ViewSonic Accessibility Conformance Report

EN 301 549 Edition

(Based on VPAT® Version 2.5Rev)

Name of Product / Version:

VPC35-W53-G1	VPCF5-W33-G1
VPC35-W55-G1	VPCF5-W55-G1
VPC37-W53-G1	VPCF5-S33-G1
VPC37-W55-G1	VPCF5-S55-G1

Report Date: Aug. 1st 2025

Product Description:

ViewSonic OPS slot-in PC with Intel® processors, DDR4 memory, NVMe SSD storage, and dual-band Wi-Fi / Bluetooth module, supporting a range of I/O ports, including 4K HDMI, DP1.4, USB 3.0, and Gigabit RJ45 LAN.

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Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (No) Level AA (No) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (No) Level AA (No) Level AAA (No)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) *AND* EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.1 Report

Table 1: Conformance Criteria, Level A

Refer to Microsoft Windows 11 Fall 2022 (Client _ PC) / 22621.674

Table 2: Conformance Criteria, Level AA

Refer to Microsoft Windows 11 Fall 2022 (Client _ PC) / 22621.674

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.1 Conformance Requirements.

EN 301 549 Report

Clause 4: Functional Performance Statements (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision Where ICT provides visual modes of operation, the ICT provides at least one mode of operation that does not require vision. This is essential for users without vision and benefits many more users in different situations.	Supports	Windows 11 Pro provides screen-reader, braille, voice, and keyboard-only control that allow the entire system to be used without vision.
4.2.2 Usage with limited vision Where ICT provides visual modes of operation, the ICT provides features that enable users to make better use of their limited vision. This is essential for users with limited vision and benefits many more users in different situations.	Supports	With Magnifier, scalable UI, contrast themes, color filters and extensive cursor/pointer customization, Windows 11 Pro fully enables users with limited vision to operate the system.
4.2.3 Usage without perception of colour Where ICT provides visual modes of operation, the ICT provides a visual mode of operation that does not require user perception of colour. This is essential for users with limited colour perception and benefits many more users in different situations.	Supports	Between editable high-contrast themes, six dedicated color-blind filters, and UI guidelines that always pair color with text or shape, Windows 11 Pro fully enables use without color perception.
4.2.4 Usage without hearing Where ICT provides auditory modes of operation, the ICT provides at least one mode of operation that does not require hearing. This is essential for users without hearing and benefits many more users in different situations.	Supports	Visual alternatives to audio (screen flash, toast banners), on-device Live Captions, flexible caption styling, and mono-audio/assistive-device support provide full functionality without hearing.
4.2.5 Usage with limited hearing Where ICT provides auditory modes of operation, the ICT provides enhanced audio features. This is essential for users with limited hearing and benefits many more users in different situations.	Supports	Windows 11 Pro offers per-app and per-device volume control, mono audio and left/right balance, on-device Live Captions, and direct Bluetooth LE Audio hearing-aid streaming with configurable

Criteria	Conformance Level	Remarks and Explanations
		presets, enabling users with limited hearing to operate the system effectively.
4.2.6 Usage with no or limited vocal capability Where ICT requires vocal input from users, the ICT provides at least one mode of operation that does not require them to generate vocal output. This is essential users with no or limited vocal capability and benefits many more users in different situations.	Supports	Windows 11 Pro supplies complete keyboard/touch control, an on-screen keyboard with single-switch scanning, and eye-control input, so no task requires vocal output.
4.2.7 Usage with limited manipulation or strength Where ICT requires manual actions, the ICT provides features that enable users to make use of the ICT through alternative actions not requiring manipulation, simultaneous action or hand strength. This is essential for users with limited manipulation or strength and benefits many more users in different situations.	Supports	Windows 11 Pro offers Sticky Keys, Filter Keys, Mouse Keys, an on-screen keyboard with switch scanning, eye-tracking control, Voice Access, and native support for adaptive switches and buttons, so users can operate the system without simultaneous key presses, fine-motor precision, or substantial hand strength.
4.2.8 Usage with limited reach Where ICT products are free-standing or installed, all the elements required for operation will need to be within reach of all users. This is essential for users with limited reach and benefits many more users in different situations.	Supports	VPC series is an OPS compute module and has no user-facing controls; all operation and management are carried out remotely via network or the host display interface, so no physical reach is required from end users.
4.2.9 Minimize photosensitive seizure triggers Where ICT provides visual modes of operation, the ICT provides at least one mode of operation that minimizes the potential for triggering photosensitive seizures. This is essential for users with photosensitive seizure triggers.	Supports	Windows 11 Pro offers system-wide settings to disable animations and transparency, ships with UI controls that never flash more than three times per second, and provides high-contrast/greyscale visual modes, enabling operation that minimizes the risk of triggering photosensitive seizures.

