CONTENTS

01 About this Report
02 Message from the Chairman and CEO
03 Our Sustainability Contribution 2018
04 Corporate Overview
05 Sustainability Governance
06 Our Innovation
07 Responsible Supply Chain
08 Committed to Our Customer
09 Committed to Our Employees & Community
10 Committed to Our Environment
11 Appendix
Report Overview

The 2018 Corporate Sustainability Responsibility (CSR) Report summarizes ViewSonic policies, procedures, and performance regarding matters of corporate responsibility and sustainability. To maintain transparency and conduct business in a manner consistent with our goals and values, we publish and publicly release a CSR report annually. Our last report release date was June 20th, 2018.

You may download a copy of this and future reports at: https://www.viewsonic.com/us/company/green/go-green-with-viewsonic/#responsible

Reporting Principle & Standards

The ViewSonic 2018 CSR Report outlines our global strategies, achievements, and goals relating to sustainable development. This document is offered as a reference for stakeholders, customers, business partners, and all those with an interest in the environmental, social and economic impacts of our organization.

We have prepared our 2018 CSR Report in accordance with the Global Reporting Initiative (GRI) standard disclosures and reporting principles. This report complies with the Core level requirements of the GRI Standards. The GRI Content Index provided at the end of this document outlines our alignment with related disclosure indicators.

Reporting Boundary

The 2018 CSR report covers activities undertaken from January to December 2018, mainly including ViewSonic America and Global Product Group. This report highlights the environmental, social, and governance (ESG) principles and performance of ViewSonic Corporation worldwide for the calendar year 2018. The content reports upon the material aspects we have identified as requiring the highest priority and discloses key data and management approaches for each. We have also included background information on our long-established tradition of sustainable business practices and corporate responsibility. Our business activities do not have significant changes during the reporting period.

Contact Information

We welcome your feedback about this report and the matters discussed herein. You may contact the ViewSonic CSR Committee at CSR-Committee@viewsonic.com

You may also contact ViewSonic by telephone or postal mail.
• Phone: 909-444-8700 8:00am – 5:00pm Pacific Standard Time
• Mailing Address: 10 Pointe Drive, Suite 200 Brea, CA 92821

For more information about our corporate responsibility and sustainability policies, please visit: https://www.viewsonic.com/us/company/green/go-green-with-viewsonic/#responsible
MESSAGE FROM THE CHAIRMAN AND CEO
Since our inception in 1987, ViewSonic has witnessed and participated in extraordinary advancements in technology, as well as a revolution in diversity and equality. Unfortunately, we’re also facing an unprecedented rate of climate change. At ViewSonic, we are guided by our vision of a sustainable world empowered through innovative visual solutions. We aim to realize this vision by doubling down on the commitment to our core values and fulfilling mission-critical responsibilities to our customers, employees and environment.

Customers

ViewSonic is laser focused on serving the needs of our customers, which means actively listening to their challenges and delivering solutions to solve their problems. A significant challenge they've been battling is the slow adoption of technology in education, caused in part by difficulties using existing technologies, steep learning curves and a lack of professional training. That's why in 2017 we introduced our ViewBoard digital whiteboards, and in 2018 our myViewBoard software platform and ecosystem. We’re collaborating with educational institutions around the world to gain perspectives from frontline educators that inform research & development and allow us to adapt to their changing needs in an agile manner. We’ve built professional development teams to provide training, reduce learning curves and build digital lesson plans that help students master academic standards. In conjunction with best-in-class technology partners, we are continuously developing comprehensive EdTech solutions that will enable current and future leaders to thrive in this constantly evolving society.

Employees

Our employees are pivotal to ViewSonic’s success since the company’s brand value and reputation are defined by its people. Just as our customer-first approach seeks to empower people and improve lives, so too do our employment practices. We are dedicated not only to recruiting skilled talent but also ensuring diversity and inclusion in the workplace, as we recognize that distinct sets of backgrounds, experiences, and perspectives are crucial to innovation. With a 1:1 female-to-male base salary and remuneration ratio, we pride ourselves on creating equitable and rewarding employment opportunities at ViewSonic. We value integrity, teamwork and diverse opinions to foster collaboration. And we encourage continuous employee growth through setting challenging goals, embracing feedback and not being afraid to fail.

Environment

Sustainability is a priority that’s integral to operations throughout ViewSonic. We consider our environmental impact at every stage of our products’ lifecycle, from development and production to customer use and disposal. We’ve developed a responsible global supply chain, requiring all Tier 1 suppliers to adhere to ISO 14000 environmental management standards. We constantly aim to improve the power efficiency of our products across categories, achieving a 46% year-over-year increase in large format display models receiving Energy Star certification. 100% of our projector models meet the EU’s stringent ErP Directive requirements for standby power consumption. And through our green packaging initiative, we’ve started to package our VG product line with recycled materials. We plan to continue green packaging implementation on more models and product lines in the coming years.

Amid societal and environmental challenges, we remain optimistic. And with sustainability a part of ViewSonic’s core values, we will continue to leverage our technologies as a force for good and strive to make the world a better place.
Sustainability governance encompasses our vision, disciplines our daily operations and manifests our continuous supply chain innovations. We continued to invest our core competencies to improve and comprehend our corporate governance practices to achieve our corporate sustainability commitments. In 2018, we reviewed and improved corporate governance practices in product design, environmental protection, employee relationship management and community participation. We share our 2018 sustainability efforts and contributions below with you.

**OUR SUSTAINABILITY CONTRIBUTION 2018**

**Sustainability Governance**
All employees were made mandatory to complete code of ethics & code of conduct training and 100% of employee in FY18 have successfully completed the training requirements.

**Our Innovation**
• 57% of large format display models are Energy-Star compliant, an increase of 18% from last year.
• 84% of LCD monitor models are Energy Star compliant.
• 98.55% of projector models are energy-efficient, ECO mode.
• Our commitment to high-quality products has led to 31 distinctive awards and industry recognitions.

**Responsible Supply Chain**
• 100% of our existing Tier 1 suppliers were assessed for environmental and social impacts.
• 100% of our Tier 1 suppliers signed our Supplier Social Responsibility and Ethics Agreement to deepen our long-term partnerships in the value chain.

**Committed to Our Customer**
• 80% of large format display models include flicker-free and blue light filter functions.
• Customer safety is the supremacy of our product quality control. 100% of our products are RoHS (Restriction of Hazardous Substances Directive) compliant.

**Committed to Our Employees & Community**
• 88% of senior management personnel at ViewSonic’s headquarters is hired from the local community.
• Female–to–Male employee base salary and remuneration ratio is 1:1.

**Committed to Our Environment**
• In 2018, Taipei office has received with ISO 14001:2015 Environmental Management System certification. This is our continual efforts in the Environmental Management practices.
• In 2018, Taipei office was attested with ISO 14064-1:2006 Greenhouse Gas verification.
About ViewSonic

ViewSonic Corporation was founded by James Chu in 1987. We are a multinational electronics company specializing in visual display technology providing integrated solutions in education, enterprise and entertainment market. As a key player in the visual display market, we remain driven by the belief that visual display technology can transform everyday lifestyles and improve the lives and livelihoods of consumers and businesses. From our humble roots as a desktop display provider, we have grown to become a global leader in visual technology.
ViewSonic Corporation

<table>
<thead>
<tr>
<th>Location of Headquarter</th>
<th>10 Pointe Drive, Brea, CA, 92821, USA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chairman &amp; CEO</td>
<td>James Chu</td>
</tr>
<tr>
<td>Product &amp; Service</td>
<td>Monitors, Projectors, Digital Displays, Desktop Virtualization, ViewBoard</td>
</tr>
<tr>
<td>Established</td>
<td>1987</td>
</tr>
<tr>
<td>Number of Employees</td>
<td>791</td>
</tr>
</tbody>
</table>

Business Sites

ViewSonic America

10 Pointe Drive  
BREA, CA 92821  
USA

Website: https://www.viewsonic.com/us/

ViewSonic Europe Limited

1st Floor, Salamanca Place  
9 Albert Embankment  
London SE1 7SP  
United Kingdom

ViewSonic Asia Pacific

9F, No. 192, Lien Chen Road,  
Zhonghe Dist., New Taipei City, 23553  
Taiwan

ViewSonic China Limited

9F, No. 950 Dalian Road,  
Yangpu District,  
Shanghai PRC. 200092  
China
Our reputation is built in part on the ability to bring products to market more quickly than competitors. Our unique business model places us closer to the display technology supply chain and global distribution channels. This empowers us to recognize market trends and quickly address the ever-changing needs of our end user customers.

While maintaining a strong tradition of excellence in visual displays, our product offerings have expanded to meet the evolving needs of commercial and consumer users. Today our products span a wide variety of categories. Our versatile product lines encompass energy-saving LED monitors, projectors, interactive flat panel displays, and virtualization solutions. The growing demand for connectivity, collaboration, and sharing has presented further opportunities for exciting new product development. A forward-looking philosophy inspires us to provide customers and partners with integrated, smart solutions to meet evolving technology needs.

We have consistently maintained market dominance thanks to our unwavering commitment to quality, innovation, and strategic partnerships. Leveraging our scale, strong global brand, close supplier and channel relationships, and market knowledge, we are known for introducing industry-leading products and meeting the needs of emerging markets. Our operating model has proven effective in allowing us to quickly develop and deliver new products while maintaining an efficient cost structure and the highest quality standards.

ViewSonic proudly collaborates with a network of world-class component suppliers and contract manufacturers to deliver a wide array of display products for use in a variety of consumer and commercial applications. We sell to businesses and consumers through channels that include distributors, resellers, solution providers, and both traditional and online retailers.

Strengths responsible for our continued success include:

- **Globally Respected Brand Name.**
  The ViewSonic logo is recognized internationally as an indicator of excellence in product quality, customer service, and outstanding visual experience.

- **Superior Product Performance.**
  Our display products are engineered to deliver superior performance along with high-quality, visually appealing design.

- **Operating History and Market Knowledge.**
  Our long history gives us the depth of knowledge and experience to meet the needs of buyers in the global display industry.

- **Scale and Efficiency.**
  Our significant scale allows us to leverage our large purchasing power with suppliers and effectively weather product cycles.

- **Channel Relationships.**
  We maintain strong and extensive sales relationships worldwide to accommodate a wide variety of customers.
Our Vision, Mission Statement and Core Values

ViewSonic endeavors to deliver innovative and empowering technology as the world’s preferred brand of visual solution products, dedicated to meeting the needs of our customers, generating profitable growth through efficient operation, and delivering value to our stakeholders.

ViewSonic’s continued success are mainly attributed to the below key capabilities:

- Introduce leading technologies and products to meet ever-changing customer needs
- Maintain competitive pricing through partnerships with key component manufacturers
- Develop and sustain highly efficient operations by minimizing overhead and sales dilution
- Leverage all available sales channels to maximize revenue and profit opportunities
- Build the ViewSonic brand across business and consumer channels, with innovative products and effective messaging
- Develop and maintain an exceptional and economical information, customer service, and administrative infrastructures to support continued profitable growth

Vision

"Inspire the world to see the difference between the ordinary and the extraordinary by providing innovative visual solutions for work, play, and learning."

Mission Statement

"Evolve from a device company to a visual solution company by listening to our customers and creating products, services, and sustainable ecosystems that enhance visual engagement for the betterment of our customers."

Core Values

ViewSonic’s Core Values

Customer Focus
We serve the needs of our customers by actively listening to their challenges and delivering solutions to solve their problems.

Growth Mindset
We seek continuous improvement by setting challenging goals, embracing feedback and realizing it is from failure that we learn the most.

Teamwork
We embrace the diversity of opinions to foster collaboration and drive innovation.

Agility
We adapt to the changing needs of our customers faster than our competitors do.

Integrity
We act in the best interests of our customers, employees and shareholders by being inclusive, open, honest and transparent.

Corporate Citizenship
We contribute to the communities we serve by lowering our environmental footprint, being economically prosperous and leveraging our technologies as a force for good.
Notable Achievements and Goals

2018 was a year that we saw continual growth in our newest category of display solutions, the interactive large format display, or interactive flat panel (IFP). Our efforts to grow the interactive flat panel category in 2018 were realized and rewarded in the early months of 2019. In 2018, our monitor, projector and IFP sales through distribution grew to 9%, 44% and 120% respectively.

For ViewSonic, this relatively new and disruptive technology has provided the company with an important opportunity to capture new markets in meaningful ways. In particular, the education market continues to be a key growth area for the company.

Important achievements for the year include continued expansion in the following areas:

Education: K-12 & Higher Ed
Education continues to embrace the ViewBoard family of interactive large format displays, which also serve as our spearhead into new education accounts for products such as desktop monitors, projector solutions and virtual desktop clients.

Professional/Prosumer
Along with growth in the education market, we continued to steadily expand our emphasis on meeting the needs of professional graphics users and prosumers. Whether used for pre-press color correction or for making the most of family memories, the VP Series continues to solidify ViewSonic's place as a serious player in the professional prosumer monitor space.

AV Integrators
Our AV Integrator Program continues to facilitate our strong support for these channel partners, whose role in making sales and serving customers is more important than ever. This new program, along with our new lineup of large format displays and ViewBoard interactive flat panel displays, gives AV Integrators everything they need to expand their opportunities, earn greater profits, and meet the needs of our mutual end user customers.

Long-term goals for future growth and continued success are guided by a clear strategic vision:

- Continue to expand globally and penetrate new markets and channels.
- Leverage our success in the desktop monitor market into developing leading displays technology solutions.
- Deliver market leading and innovative products.
- Continue to drive efficiency in our operating model.
- Enhance the global ViewSonic brand within the channel and with end user customers.
Organizational Overview

As a global market leader in visual technologies, we sell products in more than 100 countries and operate in 46 locations globally. In addition to the United States corporate headquarters in Brea, California, and US logistics center in Chino, California, major centers of operation are in China, Taiwan and the United Kingdom.

We are a privately held organization with an average of 791 employees in our global workforce during the reporting period. The average is derived from averaging the number of employees from the beginning and the end of each of the 12 months in 2018. Our number of employees in 2018 has not varied significantly.

