Functionality Software)</li> <li>● 11.2.4.6 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Supports Electronic Docs: Supports Software: Supports Closed: Authoring Tool:</p>	<p>Web: All headings and labels are descriptive and clearly identify the purpose of each section or input field. VoiceOver and Narrator confirmed that headings and labels are exposed in correct reading order and meaning.</p> <p>Electronic Docs: Headings &amp; labels clearly identify the purpose of each section.</p> <p>Software: All headings and labels are implemented using visible Text widgets with appropriate styling (e.g., font size, weight) and are programmatically associated via Semantics for assistive technologies.</p> <p>Manual testing with screen readers on each platform confirmed that users can understand the structure and function of each section or control from the heading or label provided. Labels accurately describe their corresponding input or component.</p> <p>Closed: Authoring Tool:</p>
<p><a href="#">2.4.7 Focus Visible</a> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.7 (Web)</li> <li>● 10.2.4.7 (Non-web document)</li> <li>● 11.2.4.7 (Open Functionality Software)</li> <li>● 11.2.4.7 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Supports Electronic Docs: Supports Software: Supports Closed: Authoring Tool:</p>	<p>Web: Headings and labels are clear, descriptive, and follow a hierarchical structure to aid navigation. Manual keyboard testing confirmed that focus is always visible and consistent across platforms using Tab and Shift+Tab.</p> <p>Electronic Docs: Headings and labels are clear, descriptive, and follow a hierarchical structure to aid navigation.</p> <p>Software: Headings and labels are clear, descriptive, and follow a hierarchical structure to aid navigation. Manual keyboard testing confirmed that focus is</p>

Criteria	Conformance Level	Remarks and Explanations
		always visible and consistent across platforms using Tab and Shift+Tab. Closed: Authoring Tool:
<p><b>3.1.2 Language of Parts</b> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.1.2 (Web)</li> <li>● 10.3.1.2 (Non-web document)</li> <li>● 11.3.1.2 (Open Functionality Software) – Does not apply</li> <li>● 11.3.1.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool:</p>	<p>Web: The interface does not contain passages in multiple languages requiring separate language identification. Electronic Docs: KB content does not contain passages in multiple languages. Each language section in the KB focuses on just one language. Software: The interface does not contain passages in multiple languages requiring separate language identification. Authoring Tool:</p>
<p><b>3.2.3 Consistent Navigation</b> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.3 (Web)</li> <li>● 10.3.2.3 (Non-web document) – Does not apply</li> <li>● 11.3.2.3 (Open Functionality Software) – Does not apply</li> <li>● 11.3.2.3 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Supports Electronic Docs: Supports Authoring Tool:</p>	<p>Web: Navigation components are presented consistently across the platform. Electronic Docs: KB uses a standard set of navigation for all article pages. Authoring Tool:</p>
<p><b>3.2.4 Consistent Identification</b> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.4 (Web)</li> <li>● 10.3.2.4 (Non-web document) – Does not apply</li> <li>● 11.3.2.4 (Open Functionality Software) – Does not apply</li> </ul>	<p>Web: Supports Electronic Docs: Supports Authoring Tool:</p>	<p>Web: Elements with the same function are identified consistently throughout the interface. Electronic Docs: Components like tabs, accordions, links, and text all follow the same style and design. Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 11.3.2.4 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>		
<p><a href="#">3.3.3 Error Suggestion</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.3.3 (Web)</li> <li>● 10.3.3.3 (Non-web document)</li> <li>● 11.3.3.3 (Open Functionality Software)</li> <li>● 11.3.3.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed:</p> <p>Authoring Tool:</p>	<p>Web: When users make input errors, suggestions are provided to help them correct the mistake. Manual testing confirmed that users receive clear and specific feedback that helps them correct their input without guesswork. Testing in Chrome with VoiceOver and Narrator verified that the suggestions are announced along with the field label and error state.</p> <p>Electronic Docs: Suggestions are provided when the KB search or chatbot cannot provide a correct answer to the user.</p> <p>Software: When users make input errors, suggestions are provided to help them correct the mistake. Manual testing confirmed that users receive clear and specific feedback that helps them correct their input without guesswork.</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p><a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.3.4 (Web)</li> <li>● 10.3.3.4 (Non-web document)</li> <li>● 11.3.3.4 (Open Functionality Software)</li> <li>● 11.3.3.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> </ul>	<p>Web: Not Applicable</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed:</p> <p>Authoring Tool:</p>	<p>Web: AirSync Sender does not involve legal, financial, or irreversible data transactions. Therefore, error prevention for such operations is not applicable</p> <p>Electronic Docs: KB does not involve legal, financial, or irreversible data transactions.</p> <p>Software: AirSync Sender does not involve legal, financial, or irreversible data transactions. Therefore, error prevention for such operations is not applicable</p> <p>Closed:</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>12.2.4 (Support Docs)</li> </ul>		Authoring Tool:
<p><a href="#">4.1.3 Status Messages</a> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.4.1.3 (Web)</li> <li>10.4.1.3 (Non-web document) – Does not apply</li> <li>11.4.1.3 (Open Functionality Software) – Does not apply</li> <li>11.4.1.3 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Authoring Tool:</p>	<p>Web: Status messages on the Web are implemented using Semantics with ARIA role="status" or aria-live="polite" via Flutter Web rendering. Testing in Chrome confirmed that status messages are announced automatically when they appear, without requiring user focus. Verified with VoiceOver (macOS) and Narrator (Windows) that screen readers detect and speak the messages reliably.</p> <p>Electronic Docs: KB does not have interactions that require the use of status messages.</p> <p>Authoring Tool:</p>

