

# ViewSonic Accessibility Conformance Report

## EN 301 549 Edition

(Based on VPAT® Version 2.5Rev)

### Name of Product/Version:

AirSync

### Report Date:

July 2025

### Product Description:

AirSync is a wireless screen-sharing solution that enables seamless screen sharing between a user's device and ViewSonic interactive flat panel (IFP) displays.

### Contact Information:

ViewSonic Europe Limited

[EPREL@viewsoniceurope.com](mailto:EPREL@viewsoniceurope.com); +31 (0) 650608655

### Notes:

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## Evaluation Methods Used:

This report is based on an evaluation conducted according to EN 301 549, WCAG 2.1 Conformance Level A and AA. Evaluation of the product involved a combination of automated, manual, and functional testing against the applicable success criteria within the Web Content Accessibility Guidelines.

Testing was performed using a set of representative use cases designed to cover core user flows, components, and functionality. The following tools and techniques were used:

- Flutter Accessibility Inspector (accessibility tools)
- Android Accessibility Scanner
- TalkBack testing on Android devices
- Manual walkthroughs of workflows including:
  - Receiving screen from AirSync Sender
  - Receiving screen from another AirSync device
  - Setting menu interaction
- Testing Coverage also included key screens and features such as the main connect screen, receiving screen, setting menu functions

Assistive technologies were used where applicable, including screen readers, system magnification, and high contrast modes available on Android platforms.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)</a>	(Yes)

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

# WCAG 2.x Report

Tables 1 and 2 document conformance with EN 301 549:

- Clause 9 - Web
- Clauses 10.1-10.4 of Clause 10 - Non-web documents
- Clauses 11.1- 11.4 and 11.8.2 of Clause 11 - Software
- Clauses 12.1.2 and 12.2.4 of Clause 12 - Documentation and support services

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

## Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.1.1 Non-text Content</a> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.1.1 (Web)</li> <li>● 10.1.1.1 (Non-web document)</li> <li>● 11.1.1.1.1 (Open Functionality Software)</li> <li>● 11.1.1.1.2 (Closed Functionality Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports Software: Partially Supports Closed: Authoring Tool:</p>	<p>Web: Electronic Docs: All meaningful images have text alternatives. Software: Most non-text content in the Android version is implemented with appropriate text alternatives using the Semantics widget in Flutter. This enables Android accessibility services, such as TalkBack, to programmatically access and announce visual content.</p>