The below table shows the number of employees by contract type and by gender in each region in 2018.
Guided by a vision of a world empowered through display technology, we recognize our significant responsibility to our customers, business partners, and other stakeholders. A commitment to our core values enables ViewSonic to provide significant and substantial contributions to communities by acting with integrity, creating rewarding employment opportunities, and supporting environmental and societal sustainability.
**Corporate Governance**

We adhere to the highest standards for corporate governance and emphasize the importance of transparency and accountability throughout the organization. The Board of Directors is ultimately responsible for ViewSonic’s governance, with the duty to oversee management performance, set key corporate policies, and make strategic business decisions.

Board meetings are held regularly to review key management performance results, discuss the macro environment as related to ViewSonic products, and formulate strategies for maintaining a competitive market presence.

From our CEO to every employee and supplier relationship, ViewSonic holds itself to the highest ethical standards for conducting business. From our recycling programs, environmental management system and ECO-Office Guidelines, to our commitment to human rights, we strive to show our dedication to being a responsible corporate citizen in all we do.

ViewSonic aims to secure customer trust and corporate competitiveness by adopting compliance management as a basic management principle in all our business activities. We built a compliance culture that follows local laws and regulations throughout our business operations. In 2018, we were not subject to any significant fine nor non-monetary sanctions and no cases were brought against us through dispute resolution mechanisms.
Sustainability Management

Guided by a vision of a world empowered through display technology, we recognize our significant responsibility to our customers, business partners, and other stakeholders. A commitment to our core values enables ViewSonic to provide significant and substantial contributions to communities by acting with integrity, creating rewarding employment opportunities, and supporting environmental and societal sustainability.

Code of Ethics

Our Code of Ethics outlines the guidelines by which we conduct businesses and expects all employees to adhere. We value integrity, professionalism, and ethical conduct and expect our employees to carry high ethical professional demeanors. Our employees have consistently demonstrated commitment to creating an ethical work place.

The Code of Ethics guides our interactions with all stakeholders, including coworkers, customers, vendors, competitors, stockholders and other members of the community. Above all, our employees are dedicated to acting honestly, ethically, fairly and legally in all areas of behavior. Under the guidance of the Global CFO, our Human Resources department ensures the adherence to the Code of Ethics, including mandatory training for every new employee on the first day of orientation.

Our Code of Ethics provides an explanation of our standards, requirements, and expectations in the following areas:

- Fairness, respect, and non-discrimination
- Financial integrity and prohibition of receiving bribes or other unethical payment of funds
- Protection and non-disclosure of any proprietary or confidential information
- Prohibition of any activities that could constitute a conflict of interest
- Compliance with antitrust and trade regulation statues
- Fairness, accuracy, and compliance with applicable laws and regulation in all business activities
- Timely, accurate, and complete reporting of internal documents and external certifications
- Compliance with laws in all countries in which we operate, including U.S. laws applicable to activities in foreign countries

- Participation in professional, community, and charitable organizations or activities
- Environmental responsibility

Violations of the Code of Ethics are subject to immediate disciplinary action that could result in termination of employment. Employees are encouraged to report any suspicious misconduct or violations of the Code of Ethics to the appropriate supervisors. Any whistleblower is protected under Corporate Whistleblower Policy to ensure employees are protected against potential repercussions.
**Code of Conduct**

Our code of conduct is a set of standards guiding our company’s professional conducts on various aspects, e.g. international labor, social responsibility and environmental issues.

**CHILD LABOUR**

We shall not engage in or support the use of child labor.

**FORCED OR COMPULSORY LABOUR**

We shall not engage in or support the use of forced or compulsory labor.

**HEALTH AND SAFETY**

We shall provide a safe and healthy workplace environment and shall take effective steps to prevent potential health and safety incidents and occupational injury or illness arising out of, associated with or occurring in the course of work.

**FREEDOM OF ASSOCIATION & RIGHT TO COLLECTIVE BARGAINING**

In situations where the right to freedom of association and collective bargaining are restricted under law, we shall allow workers to freely elect their own representatives.

**DISCRIMINATION**

We shall not engage in or support discrimination in hiring, remuneration, access to training, promotion, termination or retirement based on race, national or territorial or social origin, caste, birth, religion, disability, gender, sexual orientation, family responsibilities, marital status, union membership, political opinions, age or any other condition that could give rise to discrimination.

**Ethical Management and Disclosure**

Our customers benefit from a competitive marketplace and we are committed to promoting and protecting fair market practices through complete adherence to all laws governing competition.

Our employees are trained in the laws and regulations relevant to their role and our employee policy forbids any conduct in violation with these laws and regulations, including anti-trust laws and other laws covering anti-competitive behavior.

We continue to maintain complete compliance with laws relating to competitive behavior. During the 2018 reporting period, there were no significant fines or non-monetary sanctions related to anti-competitive behavior or violations of anti-trust and monopoly legislation.

There was no legal action pending or completed against ViewSonic and no cases were brought through dispute resolution mechanisms.
Stakeholder Engagement

Stakeholder engagement plays a major role in shaping our strategies for social, economic and environmental responsibility.

ViewSonic defines as stakeholders any individual or organization impacted by our business operations, those who may influence our corporate strategies and policies, and those to whom we are accountable for upholding our commitments and responsibilities. Identified stakeholders include ViewSonic employees, investors, customers, suppliers, communities, public officials, and non-governmental organizations.

We constantly improve our products and practices by acting on valued products and practices are informed by valued feedback from customers, employees and other stakeholders, both internal and external. Corporate policies are also influenced by guidance from regulatory agencies and international standards and codes of conduct. Frequent interaction enables us to better meet the needs and expectations of our various stakeholders. We communicate and engage with stakeholders according to policies defined to address the unique needs of each group.

Identified stakeholder interests and concerns, along with our goals for and methods of communication with each group are summarized in the table below.

<table>
<thead>
<tr>
<th>Stakeholder</th>
<th>Key Interests and Concerns</th>
<th>Communication and Engagement</th>
<th>Methods of Response</th>
</tr>
</thead>
</table>
| Investors       | • Economic Performance  
• Market Presence  
• Innovation                                                  | As a privately-held organization, we seek to employ sustainable growth strategies to generate sustainable profit for our investors. | Quarterly Board of Director meetings, regular investor notices & Emails, annual shareholder meeting |
| Suppliers       | • Customer Health and Safety  
• Human Rights  
• Supplier social and environmental assessments               | We look to influence and promote CSR within our supply chain, starting with our everyday interactions with our immediate suppliers. | Supplier annual appraisal, supplier weekly workshops, quarterly business review |
| Employees       | • Diversity and Equal Opportunity  
• Labor Practices Grievance Mechanisms  
• Ethical Management and Disclosure  
• Innovation  
• Customer Management & Privacy  
• Materials  
• Energy and Emissions                                           | Our employees are actively involved with leading the organization’s CSR practices and providing volunteer contributions to the society. | New hire orientation, employee newsletters, quarterly town hall meetings, email. |
| Public Officials| • Environmental Compliance  
• Product Compliance  
• Human Rights  
• Employment  
• Energy and Emissions  
• Marketing and Labeling                                         | Legal compliance is the minimum expectation for our operations and we take every precaution to evaluate and ensure our actions are in full compliance with local laws and regulations. | Participation in local Chamber of Commerce. |

To obtain further insight into stakeholder concerns, we have conducted extensive surveys of our employees and other stakeholders to identify the important issues affecting each group. These surveys provided valuable feedback and insight into the issues most important to those upon whom our success depends. The results formed the basis of our materiality analysis, defining the key priorities for our stakeholders and business operations addressed in this report. Guided by this research, we identified opportunities and refined goals and policies to further improve our efforts towards social responsibility and sustainability.
Material Topics and Reporting Boundaries

We continually evaluate products and practices to ensure alignment with our core values, priorities, and goals. We are committed to identifying and minimizing the social, and environmental impacts of our business, both in our own operations and throughout our supply chain.

We conduct a formal assessment to identify concerns most significantly impacted by our operations and most important to our management, employees, and other stakeholders. In doing so, we sought to define the greatest opportunities for ViewSonic to minimize negative impacts and increase positive contributions to society and the planet.

Guided by this Materiality Analysis, we have developed CSR policies with an emphasis on the following high priority areas:

<table>
<thead>
<tr>
<th>Category</th>
<th>Material Aspect</th>
<th>Internal</th>
<th>External (Supply Chain)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Governance &amp; Economic</td>
<td>Ethical Management and Disclosure</td>
<td>V</td>
<td>V</td>
</tr>
<tr>
<td></td>
<td>Innovation</td>
<td>V</td>
<td>V</td>
</tr>
<tr>
<td></td>
<td>Customer Management</td>
<td>V</td>
<td>V</td>
</tr>
<tr>
<td></td>
<td>Supply Chain Management</td>
<td>V</td>
<td>V</td>
</tr>
<tr>
<td>Environmental</td>
<td>Materials</td>
<td>V</td>
<td>V</td>
</tr>
<tr>
<td></td>
<td>Emissions</td>
<td>V</td>
<td>V</td>
</tr>
<tr>
<td></td>
<td>Diversity and Equal Opportunity</td>
<td>V</td>
<td>V</td>
</tr>
<tr>
<td></td>
<td>Human Rights</td>
<td>V</td>
<td>V</td>
</tr>
<tr>
<td>Social</td>
<td>Customer Health &amp; Safety</td>
<td>V</td>
<td>V</td>
</tr>
<tr>
<td></td>
<td>Marketing Communications</td>
<td>V</td>
<td>V</td>
</tr>
<tr>
<td></td>
<td>Customer Privacy</td>
<td>V</td>
<td>V</td>
</tr>
</tbody>
</table>
Industry and Community Association Memberships

We proactively participate in many industry-related associations to share trends and information in pursuit of a sustainable future. We are actively engaged with the following organizations:

Industry-related associations
- Better Business Bureau of Los Angeles and Silicon Valley
- Brea Chamber of Commerce
- Caterina's Club
- National Minority Supplier Development Council

Initiatives
- California Department of Toxic Substances Control
- California’s Department of Resources Recycling and Recovery (CalRecycle)
- Canadian Stewardship Service Alliance
- Connecticut Department of Environmental Protection
- Éco Entreprises Québec (EEQ)
- Government of the District of Columbia, Department of Energy & Environment
- Hawaii Department of Health, Solid and Hazardous Waste Branch
- Interstate Mercury Education & Reduction Clearinghouse (IMERC)
- Illinois Environmental Protection Agency
- Indiana Department of Environmental Management, Electronic Waste Program
- Maine Department of Environmental Protection, Bureau of Remediation & Waste Management
- Maryland Dept. of Environment Waste Mgmt. Administration, Recycling & Operations Program
- Michigan Dept. of Environmental Quality, Office of Waste Mgmt. and Radiological Protection
- Minnesota Department of Revenue
- Missouri Department of Natural Resources, Hazardous Waste Program
- New Jersey Dept. of Environmental Protection, Solid and Hazardous Waste Mgmt. Program, Bureau of Recycling and Planning
- New York State Department of Environmental Conservation, Division of Materials Management
- North Carolina Division of Pollution Prevention and Natural Resources
- Oklahoma Department of Environmental Quality, Land Protection Division
- Oregon Department of Environmental Quality
- Pennsylvania Department of Environmental Protection, Bureau of Waste Management
- Rhode Island Department of Environmental Management, Office of Management Services
- South Carolina Dept. of Health and Environmental Control, Office of Solid Waste Reduction and Recycling
- Texas Commission on Environmental Quality, Pollution Prevention and Education
- Utah Solid & Hazardous Waste Control Board, Division of Solid and Hazardous Waste
- Virginia Department of Environmental Quality, Division of Environmental Enhancement
- Vermont Department of Environmental Conservation, Waste Management & Prevention Division, E-Cycles Program
- Washington State Department of Ecology, Waste 2 Resources Program
- Wisconsin Department of Natural Resources, Waste & Materials Management Program
- West Virginia Department of Environmental Protection, Rehabilitation Environmental Action Plan (REAP)
• 57% of large format display models are Energy-Star compliant, an increase of 18% from last year.
• 84% of LCD monitor models are Energy Star compliant.
• 98.55% of projector models are energy-efficient, ECO mode.
• Our commitment to high-quality products has led to 31 distinctive awards and industry recognitions.
Product Innovation

Sustainability is not just a buzzword or afterthought for us, but rather a priority that is integral to operations throughout our organization. Sustainability is one of our considerations at every stage of our products' lifecycle, from development to production to customer use and end-of-life disposal. The health of our planet is paramount to the sustainability of human and other life on Earth. Pollution poses an ongoing threat to clean water supplies. Climate change is threatening lives, livelihoods, wildlife, and even our security. Our customers value sustainability, and so do we. We believe that superior product design requires careful consideration of the environment. Because sustainability is a core ViewSonic value, we strive to develop display solutions for a better world and to build a brand in which we – and our customers – can take pride.

TOTAL SOLUTION is our medium-term innovation program on software development and system integration, which align with our product strategic direction that focus on the most friendly usability design and enhancing the energy efficiency of core display products for customers. We aim to increase our investment on innovation every year with a target ratio where research and development investment to revenue reaches 0.5%, 1%, 1.5%, 2% in year 2018, 2019, 2020, 2021, respectively. We dedicate our innovation efforts to technologies that advance user-friendly functions, protection towards the environment and towards the health of product users.

<table>
<thead>
<tr>
<th>Year</th>
<th>2018</th>
<th>2019</th>
<th>2020</th>
<th>2021</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ratio of R&amp;D Investment to Revenue</td>
<td>0.5%</td>
<td>1%</td>
<td>1.5%</td>
<td>2%</td>
</tr>
</tbody>
</table>

Our Innovation Strategic vision is to continue to expand globally and penetrate new market and channels. We leverage our success in the desktop monitor market into developing leading displays technology solutions. We deliver market leading and innovative products and continues to drive efficiency in our operating model. We develop and design our products with three key considerations in mind 1) User experience, 2) Eco-friendly, and 3) Human well-being.
User Experience

As an innovator and visionary, we have continuously helped people to “See the Difference” with a portfolio of products including Monitors, Commercial Displays, ViewBoard Interactive Flat Panels, Touch Displays and Projectors combined with class leading Software and Services. To keep up with the digital transformation trends around the world, we extend and diversify our business with our expertise in visual technology in educational, enterprise, consumer, and professional display markets.