Criteria	Conformance Level	Remarks and Explanations
4.2.10 Usage with limited cognition, language or learning The ICT provides features and/or presentation that makes it simpler and easier to understand, operate and use. This is essential for users with limited cognition, language or learning, and benefits many more users in different situations.	Supports	Windows 11 Pro delivers focus-management tools, clutter-free Immersive Reader, predictive text and multiple alternative input/output methods, providing a simpler, easier-to-understand experience for users with cognitive, language or learning limitations.
4.2.11 Privacy Where ICT provides features for accessibility, the ICT maintains the privacy of users of these features at the same level as other users.	Supports	The accessibility privacy of users of the VPC series is at the same level as other users.

Clause 5: Generic Requirements

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information Where visual information is needed to enable the use of those functions of ICT that are closed to assistive technologies for screen reading, ICT shall provide at least one mode of operation using non-visual access to enable the use of those functions.	Supports	Windows 11 Pro's built-in Narrator can be started during setup, on the sign-in/lock screen, and on Secure Desktop dialogs, providing spoken feedback for all closed-functionality scenarios.
5.1.3.2 Auditory output delivery including speech Where auditory output is provided as non-visual access to closed functionality, the auditory output shall be delivered: a) either directly by a mechanism included in or provided with the ICT; or b) by a personal headset that can be connected through a 3,5 mm audio jack, or an industry standard connection, without requiring the use of vision.	Supports	Narrator speech is audible through the display's built-in speakers by default, and the OPS module offers a tactile 3.5 mm headphone jack (plus USB/Bluetooth audio) for personal headsets, meeting the required non-visual audio-delivery options.
5.1.3.3 Auditory output correlation Where auditory output is provided as non-visual access to closed functionality, and where information is displayed on the screen, the ICT should provide auditory information that allows the user to correlate the audio with the information displayed on the screen.	Supports	Windows 11 Pro's built-in Narrator speaks each on-screen element, focus change, and control state (including during setup and sign-in), providing audio that directly matches the visual information.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.4 Speech output user control Where speech output is provided as non-visual access to closed functionality, the speech output shall be capable of being interrupted and repeated when requested by the user, where permitted by security requirements.	Supports	Narrator speech can be interrupted with **Ctrl** and repeated, including in all closed-functionality scenarios.
5.1.3.5 Speech output automatic interruption Where speech output is provided as non-visual access to closed functionality, the ICT shall interrupt current speech output when a user action occurs and when new speech output begins.	Supports	Narrator automatically stops the ongoing utterance whenever the user navigates or when new speech needs to play, ensuring audio does not overlap in any closed-functionality scenario.
5.1.3.6 Speech output for non-text content Where ICT presents non-text content, the alternative for non-text content shall be presented to users via speech output unless the non-text content is pure decoration or is used only for visual formatting. The speech output for non-text content shall follow the guidance for "text alternative" described in WCAG 2.1 [5] Success Criterion 1.1.1.	Supports	Narrator announces developer-supplied alternative text for images and icons and can generate on-demand AI descriptions for unlabeled graphics, providing spoken equivalents for non-text content in all closed-functionality scenarios.
5.1.3.7 Speech output for video information Where pre-recorded video content is needed to enable the use of closed functions of ICT and where speech output is provided as non-visual access to closed functionality, the speech output shall present equivalent information for the pre-recorded video content.	Not applicable	Not applicable
5.1.3.8 Masked entry Where auditory output is provided as non-visual access to closed functionality, and the characters displayed are masking characters, the auditory output shall not be a spoken version of the characters entered unless the auditory output is known to be delivered only to	Supports	In password/PIN fields Narrator does not voice actual characters by default; character echo can only be enabled by an explicit user setting and may be routed to a private headset, satisfying