Criteria	Conformance Level	Remarks and Explanations
		<p>Manual testing was conducted using TalkBack on physical Android devices to verify that non-text elements such as icons and buttons are correctly announced.</p> <p>The following exceptions were identified during testing:</p> <ul style="list-style-type: none"> <li>• Some complex images do not have a text alternative, so people who are blind or using screen readers may not understand the visual information.</li> <li>• Some buttons are missing accessible names or labels, which may prevent screen reader users from identifying their function.</li> </ul> <p>These accessibility issues have been documented and are scheduled to be addressed in upcoming releases.</p> <p>Closed: Authoring Tool:</p>
<p><a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.1 (Web)</li> <li>• 10.1.2.1 (Non-web document)</li> <li>• 11.1.2.1.1 (Open Functionality Software)</li> <li>• 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)</li> </ul>	<p>Web: Electronic Docs: Supports Software: Not Applicable Closed: Authoring Tool:</p>	<p>Web: Electronic Docs: AirSync KB has video-only media that functions as a media alternative for text. Software: AirSync does not have prerecorded videos. Closed: Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>		
<p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.2 (Web)</li> <li>● 10.1.2.2 (Non-web document)</li> <li>● 11.1.2.2 (Open Functionality Software)</li> <li>● 11.1.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web</p> <p>Electronic Docs: Supports</p> <p>Software: Not Applicable</p> <p>Closed:</p> <p>Authoring Tool:</p>	<p>Web:</p> <p>Electronic Docs: AirSync KB has video-only media (no sound) that functions as a media alternative for text.</p> <p>Software: AirSync does not have prerecorded videos.</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.3 (Web)</li> <li>● 10.1.2.3 (Non-web document)</li> <li>● 11.1.2.3.1 (Open Functionality Software)</li> <li>● 11.1.2.3.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web:</p> <p>Electronic Docs: Supports</p> <p>Software: Not Applicable</p> <p>Closed:</p> <p>Authoring Tool:</p>	<p>Web:</p> <p>Electronic Docs: AirSync KB has video-only media that functions as a media alternative for text.</p> <p>Software: AirSync does not have prerecorded videos.</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p><b><u>1.3.1 Info and Relationships</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.1 (Web)</li> <li>● 10.1.3.1 (Non-web document)</li> <li>● 11.1.3.1.1 (Open Functionality Software)</li> <li>● 11.1.3.1.2 (Closed Software)</li> </ul>	<p>Web:</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed:</p> <p>Authoring Tool:</p>	<p>Web:</p> <p>Electronic Docs: KB uses Heading tags to specify relationships.</p> <p>Software: Flutter Semantics and layout widgets (e.g., Column, ListView) are used to convey structure and relationships.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>		<p>Manual testing was done with TalkBack on Android devices.</p> <p>Headings, labels, and form fields are correctly grouped and announced in reading order.</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p><b><u>1.3.2 Meaningful Sequence</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.2 (Web)</li> <li>● 10.1.3.2 (Non-web document)</li> <li>● 11.1.3.2.1 (Open Functionality Software)</li> <li>● 11.1.3.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web:</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed:</p> <p>Authoring Tool:</p>	<p>Web:</p> <p>Electronic Docs: KB info is presented in a logical manner.</p> <p>Software: Reading sequence is determined by the Flutter widget tree and Semantics configuration.</p> <p>Manual testing was performed on Android devices using TalkBack.</p> <p>All screen elements are read in a meaningful and consistent order aligned with user expectations.</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p><b><u>1.3.3 Sensory Characteristics</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.3 (Web)</li> <li>● 10.1.3.3 (Non-web document)</li> <li>● 11.1.3.3 (Open Functionality Software)</li> <li>● 11.1.3.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web:</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed:</p> <p>Authoring Tool:</p>	<p>Web:</p> <p>Electronic Docs: KB contents do not rely on sensory attributes</p> <p>Software: Instructions do not rely solely on sensory attributes; alternative cues are provided. Descriptions are conveyed via Semantics.label or visible text alongside color or position cues.</p> <p>Verified through manual testing with TalkBack on Android devices. All functions remained perceivable without depending on vision or hearing alone.</p> <p>Closed:</p> <p>Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.4.1 Use of Color</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.1 (Web)</li> <li>● 10.1.4.1 (Non-web document)</li> <li>● 11.1.4.1 (Open Functionality Software)</li> <li>● 11.1.4.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web:</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed:</p> <p>Authoring Tool:</p>	<p>Web:</p> <p>Electronic Docs: KB contents do not rely on color to convey information; additional text or symbols are used where needed.</p> <p>Software: Information is not conveyed using color alone. Interactive elements with color indicators also include text or icons. Verified using Android Accessibility Scanner and visual inspection on Android devices.</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p><b>1.4.2 Audio Control</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.2 (Web)</li> <li>● 10.1.4.2 (Non-web document)</li> <li>● 11.1.4.2 (Open Functionality Software)</li> <li>● 11.1.4.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web:</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Supports</p> <p>Closed:</p> <p>Authoring Tool:</p>	<p>Web:</p> <p>Electronic Docs: Videos in KB do not have sound.</p> <p>Software: When audio is played through the app (e.g., during screen projection or sharing), users are provided with a dedicated control to mute or stop audio playback independently from the system volume.</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p><b>2.1.1 Keyboard</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.1.1 (Web)</li> <li>● 10.2.1.1 (Non-web document)</li> <li>● 11.2.1.1.1 (Open Functionality Software)</li> <li>● 11.2.1.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> </ul>	<p>Web:</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed: See information in 5.1.3.1 through 5.1.3.16</p> <p>Authoring Tool:</p>	<p>Web:</p> <p>Electronic Docs: All page elements are accessible via keyboard using the Tab key</p> <p>Software: All widgets support keyboard navigation through Flutter’s built-in focus and navigation system.</p> <p>Testing was performed on Android with physical keyboard, verifying Tab, directional keys, and Enter behavior across all screens.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 12.2.4 (Support Docs)</li> </ul>		Closed: See information in 5.1.3.1 through 5.1.3.16 Authoring Tool:
<p><b><u>2.1.2 No Keyboard Trap</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.1.2 (Web)</li> <li>● 10.2.1.2 (Non-web document)</li> <li>● 11.2.1.2 (Open Functionality Software)</li> <li>● 11.2.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Supports Closed: Authoring Tool:	Web: Electronic Docs: No keyboard traps Software: Flutter manages focus navigation using its internal FocusTraversalGroup and widget tree. Manual testing was done on Android using a physical keyboard. All elements were accessible, and focus could move in and out of all components using Tab and Shift+Tab. Closed: Authoring Tool:
<p><b><u>2.1.4 Character Key Shortcuts</u></b> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.1.4 (Web)</li> <li>● 10.2.1.4 (Non-web document)</li> <li>● 11.2.1.4.1 (Open Functionality Software)</li> <li>● 11.2.1.4.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Web: Electronic Docs: Not Applicable Software: Not Applicable Closed: See information in 5.1.3.1 through 5.1.3.16 Authoring Tool:	Web: Electronic Docs: KB does not implement any single-character keyboard shortcuts. Software: AirSync does not implement any single-character keyboard shortcuts. Closed: See information in 5.1.3.1 through 5.1.3.16 Authoring Tool:
<p><b><u>2.2.1 Timing Adjustable</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.2.1 (Web)</li> <li>● 10.2.2.1 (Non-web document)</li> <li>● 11.2.2.1 (Open Functionality Software)</li> <li>● 11.2.2.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> </ul>	Web: Electronic Docs: Not Applicable Software: Not Applicable Closed: Authoring Tool:	Web: Electronic Docs: No element that uses time limits. Software: AirSync does not include any time limits that affect user interaction or content access. Closed: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>		
<p><b><u>2.2.2 Pause, Stop, Hide</u></b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.2.2 (Web)</li> <li>● 10.2.2.2 (Non-web document)</li> <li>● 11.2.2.2 (Open Functionality Software)</li> <li>● 11.2.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed:</p> <p>Authoring Tool:</p>	<p>Web</p> <p>Electronic Docs: No moving element that requires user control.</p> <p>Software: AirSync does not contain any automatically moving, blinking, scrolling, or updating content that requires user control.</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p><b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.3.1 (Web)</li> <li>● 10.2.3.1 (Non-web document)</li> <li>● 11.2.3.1 (Open Functionality Software)</li> <li>● 11.2.3.1(Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web:</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Supports</p> <p>Closed:</p> <p>Authoring Tool:</p>	<p>Web:</p> <p>Electronic Docs: No flashing elements.</p> <p>Software: AirSync does not include any flashing content above the permitted threshold.</p> <p>All animations and transitions are implemented using Flutter’s built-in animation framework, which avoids rapid blinking or seizure-inducing effects.</p> <p>Visual review was conducted on Android devices and validated using Accessibility Scanner for animation audit.</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p><b><u>2.4.1 Bypass Blocks</u></b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.1 (Web)</li> <li>● 10.2.4.1 (Non-web document) – Does not apply</li> <li>● 11.2.4.1 (Open Functionality Software) – Does not apply</li> </ul>	<p>Web:</p> <p>Electronic Docs: Partially supports</p> <p>Authoring Tool:</p>	<p>Web:</p> <p>Electronic Docs: KB has semantic landmarks but no direct link to access main content. KB content is also grouped into sections with headings.</p> <p>Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 11.2.4.1 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>		
<p><b>2.4.2 Page Titled</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.2 (Web)</li> <li>● 10.2.4.2 (Non-web document)</li> <li>● 11.2.4.2 (Open Functionality Software) - Does not apply</li> <li>● 11.2.4.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web:</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool:</p>	<p>Web:</p> <p>Electronic Docs: KB articles have titles.</p> <p>Software: Each route sets a descriptive screen title using Flutter’s Semantics label where applicable.</p> <p>Authoring Tool:</p>
<p><b>2.4.3 Focus Order</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.3 (Web)</li> <li>● 10.2.4.3 (Non-web document)</li> <li>● 11.2.4.3 (Open Functionality Software)</li> <li>● 11.2.4.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web:</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed:</p> <p>Authoring Tool:</p>	<p>Web:</p> <p>Electronic Docs: Navigation order in KB is logical and preserves meaning and operability.</p> <p>Software: Focus order is maintained using Flutter’s widget hierarchy and traversal system. The navigation order of Interactable elements (such as links and buttons) is logical and preserves meaning and operability. Manual testing with keyboard and TalkBack confirmed that focus proceeds through interactive components in logical sequence.</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p><b>2.4.4 Link Purpose (In Context)</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.4 (Web)</li> </ul>	<p>Web:</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed:</p>	<p>Web:</p> <p>Electronic Docs: Link text clearly indicates the purpose of the link, either on its own or through context.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 10.2.4.4 (Non-web document)</li> <li>● 11.2.4.4 (Open Functionality Software)</li> <li>● 11.2.4.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Authoring Tool:	Software: Link functionality is provided through Flutter widgets with clear Semantics.label or directly visible text. Manual testing with TalkBack and Accessibility Scanner confirmed that users can understand the purpose of each link without ambiguity. Links do not rely on color or position alone to convey their meaning. Closed: Authoring Tool:
<p><b><u>2.5.1 Pointer Gestures</u></b> (Level A 2.1 only)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.5.1 (Web)</li> <li>● 10.2.5.1 (Non-web document)</li> <li>● 11.2.5.1 (Open Functionality Software)</li> <li>● 11.2.5.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Supports Closed: Authoring Tool:	Web: Electronic Docs: The KB supports single clicks and keyboard inputs only. No multi-pointer gestures. Software: All touch interactions, including screen control gestures, can be completed using a single pointer without complex gestures. Closed: Authoring Tool:
<p><b><u>2.5.2 Pointer Cancellation</u></b> (Level A 2.1 only)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.5.2 (Web)</li> <li>● 10.2.5.2 (Non-web document)</li> <li>● 11.2.5.2 (Open Functionality Software)</li> <li>● 11.2.5.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Web: Electronic Docs: Not Applicable Software: Supports Closed: Authoring Tool:	Web Electronic Docs: The KB does not have any pointer-based interactions that require cancellation. Software: Interactive components respond only after touch release (up event), using Flutter’s default gesture recognizers. Manual testing was conducted using a touch screen. No actions are triggered on press-down. Users may cancel interactions by lifting outside the target area. Closed:

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">2.5.3 Label in Name</a> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.5.3 (Web)</li> <li>● 10.2.5.3 (Non-web document)</li> <li>● 11.2.5.3 (Open Functionality Software)</li> <li>● 11.2.5.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web:</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed:</p> <p>Authoring Tool:</p>	<p>Authoring Tool:</p> <p>Web:</p> <p>Electronic Docs: The accessible name of UI elements matches or contains the visible label to support speech input users.</p> <p>Software: The accessible name of UI elements matches or contains the visible label to support speech input users. Manual testing with TalkBack confirmed that the spoken label includes or matches the text shown on screen.</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p><a href="#">2.5.4 Motion Actuation</a> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.5.4 (Web)</li> <li>● 10.2.5.4 (Non-web document)</li> <li>● 11.2.5.4 (Open Functionality Software)</li> <li>● 11.2.5.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed:</p> <p>Authoring Tool:</p>	<p>Web:</p> <p>Electronic Docs: The KB does not use any motion-based input.</p> <p>Software: AirSync does not support or respond to motion-based input.</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p><a href="#">3.1.1 Language of Page</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.1.1 (Web)</li> <li>● 10.3.1.1 (Non-web document)</li> <li>● 11.3.1.1.1 (Open Functionality Software)</li> <li>● 11.3.1.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> </ul>	<p>Web:</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed:</p> <p>Authoring Tool:</p>	<p>Web:</p> <p>Electronic Docs: The HTML lang attribute is used to set the language of the page.</p> <p>Software: AirSync's language is managed by Flutter based on device locale. UI text updates dynamically based on the user's language setting. Testing confirmed that TalkBack announces content using the correct language rules.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>		Closed: Authoring Tool:
<p><b>3.2.1 On Focus</b> (Level A)</p> <p>Also applies to:            EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.1 (Web)</li> <li>● 10.3.2.1 (Non-web document)</li> <li>● 11.3.2.1 (Open Functionality Software)</li> <li>● 11.3.2.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Supports Closed: Authoring Tool:	Web: Electronic Docs: Events are only triggered upon explicit input, such as click or activation. Software: UI elements do not initiate any state changes on focus alone. User actions such as tapping or pressing a button are required to trigger behaviors. Verified on Android with touch and keyboard input. Closed: Authoring Tool:
<p><b>3.2.2 On Input</b> (Level A)</p> <p>Also applies to:            EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.2 (Web)</li> <li>● 10.3.2.2 (Non-web document)</li> <li>● 11.3.2.2 (Open Functionality Software)</li> <li>● 11.3.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Supports Closed: Authoring Tool:	Web: Electronic Docs: Events are only triggered upon explicit input, such as click or activation. Software: Changing input values does not trigger unexpected changes of context. User-initiated actions are required to apply any changes. Closed: Authoring Tool:
<p><b>3.3.1 Error Identification</b> (Level A)</p> <p>Also applies to:            EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.3.1 (Web)</li> <li>● 10.3.3.1 (Non-web document)</li> <li>● 11.3.3.1.1 (Open Functionality Software)</li> <li>● 11.3.3.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> </ul>	Web: Electronic Docs: Supports Software: Supports Closed: Authoring Tool:	Web: Electronic Docs: KB contains mostly read-only text. For elements that require user input, UI provides suggestions to users for troubleshooting. Software: When users input an incorrect display code or password, an error message is presented near the relevant field to identify the issue. Manual testing