Our ViewBoard series deliver interactive capabilities for classroom & enterprise, the embedded software support content sharing and digital whiteboard annotation for collaboration. Our product business unit and Solution Support & Integration (SSI) team are responsible for driving the innovation.

Our ViewBoard Interactive Flat Panel (IFP) aims to provide users the best experience and friendly interfaces to become the number 1 provider in IFP. We need to provide users the best touch experience, most innovative touch solutions, energy efficient core display products to become number 1 IFP provider.

Our innovation team focuses on different products for different verticals. The innovation team is comprised with experts from different fields to research and study on user experience and user interface (UX/UI) resources, incorporate software/app review for hardware designs, advance touch solutions such as Infrared (IR), In-Glass IR, ITO Projected Capacitive (PCAP), Metal Mesh PCAP, SNW PCAP, In-Cell PCAP and research on touch Electronic engineering (EE)/ Field Application Engineering (FAE). To advance our touch EE technology, we need to breakout from our conventional thinking and design more original models with higher entry barrier, e.g. Mother Board (MB) or I/O design and enhancing energy efficient functions. We leverage 3rd parties on user researches and wireframe, UI flow, GUI...etc.; and customize MB design. Our next step is to have our own team capable of doing all the above tasks mentioned.

The internal audit is responsible for quality control and hotlines on the webpage demonstrate how we report innovation issues internally. We evaluate our innovation success through awards recognitions.
Eco-Friendly

We are committed to deliver environmentally friendly products with energy-efficient features and recyclable components. Our key environmental priorities include reducing both energy usage and electronic waste, and all ViewSonic products are developed in accordance with our environmental policy.

Improving the energy efficiency of our desktop monitors, large format displays (LFD) and projection products is a key focus of our environmental initiatives, and we lead by example. We’re proud to be the first display brand to offer a complete line of energy-efficient LED displays; and we employ environmentally responsible manufacturing practices.

Case with EPEAT

In 2018, 57% Monitor products and 24% LFD products are EPEAT certified. The Electronic Product Environmental Assessment Tool (EPEAT) provides a market recognized criteria as a product design framework for manufacturers to consider in efforts to reduce environmental impact of finished products. Our products registered with EPEAT can be found on the EPEAT website (www.EPEAT.net).

<table>
<thead>
<tr>
<th>2018 EPEAT KPIs</th>
<th>Monitor</th>
<th>LFD</th>
</tr>
</thead>
<tbody>
<tr>
<td>Year</td>
<td>2017</td>
<td>2018</td>
</tr>
<tr>
<td># of EPEAT models</td>
<td>38</td>
<td>67</td>
</tr>
<tr>
<td># of total models</td>
<td>92</td>
<td>118</td>
</tr>
<tr>
<td>% of EPEAT model</td>
<td>41%</td>
<td>57%</td>
</tr>
</tbody>
</table>

For the 2019 coming year, we target 45% of selling models. Upgrade to new EPEAT standard (version 2018).

Case with Energy Star

Our LCD monitors and LFD are Energy Star compliant. Energy Star is a U.S. Environmental Protection Agency voluntary program and is an international standard for energy efficient consumer products. It has strict requirements on both operation and standby power consumption for display products.

For our LCD monitors, we improved the power efficiency of 1.3% of overall worldwide monitor products. Through improving power efficiency by system optimization, we have reduced average power consumption by 0.88% (from 1.14W/inch to 1.13W/inch) and increased 4% Energy Star permeability (from 82% to 84%) in 2018 fiscal year.

For our LFD products, we reduce power consumption through improving the efficiency of the backlight unit and the transfer ratio of the power unit. Using the typical power consumption of each model, between 2016 and 2018, we reduced the average power consumption of 60+” monitors by 45%. We reduced the average power consumption of our 70+” displays by 57%. We had breakthrough LFD features to meet Energy Star standards listed below:
- Power Saving Mode – reduces energy consumption from the lamp driver
- Eco Mode – dims to 70% of maximum power, for energy savings and extended lamp life
- Super Eco Mode – dims to 30% of maximum power for even greater energy savings and lamp life
- Standby Mode <0.5W – met by all products
Our Innovation

In 2018 fiscal year, we have 8 models out of 14 selling LFD models that met Energy Star’s latest Energy Star 7.1 certification. We aim to continue to increase the ratio of LFD products which meet the latest Energy Star 7.1 certification. In the 2018 reporting year, 57% of all LFD models sold in the United States were Energy Star 7.0 certified. This was an increase from our 2016 Energy Star 6.0 compliant rate of 26.9%. For the 2019 coming year, we target 60% of selling models upgrade to new Energy Star standard (version 8.0).

<table>
<thead>
<tr>
<th>LCD Monitor</th>
<th>LFD</th>
</tr>
</thead>
<tbody>
<tr>
<td>Year</td>
<td>2017</td>
</tr>
<tr>
<td>% of Energy Star model</td>
<td>82%</td>
</tr>
<tr>
<td>Selling Model No.</td>
<td>92</td>
</tr>
<tr>
<td>Energy Star Compliant Model No.</td>
<td>74</td>
</tr>
</tbody>
</table>

Case with ECO mode Projectors

The projector division continued to focus on reducing projector energy consumption. Energy Star certification is not offered for projection technology. In lieu of this well-known symbol of environmental concern in the United States, ViewSonic is proud to offer many projectors that meet the stringent European Energy-related Products (ErP) Directive guidelines for standby power consumption.

Enacted in 2009, the ErP directive for eco-design mandated restrictions on energy use and required products to be designed to mitigate environmental impact. Among the many issues addressed by the ErP is the power consumed by many electronic products when in standby (or off) mode. This is the electricity that equipment needs to stay in a convenient “ready” state that allows it to be used quickly when needed. While a relatively small amount for individual devices, in aggregate, standby power draw accounted for 47-billion kilowatt hours of electricity in the EU in the most current measurement available prior to enactment of the ErP.

For projectors, 100% of models meet the stringent ErP Directive guidelines for standby power consumption (requirement of drawing less than 0.5 watts of power when in standby mode). ErP also mandated the inclusion of an automatic power management function. Power saving mode automatically helps reduce lamp power consumption by switching the lamp mode from Normal to ECO mode after 5 minutes, then dimming to 70% after 20 minutes when no input signal is received. The use of power saving mode can extend lamp life to 10,000 hours.

In 2018 reporting year, 100% of our projector models have met the stringent European Energy-related Products (ErP) Directive guidelines for standby power consumption (requirement of drawing less than 0.5 watts of power when in standby mode). In 2018, 68 of 69 projector models shipped (98.55%) with the power-saving Eco mode as a default setting. Eco Mode enables the UHE (Ultra High Efficiency) lamp to automatically dim when not in use for longer lamp life and greater energy conservation.

<table>
<thead>
<tr>
<th>Year</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>% Support ECO Mode</td>
<td>87.57%</td>
<td>95.24%</td>
<td>94.87%</td>
<td>97.01%</td>
<td>98.55%</td>
</tr>
<tr>
<td>Total Model</td>
<td>35</td>
<td>42</td>
<td>39</td>
<td>67</td>
<td>69</td>
</tr>
<tr>
<td>ECO Model</td>
<td>31</td>
<td>40</td>
<td>37</td>
<td>65</td>
<td>68</td>
</tr>
</tbody>
</table>

An example of how we save energy

Our new LED projector model provides up to 30,000 hours of usage, a significant upgrade from the traditional mercury lamp projectors with up to 15,000 hours. The LED light source offers not only a long-lasting life of usage projector solution, but also a greener and lamp-free one.

With regard to power consumption of LED projector, LED projector consumes less than half the power consumption of a lamp projector. The average power consumption of LED model is 45 to 90 watts and for the average power consumption of traditional lamp is at least more than 240W. Therefore, the LED projector models have greatly reduced the amount of energy consumption and associated costs.

In 2018, 2 more new LED projector models are phased-in and they represent 4.35% of total shipment models.
Our Innovation

Green Packaging

During product development, we conduct life cycle assessment, from development to production to end-of-life disposals, to assess positive and negative health and environmental impacts and to explore product enhancement opportunities. We have implemented multiple corporate initiatives to enable and encourage recycling and proper disposal. All products comply with recycling guidelines and regulations. We also partner with recycling and waste management agencies to meet their recycling program requirements. Our packaging and product materials all follow our own environmental policy.

Our green packaging initiative incepted in 2017. We started packaging products with materials made from recycled waste material which reduces the resource consumption, and its integrated packaging design helps minimize material usage amount. Our recyclable product packaging includes cardboard boxes, printed documentation and other paper, plastic bags, Compact Discs (CD), and foam materials. Our certified recycling partners in the United States and Canada dismantle product to reclaim circuit boards, metal, and plastic according to Federal, state, and local guidelines. We expect green packaging to be applied on more models in the future.

ViewSonic has been introducing green packaging since 2017 for our VP product line is expected to include more product lines in the coming years. The major benefits of our green packing design include:

- Reduces Carbon Footprint
- Eco-friendly packaging is better for the environment as it is made of recycled waste material which reduces the consumption of resources.
- Reuse, Reduce, Recycle
  - Reuse: Use the recycled materials
  - Reduce: Integrated packing design with less material use
  - Recycle: Make the packing design more effective and sustainable
- Easy Disposal
  - High recycle rate make it easier for recycle.

Our VG3448 model uses 100% recycled packing material
Human Well-Being

Eye health protection of our product users is a key design consideration for us. We have used our 30+ years of visual solution experience to design large-formatted displays that use two technologies, 1) flicker-free mode and 2) blue-light filter, to protect the eyes of end users.

- Flicker-Free display technology eliminates screen flickering by integrating DC-modulation LED backlights, which results in a constant stream of light, minimizing the discomfort of eye fatigue.
- Blue Light Filter technology is designed to shield users’ eyes from the hazards of overexposure to this high-energy wavelength, which is close to harmful UV radiation. Our Blue Light Filter technology offers 100 filter levels for optimal viewing in different scenarios so as to lower the amount of blue light output and protect users’ eyes from potential side effects of blue light without compromising image quality.

We regularly assess our products and services to better understand their impact on human health and safety, seek continuous improvement to promote health and well-being. Our product design follows major worldwide compliance systems to make sure safety to user. In 2017, we released our first ultra-tilt angle display, where the screen is more comfortable for users’ eyes to lower health impact. The ergonomic feature increases the normal tilt range by over 80%, allowing users greater flexibility to create a comfortable operating environment and reduce muscle strain. For the coming 2019 fiscal year, we target to launch 5 new models with ultra-tilt.

We design functions considering users health and well-being, such as vDisplay Manager with luminance and color change by time frame for eye comfort. Our LED & Laser projector models use no mercury light source in consideration of user health. We consider electromagnetic interference (EMI) and safety of user environment. Compliance with UL/cTUVus for our products is basic, while some of our models apply Swedish Federation of Professional Employees (TCO). With the help of our compliance supervision and quality assurance system control, we ensure every product is safe to users.
Recognition & Success

Our legacy of innovation and customer satisfaction is evidenced by dozens of awards and recognitions received over the years.

Please refer to https://www.viewsonic.com/us/awards to get more information on our recognition.

In 2018, ViewSonic was honored with numerous accolades, including the following major awards:

- TCEA 2018 Best of Show Awards - IFP6550 by: Tech&Learning
- Best of 2018 - XG2703-GS by: TechSpot
- The Best Computer Monitors of 2018 - VP2468 by: PC Magazine
- The Best Computer Monitors of 2018 - VP2768 by: PC Magazine
- Editor’s Choice - PX727-4K by: Projector Central
- Design Award 2018 - M1 & M1+ by: IF World Design Guide
- InfoComm Best of Show - CDE8600 by: Digital Signage Magazine
- InfoComm Best of Show - NMP660 by: Tech & Learning
- InfoComm 2018 Best of Show - CDX5562 by: Sound & Video Contractor
- 2018 BEST Awards - PS750HD by: Commercial Integrator
- Product of the Year - SC-T25 by: Cloud Computing
- ISTE Best of Show - NMP660 by: Tech & Learning
- Best Overall Monitor - VP3268-4K by: TechSpot
- Readers’ Choice Award – Digital Signage by: ChannelPro
- 2018 BEST Awards - VP3881by: Commercial Integrator
- CES 2018 Awards: VP2768-4K by: Videomaker
- Best in Class: PX727-4K by: ProjectorReviews.com

Other recognitions:

- Highly Rated - PX800HD by: Projector Central
- Best Home Theater Projectors under $700 - PJD7828HDL by: Projector Central
- Best Home Theater Projectors under $700 - PJD7720HD by: Projector Central
- ViewSonic PX727-4K Ultra HD DLP Home Projector by: PopZara
- ViewSonic LS800HD Full HD 3D Projector for Commercial and Home Use by: Projector Central
- ViewSonic PX747-4K vs. PX727-4K by: Projector Central
- Interactive and UST Projectors: Best Value Proposition - Viewsonic PJD7828 by: ProjectorReviews.com
- ViewSonic M1 by: Projector Central
- Choice Award - M1 by: Windows Central
- Highly Rated - PX706HD by: Projector Central
- Great Hardware – XG2701by: PureOverclock
- Best in Class: PJD7828HDL by: ProjectorReviews.com
- ViewSonic M1 Portable Projector Review by: The Other View
- Editors’ Choice - XG3220 by: PureOverclock
100% of our existing Tier 1 suppliers were assessed for environmental and social impacts.
100% of our Tier 1 suppliers signed our Supplier Social Responsibility and Ethics Agreement to deepen our long-term partnerships in the value chain.
Our Supply Chain Management

As a member of our global village, we are committed to sustainability, not just of our own operations but also for our global supply chain. We continuously seek new opportunities to source the highest quality and most cost-effective materials and components from suppliers who share the same value and impeccable standards of corporate responsibility that we uphold.