Criteria	Conformance Level	Remarks and Explanations
a mechanism for private listening, or the user explicitly chooses to allow non-private auditory output.		the clause's protection against unintended disclosure.
5.1.3.9 Private access to personal data Where auditory output is provided as non-visual access to closed functionality, and the output contains data that is considered to be private according to the applicable privacy policy, the corresponding auditory output shall only be delivered through a mechanism for private listening that can be connected without requiring the use of vision, or through any other mechanism explicitly chosen by the user.	Supports	Narrator's output device can be set from the keyboard to a tactile 3.5 mm, USB, or Bluetooth headset, and speech is delivered via that private channel unless the user deliberately keeps the system speakers selected.
5.1.3.10 Non-interfering audio output Where auditory output is provided as non-visual access to closed functionality, the ICT shall not automatically play, at the same time, any interfering audible output that lasts longer than three seconds.	Supports	In Windows 11 Pro, closed-function screens contain no lengthy competing sounds, Focus/Do Not Disturb can silence notifications, and Narrator automatically (or via Ctrl) prevents overlapping audio, so speech output is never obscured by other sounds lasting longer than three seconds.
5.1.3.11 Private listening volume Where auditory output is provided as non-visual access to closed functionality and is delivered through a mechanism for private listening, ICT shall provide at least one non-visual mode of operation for controlling the volume.	Supports	Narrator provides keyboard commands (Narrator key + Page Up/Page Down) to change its voice level, and standard Volume Up/Down keys or keyboard-driven Quick Settings let users adjust headphone volume without vision in all closed-function contexts.
5.1.3.12 Speaker volume	Supports	Users can incrementally raise or lower speaker volume non-visually via

Criteria	Conformance Level	Remarks and Explanations
Where auditory output is provided as non-visual access to closed functionality and is delivered through speakers on ICT, a non-visual incremental volume control shall be provided with output amplification up to a level of at least 65 dBA (-29 dBPaA).		Narrator or standard keyboard volume keys in every closed-function scenario, and the built-in speakers deliver well above the required 65 dBA output level.
5.1.3.13 Volume reset Where auditory output is provided as non-visual access to closed functionality, a function that resets the volume to be at a level of 65 dBA or less after every use, shall be provided, unless the ICT is dedicated to a single user.	Does Not Support	Windows 11 Pro retains the last-used volume setting and offers only manual or scripted methods to reset audio levels; it lacks an automatic mechanism to return the volume to ≤ 65 dBA after each use.
5.1.3.14 Spoken languages Where speech output is provided as non-visual access to closed functionality, speech output shall be in the same human language as the displayed content provided, except: a) for proper names, technical terms, words of indeterminate language, and words or phrases that have become part of the vernacular of the immediately surrounding text; b) where the content is generated externally and not under the control of the ICT vendor, the present clause shall not be required to apply for languages not supported by the ICT's speech synthesizer; c) for displayed languages that cannot be selected using non-visual access; d) where the user explicitly selects a speech language that is different from the language of the displayed content.	Supports	Narrator automatically uses a voice matching the Windows display language for all closed-function screens. Users can non-visually install or select other voices, and an extensive language catalogue covers most display languages, satisfying the clause's requirements and exceptions.
5.1.3.15 Non-visual error identification	Supports	Windows 11 Pro's built-in Narrator announces the specific error text and names the field that is in error (plus