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>		<p>confirmed that errors are clearly indicated and persist until resolved.</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p><b><a href="#">3.3.2 Labels or Instructions</a></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.3.2 (Web)</li> <li>● 10.3.3.2 (Non-web document)</li> <li>● 11.3.3.2 (Open Functionality Software)</li> <li>● 11.3.3.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web:</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed:</p> <p>Authoring Tool:</p>	<p>Web:</p> <p>Electronic Docs: UI elements that require user input (like the search or chatbot) have text that clearly label their uses.</p> <p>Software: AirSync only has one input field, device name input field, include clear labels and instructions to guide user input. Manual testing confirmed that users receive clear prompts before interacting with inputs, and that screen readers correctly announce the label content.</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p><b><a href="#">4.1.1 Parsing</a></b> (Level A)</p> <p>Also applies to:</p> <p>WCAG 2.0 and 2.1 – Always answer ‘Supports’</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.4.1.1 (Web)</li> <li>● 10.4.1.1 (Non-web document)</li> <li>● 11.4.1.1.1 (Open Functionality Software)</li> <li>● 11.4.1.1.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Supports</p>	<p>For WCAG 2.0, 2.1, and the EN 301 549, the September 2023 errata update indicates this criterion is always supported. See the <a href="#">WCAG 2.0 Editorial Errata</a> and the <a href="#">WCAG 2.1 Editorial Errata</a>.</p>
<p><b><a href="#">4.1.2 Name, Role, Value</a></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>	<p>Web:</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p>	<p>Web:</p> <p>Electronic Docs: UI elements requiring input have ARIA-labels.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 9.4.1.2 (Web)</li> <li>● 10.4.1.2 (Non-web document)</li> <li>● 11.4.1.2.1 (Open Functionality Software)</li> <li>● 11.4.1.2.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Authoring Tool:	Software: UI elements are implemented using accessible widgets that expose their semantic role and state (e.g., buttons, text fields, toggles) through the platform accessibility APIs. Authoring Tool:

**Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.2.4 Captions (Live)</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.4 (Web)</li> <li>● 10.1.2.4 (Non-web document)</li> <li>● 11.1.2.4 (Open Functionality Software)</li> <li>● 11.1.2.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Web: Electronic Docs: Not Applicable Software: Not Applicable Closed: Authoring Tool:	Web: Electronic Docs: Videos in AirSync KB are silent. Software: AirSync does not produce or control live multimedia content. It mirrors content from external sources, and responsibility for captions lies with the original content provider. Closed: Authoring Tool:
<p><a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.5 (Web)</li> <li>● 10.1.2.5 (Non-web document)</li> <li>● 11.1.2.5 (Open Functionality Software)</li> </ul>	Web: Electronic Docs: Not Applicable Software: Not Applicable Closed: Authoring Tool:	Web: Electronic Docs: Videos in AirSync KB are silent. Software: AirSync does not include or produce any prerecorded multimedia content. It only mirrors visual content from external sources, and any audio

