

ViewSonic Accessibility Conformance Report

EN 301 549 Edition

(Based on VPAT® Version 2.5Rev)

Name of Product/Version: ViewSonic TD series monitor

Report Date: July 2025

Product Description:

A LCD monitor series with touch functionality, providing intuitive touch operation, wide viewing angles, and multiple connectivity options. Suitable for office, classroom, and commercial use.

Contact Information:

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Notes:

Evaluation Methods Used:

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

ViewSonic TD series monitors do not build in operation system. The product is not applicable to WCAG.

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Notes:

Clause 4: [Functional Performance Statements \(FPS\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Does Not Support	
4.2.2 Usage with limited vision	Partially Supports	Microsoft Accessibility controls on the PC side may be used to make use of limited vision.
4.2.3 Usage without perception of colour	Partially Supports	The control interface operation that does not require user perception of color. Microsoft Accessibility controls on the PC side also may be used to meet this requirement.
4.2.4 Usage without hearing	Support	
4.2.5 Usage with limited hearing	Support	
4.2.6 Usage with no or limited vocal capability	Support	
4.2.7 Usage with limited manipulation or strength	Support	
4.2.8 Usage with limited reach	Support	
4.2.9 Minimize photosensitive seizure triggers	Support	

Criteria	Conformance Level	Remarks and Explanations
4.2.10 Usage with limited cognition, language or learning	Support	
4.2.11 Privacy	Support	

Clause [5: Generic Requirements](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not Applicable	No audio output functionality.
5.1.3.2 Auditory output delivery including speech	Not Applicable	No audio or speech output features.
5.1.3.3 Auditory output correlation	Not Applicable	No audio or speech output features.
5.1.3.4 Speech output user control	Not Applicable	No speech/audio output.
5.1.3.5 Speech output automatic interruption	Not Applicable	No speech/audio output.
5.1.3.6 Speech output for non-text content	Not Applicable	No speech/audio output.
5.1.3.7 Speech output for video information	Not Applicable	No speech/audio output.
5.1.3.8 Masked entry	Not Applicable	Does not process secure input/masked entry.
5.1.3.9 Private access to personal data	Not Applicable	Does not store or process personal data.
5.1.3.10 Non-interfering audio output	Not Applicable	No audio output.
5.1.3.11 Private listening volume	Not Applicable	No audio output.
5.1.3.12 Speaker volume	Not Applicable	No audio output.
5.1.3.13 Volume reset	Not Applicable	No audio output.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.14 Spoken languages	Not Applicable	No speech output.
5.1.3.15 Non-visual error identification	Not Applicable	Does not process input errors at hardware level; error handling managed by connected OS/application.
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	Does not generate or print tickets/transactional outputs.
5.1.4 Functionality closed to text enlargement	Not Applicable	Display scaling and text size are controlled by OS/application, not restricted by hardware.
5.1.5 Visual output for auditory information	Not Applicable	No audio output function on the device.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Supports	Input focus is managed by the connected OS; monitor displays focus indicators as provided by source.
5.1.7 Access without speech	Supports	All features accessible by touch or buttons; no speech input required.
5.2 Activation of accessibility features	Not Applicable	Activation of accessibility features managed by OS/application.
5.3 Biometrics	Not Applicable	No biometric features.
5.4 Preservation of accessibility information during conversion	Not Applicable	Device does not convert document formats or preserve accessibility metadata.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Supports	All physical buttons (OSD/power) require minimal force, are easy to locate and operate.