Criteria	Conformance Level	Remarks and Explanations
Where speech output is provided as non-visual access to closed functionality and an input error is automatically detected, speech output shall identify and describe the item that is in error.		plays a distinctive “error message” sound) during Windows Setup, sign-in, Secure-Desktop prompts, and all other closed-function scenarios.
5.1.3.16 Receipts, tickets, and transactional outputs Where ICT is closed to visual access and provides receipts, tickets or other outputs as a result of a self-service transaction, speech output shall be provided which shall include all information necessary to complete or verify the transaction. In the case of ticketing machines, printed copies of itineraries and maps shall not be required to be audible.	Not applicable	Not applicable
5.1.4 Functionality closed to text enlargement Where any functionality of ICT is closed to the text enlargement features of platform or assistive technology, the ICT shall provide a mode of operation where the text and images of text necessary for all functionality is displayed in such a way that a non-accented capital "H" subtends an angle of at least 0,7 degrees at a viewing distance specified by the supplier. The subtended angle, in degrees, may be calculated from: $\Psi = (180 \times H) / (\pi \times D)$ Where: • ψ is the subtended angle in degrees • H is the height of the text • D is the viewing distance • D and H are expressed in the same units	Supports	Windows 11 Pro allows Magnifier to run in every closed-function area, and display/text scaling up to 500 % is available after sign-in; no separate large-text mode is required.
5.1.5 Visual output for auditory information	Supports	All closed-function prompts in Windows 11 Pro are displayed on-screen, and

Criteria	Conformance Level	Remarks and Explanations
Where auditory information is needed to enable the use of closed functions of ICT, the ICT shall provide visual information that is equivalent to the auditory output.		features like *Flash my screen during audio notifications* provide visual equivalents for any system sounds, ensuring users can rely on visual information instead of audio alone.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus Where ICT functionality is closed to keyboards or keyboard interfaces and where input focus can be moved to a user interface element, it shall be possible to move the input focus away from that element using the same mechanism, in order to avoid trapping the input focus.	Supports	In Windows 11 Pro, every closed-function screen can be navigated with Tab/Shift + Tab or equivalent switch/OSK commands, and the default TabFocusNavigation="Cycle" logic guarantees the user can always move focus away from any element, preventing focus traps.
5.1.7 Access without speech Where speech is needed to operate closed functions of ICT, the ICT shall provide at least one mode of operation using an alternative input mechanism that does not require speech.	Supports	All closed-function tasks in Windows 11 Pro can be completed with a hardware keyboard, the on-screen keyboard (including single-switch scanning), mouse/touch, or eye control; no operation depends exclusively on spoken input.
5.2 Activation of accessibility features Where ICT has documented accessibility features, it shall be possible to activate those documented accessibility features that are required to meet a specific need without relying on a method that does not support that need.	Supports	Windows 11 Pro provides dedicated keyboard shortcuts and a keyboard-navigable Accessibility panel that let users enable any documented

Criteria	Conformance Level	Remarks and Explanations
		accessibility feature without relying on a modality they cannot use.
5.3 Biometrics Where ICT uses biological characteristics, it shall not rely on the use of a particular biological characteristic as the only means of user identification or for control of ICT.	Not applicable	Not applicable
5.4 Preservation of accessibility information during conversion Where ICT converts information or communication it shall preserve all documented non-proprietary information that is provided for accessibility, to the extent that such information can be contained in or supported by the destination format.	Partially Supports	Office's "Save As → PDF" keeps accessibility tags, but the Windows "Print to PDF" driver discards them, so preservation of accessibility data is not guaranteed for every built-in conversion method.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation Where ICT has operable parts that require grasping, pinching, or twisting of the wrist to operate, an accessible alternative means of operation that does not require these actions shall be provided.	Supports	VPC OPS compute module presents no user-manipulated knobs or switches, and Windows 11 Pro supplies voice access, on-screen keyboard with single-switch scanning, eye control, and full keyboard shortcuts, enabling complete operation without grasping, pinching, or wrist-twisting.
5.5.2 Operable parts discernibility Where ICT has operable parts, it shall provide a means to discern each operable part, without requiring vision and without performing the action associated with the operable part.	Supports	VPC hardware's only everyday control (power button) and all I/O ports are tactilely distinguishable, and Windows 11 Pro's Narrator speaks the name and type of each UI element when focused, enabling users to discern every operable