### Table 3: Success Criteria, Level AAA

Notes: This VPAT assessment is limited to WCAG 2.1 A and AA Success Criteria. AAA-level Success Criteria have not been evaluated.

# EN 301 549 Report

This section reports criteria from Clause 4 (Functional Performance Statements), Clause 5 (Generic Requirements), Clause 10 Non-web Documents, Clause 11 Software, and Clause 12 Documentation and Support Services of EN301 549.

- Clause 6 ICT with Real-Time Text Functionality: Not Applicable

Product does not include real-time text communication features.

- Clause 7 ICT with Video Communication Capabilities: Not Applicable

Product does not support or include video communication functionality.

- Clause 8 Hardware: Not Applicable

Product is software-only and does not include hardware components.

- Clause 9 Web content: Covered by WCAG 2.1 tables.
- Clause 13 ICT Providing Relay or Emergency Service Access: Not Applicable

Product does not provide or support relay or emergency service access.

## Clause 4: [Functional Performance Statements](#) (FPS)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	Most UI components are accessible via screen reader. Exceptions are noted in: <ul style="list-style-type: none"><li>• Non-Text Content</li></ul>

Criteria	Conformance Level	Remarks and Explanations
4.2.2 Usage with limited vision	Partially Supports	The app supports system-level text scaling and high contrast. 1.4.4 Resize text
4.2.3 Usage without perception of colour	Supports	Color is not the sole method of conveying information. Icons and text are used to supplement color.
4.2.4 Usage without hearing	Supports	AirSync Sender does not rely on audio for its functionality. All key information is conveyed visually.
4.2.5 Usage with limited hearing	Supports	All necessary information is visually conveyed. No critical alerts are presented using sound only.
4.2.6 Usage with no or limited vocal capability	Supports	AirSync Sender does not require voice input; all interactions are handled via touch, keyboard, or pointer.
4.2.7 Usage with limited manipulation or strength	Supports	The application supports full keyboard control. No fine motor or strength-dependent operations are required.
4.2.8 Usage with limited reach	Supports	All content is accessible using standard input devices including keyboard and remote. UI elements are focusable and reachable.
4.2.9 Minimize photosensitive seizure triggers	Supports	No flashing or strobing content is used. All mirrored content is passive and static.
4.2.10 Usage with limited cognition, language or learning	Partially Supports	Most labels and instructions are clear, but complex workflows (e.g., settings) may require simplification for cognitive ease. Exceptions are noted in: 1.1.1 Non-Text Content

Criteria	Conformance Level	Remarks and Explanations
4.2.11 Privacy	Supports	Connection information is temporary and not stored. No personally identifiable information is handled.