Criteria	Conformance Level	Remarks and Explanations
5.5.2 Operable parts discernibility	Supports	OSD buttons and power key are clearly labeled and tactilely distinguishable.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not Applicable	
5.6.2 Visual status	Not Applicable	
5.7 Key repeat	Not Applicable	
5.8 Double-strike key acceptance	Not Applicable	
5.9 Simultaneous user actions	Not Applicable	

Clause [6: ICT with Two-Way Voice Communication](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
6.1 Audio bandwidth for speech	Not Applicable	
6.2 Real-time text (RTT) functionality	Heading cell – no response required	Heading cell – no response required
6.2.1.1 RTT communication	Not Applicable	
6.2.1.2 Concurrent voice and text	Not Applicable	
6.2.2.1 Visually distinguishable display	Not Applicable	
6.2.2.2 Programmatically determinable send and receive direction	Not Applicable	
6.2.2.3 Speaker identification	Not Applicable	
6.2.2.4 Visual indicator of Audio with RTT	Not Applicable	
6.2.3 Interoperability	Not Applicable	
6.2.4 RTT responsiveness	Not Applicable	
6.3 Caller ID	Not Applicable	
6.4 Alternatives to voice-based services	Not Applicable	
6.5 Video communication	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
6.5.1 General (informative)	Heading cell – no response required	Heading cell – no response required
6.5.2 Resolution	Not Applicable	
6.5.3 Frame rate	Not Applicable	
6.5.4 Synchronization between audio and video	Not Applicable	
6.5.5 Visual indicator of audio with video	Not Applicable	
6.5.6 Speaker identification with video (sign language) communication	Not Applicable	
6.6 Alternatives to video-based services (advisory only)	Advisory – no response required	Advisory – no response required

Clause [7: ICT with Video Capabilities](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Not Applicable	
7.1.2 Captioning synchronization	Not Applicable	
7.1.3 Preservation of captioning	Not Applicable	
7.1.4 Captions characteristics	Not Applicable	
7.1.5 Spoken subtitles	Not Applicable	
7.2.1 Audio description playback	Not Applicable	
7.2.2 Audio description synchronization	Not Applicable	
7.2.3 Preservation of audio description	Not Applicable	
7.3 User controls for captions and audio description	Not Applicable	

Clause [8: Hardware](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
8.1.1 Generic requirements	Heading cell – no response required	Heading cell – no response required
8.1.2 Standard connections	Support	Supports digital & analog connectivity
8.1.3 Colour	Support	Adjustable contrast via OSD
8.2 Hardware products with speech output	Heading cell – no response required	Heading cell – no response required
8.2.1.1 Speech volume range	Not Applicable	Product does not have speech or audio output.
8.2.1.2 Incremental volume control	Not Applicable	Product does not have speech or audio output.
8.2.2.1 Fixed-line devices	Not Applicable	Product does not have speech or audio output.
8.2.2.2 Wireless communication devices	Not Applicable	Product does not have speech or audio output.
8.3 Stationary ICT	Heading cell – no response required	Heading cell – no response required
8.3.2.1 Unobstructed high forward reach	Support	Meets standard reach requirements for desktop monitors.
8.3.2.2 Unobstructed low forward reach	Support	Designed for use on standard desktops within accessible reach range.
8.3.2.3.1 Clear space	Support	Base and stand do not obstruct user access to screen or controls.
8.3.2.3.2 Obstructed (< 510 mm) forward reach	Support	
8.3.2.3.3 Obstructed (< 635 mm) forward reach	Support	
8.3.2.4 Knee and toe clearance width	Support	Can be used on standard desks without knee/toe clearance obstruction.

Criteria	Conformance Level	Remarks and Explanations
8.3.2.5 Toe clearance	Support	Product design does not restrict toe clearance when installed on standard desks.
8.3.2.6 Knee clearance	Support	Product design does not restrict toe clearance when installed on standard desks.
8.3.3.1 Unobstructed high side reach	Support	Controls and touch screen accessible from both sides without obstruction.
8.3.3.2 Unobstructed low side reach	Support	Device can be operated from seated or standing positions; all controls are easily accessible.
8.3.3.3.1 Obstructed (≤ 255 mm) side reach	Support	The TD Series monitors (21", 24", 27") are designed for standard desktop or counter installations. All operable parts and touch areas can be accessed by users from the side, even if an obstruction up to 255 mm deep is present.
8.3.3.3.2 Obstructed (≤ 610 mm) side reach	Support	The TD Series monitors (21", 24", 27") are designed for standard desktop or counter installations. All operable parts and touch areas can be accessed by users from the side, even if an obstruction up to 610 mm deep is present.
8.3.4.1 Change in level	Support	Device has a stable, flat base; suitable for use on desks without step or slope changes.
8.3.4.2 Clear floor or ground space	Support	Product installation does not require specific floor space and can be placed on most flat surfaces.