Criteria	Conformance Level	Remarks and Explanations
		part without vision or accidental activation.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status Where ICT has a locking or toggle control and the status of that control is visually presented to the user, the ICT shall provide at least one mode of operation where the status of the control can be determined either through touch or sound without operating the control.	Supports	Windows 11 Pro supplies screen-reader announcements (“Caps lock is on/off”), optional toggle-key beeps, and hardware keyboard options that are tactilely distinguishable, letting users identify the state of every locking or toggle control without relying on vision or activating the control itself.
5.6.2 Visual status Where ICT has a locking or toggle control and the status of the control is non-visually presented to the user, the ICT shall provide at least one mode of operation where the status of the control can be visually determined when the control is presented.	Supports	Windows 11 Pro provides on-screen indicators and inline text warnings (e.g., “Caps Lock is on”) plus common keyboard LEDs, enabling users to visually verify the state of all toggle controls whenever they are presented.
5.7 Key repeat Where ICT has a key repeat function that cannot be turned off: a) the delay before the key repeat shall be adjustable to at least 2 seconds; and b) the key repeat rate shall be adjustable down to one character per 2 seconds.	Supports	Filter Keys and Repeat Keys allow the first and subsequent repeat intervals to be set up to 2s, achieving a maximum rate of 1 character every 2 seconds, and the feature is keyboard-activatable in all closed-function contexts.
5.8 Double-strike key acceptance Where ICT has a keyboard or keypad, the delay after any keystroke, during which an additional key-press will not be	Supports	Filter Keys and Bounce Keys allow users to set a wait period of 0.5–2 seconds before the same key will be accepted again, and it can be enabled

Criteria	Conformance Level	Remarks and Explanations
accepted if it is identical to the previous keystroke, shall be adjustable up to at least 0,5 seconds.		via keyboard shortcuts in all operating contexts.
5.9 Simultaneous user actions Where ICT has a mode of operation requiring simultaneous user actions for its operation, such ICT shall provide at least one mode of operation that does not require simultaneous user actions to operate the ICT.	Supports	Windows 11 Pro offers Sticky Keys, an on-screen keyboard with single-switch scanning, and voice commands, enabling every function—at setup, sign-in, Secure-Desktop, and normal use—to be performed without simultaneous user actions.

Clause 8: Hardware

Criteria	Conformance Level	Remarks and Explanations
8.1.1 Generic requirements	Heading cell – no response required	Heading cell – no response required
8.1.2 Standard connections Where an ICT provides user input or output device connection points, the ICT shall provide at least one input and/or output connection that conforms to an industry standard non-proprietary format, directly or through the use of commercially available adapters.	Supports	VPC series support HDMI / Type-c / USB / VGA / RS-232 / RJ-45…etc. multiple industry standard non-proprietary formats of connections.
8.1.3 Colour Where the ICT has hardware aspects that use colour, colour shall not be used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports	The color of VPC series is not the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
8.2 Hardware products with speech output	Heading cell – no response required	Heading cell – no response required
8.2.1.1 Speech volume range Where ICT hardware has speech output, it shall provide a means to adjust the speech output volume level over a range of at least 18 dB.	Supports	Narrator and the system allow speech volume to be changed across a ≥ 64 dB span (-63.5 dB to 0 dB), far surpassing the required 18 dB range, using keyboard shortcuts or on-screen controls.
8.2.1.2 Incremental volume control Where ICT hardware has speech output and its volume control is incremental, it shall provide at least one intermediate step of 12 dB gain above the lowest volume setting.	Supports	The Windows audio mixer spans ~64 dB, and both the system slider and Narrator Page Up/Page Down keys offer intermediate increments that include at least one step 12 dB above the minimum volume level.
8.2.2.1 Fixed-line devices	Not applicable	Not applicable