Our ability to deliver top-quality, cutting-edge technology products at competitive pricing is due largely to our global network of supply partners. Our business and corporate values encourage fairness, honesty, and transparency in working with suppliers.

Our ability to develop positive and profitable relationships with partners around the world has resulted in proven success for both our organization and our suppliers.

Our expertise and partnerships in the supply chain and global distribution channels allow us to recognize emerging market trends, immediately address customer needs, and bring products to market more quickly than our competitors. Our supply base is comprised of over 1,800 suppliers worldwide, trusted vendors who are in large part responsible for our product quality and market dominance.

We have established valuable business relationships with some of the world’s leading Original Design Manufacturers (ODMs) and Original Equipment Manufacturers (OEMs). These manufacturing and assembly partners constitute our Tier 1 suppliers, working directly with us to develop and deliver innovative and award-winning technology products.

Partners with whom we have indirect relationships are assigned to Tier 2 and above. Tier 2 suppliers account for most components and parts provided to our Tier 1 suppliers.

Our Supply Chain Management system is guided by several key goals:

- Maximize purchasing power to deliver innovative, industry-leading products at competitive prices.
- Maximize operating efficiency through strategic supply chain and logistics initiatives.
- Maintain comprehensive knowledge of supplier fabrication and production capacity, component availability, and inventory management practices throughout the supply chain.
- Regularly evaluate suppliers to ensure compliance with ViewSonic requirements for product quality, customer service, sustainability, and fair labor practices.
- The ability to react to the rapid demand changes in the market

We expect all our suppliers with which we do businesses uphold the following:

- Fair labor practices
- Prohibition of child labor
- Prohibition of forced labor
- Fair work hours & compensation
- Established collective bargaining agreements
- Anti-discrimination practices
- Health & safety guidelines
- A working code of ethics

Our process for assessing and selecting new suppliers consists of 4 stages:

<table>
<thead>
<tr>
<th>Stage</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stage 1</td>
<td>Qualification - Qualifying suppliers must pass an initial evaluation of their factory location(s), manufacturing processes, and business relationship with ViewSonic.</td>
</tr>
<tr>
<td>Stage 2</td>
<td>Assessment - A comprehensive assessment ensures that suppliers comply with our Social Responsibility and Ethics agreement and environmental requirements.</td>
</tr>
<tr>
<td>Stage 3</td>
<td>Validation - We conduct supplier audits on both a regular and as-needed basis to verify assessment findings and confirm ongoing compliance with ViewSonic requirements.</td>
</tr>
<tr>
<td>Stage 4</td>
<td>Continuing Improvement - Annual performance evaluations ensure that suppliers continue to meet our standards while encouraging continuous improvement of practices promoting sustainable development.</td>
</tr>
</tbody>
</table>

All existing suppliers are subject to stringent assessment, audit and selection processes. Our suppliers must adhere not only to our rigorous guidelines for product quality, but also to the standards of ethics, social responsibility, and environmental protection, defined in our Supplier Social Responsibility and Ethics Agreement.

We select our key suppliers based on capabilities that include:

- Having the largest global production capacity
- The availability of special technologies
- Software integration and development capabilities, competitive pricing, satisfactory quality
- Fair labor practices
- Prohibition of child labor
- Prohibition of forced labor
- Fair work hours & compensation
- Established collective bargaining agreements
- Anti-discrimination practices
- Health & safety guidelines
- A working code of ethics
Supplier Social and Environmental Assessment

We have been certified with both social accountability standard – Social Accountability (SA) 8000\textsuperscript{2} and Environmental Management System – ISO 14001\textsuperscript{3}. We are dedicated to respecting human rights, protecting environment, continually enhancing our CSR and promoting these values in the international community. We expect our Tier 1 suppliers must be certified and/or in accordance with internationally recognized third-party standards.

\begin{itemize}
  \item **ISO 9001: Quality Management**
    \begin{itemize}
      \item All Tier 1 suppliers must maintain current certification meeting the International Organization for Standardization quality management requirements.
    \end{itemize}
  
  \item **ISO 14001: Environmental Management**
    \begin{itemize}
      \item All Tier 1 suppliers must maintain current certification meeting the International Organization for Standardization environmental management requirements
    \end{itemize}
  
  \item **SA 8000: Social Accountability**
    \begin{itemize}
      \item All Tier 1 suppliers must agree to requirements based on the Social Accountability International standards for social accountability, human rights, and labor practices
    \end{itemize}
\end{itemize}
### Supplier Environmental Management Assessment Criteria

We are committed to partnering with suppliers that take mitigating climate change environmental goals as serious as we do. As such, we subject new suppliers to an environmental impact assessment and regularly audit existing partners. The below are environmental assessments we evaluate our suppliers:

<table>
<thead>
<tr>
<th>General Requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td>Has supplier management established an environmental management system consistent with the requirements contained in ISO 14001?</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Environmental Policy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Has Supplier top management approved and released the organization’s environmental policy?</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Planning</th>
</tr>
</thead>
<tbody>
<tr>
<td>Has the supplier established the objectives and targets at each relevant function and level?</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Implementation &amp; Operation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Has management provided resources essential to the implementation and operation?</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Checking and Corrective Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Has the supplier established the procedure to monitor the key characteristics of operations and activities?</td>
</tr>
</tbody>
</table>
Supplier Social Management Assessment Criteria

ViewSonic International requests all Tier 1 suppliers should be audited by RBA (Responsible Business Alliance) or certified by SA 8000. As a SA 8000 certified organization, we are dedicated to respecting human rights, continually enhancing our CSR, and promoting these values in the international community. Not only are our employees under protection of the SA 8000 international standard, we require that all suppliers with whom we work also commit to the spirit of these requirements, regardless of whether they have applied for a formal SA 8000 certificate.

In managing our supply chain, we actively engage with suppliers to address concerns and encourage improvement. We strive to ensure that our suppliers treat workers with respect and dignity, and conduct business with the highest level of integrity, responsibility, and sustainability. Supplier selection is determined according to our Supplier and Contractor Management Procedure, which codifies our priorities and requirements. Suppliers must agree to ViewSonic standards of social responsibility and are subject to our Supplier CSR Assessment.

Our Supplier Social Responsibility and Ethics Agreement outlined our supplier social assessment criteria. This agreement, based on SA 8000 standards for social accountability, defines our expectations for our suppliers. The supplier social assessment criteria are as follow:

- Fair Labor Practices
- Prohibition of Child Labor
- Prohibition of Forced Labor
- Fair Work Hours & Compensation
- Collective Bargaining Agreements
- Anti-Discrimination
- Health & Safety Guidelines
- Code of Ethics

In 2018, 100% of our Tier 1 suppliers were screened using criteria for impacts on society, signed the ViewSonic Social Responsibility Ethics Agreement, and conformed accordance to the agreement.

<table>
<thead>
<tr>
<th>2018 Supplier Social and Environmental Assessment KPIs</th>
<th>Monitor</th>
<th>Projector</th>
<th>LFD</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td># of suppliers assessed in 2018 for environmental impacts</td>
<td>6</td>
<td>4</td>
<td>4</td>
<td>14</td>
</tr>
<tr>
<td># of suppliers having negative impacts</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td># of suppliers with environmental corrective action requests</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>% of complied suppliers</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
</tr>
</tbody>
</table>
Supplier Performance Evaluation

We conduct a thorough supplier performance evaluation annually, seeking to identify risks, impacts, and opportunities for improvement within our supply chain. All existing and potential suppliers are subject to stringent assessment, audit, and selection processes.

The Supply Base Management Team conducts supplier on-site audit at least once a year according to the annual plan, and the audit results are regularly evaluated in our SA 8000 and ISO 14001 management review meetings. Suppliers are assigned an overall performance score, and we indicate any areas of noncompliance or concern. These results are documented in an annual report. Evaluation categories include:

• New Technology
• Product Engineering Capability
• Cost Leadership
• Product Quality
• Product Reliability
• Supply Continuity & Shipment Fulfilment
• Social and Management Systems
• Logistic Support & Response
• Technical Support
• Warranty & After Service Support & Response
• Business & Real-Time Communication
• Ethics, Labor Relations, Environment
• Health and Safety

Those who do not meet ViewSonic standards are issued a corrective action request, notifying the supplier of identified problems and suggesting actions to improve product performance, quality, or business processes. This offers unqualified suppliers the opportunity to address and rectify shortcomings in order to do business with ViewSonic.

If the employees find any supplier breach on the social responsibility assessment criteria, the employee could report the case to internal audit department to investigate the potential supplier violation and email the Administration. We conduct annual SA 8000 management review meeting periodically to review our suppliers.

New Supplier Screening

We require that all new suppliers to sign our Supplier Social Responsibility and Ethics Agreement and be certified in accordance with ISO 14001 Environmental Management System. The suppliers are screened using numerous quality management, environmental management and social accountability criteria shared in previous section. There are 4 new Tier 1 suppliers partnerships formed in 2018 and 100% of them are ISO 14001 certified and 100% of them passed the supplier environmental assessments.

<table>
<thead>
<tr>
<th>2018 New Supplier Screening KPIs</th>
<th>Monitor</th>
<th>Projector</th>
<th>LFD</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td># of Tier 1 new suppliers</td>
<td>1</td>
<td>2</td>
<td>1</td>
<td>4</td>
</tr>
<tr>
<td>% of suppliers signed</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
</tr>
<tr>
<td>Supplier Social Responsibility and Ethics Agreement</td>
<td>100% 100% 100% 100%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>% of new Tier 1 suppliers certified in accordance with ISO 14001</td>
<td>100% 100% 100% 100%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>% of new supplier screened with environmental assessment criteria</td>
<td>100% 100% 100% 100%</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
COMMITTED TO OUR CUSTOMER

• 80% of large format display models include flicker-free and blue light filter functions.
• Customer safety is the supremacy of our product quality control. 100% of our products are RoHS (Restriction of Hazardous Substances Directive) compliant.
Value Our Customer

We value our customer’s needs on innovative products and high quality services. Customer interaction is a priority to our company. We are dedicated to meeting the needs of our customers by providing various communication channels for customers to reach us and receive response in a reasonable time. We do our best to be responsive through all channels: phone, email, chat, social media, or any other public forums and product reviews posts. We assign customer services staffs and streamlined customer handling procedures in all channels to be as responsive as possible to our customers’ needs. The customers could contact customer services to ask for company or product information, seek product user guidance, troubleshoot, and/or processing warranty claims or losses.

We provide our customer services staffs’ continual learning and training on new products and technology knowledge in order for them to respond to clients appropriately. We analyze customer satisfactory level for continual service, product, system or process improvement opportunities.

We evaluate our customer services by tracking if our service has met and/ or exceeded customer expectations with our innovative display solutions for work, play, and education via hardware, software and service integration. For any material product and service issues, the customer services staffs could escalate special customer cases to company management or to an external arbitrary 3rd parties such as Better Business Bureau, the State Attorney General, or legal representatives.
Customer Health and Safety

Providing quality products to meet customer needs encompasses a wide range of social responsibility concerns. We strive to be at the forefront for creating customer value. We build long-term customer relationship through valuing product users’ health and safety throughout our product design and development, ensuring product quality, communicating responsibly with users, and protecting our customers’ privacies.

Our product business units and product quality assurance compliance teams are responsible for overseeing and evaluating the health and safety impact of our product’s lifecycle. We evaluate product health and safety affecting customer health and safety with the below key indicators:

- Percentage of significant product and service categories for which health and safety impacts are assessed for improvement
- Total number of incidents of non-compliance with regulations and voluntary codes concerning the health and safety impacts of products and services during their lifecycle, by type of outcomes
- Monetary value of significant fines for non-compliance with laws and regulations concerning the provision and use of products and services

All our products are in compliant with health, hazardous-free and safety regulations and standards throughout the product lifecycle. We evaluate if we have met the standards by the fines and non-monetary sanctions charged related to the health / well-being and safety features of our products.

Electronic equipment contains hazardous chemicals that can be harmful to the environment when disposed of in a landfill along with trash. Hazards include lead, mercury, cadmium and chromium, along with other heavy metals and potentially toxic chemical flame retardants. Proper disposal of the metals, plastics, and components found in old electronics is an important safeguard for the health of our planet and future generations. Our LFDs adhere to RoHS guidelines for the restriction of hazardous materials. All LFDs are certified by third party to guarantee user safety.

We include declaration of RoHS 2 compliance on our packaging. The declaration read:

This product has been designed and manufactured in compliance with Directive 2011/65/EU of the European Parliament and the Council on restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS 2 Directive) and is deemed to comply with the maximum concentration values issued by the European Technical Adaptation Committee (TAC) as shown below:

<table>
<thead>
<tr>
<th>Substance</th>
<th>Proposed Maximum Concentration</th>
<th>Actual Concentration</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lead (Pb)</td>
<td>0.1%</td>
<td>&lt; 0.1%</td>
</tr>
<tr>
<td>Mercury (Hg)</td>
<td>0.1%</td>
<td>&lt; 0.1%</td>
</tr>
<tr>
<td>Cadmium (Cd)</td>
<td>0.01%</td>
<td>&lt; 0.01%</td>
</tr>
<tr>
<td>Hexavalent Chromium (Cr6⁺)</td>
<td>0.1%</td>
<td>&lt; 0.1%</td>
</tr>
<tr>
<td>Polybrominated biphenyls (PBB)</td>
<td>0.1%</td>
<td>&lt; 0.1%</td>
</tr>
<tr>
<td>Polybrominated diphenyl ethers (PBDE)</td>
<td>0.1%</td>
<td>&lt; 0.1%</td>
</tr>
<tr>
<td>Bis (2-ethylhexyl) phthalate (DEHP)</td>
<td>0.1%</td>
<td>&lt; 0.1%</td>
</tr>
<tr>
<td>Butyl benzyl phthalate (BBP)</td>
<td>0.1%</td>
<td>&lt; 0.1%</td>
</tr>
<tr>
<td>Dibutyl phthalate (DBP)</td>
<td>0.1%</td>
<td>&lt; 0.1%</td>
</tr>
<tr>
<td>Diisobutyl phthalate (DIBP)</td>
<td>0.1%</td>
<td>&lt; 0.1%</td>
</tr>
</tbody>
</table>
Certain components of products as stated above are exempted under the Annex III of the RoHS 2 Directives as noted below:

- Mercury in cold cathode fluorescent lamps and external electrode fluorescent lamps (CCFL and EEFL) for special purposes not exceeding (per lamp):
  - Short length (500 mm): maximum 3.5 mg per lamp.
  - Medium length (> 500 mm and 1,500 mm): maximum 5 mg per lamp.
  - Long length (> 1,500 mm): maximum 13 mg per lamp.
- Lead in glass of cathode ray tubes.
- Lead in glass of fluorescent tubes not exceeding 0.2% by weight.
- Lead as an alloying element in aluminum containing up to 0.4% lead by weight.
- Copper alloy containing up to 4% lead by weight.
- Lead in high melting temperature type solders (i.e. lead-based alloys containing 85% by weight or more lead).
- Electrical and electronic components containing lead in a glass or ceramic other than dielectric ceramic in capacitors, e.g. piezoelectronic devices, or in a glass or ceramic matrix compound.