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 11.1.2.5 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>		description requirements apply to the original content provider. Closed: Authoring Tool:
<p><b>1.3.4 Orientation</b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.4 (Web)</li> <li>● 10.1.3.4 (Non-web document)</li> <li>● 11.1.3.4 (Open Functionality Software)</li> <li>● 11.1.3.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Supports Closed: Authoring Tool:	Web Electronic Docs: KB is readable in all orientations. Software: All views support both orientations. Closed: Authoring Tool:
<p><b>1.3.5 Identify Input Purpose</b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.5 (Web)</li> <li>● 10.1.3.5 (Non-web document)</li> <li>● 11.1.3.5 (Open Functionality Software)</li> <li>● 11.1.3.5 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Supports Closed: Authoring Tool:	Web: Electronic Docs: Input UI for search and chat are clearly defined. Software: The display code input field is identified with the appropriate input type. The password field does not use autocomplete due to the nature of one-time passwords. Closed: Authoring Tool:
<p><b>1.4.3 Contrast (Minimum)</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.3 (Web)</li> <li>● 10.1.4.3 (Non-web document)</li> <li>● 11.1.4.3 (Open Functionality Software)</li> </ul>	Web: Electronic Docs: Supports Software: Supports Closed: Authoring Tool:	Web: Electronic Docs: KB uses black text on white background. Software: Text and graphical elements maintain a contrast ratio of at least 4.5:1 against background colors. Android Accessibility Scanner confirmed all

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 11.1.4.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>		<p>visible text has sufficient contrast against the background.</p> <p>Closed: Authoring Tool:</p>
<p><a href="#">1.4.4 Resize text</a> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.4 (Web)</li> <li>● 10.1.4.4 (Non-web document)</li> <li>● 11.1.4.4.1 (Open Functionality Software)</li> <li>● 11.1.4.4.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports Software: Partially Supports Closed: Authoring Tool:</p>	<p>Web: Electronic Docs: Text in KB can be resized without distortion or clipping. Software: The Receiver interface supports basic text resizing; however, several views experience content clipping or layout issues when text is resized to 150% or higher:</p> <ul style="list-style-type: none"> <li>● Moderator mode – Device list lacks scrollbars, making overflowed content inaccessible.</li> <li>● Touchback and Disable buttons show truncated or overlapping text.</li> <li>● Shortcuts window does not scroll when enlarged, preventing full access to content.</li> <li>● Receiver device list lacks scroll behavior, resulting in hidden content.</li> <li>● AirPlay code display is cut off when enlarged beyond the bounding box.</li> </ul> <p>Improvements are planned for a future release to address these issues.</p> <p>Closed: Authoring Tool:</p>
<p><a href="#">1.4.5 Images of Text</a> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.5 (Web)</li> </ul>	<p>Web: Electronic Docs: Not Applicable Software: Supports</p>	<p>Web: Electronic Docs: N/A. Most images contain text and are displayed via basic IMG tags. No other technology or enhancement is applied.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 10.1.4.5 (Non-web document)</li> <li>● 11.1.4.5.1 (Open Functionality Software)</li> <li>● 11.1.4.5.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Authoring Tool:	Software: Text is rendered using real text rather than images, ensuring clarity and accessibility. Verified using Android Accessibility Scanner and TalkBack that all informative text is rendered as readable text elements. Authoring Tool:
<p><a href="#">1.4.10 Reflow</a> (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.10 (Web)</li> <li>● 10.1.4.10 (Non-web document)</li> <li>● 11.1.4.10.1 (Open Functionality Software)</li> <li>● 11.1.4.10.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Web: Supports Electronic Docs: Supports Software: Supports Closed: Authoring Tool:	Web: Electronic Docs: KB layout is responsive. Software: The layout adapts to different viewport sizes and orientations, maintain usability with horizontal scrolling. Tested using Android system font and display scaling up to 200%. UI remains readable and functional across screen sizes and orientations. Closed: Authoring Tool:
<p><a href="#">1.4.11 Non-text Contrast</a> (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.11 (Web)</li> <li>● 10.1.4.11 (Non-web document)</li> <li>● 11.1.4.11 (Open Functionality Software)</li> <li>● 11.1.4.11 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Supports Closed: Authoring Tool:	Web: Electronic Docs: KB uses a white background. For UI elements that use a dark color, white text is used. Software: Essential UI Components like buttons and icons meet contrast requirements for visual indicators. Android Accessibility Scanner was used to validate color contrast of icons, input borders, toggle indicators, and focus highlights. No violations were reported during testing across different device themes and brightness levels. Closed: Authoring Tool:
<p><a href="#">1.4.12 Text Spacing</a> (Level AA 2.1 only)</p> <p>Also applies to:</p>	Web: Electronic Docs: Supports	Web:

Criteria	Conformance Level	Remarks and Explanations
<p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.12 (Web)</li> <li>● 10.1.4.12 (Non-web document)</li> <li>● 11.1.4.12 (Open Functionality Software)</li> <li>● 11.1.4.12 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Software: Supports Closed: Authoring Tool:</p>	<p>Electronic Docs: KB uses spacing that maintains the legibility of text content. Software: Text rendering in Android supports TextStyle configuration for line height, letter spacing, and word spacing. When system accessibility settings (e.g., font size, display size) are increased, text spacing adjusts without overlap or content loss. Verified using Android Accessibility Scanner and physical device font scaling to confirm layout and readability remain intact. Closed: Authoring Tool:</p>
<p><a href="#">1.4.13 Content on Hover or Focus</a> (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.13 (Web)</li> <li>● 10.1.4.13 (Non-web document)</li> <li>● 11.1.4.13 (Open Functionality Software)</li> <li>● 11.1.4.13 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports Software: Supports Closed: Authoring Tool:</p>	<p>Web: Electronic Docs: Content shown on hover can be dismissed, hovered, and remains visible as expected. Software: Any additional content shown on hover or focus can be dismissed, hovered, and remains visible as expected. Closed: Authoring Tool:</p>
<p><a href="#">2.4.5 Multiple Ways</a> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.5 (Web)</li> <li>● 10.2.4.5 (Non-web document) – Does not apply</li> <li>● 11.2.4.5 (Open Functionality Software) – Does not apply</li> <li>● 11.2.4.5 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> </ul>	<p>Web: Electronic Docs: Supports Authoring Tool:</p>	<p>Web: Electronic Docs: KB uses sidebar navigation, a table of contents, a search tool, and a chatbot to find and access content. Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>		
<p><a href="#">2.4.6 Headings and Labels</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.6 (Web)</li> <li>● 10.2.4.6 (Non-web document)</li> <li>● 11.2.4.6 (Open Functionality Software)</li> <li>● 11.2.4.6 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web:</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed:</p> <p>Authoring Tool:</p>	<p>Web:</p> <p>Electronic Docs: Headings &amp; labels clearly identify the purpose of each section.</p> <p>Software: On Android, headings are implemented with styled Text and labeled using Semantics. Input fields and controls include clear, descriptive labels either via labelText or Semantics.label. Verified with TalkBack that all headings and field labels are announced clearly and help users understand content structure and input purpose. Android Accessibility Scanner confirmed that all interactive elements have appropriate labels.</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p><a href="#">2.4.7 Focus Visible</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.7 (Web)</li> <li>● 10.2.4.7 (Non-web document)</li> <li>● 11.2.4.7 (Open Functionality Software)</li> <li>● 11.2.4.7 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web:</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed:</p> <p>Authoring Tool:</p>	<p>Web:</p> <p>Electronic Docs: Headings and labels are clear, descriptive, and follow a hierarchical structure to aid navigation.</p> <p>Software: Headings and labels are clear, descriptive, and follow a hierarchical structure to aid navigation. Manual keyboard testing confirmed that focus is always visible and consistent across platforms using Tab and Shift+Tab.</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p><a href="#">3.1.2 Language of Parts</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.1.2 (Web)</li> </ul>	<p>Web:</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p>	<p>Web:</p> <p>Electronic Docs: KB content does not contain passages in multiple languages. Each language section in the KB focuses on just one language.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 10.3.1.2 (Non-web document)</li> <li>● 11.3.1.2 (Open Functionality Software) – Does not apply</li> <li>● 11.3.1.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Authoring Tool:	Software: The interface does not contain passages in multiple languages requiring separate language identification. Authoring Tool:
<p><b><u>3.2.3 Consistent Navigation</u></b> (Level AA)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.3 (Web)</li> <li>● 10.3.2.3 (Non-web document) – Does not apply</li> <li>● 11.3.2.3 (Open Functionality Software) – Does not apply</li> <li>● 11.3.2.3 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Authoring Tool:	Web: Electronic Docs: KB uses a standard set of navigation for all article pages. Authoring Tool:
<p><b><u>3.2.4 Consistent Identification</u></b> (Level AA)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.4 (Web)</li> <li>● 10.3.2.4 (Non-web document) – Does not apply</li> <li>● 11.3.2.4 (Open Functionality Software) – Does not apply</li> <li>● 11.3.2.4 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Authoring Tool:	Web: Electronic Docs: Components like tabs, accordions, links, and text all follow the same style and design. Authoring Tool:
<p><b><u>3.3.3 Error Suggestion</u></b> (Level AA)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.3.3 (Web)</li> </ul>	Web: Electronic Docs: Supports Software: Supports Closed:	Web: Electronic Docs: Suggestions are provided when the KB search or chatbot cannot provide a correct answer to the user.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 10.3.3.3 (Non-web document)</li> <li>● 11.3.3.3 (Open Functionality Software)</li> <li>● 11.3.3.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Authoring Tool:	<p>Software: When users make input errors, suggestions are provided to help them correct the mistake. Tested with TalkBack and Android Accessibility Scanner to ensure error suggestions are perceivable and associated with the correct input field.</p> <p>Closed: Authoring Tool:</p>
<p><a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.3.4 (Web)</li> <li>● 10.3.3.4 (Non-web document)</li> <li>● 11.3.3.4 (Open Functionality Software)</li> <li>● 11.3.3.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Not Applicable Software: Not Applicable Closed: Authoring Tool:</p>	<p>Web: Electronic Docs: KB does not involve legal, financial, or irreversible data transactions. Software: AirSync does not involve legal, financial, or irreversible data transactions. Therefore, error prevention for such operations is not applicable Closed: Authoring Tool:</p>
<p><a href="#">4.1.3 Status Messages</a> (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.4.1.3 (Web)</li> <li>● 10.4.1.3 (Non-web document) – Does not apply</li> <li>● 11.4.1.3 (Open Functionality Software) – Does not apply</li> <li>● 11.4.1.3 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Not Applicable Authoring Tool:</p>	<p>Web: Electronic Docs: KB does not have interactions that require the use of status messages. Authoring Tool:</p>

**Table 3: Success Criteria, Level AAA**

Notes: This VPAT assessment is limited to WCAG 2.1 A and AA Success Criteria. AAA-level Success Criteria have not been evaluated.

# EN 301 549 Report

This section reports criteria from Clause 4 (Functional Performance Statements), Clause 5 (Generic Requirements), Clause 10 Non-web Documents, Clause 11 Software, and Clause 12 Documentation and Support Services of EN301 549.

- Clause 6 ICT with Real-Time Text Functionality: Not Applicable

Product does not include real-time text communication features.

- Clause 7 ICT with Video Communication Capabilities: Not Applicable

Product does not support or include video communication functionality.