Criteria	Conformance Level	Remarks and Explanations
Where ICT hardware is a fixed-line communication device with speech output and which is normally held to the ear, it shall provide a means of magnetic coupling which meets the requirements of ETSI ES 200 381-1 [2] and shall carry the "T" symbol specified in ETSI ETS 300 381.		
8.2.2.2 Wireless communication devices Where ICT hardware is a wireless communication device with speech output which is normally held to the ear, it shall provide a means of magnetic coupling to hearing technologies which meets the requirements of ETSI ES 200 381-2.	Not applicable	Not applicable
8.3 Stationary ICT	Heading cell – no response required	Heading cell – no response required
8.3.2.1 Unobstructed high forward reach Where no part of the stationary ICT obstructs the forward reach, at least one of each type of operable part shall be located no higher than 1220 mm (48 inches) above the floor of the access space. This is shown in Figure 2.	Not applicable	Not applicable
8.3.2.2 Unobstructed low forward reach Where no part of the stationary ICT obstructs the forward reach, at least one of each type of operable part shall be located no lower than 380 mm (15 inches) above the floor of the access space. This is shown in Figure 2.	Not applicable	Not applicable
8.3.2.3.1 Clear space Where an obstruction is an integral part of the stationary ICT and hinders the access to any type of operable part, the ICT shall provide a clear space which extends beneath the obstructing element for a distance not less than the required reach depth over the obstruction.	Not applicable	Not applicable

Criteria	Conformance Level	Remarks and Explanations
8.3.2.3.2 Obstructed (< 510 mm) forward reach Where the stationary ICT has an obstruction which is an integral part of the ICT and which is less than 510 mm (20 inches), the forward reach to at least one of each type of operable part shall be no higher than 1220 mm (48 inches) above the floor contact of the ICT. This is shown in Figure 3 (a).	Not applicable	Not applicable
8.3.2.3.3 Obstructed (< 635 mm) forward reach Where the stationary ICT has an obstruction which is an integral part of the ICT and which is not less than 510 mm (20 inches) but is less than 635 mm (25 inches) maximum, the forward reach to at least one of each type of operable part shall be no higher than 1120 mm (44 inches) above the floor contact of the ICT. This is shown in Figure 3 (b).	Not applicable	Not applicable
8.3.2.4 Knee and toe clearance width Where the space under an obstacle that is an integral part of the stationary ICT is part of access space, the clearance shall be at least 760 mm (30 inches) wide.	Not applicable	Not applicable
8.3.2.5 Toe clearance Where an obstacle is an integral part of the stationary ICT, a space under the obstacle that is less than 230 mm (9 inches) above the floor is considered toe clearance and shall: a) extend 635 mm (25 inches) maximum under the whole obstacle; b) provide a space at least 430 mm (17 inches) deep and 230 mm (9 inches) above the floor under the obstacle;	Not applicable	Not applicable