## Clause [5: Generic Requirements](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>5.1 Closed functionality</b>	Heading cell – no response required	Heading cell – no response required
<b>5.1.2 General</b>	Heading cell – no response required	Heading cell – no response required
<b>5.1.2.1 Closed functionality</b>	See 5.2 through 13	See information in 5.2 through 13
<b>5.1.2.2 Assistive technology</b>	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
<b>5.1.3 Non-visual access</b>	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not Applicable	AirSync Sender does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.2 Auditory output delivery including speech	Not Applicable	AirSync Sender does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.3 Auditory output correlation	Not Applicable	AirSync Sender does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.4 Speech output user control	Not Applicable	AirSync Sender does not contain functionality limited by characteristics

Criteria	Conformance Level	Remarks and Explanations
		that prevent a user from attaching, installing, or using assistive technology.
5.1.3.5 Speech output automatic interruption	Not Applicable	AirSync Sender not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.6 Speech output for non-text content	Not Applicable	AirSync Sender does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.7 Speech output for video information	Not Applicable	AirSync Sender does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.8 Masked entry	Not Applicable	AirSync Sender does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.9 Private access to personal data	Not Applicable	AirSync Sender does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.10 Non-interfering audio output	Not Applicable	AirSync Sender does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.11 Private listening volume	Not Applicable	AirSync Sender does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.12 Speaker volume	Not Applicable	AirSync Sender does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.13 Volume reset	Not Applicable	AirSync Sender does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.14 Spoken languages	Not Applicable	AirSync Sender does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.15 Non-visual error identification	Not Applicable	AirSync Sender does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	AirSync Sender does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.4 Functionality closed to text enlargement	Not Applicable	The product does not contain functionality limited by characteristics that prevent a user from enlarging text.
5.1.5 Visual output for auditory information	Not Applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.1.5 Visual output for auditory information

Criteria	Conformance Level	Remarks and Explanations
<b>5.1.6 Operation without keyboard interface</b>	Heading cell – no response required	Heading cell – no response required
<b>5.1.6.1 Closed functionality</b>	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	The product does not contain functionality limited by characteristics that prevent a user from operating a keyboard interface.
5.1.7 Access without speech	Supports	The product does not require user speech for any functionality. All features are operable without the need for speech input, speech recognition, or spoken commands.
5.2 Activation of accessibility features	Not applicable	The product does not impose any restrictions that would prevent users from activating accessibility features. Activation does not rely on vision, hearing, speech, fine motor control, or simultaneous actions.
5.3 Biometrics	Not applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.3 Biometrics.
5.4 Preservation of accessibility information during conversion	Not applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.4 Preservation of accessibility information during conversion.
<b>5.5 Operable parts</b>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
5.5.1 Means of operation	Not applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.5 Operable parts – 5.5.1 Means of operation.
5.5.2 Operable parts discernibility	Supports	AirSync Sender uses clearly visible and labeled software buttons that are discernible without activation. All interactive elements are visually distinguishable with sufficient contrast and structure.
<b>5.6 Locking or toggle controls</b>	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not Applicable	The product does not include physical operable parts.
5.6.2 Visual status	Supports	Toggle functions (e.g., mirroring, mute) have clear visual indicators showing the current state when presented.
5.7 Key repeat	Not Applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.7 Key repeat.
5.8 Double-strike key acceptance	Not Applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.8 Double-strike key acceptance.
5.9 Simultaneous user actions	Supports	The product does not require simultaneous user actions. The product is compatible with system settings for sequential key presses, such as Sticky Keys.

## Clause [10: Non-web Documents](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>10.0 General (informative)</b>	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
10.5 Caption positioning	Not Applicable	The product does not display captions.
10.6 Audio description timing	Not Applicable	The product does not provide or control audio description.

## Clause [11: Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>11.0 General (informative)</b>	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
<b>11.5 Interoperability with assistive technology</b>	Heading cell – no response required	Heading cell – no response required
<b>11.5.1 Closed functionality</b>	Heading cell – no response required	Heading cell – no response required
<b>11.5.2 Accessibility services</b>	Heading cell – no response required	Heading cell – no response required
<b>11.5.2.1 Platform accessibility service support for software that provides a user interface</b>	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
<b>11.5.2.2 Platform accessibility service support for assistive technologies</b>	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through
11.5.2.3 Use of accessibility services	See 11.5.2.5 through 11.5.2.17	See 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Supports	AirSync Sender supports assistive technologies by exposing UI elements through the platform's accessibility APIs, including names, roles, and states.