- Clause 8 Hardware: Not Applicable

Product is software-only and does not include hardware components.

- Clause 9 Web content: Covered by WCAG 2.1 tables.
- Clause 13 ICT Providing Relay or Emergency Service Access: Not Applicable

Product does not provide or support relay or emergency service access.

## Clause 4: [Functional Performance Statements](#) (FPS)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	Most UI components are accessible via screen reader. Exceptions are noted in: Non-Text Content

Criteria	Conformance Level	Remarks and Explanations
4.2.2 Usage with limited vision	Partially Supports	The app supports system-level text scaling and high contrast. 1.4.4 Resize text
4.2.3 Usage without perception of colour	Supports	Color is not the sole method of conveying information. Icons and text are used to supplement color.
4.2.4 Usage without hearing	Supports	AirSync does not rely on audio for its functionality. All key information is conveyed visually.
4.2.5 Usage with limited hearing	Supports	All necessary information is visually conveyed. No critical alerts are presented using sound only.
4.2.6 Usage with no or limited vocal capability	Supports	AirSync does not require voice input; all interactions are handled via touch, keyboard, or pointer.
4.2.7 Usage with limited manipulation or strength	Supports	The application supports full keyboard control. No fine motor or strength-dependent operations are required.
4.2.8 Usage with limited reach	Supports	All content is accessible using standard input devices including keyboard and remote. UI elements are focusable and reachable.
4.2.9 Minimize photosensitive seizure triggers	Supports	No flashing or strobing content is used. All mirrored content is passive and static.
4.2.10 Usage with limited cognition, language or learning	Partially Supports	Most labels and instructions are clear, but complex workflows (e.g., settings) may require simplification for cognitive ease. Exceptions are noted in: 1.1.1 Non-Text Content

Criteria	Conformance Level	Remarks and Explanations
4.2.11 Privacy	Supports	Connection information is temporary and not stored. No personally identifiable information is handled.

## Clause [5: Generic Requirements](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>5.1 Closed functionality</b>	Heading cell – no response required	Heading cell – no response required
<b>5.1.2 General</b>	Heading cell – no response required	Heading cell – no response required
<b>5.1.2.1 Closed functionality</b>	See 5.2 through 13	See information in 5.2 through 13
<b>5.1.2.2 Assistive technology</b>	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
<b>5.1.3 Non-visual access</b>	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not Applicable	AirSync does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.2 Auditory output delivery including speech	Not Applicable	AirSync does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.3 Auditory output correlation	Not Applicable	AirSync does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.4 Speech output user control	Not Applicable	AirSync does not contain functionality limited by characteristics that prevent a

Criteria	Conformance Level	Remarks and Explanations
		user from attaching, installing, or using assistive technology.
5.1.3.5 Speech output automatic interruption	Not Applicable	AirSync not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.6 Speech output for non-text content	Not Applicable	AirSync does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.7 Speech output for video information	Not Applicable	AirSync does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.8 Masked entry	Not Applicable	AirSync does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.9 Private access to personal data	Not Applicable	AirSync does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.10 Non-interfering audio output	Not Applicable	AirSync does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.11 Private listening volume	Not Applicable	AirSync does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.12 Speaker volume	Not Applicable	AirSync does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.13 Volume reset	Not Applicable	AirSync does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.14 Spoken languages	Not Applicable	AirSync does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.15 Non-visual error identification	Not Applicable	AirSync does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	AirSync does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.4 Functionality closed to text enlargement	Not Applicable	The product does not contain functionality limited by characteristics that prevent a user from enlarging text.
5.1.5 Visual output for auditory information	Not Applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.1.5 Visual output for auditory information

Criteria	Conformance Level	Remarks and Explanations
<b>5.1.6 Operation without keyboard interface</b>	Heading cell – no response required	Heading cell – no response required
<b>5.1.6.1 Closed functionality</b>	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	The product does not contain functionality limited by characteristics that prevent a user from operating a keyboard interface.
5.1.7 Access without speech	Supports	The product does not require user speech for any functionality. All features are operable without the need for speech input, speech recognition, or spoken commands.
5.2 Activation of accessibility features	Not applicable	The product does not impose any restrictions that would prevent users from activating accessibility features. Activation does not rely on vision, hearing, speech, fine motor control, or simultaneous actions.
5.3 Biometrics	Not applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.3 Biometrics.
5.4 Preservation of accessibility information during conversion	Not applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.4 Preservation of accessibility information during conversion.
<b>5.5 Operable parts</b>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
5.5.1 Means of operation	Not applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.5 Operable parts – 5.5.1 Means of operation.
5.5.2 Operable parts discernibility	Supports	AirSync uses clearly visible and labeled software buttons that are discernible without activation. All interactive elements are visually distinguishable with sufficient contrast and structure.
<b>5.6 Locking or toggle controls</b>	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not Applicable	The product does not include physical operable parts.
5.6.2 Visual status	Supports	Toggle functions (e.g., mirroring, mute) have clear visual indicators showing the current state when presented.
5.7 Key repeat	Not Applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.7 Key repeat.
5.8 Double-strike key acceptance	Not Applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.8 Double-strike key acceptance.
5.9 Simultaneous user actions	Supports	The product does not require simultaneous user actions. The product is compatible with system settings for sequential key presses, such as Sticky Keys.

## Clause [10: Non-web Documents](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>10.0 General (informative)</b>	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
10.5 Caption positioning	Not Applicable	The product does not display captions.
10.6 Audio description timing	Not Applicable	The product does not provide or control audio description.

