

Building Future-Ready Collaboration Spaces with ViewSonic Ultrawide Interactive Flat Panels



PT Galva Technologies Tbk

- **Location:** Indonesia
- **Interviewed:** Arief Pramono (Product Manager – Solution Development AAV)
- **Industry:** Audio Visual, Unified Communication, Smart Building, and Integrated ICT solutions

Challenge

1. Clients of Galva Technologies are moving toward digital collaboration but still rely on low-quality displays with poor visibility, limiting productivity and engagement.
2. Collaboration between in-room and remote participants is complicated.
3. Device management across multiple locations is difficult.
4. There is a lack of interactive learning tools for education.
5. Many projector-based solutions have high maintenance costs.
6. Organizations want a future-ready solution that integrates with existing AV infrastructure.

Solution

1. The ViewSonic IFP105UW interactive display, UMB202 Teams Rooms console, and WPD900 wireless presentation device create a reliable collaboration setup.
2. It is easy for end users to take advantage of without requiring extensive training.
3. It's compatible with different operating systems.
4. The hardware is complemented by ViewSonic software tools for effective collaboration, including myViewBoard, AirSync, Manager, and ClassSwift.
5. Devices are easy to manage remotely.
6. Customers are supported by a responsive local team.

Result

1. Installation is straightforward.
2. Configuration time is reduced.
3. Fewer support tickets are generated.
4. Remote management simplifies maintenance.
5. Firmware updates improve stability without requiring on-site visits.

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Background

As one of Indonesia's leading ICT providers, Galva Technologies delivers comprehensive, end-to-end technology solutions tailored to customers' unique business needs. It offers solution consulting, system design, proof of concept, implementation, system integration with third-party platforms, user training, and dedicated after-sales technical support, serving customers across education, corporate, government, healthcare, and enterprise sectors. Galva Technologies has worked with ViewSonic's professional displays for many years, committed to helping organizations embrace digital transformation through reliable and scalable AV and collaboration solutions.

Challenge

As organizations accelerate their digital transformation, many continue to rely on conventional projectors and whiteboards that limit collaboration, productivity, and user engagement. These legacy solutions often struggle to support the demands of modern hybrid work and learning environments.

Common challenges include inconsistent display quality and poor visibility, which make it difficult to deliver impactful presentations. Collaboration between in-room and remote participants is often inefficient, while managing multiple devices across different locations adds complexity for IT teams. In education, the lack of interactive teaching tools reduces classroom engagement and learning effectiveness.

Additionally, traditional projector-based solutions require frequent maintenance, increasing operational costs. Clients of Galva Technologies are therefore seeking a future-ready collaboration solution that integrates seamlessly with their existing AV infrastructure while enhancing communication, efficiency, and user experience.

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Solution

To address customers' growing demand for modern collaboration spaces, Galva Technologies selected the **ViewSonic IFP105UW interactive flat panel display**, complemented by the **UMB202 Teams Rooms console** and **WPD900 wireless presentation system**, which together create a seamless meeting room solution. It was thoroughly evaluated through product demonstrations, proof-of-concept projects, and real-world customer deployments, providing confidence in its performance, reliability, and ease of implementation.

The 105-inch ultra-wide interactive display delivers exceptional 5K image quality, accurate color reproduction, and a responsive multi-touch writing experience, enabling more engaging meetings and collaborative discussions. The console, meanwhile, provides a dedicated Microsoft Teams Rooms experience for simplified meeting management, and the wireless device allows participants to share content with a single click, eliminating cable clutter and improving meeting efficiency.

Combined with ViewSonic's software ecosystem—including **myViewBoard**, **AirSync**, **Manager**, and **ClassSwift**—the solution offers enterprise-grade remote device management, with broad compatibility with Windows, macOS, Android, ChromeOS, and leading video conferencing platforms. It's backed by reliable hardware, regular firmware updates, responsive local technical support, and a competitive total cost of ownership, enabling organizations to deploy a future-ready collaboration environment that integrates seamlessly with existing AV infrastructure.



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Result

Implementing the **ViewSonic IFP105UW interactive display**, **UMB202 Teams Rooms console**, and **WPD900 wireless presentation system** combined solution has significantly improved user adoption and meeting collaboration. Customers who previously found advanced collaboration technologies complex and difficult to use quickly became comfortable with the intuitive interface and seamless meeting experience, resulting in higher engagement and productivity.

From a system integrator's perspective, the solution has streamlined deployment and ongoing operations. The straightforward installation process, reduced configuration time, and comprehensive documentation enable faster project implementation, while enterprise-grade remote device management and over-the-air firmware updates simplify maintenance and improve system stability without requiring frequent onsite support. As a result, support requests have decreased, operational costs have been reduced, and IT teams can manage devices more efficiently across multiple locations.

Backed by responsive local technical support and continuous software enhancements, the solution has consistently received positive feedback from customers after deployment. Overall, Galva Technologies rates the ViewSonic collaboration solution **9.5 out of 10**, recognizing its reliability, ease of implementation, and ability to deliver a modern, future-ready meeting experience that enhances customer satisfaction.