Criteria	Conformance Level	Remarks and Explanations
8.3.4.3.2 Forward approach	Support	Device is designed for easy approach from the front.
8.3.4.3.3 Parallel approach	Support	Can be accessed and operated from a parallel position to the desk edge.
8.3.5 Visibility	Support	Display with wide viewing angles ensures clear visibility for various users.
8.3.6 Installation instructions	Support	Installation and user manual provide clear guidance with diagrams and step-by-step instructions.
8.4 Mechanically Operable parts	Heading cell – no response required	Heading cell – no response required
8.4.1 Numeric keys	Not Applicable	Product does not include numeric keys.
8.4.2.1 Means of operation of mechanical parts	Support	OSD buttons and power key require minimal force, are clearly marked, and are easy to operate.
8.4.2.2 Force of operation of mechanical parts	Support	Controls can be actuated with minimal pressure, within accessibility standards.
8.4.3 Keys, tickets and fare cards	Not Applicable	Product does not support or use tickets, fare cards, or similar keys.
8.5 Tactile indication of speech mode	Not Applicable	Product does not provide speech output.

Clause [11: Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	See 11.5.2.5 through 11.5.2.17	See 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Not Applicable	
11.5.2.5 Object information	Not Applicable	
11.5.2.6 Row, column, and headers	Not Applicable	
11.5.2.7 Values	Not Applicable	
11.5.2.8 Label relationships	Not Applicable	
11.5.2.9 Parent-child relationships	Not Applicable	
11.5.2.10 Text	Not Applicable	
11.5.2.11 List of available actions	Not Applicable	
11.5.2.12 Execution of available actions	Not Applicable	
11.5.2.13 Tracking of focus and selection attributes	Not Applicable	
11.5.2.14 Modification of focus and selection attributes	Not Applicable	
11.5.2.15 Change notification	Not Applicable	
11.5.2.16 Modifications of states and properties	Not Applicable	
11.5.2.17 Modifications of values and text	Not Applicable	
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not Applicable	
11.6.2 No disruption of accessibility features	Not Applicable	
11.7 User preferences	Not Applicable	
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
11.8.2 Accessible content creation	See WCAG 2.x section (If not authoring tool, enter “Not Applicable”)	See information in WCAG 2.x section
11.8.3 Preservation of accessibility information in transformations	Not Applicable	
11.8.4 Repair assistance	Not Applicable	
11.8.5 Templates	Not Applicable	

Clause [12: Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Not Applicable	
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Not Applicable	
12.2.3 Effective communication	Not Applicable	
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Clause [13: ICT Providing Relay or Emergency Service Access](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
13.1 Relay services requirements	Heading cell – no response required	Heading cell – no response required
13.1.2 Text relay services	Not Applicable	
13.1.3 Sign relay services	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
13.1.4 Lip-reading relay services	Not Applicable	
13.1.5 Captioned telephony services	Not Applicable	
13.1.6 Speech to speech relay services	Not Applicable	
13.2 Access to relay services	Not Applicable	
13.3 Access to emergency services	Not Applicable	

Legal Disclaimer (Company)

This Conformance Report is provided by ViewSonic Corporation for informational purposes only. It outlines the product's accessibility features based on evaluations conducted as of the report's publication date. This document does not serve as a legally binding assurance of compliance with any accessibility laws or standards.

The report reflects internal assessments and product specifications available at the time of testing. Accessibility performance may vary depending on software versions, device configurations, operating environments, and assistive technologies used.

While ViewSonic strives to maintain accessibility across its products, the information provided here may become outdated due to future updates or changes. Customizations or modifications made by users, integrators, or third parties may affect accessibility and could render portions of this report inaccurate or no longer applicable.

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