## Clause [11: Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>11.0 General (informative)</b>	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
<b>11.5 Interoperability with assistive technology</b>	Heading cell – no response required	Heading cell – no response required
<b>11.5.1 Closed functionality</b>	Heading cell – no response required	Heading cell – no response required
<b>11.5.2 Accessibility services</b>	Heading cell – no response required	Heading cell – no response required
<b>11.5.2.1 Platform accessibility service support for software that provides a user interface</b>	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
<b>11.5.2.2 Platform accessibility service support for assistive technologies</b>	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through
11.5.2.3 Use of accessibility services	See 11.5.2.5 through 11.5.2.17	See 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Supports	AirSync supports assistive technologies by exposing UI elements through the platform's accessibility APIs, including names, roles, and states.

Criteria	Conformance Level	Remarks and Explanations
11.5.2.5 Object information	Supports	The product exposes object role, name, and state via the platform's accessibility API. This aligns with WCAG 2.1 SC 4.1.2.
11.5.2.6 Row, column, and headers	Supports	Table headers, rows, and columns are programmatically exposed to assistive technologies, consistent with WCAG 2.1 SC 1.3.1.
11.5.2.7 Values	Supports	The current value and range of adjustable components are exposed to assistive technologies. This aligns with WCAG 2.1 SC 4.1.2.
11.5.2.8 Label relationships	Supports	Labels are programmatically associated with corresponding input controls. This aligns with WCAG 2.1 SC 1.3.1 and 4.1.2.
11.5.2.9 Parent-child relationships	Supports	UI components expose hierarchical relationships such as parent-child structure for assistive technologies. Aligns with WCAG 2.1 SC 1.3.1.
11.5.2.10 Text	Partially Supports	UI components expose hierarchical relationships such as parent-child structure for assistive technologies. Aligns with WCAG 2.1 SC 1.3.1. Most text content is programmatically determinable and can be accessed by assistive technologies, including static text, editable fields, and text attributes. Exceptions are noted in: WCAG 2.1 SC 1.1.1 – Some complex images do not have a text alternative,

Criteria	Conformance Level	Remarks and Explanations
		and some buttons are missing accessible names.
11.5.2.11 List of available actions	Supports	Assistive technologies can retrieve a list of supported actions from interactive elements. This aligns with WCAG 2.1 SC 4.1.2.
11.5.2.12 Execution of available actions	Supports	Assistive technologies can programmatically execute exposed actions such as click, expand, or toggle. This supports WCAG 2.1 SC 4.1.2.
11.5.2.13 Tracking of focus and selection attributes	Supports	Focus and selection attributes are communicated to assistive technologies in real time. Aligns with WCAG 2.1 SC 2.4.7 and 4.1.2.
11.5.2.14 Modification of focus and selection attributes	Supports	Assistive technologies can modify focus or selection states of interactive components. Aligned with WCAG 2.1 SC 4.1.2.
11.5.2.15 Change notification	Supports	State and property changes are notified to assistive technologies. This aligns with WCAG 2.1 SC 4.1.3 (Status Messages).
11.5.2.16 Modifications of states and properties	Supports	States and properties of components are modifiable via assistive technologies. This supports WCAG 2.1 SC 4.1.2.
11.5.2.17 Modifications of values and text	Supports	Assistive technologies can programmatically update text input values. This aligns with WCAG 2.1 SC 4.1.2.
<b>11.6 Documented accessibility usage</b>	Heading cell – no response required	Heading cell – no response required

<b>Criteria</b>	<b>Conformance Level</b>	<b>Remarks and Explanations</b>
11.6.1 User control of accessibility features	Supports	The product does not disable or interfere with any platform-level accessibility features unless explicitly turned off by the user.
11.6.2 No disruption of accessibility features	Supports	The product does not interfere with the operation of assistive technologies such as screen readers or magnifiers.
11.7 User preferences	Partially Supports	The application provides in-app controls to adjust text size but does not fully respect system-level text scaling or user preferences set via platform accessibility settings. This affects users relying on global accessibility configurations.
<b>11.8 Authoring tools</b>	Heading cell – no response required	Heading cell – no response required
<b>11.8.1 Content technology</b>	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	See <a href="#">WCAG 2.x</a> section (If not authoring tool, enter “Not Applicable”)	See information in WCAG 2.x section
11.8.3 Preservation of accessibility information in transformations	Not Applicable	The product does not perform content transformations where accessibility information would need to be preserved.
11.8.4 Repair assistance	Not Applicable	The product does not provide content authoring or editing capabilities that would require accessibility repair assistance.
11.8.5 Templates	Not Applicable	The product does not provide content templates for end users.

## Clause 12: Documentation and Support Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>12.1 Product documentation</b>	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Partially Supports	The product includes accessibility features, but formal documentation describing them is limited.
12.1.2 Accessible documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
<b>12.2 Support Services</b>	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	ViewSonic provides product related documents on product websites and an official Support & service web page, provides advisors with information on accessibility and compatibility features. User can visit ViewSonic official website for Service support at: <b><a href="https://www.viewsonic.com/global/support/">https://www.viewsonic.com/global/support/</a></b>
12.2.3 Effective communication	Supports	ViewSonic provides product related documents on product websites and an official Support & service web page, provides advisors with information on accessibility and compatibility features. User can visit ViewSonic official website for Service support at: <a href="https://www.viewsonic.com/global/support/">https://www.viewsonic.com/global/support/</a>
12.2.4 Accessible documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section

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