Criteria	Conformance Level	Remarks and Explanations
11.5.2.5 Object information	Supports	The product exposes object role, name, and state via the platform's accessibility API. This aligns with WCAG 2.1 SC 4.1.2.
11.5.2.6 Row, column, and headers	Supports	Table headers, rows, and columns are programmatically exposed to assistive technologies, consistent with WCAG 2.1 SC 1.3.1.
11.5.2.7 Values	Supports	The current value and range of adjustable components are exposed to assistive technologies. This aligns with WCAG 2.1 SC 4.1.2.
11.5.2.8 Label relationships	Supports	Labels are programmatically associated with corresponding input controls. This aligns with WCAG 2.1 SC 1.3.1 and 4.1.2.
11.5.2.9 Parent-child relationships	Supports	UI components expose hierarchical relationships such as parent-child structure for assistive technologies. Aligns with WCAG 2.1 SC 1.3.1.
11.5.2.10 Text	Partially Supports	UI components expose hierarchical relationships such as parent-child structure for assistive technologies. Aligns with WCAG 2.1 SC 1.3.1. Most text content is programmatically determinable and can be accessed by assistive technologies, including static text, editable fields, and text attributes. Exceptions are noted in: WCAG 2.1 SC 1.1.1 – Some complex images do not have a text alternative,

Criteria	Conformance Level	Remarks and Explanations
		and some buttons are missing accessible names.
11.5.2.11 List of available actions	Supports	Assistive technologies can retrieve a list of supported actions from interactive elements. This aligns with WCAG 2.1 SC 4.1.2.
11.5.2.12 Execution of available actions	Supports	Assistive technologies can programmatically execute exposed actions such as click, expand, or toggle. This supports WCAG 2.1 SC 4.1.2.
11.5.2.13 Tracking of focus and selection attributes	Supports	Focus and selection attributes are communicated to assistive technologies in real time. Aligns with WCAG 2.1 SC 2.4.7 and 4.1.2.
11.5.2.14 Modification of focus and selection attributes	Supports	Assistive technologies can modify focus or selection states of interactive components. Aligned with WCAG 2.1 SC 4.1.2.
11.5.2.15 Change notification	Supports	State and property changes are notified to assistive technologies. This aligns with WCAG 2.1 SC 4.1.3 (Status Messages).
11.5.2.16 Modifications of states and properties	Supports	States and properties of components are modifiable via assistive technologies. This supports WCAG 2.1 SC 4.1.2.
11.5.2.17 Modifications of values and text	Supports	Assistive technologies can programmatically update text input values. This aligns with WCAG 2.1 SC 4.1.2.
<b>11.6 Documented accessibility usage</b>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
11.6.1 User control of accessibility features	Supports	The product does not disable or interfere with any platform-level accessibility features unless explicitly turned off by the user.
11.6.2 No disruption of accessibility features	Supports	The product does not interfere with the operation of assistive technologies such as screen readers or magnifiers.
11.7 User preferences	Partially Supports	The application provides in-app controls to adjust text size but does not fully respect system-level text scaling or user preferences set via platform accessibility settings. This affects users relying on global accessibility configurations.
<b>11.8 Authoring tools</b>	Heading cell – no response required	Heading cell – no response required
<b>11.8.1 Content technology</b>	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	See <a href="#">WCAG 2.x</a> section (If not authoring tool, enter “Not Applicable”)	See information in WCAG 2.x section
11.8.3 Preservation of accessibility information in transformations	Not Applicable	The product does not perform content transformations where accessibility information would need to be preserved.
11.8.4 Repair assistance	Not Applicable	The product does not provide content authoring or editing capabilities that would require accessibility repair assistance.
11.8.5 Templates	Not Applicable	The product does not provide content templates for end users.

## Clause 12: Documentation and Support Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>12.1 Product documentation</b>	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Partially Supports	The product includes accessibility features, but formal documentation describing them is limited.
12.1.2 Accessible documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
<b>12.2 Support Services</b>	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	ViewSonic provides product related documents on product websites and an official Support & service web page, provides advisors with information on accessibility and compatibility features. User can visit ViewSonic official website for Service support at: <b><a href="https://www.viewsonic.com/global/support/">https://www.viewsonic.com/global/support/</a></b>
12.2.3 Effective communication	Supports	ViewSonic provides product related documents on product websites and an official Support & service web page, provides advisors with information on accessibility and compatibility features. User can visit ViewSonic official website for Service support at: <a href="https://www.viewsonic.com/global/support/">https://www.viewsonic.com/global/support/</a>
12.2.4 Accessible documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section

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