Criteria	Conformance Level	Remarks and Explanations
c) extend no more than 150 mm (6 inches) beyond any obstruction at 230 mm (9 inches) above the floor. This is shown in Figure 4.		
8.3.2.6 Knee clearance Where an obstacle is an integral part of the stationary ICT, the space under the obstacle that is between 230 mm (9 inches) and 685 mm (25 inches) above the floor is considered knee clearance and shall: a) extend no more than 635 mm (25 inches) under the obstacle at a height of 230 mm (9 inches) above the floor; b) extend at least 280 mm (11 inches) under the obstacle at a height of 230 mm (9 inches) above the floor; c) extend at least 205 mm (8 inches) under the obstacle at a height of 685 mm (27 inches) above the floor; d) be permitted to be reduced in depth at a rate of 25 mm (1 inch) for each 150 mm (6 inches) in height. This is shown in Figure 5.	Not applicable	Not applicable
8.3.3.1 Unobstructed high side reach Where the side reach is unobstructed or obstructed by an element that is an integral part of the stationary ICT and which is less than 255 mm (10 inches), at least one of each type of operable part shall be within a high side reach which is less than or equal to 1220 mm (48 inches) above the floor of the access space. This is shown in Figure 6.	Not applicable	Not applicable
8.3.3.2 Unobstructed low side reach Where the side reach is unobstructed or obstructed by an element that is an integral part of the stationary ICT and which is less than	Not applicable	Not applicable

Criteria	Conformance Level	Remarks and Explanations
255 mm (10 inches), at least one of each type of operable part shall be within a low side reach which is greater than or equal to 380 mm (15 inches) above the floor of the access space. This is shown in Figure 6.		
8.3.3.3.1 Obstructed (≤ 255 mm) side reach Where stationary ICT has an obstruction which is an integral part of the ICT, the height of the obstruction shall be less than 865 mm (34 inches). Where the depth of the obstruction is less than or equal to 255 mm (10 inches), the high side reach to at least one of each type of operable part shall be no higher than 1220 mm (48 inches) above the floor of the access space. This is shown in Figure 7 (a).	Not applicable	Not applicable
8.3.3.3.2 Obstructed (≤ 610 mm) side reach Where stationary ICT has an obstruction which is an integral part of the ICT, the height of the obstruction shall be less than 865 mm (34 inches). Where the depth of the obstruction is greater than 255 mm (10 inches) with a maximum depth of 610 mm (24 inches), the high side reach to at least one of each type of operable part shall be no higher than 1 170 mm (46 inches) above the floor of the access space. This is shown in Figure 7 (b).	Not applicable	Not applicable
8.3.4.1 Change in level Where stationary ICT has a floor within it, then any change of floor level within it or entering it shall be ramped with a slope no steeper than 1:48. Exceptions: a) If the change in floor level is less than or equal to 6,4 mm (¼ inch) the change may be vertical as shown in Figure 8. b) If the change in floor level is less than or equal to 13	Not applicable	Not applicable

Criteria	Conformance Level	Remarks and Explanations
mm (½ inch) the change may have a slope not steeper than 1:2 as shown in Figure 9.		
8.3.4.2 Clear floor or ground space Where stationary ICT has an operating area within it, it shall provide a clear floor area that has the minimum dimensions of 760 mm (30 inches) by 1 220 mm (48 inches) from which to operate the ICT. This is shown in Figure 10.	Not applicable	Not applicable
8.3.4.3.2 Forward approach Where the operating area is inside an alcove within the stationary ICT, the alcove is deeper than 610 mm (24 inches), and where a forward approach is necessary, the dimension of the access space shall be a minimum of 915 mm (36 inches) wide. This is shown in Figure 11.	Not applicable	Not applicable
8.3.4.3.3 Parallel approach Where the operating area is inside an alcove within the stationary ICT, the alcove is deeper than 380 mm (15 inches), and where a parallel approach is possible, the dimension of the access space shall be a minimum of 1 525 mm (60 inches) wide. This is shown in Figure 12.	Not applicable	Not applicable
8.3.5 Visibility Where stationary ICT provides one or more display screens, at least one of each type of display screen shall be positioned such that the information on the screen is legible from a point located 1015 mm (40 inches) above the centre of the floor of the operating area).	Not applicable	Not applicable