We aim to have 100% of the LFD products certified with health, hazardous-free and safety regulations and standards, such as RoHS, Federal Communication Commission (FCC), Nationally Recognized Testing Laboratories (NRTL) (cTUVus or UL certified); focus on ViewSonic America Models. We have achieved the 100% goal in 2018 fiscal year. We seek to continue reaching that goal in subsequent years. Customers interested in learning more about the health & safety impacts of our products could call our hotline.

For the 2018 reporting year, there were no incidents of non-compliance with regulations and voluntary codes concerning the health and safety impacts of products and services during product lifecycle, nor were there any fines or non-monetary sanctions charged by any government entity related to the use of our products or services.

On socioeconomic compliance, we received no significant fines and non-monetary sanctions related to the health and well-being features of our product, nor was there any case brought through dispute resolution mechanisms in 2018 fiscal year.

Responsible Labeling

Quality products that ensure safety to the users is a basic social responsibility we value strongly. Other than products complying with safety and health regulations, we ensure that our products are safe for those who use them by adding safety instructions. We review whether our products and services need labeling by checking the following criteria: 1) the sourcing of components of the product, 2) Content, particularly with regard to substances that might produce an environmental or social impact, 3) Safe use of the product, 4) Disposal of the product and environmental/social impacts.

We evaluate the total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labeling, by type of outcomes. In 2018, no monetary value of significant fines for non-compliance with laws and regulations concerning the provision and use of products and services.
Customer Privacy and Ethical Communication

We know trust is the foundation for our relationship with our customer. We make every effort to build customers’ trust in all possible aspects in our business conducts. We aim to deliver reliable products that meet customer needs. We maintain customer relationships through customer services. We put in place data protection measures to prevent cyber-attacks in order to safeguard customer’s personal information in order to protect customer privacy.

We want our customers to feel completely confident doing business with us online. To ensure the security of their data, we use the latest security technologies and adhere to policies that prevent unauthorized use of personal information. To guard against cyber-attack, we follow industry best practices for maintaining the security of our network and other computing resources. This includes ensuring up-to-date security software, firewall, spam filters, automatic software updates, web browsers and operating systems to provide a strong defense against viruses, malware and other online threats. Our Privacy Policy, posted on viewsonic.com, details the ways in which we handle personal data after it has been collected through the use of our website.

All our employees receive mandatory training on our Privacy Policy and understand the handling procedures to protect confidential or proprietary information provided by customers. The privacy-protection policies covered by the mandatory training includes the following:

- We require all employees to maintain the confidentiality of all customer data
- We never share customer data or sell customer lists to any third party
- All customer information is provided based on prior consent from the customer
- Customers that receive emails are given the opportunity to opt out at any time
- All customer information used for e-mail campaigns is maintained in a secure database managed by Salesforce.com
- All vendors, service providers and contractors must sign non-disclosure agreements (NDA)
- We will not release or use photos without consent, including photos containing children

With the policing mechanism put in place, we aim to achieve zero breach and zero compromised incident for privacy leakage and misusage. In 2018, we did not receive any complaint related to customer privacy. There were no complaints received from outside parties and substantiated by the organization and no complaints from regulatory bodies, and no identified leaks, thefts, or losses of customer data.

If the customer suspects that one’s information was misused in any way or would like to learn how one’s information is being used, the customer can raise relevant suspicion, concern or inquiries through our website: https://www.viewsonic.com/us/customer-service or by calling our call center (800) 688-6688 from Monday to Friday between 6am to 6pm PST, or via email: customerservice@viewsonic.com.

Marketing Communication

We conduct internal and external communication with integrity. Marketing communications such as advertisements, promotions, sponsorships and web content observe all relevant policies and practices for fair and forthright communications, including adherence to all mandated brand requirements when representing partner trademarks. Information presented on our materials is fact-checked for accuracy and we make every effort to avoid misrepresentation of any kind.

We evaluate if any warning, fine or penalty for non-compliance with for non-compliance with regulations or voluntary codes relating to our marketing communication were charged. In 2018, we received no warnings, fines or penalties for non-compliance with regulations or voluntary codes relating to our marketing communications.
COMMITTED TO OUR EMPLOYEES & COMMUNITY

- 88% of senior management personnel at ViewSonic's headquarters is hired from the local community.
- Female-to-Male employee base salary and remuneration ratio is 1:1.
Relationship with Our Employees

We provide technology solutions to empower people and improve lives, and our employment practices reflect the same objectives. As we integrate sustainability principles into our businesses – for example, saving energy, developing green products. Our innovations spring from our employees’ creativities. Our employees’ success is pivotal to the growth of our company. We recognize that our brand value and reputation are defined by the people within our organization. Therefore, our human resources department is dedicated to recruiting not only the most skilled talents, but also the best fits for our corporate culture.

We are proud of our diverse workforce. It’s our responsibility to ensure diversity is achieved in our talent pool. Our global presence attracts experienced professionals across various disciplines around the globe, creating a diverse work environment. Products and services innovation is often a result from assimilation of diverse thoughts and experiences.

In 2018, ViewSonic America had a total of 40 new hires; ViewSonic International had a total of 105 new hires; ViewSonic China had 47 new hires; and ViewSonic Europe had 14 new hires.

### 2018 Number of New Hires by Gender and by Age in Each Region

<table>
<thead>
<tr>
<th>Age Group</th>
<th>ViewSonic America Male</th>
<th>ViewSonic America Female</th>
<th>ViewSonic International Male</th>
<th>ViewSonic International Female</th>
<th>ViewSonic China Male</th>
<th>ViewSonic China Female</th>
<th>ViewSonic Europe Male</th>
<th>ViewSonic Europe Female</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt;30</td>
<td>11</td>
<td>6</td>
<td>25</td>
<td>15</td>
<td>7</td>
<td>14</td>
<td>2</td>
<td>5</td>
</tr>
<tr>
<td></td>
<td>5.85%</td>
<td>3.19%</td>
<td>7.25%</td>
<td>4.35%</td>
<td>3.89%</td>
<td>7.78%</td>
<td>2.56%</td>
<td>6.41%</td>
</tr>
<tr>
<td>30 – 50</td>
<td>10</td>
<td>40</td>
<td>23</td>
<td>11</td>
<td>14</td>
<td>2</td>
<td>14</td>
<td>2</td>
</tr>
<tr>
<td></td>
<td>5.32%</td>
<td>3.19%</td>
<td>11.59%</td>
<td>6.67%</td>
<td>6.11%</td>
<td>7.78%</td>
<td>17.95%</td>
<td>2.56%</td>
</tr>
<tr>
<td>&gt;50</td>
<td>6</td>
<td>1</td>
<td>2</td>
<td>0</td>
<td>1</td>
<td>1</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td>3.19%</td>
<td>0.53%</td>
<td>0.58%</td>
<td>0.00%</td>
<td>0.00%</td>
<td>0.56%</td>
<td>1.28%</td>
<td>0.00%</td>
</tr>
<tr>
<td>Total</td>
<td>27</td>
<td>13</td>
<td>67</td>
<td>38</td>
<td>18</td>
<td>29</td>
<td>17</td>
<td>7</td>
</tr>
<tr>
<td></td>
<td>14%</td>
<td>7%</td>
<td>19%</td>
<td>11%</td>
<td>10%</td>
<td>16%</td>
<td>21.79%</td>
<td>8.97%</td>
</tr>
</tbody>
</table>

We provide rewarding career opportunities that encourage professional and personal development and invest our resources to empower, retain and motivate our employees to ensure a fulfilling career path. Tuition reimbursement program is also available for qualified employees to advance professional skills. In 2018, we had 22 internal promotions and reimbursed around $23,000 to employees to earn their degree or additional professional trainings.

Our culture to drive for excellence expands the capabilities and capacities of our dedicated employees. We encourage employees to refer talents to join our global network and rewards the employee if the applicant is hired as full-time employee. We expect employees to compose in professional demeanor, to co-create a respectful culture and to co-build an inclusive work environment.

### Plan Who Is Eligible Effective Benefit Description Cost

| Referral Award Program | All active employee | Date of hire | Employees may receive a cash award for referring an applicant that is hired for regular full-time employment. Award amounts will vary ($150 to $1,500) based on the position and subject to policy guidelines. | Company provided |
| Tuition Reimbursement Program | Regular full-time employees who work 30 or more hours per week | First of the quarter/semester following 90 days of employment | Company provides reimbursement of 100% of actual expenses paid for tuition and books up to an annual limit of $5,000 for any pre-approved degree program and limited certificate programs. Reimbursement is contingent upon earning a grade of “C” or better (“B” or better for graduate work), and subject to approval guidelines. | Company provided |

Our management practices foster and strengthen positive labor relations, encouraging honesty, equality, and mutual trust on the part of both employer and employee. We take pride in making ViewSonic a great place to work and are proud that our firm wide employee turnover remains stable, at 7% for men and 3% for women.
We know the importance of work-life balance for the well-being of our employees. We continue to be a proponent of work-life balance. We allow parental leave for employees’ to build family relationship. We handle leave of absence requests with the upmost confidentiality and with as much support as possible, with the understanding that unpredictable life events can happen to us all. We value our talents and would love to provide needed leave flexibility or alternative forms of working relationship to support our employees.
### Leave Options and Benefits for Our Full Time Employees

<table>
<thead>
<tr>
<th>Plan</th>
<th>Who Is Eligible</th>
<th>Effective</th>
<th>Benefit Description</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Paid Time Off (PTO)</strong></td>
<td>Regular full-time employees. Regular part-time employees pro-rated.</td>
<td>Begins accruing on date of hire - not available until the 91st day of employment</td>
<td>Based on service time with the Company, accrues every two week pay period. Accrued hours may be carried over at year end but are subject to maximum caps. Years of Service</td>
<td>Company paid</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>0–3 years</td>
<td>18</td>
</tr>
<tr>
<td><strong>Holiday</strong></td>
<td>Regular full-time employees who work 30 or more hours per week consistently.</td>
<td>Date of hire</td>
<td>The company observes 10 paid holidays per calendar year: New Year’s Day, President’s Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, Day after Thanksgiving, Christmas Eve, Christmas Day, and a floating holiday.</td>
<td>Company paid</td>
</tr>
<tr>
<td><strong>Short-Term Disability</strong></td>
<td>Regular full-time employees who work 30 or more hours per week consistently.</td>
<td>Date of hire</td>
<td>Provides a benefit of 60% of an employee’s weekly earnings with coverage beginning on the eighth day of disability (non-work-related illness, injury, or pregnancy). In some states, benefit will be integrated with the State Disability Insurance. Maximum benefit is for 12 weeks.</td>
<td>100% paid by ViewSonic</td>
</tr>
<tr>
<td><strong>Long-Term Disability</strong></td>
<td>Regular full-time employees who work 30 or more hours per week consistently.</td>
<td>Date of hire</td>
<td>Provides a benefit of 60% of an employee’s monthly earnings with coverage for disabilities (non-work-related illness, injury, or pregnancy) that last more than 180 days. In some states, benefit will be integrated with other sources of income (including Social Security). Maximum period of time to receive benefits are determined by age when disability begins.</td>
<td>100% paid by ViewSonic</td>
</tr>
<tr>
<td>Plan/Carrier</td>
<td>Who Is Eligible</td>
<td>Effective</td>
<td>Benefit Description</td>
<td>Employee Cost</td>
</tr>
<tr>
<td>------------------------------------</td>
<td>---------------------------------------------------------------------------------</td>
<td>-----------------</td>
<td>-------------------------------------------------------------------------------------</td>
<td>------------------------------------</td>
</tr>
<tr>
<td>Medical Coverage</td>
<td>Regular full-time employees who work 30 or more hours per week</td>
<td>Date of hire</td>
<td>Choice of: 1. Three Health Maintenance Organization (HMO, CA only) plans</td>
<td>Varies by plan.</td>
</tr>
<tr>
<td>Blue Shield of CA</td>
<td></td>
<td></td>
<td>2. Preferred Provider Option (PPO)</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>3. High Deductible Health Plans (HDHP) with Health Savings Account (HSA)</td>
<td></td>
</tr>
<tr>
<td>Dental Coverage</td>
<td>Regular full-time employees who work 30 or more hours per week</td>
<td>Date of hire</td>
<td>Choice of: 1. Met Life Maintenance Organization (DHMO) or</td>
<td>Varies by plan.</td>
</tr>
<tr>
<td>Delta Dental</td>
<td></td>
<td></td>
<td>2. Preferred Provider Option (PPO)</td>
<td></td>
</tr>
<tr>
<td>Vision Coverage</td>
<td>Regular full-time employees who work 30 or more hours per week</td>
<td>Date of hire</td>
<td>VSP PPO: Allows for annual eye exam, frames every two years, lenses or contacts</td>
<td>Varies by plan.</td>
</tr>
<tr>
<td>Metlife / VSP</td>
<td></td>
<td></td>
<td>(including disposable) once every year. Additional cost may be applicable pending</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>selections.</td>
<td></td>
</tr>
<tr>
<td>Flexible Spending Accounts</td>
<td>Regular full-time employees who work 30 or more hours per week</td>
<td>Date of hire</td>
<td>Tax-Free reimbursement accounts for out-of-pocket health care and dependent care</td>
<td>Employee contributed.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>expenses. Allows employee to contribute up to annual IRS limit in personal health</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>and dependent care account.</td>
<td></td>
</tr>
<tr>
<td>Supplemental Medical Insurance</td>
<td>Regular full-time employees who work 30 or more hours per week</td>
<td>Date of hire</td>
<td>Accident: cash benefit in cases of accidental injuries.</td>
<td>Employee paid.</td>
</tr>
<tr>
<td>Life Insurance / AD&amp;D</td>
<td>Regular full-time employees who work 30 or more hours per week</td>
<td>Date of hire</td>
<td>Critical Illness: Insurance to help protect against financial impact of certain</td>
<td>100% Company paid.</td>
</tr>
<tr>
<td>Cigna</td>
<td></td>
<td></td>
<td>illnesses. Hospital Indemnity: Provides supplemental payments that you can use to</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>cover expense your medical plan may not cover for hospital stays.</td>
<td></td>
</tr>
<tr>
<td>Additional Voluntary Life Insurance</td>
<td>Regular full-time employees who work 30 or more hours per week</td>
<td>Date of hire</td>
<td>Provides a life policy for one times annual salary not to exceed $100k and an</td>
<td>Employee paid, rates based on age &amp;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>additional benefit is payable for accidental death and dismemberment.</td>
<td>salary.</td>
</tr>
</tbody>
</table>
Diversity and Equal Opportunity

Guided by our core values and business objectives, we understand the value of a diverse workforce. We are proud of our diverse workforce. It is our responsibility to ensure our employee base continues to add diversity and that management is fully supportive and committed to ensuring compliance with our goal to workplace equality, both in principle and in practice.

