

Privacy Filter Screen Protector Warranty Information

U.S.A. and Canada Only

How do I file a warranty claim for my ViewSonic® Privacy Filter Screen Protector?

ViewSonic warrants its Privacy Filter Screen Protector to be free from defects in material and workmanship during the 2-year warranty period from the date of first consumer purchase. If a screen proves to be defective in material or workmanship during the warranty period, ViewSonic will replace it with a similar product. This warranty is only valid for the first consumer purchaser. To file a claim for your replacement screen, please follow the instructions below. Thank you for choosing ViewSonic.

1. Fill out the **Warranty Claim Form on 2nd page**.
2. Include the following items in your package.
 - The completed **Warranty Claim Form**
 - The original screen protector you purchased in the original packaging
 - Proof of purchase = a legible copy of your sales receipt or invoice
 - A return address to send your replacement
3. Mail your complete package to:
ViewSonic Corporation
Privacy Filter Screen Protector Warranty Claim
14035 Pipeline Avenue
Chino, CA 91710
4. You'll receive a confirmation email to the email address you provide with a copy of your completed claim form once your package has been received.

All incomplete packages will be returned to sender as is. ViewSonic will not accept COD delivery. Shipper pays shipping costs for the return package. ViewSonic will cover the shipping cost when a replacement is shipped.

ViewSonic is not responsible for any loss or damages in transit by your shipper. We suggest checking with your shipper for available tracking methods if desired.

What is not covered by warranty?

User induced errors that are not covered under warranty are:

- Damage from cleaning with other fluids
- Damage from fire, explosion, liquid submersion, discoloration, etc.
- Normal wear & tear
- Misuse, unauthorized modifications, or installation errors
- Other external causes such as acts of nature
- Damage to the products for which the screen filter is attached
- Any other causes which does not relate to a product defect

Limitation of implied warranties:

There are no warranties, express or implied, which extend beyond the description contained herein including the implied warranty of merchantability and fitness for a particular purpose.

Exclusion of damages:

ViewSonic's liability is limited to the cost of replacement of the product.

ViewSonic shall not be liable for:

1. Damage to other property caused by any defects in the product.
2. Damages based upon inconvenience, loss of use of the product, loss of time, loss of profits, loss of business opportunity, loss of goodwill, interference with business relationships, or other commercial loss, even if advised of the possibility of such damages.
3. Any other damages, whether incidental, consequential or otherwise.
4. Any claim against the customer by any other party.

Privacy Filter Screen Protector Warranty Claim Form



Please Complete All Fields

USER INFO

NAME: _____ DATE: _____
COMPANY: _____
ADDRESS: _____
CITY: _____ STATE: _____ ZIP: _____
PHONE: _____ E-MAIL: _____

PURCHASE INFO

PRIVACY FILTER SCREEN
PROTECTOR SIZE: 12.5" 14" 21.5" 23" 23.6" 27" 28"
PURCHASED FROM: _____ PURCHASE DATE: _____
ADDRESS (if known): _____
CITY: _____ STATE: _____ ZIP: _____
PHONE: _____ E-MAIL: _____
CONTACT NAME _____

REASON FOR RETURN

REASON: _____

PLEASE READ: Damage from cleaning or use of fluids other than those previously recommended by ViewSonic is not covered by the replacement warranty. Nor is damage from fire, explosion, liquid submersion, discoloration, or other external causes such as acts of nature. Misuse, unauthorized modification, or user installation errors will also void the warranty. If the Privacy Filter Screen Protector arrived physically damaged it will be returned as is. I hereby agree to be bound by these terms and the complete warranty terms.

SIGNATURE (required): _____ DATE: _____