Criteria	Conformance Level	Remarks and Explanations
8.3.6 Installation instructions Installation instructions shall be made available for all stationary ICT. These instructions shall give guidance on how to install the ICT in a manner that takes into account applicable requirements for accessibility of the built environment as they apply to the installation of the ICT. Where there are no such requirements the instructions should require that the dimensions of the installed ICT conform to clauses 8.3.2 to 8.3.5 of the present document.	Supports	ViewSonic provides product related documents on product websites and an official Support & service web page, provides advisors with information on accessibility and compatibility features. User can visit ViewSonic official website for Service support at: https://www.viewsonic.com/global/support/
8.4 Mechanically Operable parts	Heading cell – no response required	Heading cell – no response required
8.4.1 Numeric keys Where provided, physical numeric keys arranged in a rectangular keypad layout shall have the number five key tactilely distinct from the other keys of the keypad.	Not applicable	Not applicable
8.4.2.1 Means of operation of mechanical parts Where a control requires grasping, pinching, or twisting of the wrist to operate it, an accessible alternative means of operation that does not require these actions shall be provided.	Supports	The VPC user controls are simple push buttons, and all equivalent operations (power, reset, etc.) can be performed through Windows keyboard, voice, or on-screen methods that require no grasping, pinching, or wrist-twisting.
8.4.2.2 Force of operation of mechanical parts Where a control requires a force greater than 22,2 N to operate it, an accessible alternative means of operation that requires a force less than 22,2 N shall be provided.	Supports	The OPS's push-button controls actuate at < 13 N, and Windows 11 Pro provides keyboard, voice, and on-screen alternatives, so all operations

Criteria	Conformance Level	Remarks and Explanations
		can be completed with less than 22.2 N of force.
8.4.3 Keys, tickets and fare cards Where ICT provides keys, tickets or fare cards, and their orientation is important for further use, they shall have an orientation that is tactilely discernible.	Not applicable	Not applicable
8.5 Tactile indication of speech mode Where ICT is designed for shared use and speech output is available, a tactile indication of the means to initiate the speech mode of operation shall be provided.	Supports	Narrator can be launched via a keyboard shortcut (Win + Ctrl + Enter) or a visual Accessibility icon.

Clause 11: Software

Refer to myViewBoard VPAT

Refer to Microsoft Windows 11 Fall 2022 (Client _ PC) / 22621.674 VPAT

Refer to Microsoft Windows 11 Fall 2022 (Client _ PC) / 22621.674 VPAT

Clause 12: Documentation and Support Services

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features Product documentation provided with the ICT whether provided separately or integrated within the ICT shall list and explain how to use the accessibility and compatibility features of the ICT.	Supports	ViewSonic provides product related documents on product websites and an official Support & service web page, provides advisors with information on accessibility and compatibility features. User can visit ViewSonic official website for Service support at: https://www.viewsonic.com/global/support/
12.1.2 Accessible documentation Product documentation provided with the ICT shall be made available in at least one of the following electronic formats: a) a Web format that conforms to the requirements of clause 9; or b) a non-web format that conforms to the requirements of clause 10.	See WCAG 2.1 section	See information in WCAG 2.1 section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features ICT support services shall provide information on the accessibility and compatibility features that are mentioned in the product documentation.	Supports	ViewSonic provides product related documents on product websites and an official Support & service web page, provides advisors with information on accessibility and compatibility features. User can visit ViewSonic official website for Service support at:

		https://www.viewsonic.com/global/support/
12.2.3 Effective communication ICT support services shall accommodate the communication needs of individuals with disabilities either directly or through a referral point.	Supports	ViewSonic provides product related documents on product websites and an official Support & service web page, provides advisors with information on accessibility and compatibility features. User can visit ViewSonic official website for Service support at: https://www.viewsonic.com/global/support/
12.2.4 Accessible documentation Documentation provided by support services shall be made available in at least one of the following electronic formats: a) a Web format that conforms to clause 9; or b) a non-web format that conforms to clause 10.	See WCAG 2.1 section	See information in WCAG 2.1 section

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