As an equal opportunity employer, we conduct company-wide mandatory training on Equal Employment Opportunity Policy (EEO policy) and diversity to emphasize the importance of a diverse workforce to the company. EEO Policy is in compliance with local laws to protect each employee from unfair treatments resulting from discriminations against individual differences, i.e. race, ethnicity, religious creed, national origin, ancestry, physical disability, mental disability, medical condition, genetic information, marital status, sex, gender, gender identity, gender expression, age, sexual orientation, military and veteran status or any other differences protected by local laws.

We are committed to providing equal employment opportunities and maintaining a strong EEO policy based on current EEO laws. We conduct internal assessments to ensure non-discriminatory hiring procedures. Assessment is based on the job description, job performance and the skillsets required for the position; internal discussions are based on candidate qualifications and job skills needed to hire the best candidate for the job. To ensure that hiring decisions are non-discriminatory, the Human Resources department periodically advises hiring managers of the importance of EEO policy. The human resource department monitors EEO compliance with management's self-review through annual affirmative action reports.

Every employee is required to support this policy and to ensure that discrimination does not occur in the workplace. Violations of this EEO policy will not be tolerated and may result in disciplinary action, up to and including dismissal. Our goal is to maintain 100% retention rate after parental leave and close to 50:50 gender ratio in managerial level.

Our hiring practices emphasize recruiting local talent. Worldwide, all ViewSonic executives are hired from local communities where ViewSonic has significant operations. We support the communities where we do business by recruiting locally. 88% of senior management personnel at our headquarters, Brea in California in the United States, is recruited from the local community. There were no changes in our management team in 2018.

The percentage of senior management at significant locations of operation hired from the local community in 2018 was 100%, with the key terms defined as:

• Senior management – Vice President or above (VP, President, GM, C-Level executives).
• Local – within reasonable commute to ViewSonic’s business operations within each region.
• Significant locations of operation – where ViewSonic has an office space or more than a few employees within a local area.
EEO Complaint Procedure

We have formal grievance procedures in place to address employee concerns, which are outlined in our Employee Handbook. During the 2018 reporting period, ViewSonic continued to have excellent employee relation practices and no grievances regarding labor practices were filed in 2018. There were no grievances about labor practices filed prior to 2018 that were resolved during the reporting period.

An employee who files a complaint or provides information about the same is protected from employer retaliation by law. We encourage any employee who believes he or she has been a victim of prohibited harassment to pursue a complaint under this EEO complaint procedure.

• Any manager or supervisor who is made aware of a situation as discussed above must immediately report the circumstance to Human Resources Management.
• In all cases, when an EEO complaint is filed, Human Resources Management shall be notified so that the matter may be investigated.

Investigation Process

• All investigations will be conducted as expeditiously as possible.
• If a complaint is made verbally, the Human Resources Management will put the complaint in writing, review it with the employee, and ask him/her to indicate the accuracy of the written version by signing it.
• When the investigation is complete, a decision signed by Human Resources Management will be issued. The decision will contain a finding of facts based upon the investigation, the decisions, and if the complaint is found to be justified, the remedy.
• A copy of all documents related to an EEO complaint will be maintained in the Human Resources office and will not be combined with the complainant’s personnel file but shall be maintained separately.
• In the event of an investigation involving harassment, all personnel must cooperate and assist in the investigation, and maintain its confidentiality.
• The Company will not allow any reprisal, in any form, by an employee or supervisor against any complaining employee or witness.
• Employees may also file a complaint with the Department of Fair Employment and Housing (DFEH) – California only.
• Employees may also contact the Equal Employment Opportunity Commission (EEOC), the Federal agency that resolves discrimination and sexual harassment claims.
• There were no incidents of discrimination violation or discrimination cases brought against ViewSonic during 2018.
Equality in Remuneration, Equitable pay and entry level wage

We offer employees fair and competitive remuneration to attract top talents. We care not only the employee’s retirement but also their family’s needs. We provide employees options to voluntary pay for services their dependents may need at a corporate rate. The below table lists out the voluntary options we provide to our employees for retirement planning and for services that extends to family and/or dependents.

<table>
<thead>
<tr>
<th>Plan/Carrier</th>
<th>Who Is Eligible</th>
<th>Effective</th>
<th>Benefit Description</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>401(k)</td>
<td>Regular full-time employees who work 30 or more hours per week consistently, and are over the age of 18.</td>
<td>Date of hire</td>
<td>Voluntary program that enables employees to save for their retirement. Employees may contribute up to 100% of their weekly gross earnings (not to exceed IRS annual deferral limit) on a pre-tax basis. Company matches contributions up to 5% at $.50 for each dollar contributed by employee (this is discretionary match and may stop at any time). Company match is subject to a three-year vesting schedule.</td>
<td>Employee contributed</td>
</tr>
<tr>
<td>Pre-paid Legal Hyatt Legal Plan</td>
<td>Regular full-time and part-time employees and their dependents.</td>
<td>Date of hire</td>
<td>Membership covers a wide variety of services including contract and document review, Will &amp; Living Trust preparation, traffic tickets, accident advice and IRS audit assistance.</td>
<td>Employee Paid</td>
</tr>
<tr>
<td>Long Term Care Insurance</td>
<td>Regular full-time employees who work 30 or more hours per week consistently.</td>
<td>Date of hire</td>
<td>Provides Long Term Care insurance for home and/or facility care. Covers expenses incurred when someone needs assistance with activities of daily living due to illness or injury or suffers severe cognitive impairment (such as Alzheimer’s disease).</td>
<td>Employee Paid</td>
</tr>
<tr>
<td>Life Assistance Program</td>
<td>All employees and their legal dependents.</td>
<td>Date of hire</td>
<td>Provides confidential consulting, counseling and/or referral services. Provides information regarding child and elder care, legal, financial, educational and various other convenience services.</td>
<td>Company provided, some services subject to minimal costs</td>
</tr>
</tbody>
</table>

We also maintain and strictly enforce an equitable pay policy because it is the right thing to do. As stated in our “Affirmative Action Reports,” at ViewSonic, candidates with identical backgrounds, hired to perform identical jobs will have identical starting salaries regardless of gender. We continuously monitor our corporate compensation structure to ensure that the remuneration offered complies with relevant laws and is sufficient to attract top talent.

We believe in and fully support pay equality. We base each employee’s compensation solely on the position and the duties performed, regardless of gender. In 2018, the ratio of base salary and remuneration (including bonus programs, and commission structures) of women to men for each employee category is 1:1 in every significant operating location.

Our entry level wage is higher than local minimum wage, and also with a 1:1 ratio for male and female employees. This local compensation range is based on compensation data published by the U.S. Department of Labor or by local market trends and may also take into consideration published local wage surveys and national wage surveys.

<table>
<thead>
<tr>
<th>Salary Ratio (Entry Level Wage: Local Minimum Wage*)</th>
<th>Male</th>
<th>Female</th>
</tr>
</thead>
<tbody>
<tr>
<td>ViewSonic America</td>
<td>1.0</td>
<td>1.0</td>
</tr>
</tbody>
</table>

* $12.00/hour as of January 1, 2019
Employee Health & Safety

We are dedicated to providing a safe and healthy work environment for all employees, as well as guests and visitors to our facilities. Our detailed Environmental, Health, and Safety (EHS) Policy and comprehensive EHS management system provide the foundation for safeguarding health and safety in ViewSonic workplaces. To maintain awareness of potential risks, we periodically assess and identify hazards, mitigating them with appropriate risk assessments and subsequent ameliorative actions. Emergency plans are in place to protect our employees and avoid potential threats to business operations.

Employees are trained in appropriate safety measures related to their job functions and are responsible for working in a safe manner to prevent injury to themselves and fellow workers. We invite our employees to become actively involved in programs to improve workplace health and safety performance. To increase employee awareness of their role in maintaining safe conditions, ViewSonic America holds monthly safety meetings to promote safe work practices. In 2018, we had zero incident on lost day, absentee and occupational disease rates.

Human Rights Management

We are dedicated to providing a socially responsible workplace. ViewSonic America has adopted the code of conduct in compliance with Federal & California Labor Laws and met the elements of the SA 8000 standard for human rights, and our Taipei office has been SA 8000 certified since 2010. In addition, we require that all suppliers with whom we work also conform to the spirit of these requirements, regardless of whether they have applied for a formal SA 8000 certificate.

Our code of conduct is launched and managed by human resource department. It measures social performance in eight important areas to social accountability in workplaces. In 2018, we did not conduct specific training on human right policies or procedures with any employees, however all new hires receive orientation training that includes human rights-related issues such as confidentiality, whistleblower protections, safety and a review of our code of conduct and code of ethics. For any violation on code of conduct, the employee could report to human resource department. There were no incidents of human rights violation cases brought against ViewSonic during 2018.

Elements of the SA 8000 Standard

1. Child Labor
2. Forced or Compulsory Labor
3. Health and Safety
4. Freedom of Association and Right to Collective Bargaining
5. Discrimination
6. Disciplinary Practices
7. Working Hours
8. Remuneration
Social Responsibility and Community Engagement

At ViewSonic, we understand our presence and impact within the communities in which we work, live and sell our products. As such, we are committed to ongoing growth in awareness of environmental sustainability and other socially responsible values within these communities. In recognition that as one entity among many we cannot tackle every issue on our own, we value and support the work performed by non-governmental organization and charity foundations.

We encourage our employees and their family members to share their skillsets and time with these organizations for the better good of the community. Together, we can build a better world to live in.

We support our community by regularly hosting Chamber of Commerce events in our facilities. These gatherings are important community networking events for the local business community. We support local charities such as Caterina’s Club through monetary donations as well as employee volunteer participation.

In 2018, for the second year, we adopted the Laurel Elementary Magnet School of Innovation and Career Exploration in Brea, CA and supported Mrs. Lee’s 6th grade class with their project to discover “How to Market Gaming Monitors.” These students explored the topic using ViewSonic Elite gaming monitors in their classroom and visited our corporate offices for career day. On this field trip the students learned about jobs in technology, including product marketing, design, channel marketing, website development, digital marketing, advertising and social media. The students gained real-life insight into career options, day-to-day job responsibilities and the educational requirements for these professions.

In addition to hosting chamber of commerce events, we have opened our doors to schools, businesses and associations, allowing them to use our space and technology for trainings, seminars and other events.

In December 2018, ViewSonic participated in the Caterina’s Club Pasta-a-Thon. This charity raises money for children of families living in motels and provides around 20,000 meals per week. It also sponsors “Welcome Home,” which provides qualified families living in the dark environment of a motel with the necessary resources to move into the safety and stability of an apartment or condo. Approximately 15 ViewSonic employees attended the Pasta-a-Thon, helping unload pasta and sauces for about 5 hours. Five employees also spent 5 hours the prior day setting up ViewSonic products for the event.

We donated $5,000 to the Pasta-a-Thon and sponsored a drive for employees to donate pasta and sauces. We also donated a gaming monitor and a M-1 projector for the silent auction at their annual Gala in September.

Donations from PR team in 2018:
• South Butler School District-$692.
• LA Police Foundation-$221.
• Caterina’s Club Pasta-a-Thon - $5,000 donation and M-1 projector ($700)
In FY18, Taipei office has been recognized with ISO 14001:2015 Environmental Management System certification. This is our continual efforts in the Environmental Management practices.

In FY18, Taipei office was attested with ISO 14064-1:2006 Greenhouse Gas verification.
Our Environmental Policy Statement

Responsible corporate citizenship today means taking responsibility for future generations. We are committed to sustainability, not just of our business but also for our global environment. We have made a commitment to a cleaner and greener environment since 1998, the year ViewSonic America implemented ISO 14001 Environmental Management System.

The President maintains executive responsibility and authority to review environmental principles, and the effectiveness of the system is evaluated in ISO 14001 management review meetings. The principles by which we conduct business is stated in our Corporate Environmental Policy, which includes the following commitments:

- Continual improvement of our processes by monitoring technology and management practices to prevent pollution during the manufacturing, storage, service, transportation, and disposal phase of our products in their life cycle
- Comply with relevant environmental legislation and regulations, and with other regulations effecting the design and production of our products as they arise
- Establishing and reviewing environmental objectives, targets, performance evaluation procedures, and associated environmental indicators
- Minimizing any adverse environmental impacts of new product development through the use of integrated environmental management procedures and planning
- Encouraging the selection and use of environmentally qualified suppliers and vendors
- Documenting and maintaining this policy as changes to environmental regulations occur
- Training our employee-partners to conduct their activities in an environmentally responsible manner
- Communicating this policy to all employee-partners, business associates and interested parties in the public sector

Sustainability is a primary consideration at every stage of our products’ lifecycle, from the development and protection stage to customer use and end-of-life disposal. We are proud to demonstrate our commitment to sustainability in all we do, from managing our local operations to meeting international standards.
Committed to Our Environment

Action towards Eco-Office

We’ve developed products, policies and business practices that integrally minimize environmental impacts. To enhance business efficiency, customer satisfaction and environmental performance, ViewSonic America office is committed to continually improve our environmental management and received in February 2018 the certification of 14001: 2015 Environmental Management System.

In 2018, our Taipei office received its first ISO 14001:2015 Environmental Management System and ISO 14064-1:2006 Greenhouse Gas verification certificates. We are proud to demonstrate this commitment in all we do, from managing our local operations to meeting international standards. There were no incidents of non-compliance with environmental laws and regulations in this reporting period.

ISO 14001 & 14064 Certifications

By upholding the highest ethical standards and adhering to our tradition of socially and environmentally conscious business practices, we have earned the reputation of being a responsible corporate citizen. Our Environmental Management System and ECO-Office Guidelines define ways we work to safeguard our planet and community.

We seek to reduce our greenhouse gas emissions through saving energy in our office. Our Department of Customer Care and Compliance oversees our emission reduction efforts. We use ISO 14001 management review meeting to review our reduction progress and target. We aim to reduce corporate facilities’ energy consumption, water usage, and landfill wastes.

The facilities are routinely evaluated to ensure continuous improvement in implementing green solutions to meet regulatory compliance. Detailed in our Environmental Management System, these policies ensure that all areas of operation meet customer expectations and environmental & regulatory requirements.

Our ongoing reduction efforts include the following:
• Facilities energy consumption
• Product energy consumption (as explained in Product Innovation Section)
• Water use in facilities

In 2018, we have made the following environmental friendly efforts:
• Proactively supported the South Coast Air Quality Management District, a local environmental agency, and participated in their programs and activities
• Complied with all state and local electronic waste requirements and regulations
• Effectively managed our Mail Back program and customer returned units according to
• Conscientiously avoided non-green material usage in our facilities, operations and products
• Regularly evaluated our environmentally-friendly facility to ensure continuous improvements in green solutions and regulation compliance
• Only contracted with freight carriers with well-established environmental programs and proven carbon emission reduction efforts, which include:
  • Demonstrated efficient use of fuel-smart operations
  • Use of fuel-efficient vehicles using the latest technology
  • Use of alternative fuel
ECO-Office Guidelines

In addition to mandating sustainable policies and procedures for facility management, we recognize the critical role of every employee and all job functions in maintaining sustainable business practices. Our ECO-Office Guideline is established to empower every member of our organization with the tools they need to make a difference in their daily activities.

Our annual environmental expenditures include the costs of waste treatment and disposal at our locations of operations, environmental awareness training courses for employees and suppliers, and the purchase of green office supplies such as recycled paper, energy-saving LED light bulbs, and certified energy-efficient office machines. Investment supporting responsible product disposal during 2018 included a payment of $204,000 for electronic recycling related fees to meet state requirements. Below are some natural resource conservation efforts we currently employ:

1) Save Energy and Minimize Greenhouse Gas Emissions

In the age of climate extremes, we want to combat climate change by reducing our greenhouse gas (GHGs) emissions. We aim to reduce our electricity consumption by 2% in 2019 compared to 2018. We make efforts to lower the consumption of electricity power. Below are efforts we have done to save energy and minimize our greenhouse gas emissions:

- Carbon neutral and other green energy sources power our corporate headquarters
- Office lights are shut off overnight, on weekends
- Motion-activated lighting and zone-controlled heating and cooling reduce energy consumption
- Light bulbs are replaced with energy saving or LED light bulbs
- Contractors are hired regularly to clean light fixtures and appropriately dispose of mercury vapor and fluorescent bulbs
- Offices are decorated with live plants to reduce carbon dioxide and improve indoor air quality
- Office air conditioning is set at 25 degrees Celsius and shut off from 8pm to 8am daily
- All computers, printers, and other electronics and machines are shut off or switch to Eco Mode when not in use
- Employees are required to turn off computers and printers before leaving the office
- Employees are encouraged to use stairs instead of elevators
- Energy-efficient forklifts and corporate owned vehicles help maintain reliable shipping and transportation with minimal environmental impact
- ViewSonic operations produce no hazardous wastes

During the 2018 reporting year, our fuel consumption from non-renewable sources was:

- 6,034 gallons of propane for forklift operation
- 10 gallons of diesel for emergency electrical generator

Total electricity consumption in 2018, including the ViewSonic America warehouse and office facilities was 438,851 KW.

To learn more about our energy saving efforts, you could visit our Go Green with ViewSonic website. (https://www.viewsonic.com/us/company/green/go-green-with-viewsonic/#green) In the guidelines, we express respect for our environment and a commitment to sustainability with mandated rules to reduce energy consumption and Greenhouse Gas at all corporate facilities.

2) Reduce Landfill Waste

Waste disposal is a significant threat to the health, air, water and all living creatures if not handled responsibly. We want to reduce the environmental impact from our products end-of-life disposals and to reduce our landfill wastes from our corporate facilities. Our commitment to the environment extends to our own facilities, where we work with certified local recyclers to regularly collect and responsibly dispense with e-waste and warehouse waste. Regular employee training and review of our ECO-Office Guidelines remind our employees on tips for eco-habits and on our new eco-policies.

<table>
<thead>
<tr>
<th>Energy Consumption and GHG Emissions</th>
<th>Electricity Consumed</th>
<th>GHG (Scope 2)*</th>
</tr>
</thead>
<tbody>
<tr>
<td>ViewSonic America Office</td>
<td>25,116 Kwh</td>
<td>19.6 tCO2e</td>
</tr>
<tr>
<td>ViewSonic America Warehouse</td>
<td>413,735 Kwh</td>
<td>323 tCO2e</td>
</tr>
<tr>
<td>ViewSonic Taipei Head Office</td>
<td>745,274 kwh</td>
<td>412.88 tCO2e</td>
</tr>
</tbody>
</table>

*ViewSonic America is calculated according to USEPA’s GHG Equivalencies Calculator & ViewSonic Taipei is calculated according to ISO14064.
Below are the efforts we currently employ in response to responsible waste management:

- Excess, discarded, and depleted batteries are collected and recycled.
- Used or excess foam and pallets are collected for reuse or recycle.
- Approved suppliers appropriately dispose of all electronic waste and must provide a Certificate of Destruction.
- Employees are encouraged to dispose of newspapers, plastic and glass bottles, aluminum cans, and papers in the appropriate recycling containers provided throughout each facility.
- Employees are encouraged to reuse file folders and print double-sided.
- ViewSonic does not provide disposable cups. Employees must bring their own and are encouraged to bring washable rather than disposable cups and containers.
- Discontinued use of Styrofoam peanuts, replacing with recycled paper and air bag cushions.
- Employees reuse packing materials obtained from shipped in products, reducing materials required to ship product.
- Make recycling easy for customers through Recycle + and Mail Back Program.
- Advocate the importance of recycling through ongoing outreach education programs towards our stakeholders, e.g., business partners, customers, and employees.

The total weight of hazardous & non-hazardous waste from ViewSonic’s warehouse in Chino, CA disposed of via reuse, recycling, recovery, incineration and landfill in 2018 is summarized below:

<table>
<thead>
<tr>
<th></th>
<th>Hazardous</th>
<th>Non-Hazardous</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Weight (Lb)</td>
<td>%</td>
</tr>
<tr>
<td>Reused</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Recycled</td>
<td>8</td>
<td>100</td>
</tr>
<tr>
<td>Recovery</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Incineration</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Landfill</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Total</td>
<td>8</td>
<td>100</td>
</tr>
</tbody>
</table>

For recycling information, please refer to our ViewSonic Recycle Program website.

3) Conserve Water

According to Conservation International, clean water is one of the most precious resources on Earth, yet, the demand for this scarce resource is estimated to outstrip supply by 40% by the year 2030. We strictly adhere to all local, state of California, and national water conservation requirements in the United States. We are committed to doing our part to conserve this vital resource. Below are some efforts we have done to conserve water:

- Water filtration systems are installed to reduce consumption of bottled water.
- Facilities employ non-potable reclaimed water for grounds landscaping.
- Install water-efficient appliances and fixtures like water-saving toilets and other high efficiency appliances throughout our facilities.
- Employees are educated about water conservation and encouraged to minimize water use.
- Cleaning using high-pressure water is prohibited.
- Hazardous spill containment procedure is in place to prevent contamination of the water system.

In 2018, we used only water withdrawn from municipal water supplies for:

- Lawn watering – 2,174 HCF of reclaimed water.
- Building utilities – 122 HCF of potable water, as recorded on utility bill.
Committed to Our Environment

WEEE

We hope to reduce our manufacturing wastes to reduce the manmade burden to Earth. Our products adhere to international Waste Electrical and Electronic Equipment (WEEE) Directive for waste collection, recycling and recovery. Beginning with the end in mind, we design our products to facilitate maximum recyclability, and nearly all plastic used are completely recyclable. Most circuit boards and metal components are recyclable and we design products for easy disassembly to reduce recycling and disposal burden.

In 2018, our monitor division began removing the polyethylene (PE) bags used to package included cables. Below are the initiative actions which reduced PE bag weight by 67% for the selected model. Based on the success, we plan to make the same change to other models.

- All same-size models use an identical packaging carton
- Brown box packaging with single color ink reduces use of ink and potential toxins
- Replacing CDs with network information

Selling models that replace CDs with network information

<table>
<thead>
<tr>
<th>% Monitor selling models shipping</th>
<th>2018</th>
<th>2019 (Target)</th>
</tr>
</thead>
<tbody>
<tr>
<td>% LFD selling models shipping</td>
<td>24%</td>
<td>50%</td>
</tr>
</tbody>
</table>

In view of the rapid development of the internet age and the increasingly convenient computer environment, we adjust the contents of the product accessories to replace CDs with network information. Selling models that replace CDs with network information

ViewSonic is committed to promoting and participating in creating a greener and cleaner environment through responsibly handling electronic product in accordance with government legislation and non-government agencies guidelines. As a global corporate citizen, we recognize that the uncontrolled international movement of e-waste to countries with few (if any) environmental guidelines poses a sizeable and growing hazard to the health of local communities, our planet, and the world’s population. With evidence indicating that most e-waste not processed through certified recyclers ends up in such countries, promoting proper disposal is more critical than ever.

In addition to waste reduction efforts, we educate customers about the importance of safe, environmentally-conscious end-of-life disposal for projector lamps that contain mercury, which can be harmful to both humans and the environment. We include information on safe disposal on our packaging, product materials and website. These labels read:

The lamp in this product contains mercury which can be dangerous to you and the environment. Please use care and dispose of in accordance with local, state or federal laws.

ViewSonic respects the environment and is committed to working and living green. Thank you for being part of Smarter, Greener Computing. Please visit ViewSonic website to learn more.

- Europe: https://www.viewsonic.com/uk/support/recycling-information/
- Taiwan: https://www.viewsonic.com/tw/support/article.php?id=1222
Responsible Waste Management

Rapid technological development has fueled a steady expansion on the consumer and enterprise electronics market needs, at the same time, providing countless benefits to consumers and businesses. Along with these benefits comes an escalating need for proper disposal of e-waste to decrease harmful impacts to the environment. Proper recycling delivers several additional benefits. The reclamation of raw materials and working components enables their reuse, reducing the generation of pollution and energy needed for raw material extraction and manufacturing production. Diverting solid waste from conventional trash collection helps extend the life of municipal landfills. Finally, supporting proper e-waste recycling facilitates job creation, often creating environmentally-friendly jobs in disadvantaged communities.

Appropriate disposal is a critical factor for environmental sustainability. We seek to reduce the environmental impact of our products by stringently complying with all recycling guidelines and regulations, as well as by partnering with recycling and waste management agencies throughout the United States and Canada.

We are proud to uphold our social and legal obligations to the communities that support our business. This includes regular contributions to government recycling programs throughout many U.S. states and extending our responsibilities to customers across the nation and worldwide. We offer the ViewSonic Recycle+ Program and Mail Back program to accommodate sustainable product disposal for customers who may not have available local options.

ViewSonic Recycle+ Program

For ViewSonic Recycle+ program, we support the governing laws of all U.S. states for recycle, reuse and refurbishment of retired electronics, including specific bans against identified types of electronic waste being disposed in landfills. To facilitate compliance with these guidelines, we partner with over 50 recycling companies in Washington D.C. and the 25 states that publish guidelines for recycling of covered electronic devices (CEDs), including our home state of California. We are also working closely with the 10 additional states that are currently researching and working on implementing official recycling programs, and we partner with hundreds of approved agencies, brokers and recyclers. We contract only with collectors and recyclers that comply with all local, state, and federal regulations; utilize e-Steward, R2/RIOS, and ISO operational standards; and do not allow violation of laws when importing or exporting environmentally sensitive materials. Neither will ViewSonic nor our partners dispose of CEDs in landfills nor transfer covered devices to recycling facilities that dispose of CEDs in landfills other than necessary incidental disposal in minimum amounts.
ViewSonic Mail Back Program

To encourage recycling in the states in the United States where specific recycling requirements or programs, we started the Mail Back program to encourage customers to ship end-of-life ViewSonic products to us free of charge, which we then recycle according to local California state regulations. Customers can learn about how to safely retire end-of-life products with our recycling and mail-back programs. Content on the Go Green with ViewSonic website as well as our viewsonic.com customer service page encourages customers to recycle their ViewSonic product packaging materials. Our packaging cartons display the RAP 20 symbol, which indicates that they are made from 100% recyclable fiber.

Total costs for these programs in 2018 was $204,000, which included fees paid for registration to each state’s recycling program plus recycling costs.

ViewSonic Outreach and Education

As part of our commitment to protecting the planet, ViewSonic has developed programs and resources to encourage environmentally conscious decisions. Our Go Green with ViewSonic website educates visitors about proper disposal of electronic products and includes a directory with links to helpful information about recycling laws, requirements, and resources. Detailed information about our certifications and environmentally-friendly product features helps consumers make informed purchasing decisions.

We are pleased to consistently invest in developing products, corporate policies, and business practices that protect our environment. Education and training is an important part of our environmental efforts as we advocate the importance of sustainability to our key stakeholders, e.g. business partners, customers, and employees.
## GRI Standards Index

<table>
<thead>
<tr>
<th>GRI Standard</th>
<th>Disclosure Title</th>
<th>Reporting</th>
</tr>
</thead>
<tbody>
<tr>
<td>102-01</td>
<td>Name of the organization</td>
<td>Corporate Overview-About ViewSonic</td>
</tr>
<tr>
<td>102-02</td>
<td>Activities, brands, products, and services</td>
<td>Corporate Overview-About ViewSonic</td>
</tr>
<tr>
<td>102-03</td>
<td>Location of headquarters</td>
<td>Corporate Overview-About ViewSonic</td>
</tr>
<tr>
<td>102-04</td>
<td>Location of operations</td>
<td>Corporate Overview-About ViewSonic</td>
</tr>
<tr>
<td>102-05</td>
<td>Ownership and legal form</td>
<td>Corporate Overview-About ViewSonic</td>
</tr>
<tr>
<td>102-06</td>
<td>Markets served</td>
<td>Corporate Overview-About ViewSonic</td>
</tr>
<tr>
<td>102-07</td>
<td>Scale of the organization</td>
<td>Corporate Overview-About ViewSonic</td>
</tr>
<tr>
<td>102-08</td>
<td>Information on employees and other workers</td>
<td>Corporate Overview-About ViewSonic</td>
</tr>
<tr>
<td>102-09</td>
<td>Supply chain</td>
<td>Responsible Supply Chain- Our Supply Chain Management</td>
</tr>
<tr>
<td>102-10</td>
<td>Significant Changes to the Organization and its supply chain</td>
<td>About This Report-Scope of Report</td>
</tr>
<tr>
<td>102-11</td>
<td>Precautionary of Principle</td>
<td>Sustainability Governance-Sustainability Management</td>
</tr>
<tr>
<td>102-12</td>
<td>External initiatives</td>
<td>Sustainability Governance-Stakeholder Engagement-Industry and Community Association Memberships</td>
</tr>
<tr>
<td>102-13</td>
<td>Membership of associations</td>
<td>Sustainability Governance-Stakeholder Engagement-Industry and Community Association Memberships</td>
</tr>
<tr>
<td>102-14</td>
<td>Statement from senior decision-maker</td>
<td>Message from the Chairman &amp; CEO</td>
</tr>
<tr>
<td>102-16</td>
<td>Values, principles, standards, and norms of behavior</td>
<td>Corporate Overview-About ViewSonic</td>
</tr>
<tr>
<td>GRI Standard</td>
<td>Disclosure Title</td>
<td>Reporting</td>
</tr>
<tr>
<td>--------------</td>
<td>-----------------</td>
<td>-----------</td>
</tr>
<tr>
<td>102-18</td>
<td>Governance structure</td>
<td>Our Vision, Mission Statement and Core Value</td>
</tr>
<tr>
<td>102-40</td>
<td>List of stakeholder groups</td>
<td>Sustainability Governance- Corporate Governance</td>
</tr>
<tr>
<td>102-41</td>
<td>Collective bargaining agreements</td>
<td>Sustainability Governance-Stakeholder Engagement</td>
</tr>
<tr>
<td>102-42</td>
<td>Identifying and selecting stakeholders</td>
<td>Sustainability Governance-Stakeholder Engagement</td>
</tr>
<tr>
<td>102-43</td>
<td>Approach to stakeholder engagement</td>
<td>Sustainability Governance-Stakeholder Engagement</td>
</tr>
<tr>
<td>102-44</td>
<td>Key topics and concerns raised</td>
<td>Sustainability Governance-Stakeholder Engagement</td>
</tr>
<tr>
<td>102-45</td>
<td>Entities included in the consolidated financial statements</td>
<td>Sustainability Governance-Stakeholder Engagement</td>
</tr>
<tr>
<td>102-46</td>
<td>Defining report content and topic Boundaries</td>
<td>Corporate Overview-About ViewSonic</td>
</tr>
<tr>
<td>102-47</td>
<td>List of material topics</td>
<td>Sustainability Governance-Stakeholder Engagement</td>
</tr>
<tr>
<td>102-48</td>
<td>Restatements of information</td>
<td>Sustainability Governance-Stakeholder Engagement</td>
</tr>
<tr>
<td>102-49</td>
<td>Changes in Reporting</td>
<td>About This Report</td>
</tr>
<tr>
<td>102-50</td>
<td>Reporting period</td>
<td>About This Report</td>
</tr>
<tr>
<td>102-51</td>
<td>Date of most recent report</td>
<td>About This Report</td>
</tr>
<tr>
<td>102-52</td>
<td>Reporting cycle</td>
<td>About This Report</td>
</tr>
</tbody>
</table>
## GRI Standard Reporting

<table>
<thead>
<tr>
<th>GRI #</th>
<th>Disclosure Title</th>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>102-53</td>
<td>Contact point for questions regarding the report</td>
<td>About This Report</td>
<td>3</td>
</tr>
<tr>
<td>102-54</td>
<td>Claims of reporting in accordance with the GRI Standards</td>
<td>About This Report</td>
<td>3</td>
</tr>
<tr>
<td>102-55</td>
<td>GRI content index</td>
<td>About This Report</td>
<td>3</td>
</tr>
<tr>
<td>102-56</td>
<td>External Assurance</td>
<td>GRI Standard index</td>
<td>57</td>
</tr>
</tbody>
</table>

### Topic Specific Standards

<table>
<thead>
<tr>
<th>Topic</th>
<th>GRI Standard #</th>
<th>GRI Standard Title</th>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ethical Management and Disclosure</td>
<td>103</td>
<td>Management Approach</td>
<td>Sustainability Governance-Ethical Management and Disclosure</td>
<td>15</td>
</tr>
<tr>
<td></td>
<td>206-1</td>
<td>Legal actions for anti-competitive behavior, anti-trust, and monopoly practice.</td>
<td>Sustainability Management-Ethical Management and Disclosure</td>
<td>15</td>
</tr>
<tr>
<td>Innovation &amp; Green Product</td>
<td>103</td>
<td>Management Approach</td>
<td>Our Innovation-Product Innovation</td>
<td>21</td>
</tr>
<tr>
<td>Material</td>
<td>103</td>
<td>Management Approach</td>
<td>Our Innovation-Product Innovation</td>
<td>23</td>
</tr>
<tr>
<td></td>
<td>301-3</td>
<td>Reclaimed products and their packaging materials</td>
<td>Our Innovation-Green Packaging</td>
<td>23</td>
</tr>
<tr>
<td>Topic</td>
<td>GRI Standard #</td>
<td>GRI Standard Title</td>
<td>Section</td>
<td>Page</td>
</tr>
<tr>
<td>------------------------------</td>
<td>----------------</td>
<td>------------------------------------------------------------------------------------</td>
<td>--------------------------------------------------------------------------</td>
<td>-------</td>
</tr>
<tr>
<td>Supplier Assessment</td>
<td>103</td>
<td>Management Approach</td>
<td>Responsible Supply Chain-Our Supply Chain Management</td>
<td>29</td>
</tr>
<tr>
<td></td>
<td>308/414-1</td>
<td>New suppliers that were screened using environmental / social criteria</td>
<td>Responsible Supply Chain-New Supplier Screening</td>
<td>30-33</td>
</tr>
<tr>
<td></td>
<td>308/414-2</td>
<td>Negative environmental / social impacts in the supply chain and actions taken</td>
<td>Responsible Supply Chain-Supplier Social and Environmental Assessment</td>
<td>30-33</td>
</tr>
<tr>
<td>Emissions (GHG)</td>
<td>103</td>
<td>Management Approach</td>
<td>Committed to Our Environment-Our Environmental Policy Statement</td>
<td>56</td>
</tr>
<tr>
<td></td>
<td>305-1</td>
<td>Direct (Scope 1) GHG emissions</td>
<td>Committed to Our Environment-Action to Eco-Office</td>
<td>51</td>
</tr>
<tr>
<td></td>
<td>305-2</td>
<td>Energy indirect (Scope 2) GHG emissions</td>
<td>Committed to Our Environment-Action to Eco-Office</td>
<td>51</td>
</tr>
<tr>
<td></td>
<td>305-5</td>
<td>Reduction of GHG emissions</td>
<td>Committed to Our Environment-Action to Eco-Office</td>
<td>51</td>
</tr>
<tr>
<td>Compliance (Product) / Legal</td>
<td>103</td>
<td>Management Approach</td>
<td>Committed to Our Environment-Our Environmental Policy Statement / Committed to Our Customer-Customer Health and Safety</td>
<td>47, 51</td>
</tr>
<tr>
<td>Legal Compliance</td>
<td>307-1</td>
<td>Non-compliance with environmental laws and regulations</td>
<td>Committed to Our Environment-Action to Eco-Office</td>
<td>51</td>
</tr>
<tr>
<td></td>
<td>419-1</td>
<td>Non-compliance with laws and regulations in the social and economic area</td>
<td>Committed to Our Customer-Customer Health and Safety</td>
<td>47</td>
</tr>
<tr>
<td>Topic</td>
<td>GRI Standard #</td>
<td>GRI Standard Title</td>
<td>Section</td>
<td>Page</td>
</tr>
<tr>
<td>-----------------------------</td>
<td>----------------</td>
<td>------------------------------------------------------------------------------------</td>
<td>------------------------------------------------------------------------</td>
<td>------</td>
</tr>
<tr>
<td>Customer Health and Safety</td>
<td>103</td>
<td>Management Approach</td>
<td>Committed to Our Customer-Customer Health and Safety</td>
<td>36</td>
</tr>
<tr>
<td></td>
<td>416-1</td>
<td>Assessment of the health and safety impacts of product and service categories</td>
<td>Committed to Our Customer-Customer Health and Safety</td>
<td>36</td>
</tr>
<tr>
<td></td>
<td>416-2</td>
<td>Incidents of non-compliance concerning the health and safety impacts of products and services</td>
<td>Committed to Our Customer-Customer Health and Safety</td>
<td>36</td>
</tr>
<tr>
<td>Human Rights</td>
<td>103</td>
<td>Management Approach</td>
<td>Committed to Our Employees &amp; Community-Human Rights Management</td>
<td>47</td>
</tr>
<tr>
<td></td>
<td>412-1</td>
<td>Operations that have been subject to human rights reviews or impact assessments</td>
<td>Responsible Supply Chain-Supplier Social and Environmental Assessment</td>
<td>30</td>
</tr>
<tr>
<td></td>
<td>412-2</td>
<td>Employee training on human rights policies or procedures</td>
<td>Committed to Our Employees &amp; Community-Human Rights Management</td>
<td>47</td>
</tr>
<tr>
<td></td>
<td>412-3</td>
<td>Significant investment agreements and contracts that include human rights clauses or that underwent human rights screening</td>
<td>Committed to Our Employees &amp; Community-Human Rights Management</td>
<td>47</td>
</tr>
<tr>
<td>Topic</td>
<td>GRI Standard</td>
<td>GRI Standard Title</td>
<td>Section</td>
<td>Page</td>
</tr>
<tr>
<td>-------------------------------</td>
<td>--------------</td>
<td>---------------------------------------------------------</td>
<td>--------------------------------------------------------</td>
<td>------</td>
</tr>
<tr>
<td>Diversity and Equal Opportunity</td>
<td>103</td>
<td>Management Approach</td>
<td>Committed to Our Employees &amp; Community-Diversity and Equal Opportunity</td>
<td>44</td>
</tr>
<tr>
<td></td>
<td>405-1</td>
<td>Diversity of governance bodies and employees</td>
<td>Committed to Our Employees &amp; Community-Relationship with Our Employees</td>
<td>44</td>
</tr>
<tr>
<td></td>
<td>405-2</td>
<td>Ratio of basic salary and remuneration of women to men</td>
<td>Committed to Our Employees &amp; Community-Diversity and Equal Opportunity</td>
<td>40-44</td>
</tr>
<tr>
<td>Marketing Communications</td>
<td>103</td>
<td>Management Approach</td>
<td>Committed to Our Customer-Responsible Labeling</td>
<td>35</td>
</tr>
<tr>
<td></td>
<td>417-1</td>
<td>Requirements for product and service information and labeling</td>
<td>Committed to Our Customer-Responsible Labeling</td>
<td>36</td>
</tr>
<tr>
<td></td>
<td>417-2</td>
<td>Incidents of non-compliance concerning product and service information and labeling</td>
<td>Committed to Our Customer-Responsible Labeling</td>
<td>37</td>
</tr>
<tr>
<td></td>
<td>417-3</td>
<td>Incidents of non-compliance concerning marketing communications</td>
<td>Committed to Our Customer-Marketing Communication</td>
<td>37</td>
</tr>
<tr>
<td>Customer Privacy</td>
<td>103</td>
<td>Management Approach</td>
<td>Committed to Our Customer-Customer Privacy and Ethical Communication</td>
<td>38</td>
</tr>
<tr>
<td></td>
<td>418-1</td>
<td>Substantiated complaints concerning breaches of customer privacy and losses of customer data</td>
<td>Committed to Our Customer-Customer Privacy and Ethical Communication</td>
<td>38</td>
</tr>
</tbody>
</table>