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Notice

The illustrations in this user’s manual are for reference only.
Actual product specifications may vary with territories.

The information in this user’s manual is subject to change without notice.

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This product incorporates copyright protection technology that is protected by U.S. patents and other intellectual property rights.
Reverse engineering or disassembly is prohibited.

Preface

1.1 Notes for this Manual

CAUTION : Important information that must be followed for safe operation.

NOTE : Information for special situations.

Product Registration
To meet your future needs, and to receive any additional product information as it becomes available, please register your product on the Internet at: www.viewsonic.com.

1.2 For Your Records

Product Name: ViewPad 10s
Model Number: VS14006
Document Number: ViewPad 10s_U5_ENG.Rev.1A 01-03-11
Serial Number: _________________________________
Purchase Date: _________________________________

Getting to know the basics

This User’s Manual provides instructions and illustrations on how to operate this Tablet PC.
It is recommended to read this manual carefully before using this Tablet PC.

CAUTION : MODEL Tablet PC IS DESIGNED TO USE WITH THE FOLLOWING AC ADAPTER MODEL ONLY
2.1 Product Overview

This section provides the description of basic aspects of the Tablet PC. Refer to the following illustration to identify the components on this side of the Tablet PC. Features and configurations vary by model.

2.2 Preparing your Tablet PC

Note that the AC adapter included in the package is approved for your Tablet PC; using other adapter model may damage either the Tablet PC or other devices attached to it.

Plug the AC adapter cable into the DC power connector on the right side of your Tablet PC.

Press the power button to turn on your Tablet PC.

CAUTION: Do not use inferior extension cords as this may result in damage to your Tablet PC. The Tablet PC comes with its own AC adapter. Do not use a different adapter to power the computer and other electrical devices.

2.3 Cleaning the screen

Follow these rules for cleaning the outside and handling your screen on the computer:

1. Turn off the system and disconnect all cables.
2. Use a damp, or cleaning cloth, soft, lint-free cloth with gentle water only and gently wipe the screen surface.
3. Do not spray liquid directly on the screen.

NOTE: The product's color and specification will depend upon the actual shipping product.

2.4 Device setting overview

1. To select your language.
2. To set the date, time zone and time.
3. Finish the Setup Wizard, you can start to enjoy your tablet.

How to Start

3.1 Home Shell
Indicator bar - Notification: Display related real-time information.
Indicator bar - Status: Display Home, Back, Battery, Volume, WiFi, Bluetooth, 3G, Signal strength, Clock... etc.

- To tap to browse website.
- To tap to display all of installed applications.
- To tap to do WiFi settings.

Widgets: Quick Search Box, input text strings on the blank to start a new search.

Tool bar: Mail, Internet, Gallery, Camera, Music, Settings, AppDownload

Warning: Please do safe remove for your Micro SD card.

(Setting → "SD card & device storage" → Unmount SD card)

### 3.2 Music

#### Music Catalog

#### Now Playing

#### Now Playing on Pull Down Notification Bar
NOTE: Before using Music function, please ensure your Micro SD card is inside.

Sort all supported file formats on Android OS.

To select Artists, Album, Songs, Playlists, Now playing.

Play / Pause / Next / Previous song

Time bar

Playlist / Shuffle / Repeat All/One

Current song

3.3 Programs / Settings / Mail / Wallpapers

Programs: Display all installed applications.

Settings: Link to default Android Settings.
NOTE: Before using Gallery function, please ensure your Micro SD card is inside.

Tap Gallery application.  (Please Insert an SD card before using the Gallery.)

Thumbnail View / Single view

Next / Previous

Folder Name in SD card

Select All / Deselect All

Group View - Folder mode. Display by folder name in sequence.

Share / Delete / More

3.5 Camera

NOTE: Before using Camera function, please ensure your Micro SD card is inside.

Tap Camera application.  (Please Insert an SD card before using the camera.)

Select photograph mode or Video mode

Tap photograph mode or Video mode

You can see a pre-view window on the Top right corner.
**NOTE:** If you are not able to use camera, please go the following steps:

(a) Go Settings -> USB camera

(b) Tap to Enable USB Camera

(c) Tap Home button in status bar

(d) Tap Program

(e) Back to item

**3.6 WiFi**

1. Go Settings -> Wireless & networks -> Wi-Fi settings:

2. To make “Wi-Fi” enable. Tap to

3. Once Connected, it will show the AP message.

4. Tap Home button in status bar.

5. Tap Google widget.

6. Tap the text field to activate the keypad.

7. Enter a web address.

8. Tap Go.

**3.7 Bluetooth**


2. To make “Bluetooth” enable. Tap to

3. To tap “Scan for devices” then all of “Bluetooth devices” will show up.

4. To tap specific Bluetooth device until the window of pop-up message for connection shows up.

**3.8 G Sensor**

To make some of games more compatible, you can run this function to present good display.

1. Go Settings -> G-sensor

**3.9 How to do file transfer**

1. Program -> iFileManager

2. For data transfer from external USB device or Micro SD card into Tablet PC.

**4.0 How to connect to App Store**

1. To Tap Program -> “App Store” for downloading Applications from website.

**5.0 Updating Tablet PC**

Go Settings -> Software tool
NOTE: How to get the update file, please contact with your retailer or click AppDownload to get the software update file.

Software update: The function is to provide a "hotfix" file for image update, you can put the file into Micro SD card for running this function.

Application backup: To use this function to back up your system image into your Micro SD card.

Application restore: To restore your image from your Micro SD card.

If you choose "Accept", the system will reboot and update the data automatically.
Erase all content and settings: The function will clean your image to be the same as factory setting, all of your own applications will be deleted.

Customer Support
For technical support or product service, see the table below or contact your reseller.

<table>
<thead>
<tr>
<th>Country/Region</th>
<th>Website</th>
<th>Telephone</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Australia/New Zealand</td>
<td><a href="http://www.viewsonic.com.au">www.viewsonic.com.au</a></td>
<td>AUS= 1800 880 818</td>
<td><a href="mailto:service@au.viewsonic.com">service@au.viewsonic.com</a></td>
</tr>
<tr>
<td>Canada</td>
<td><a href="http://www.viewsonic.com">www.viewsonic.com</a></td>
<td>T (Toll-Free)= 1-866-463-4775</td>
<td><a href="mailto:service.ca@viewsonic.com">service.ca@viewsonic.com</a></td>
</tr>
<tr>
<td>Europe</td>
<td><a href="http://www.viewsoniceurope.com">www.viewsoniceurope.com</a></td>
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<tr>
<td>Hong Kong</td>
<td><a href="http://www.hk.viewsonic.com">www.hk.viewsonic.com</a></td>
<td>T= 852 3102 2900</td>
<td><a href="mailto:service@hk.viewsonic.com">service@hk.viewsonic.com</a></td>
</tr>
</tbody>
</table>

Note: You will need the product serial number.

Tablet PC Dock (optional):
With the Tablet PC Dock, you get easy access to a dock connector port for syncing or charging.

Note: 3 USB ports of Tablet PC Dock support only one single USB memory storage simultaneously. Reading and writing can not be executing simultaneously.

Note: The positioning of some of the ports and connectors may differ slightly from what is shown here.
<table>
<thead>
<tr>
<th>Area</th>
<th>Website</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>India</td>
<td><a href="http://www.in.viewsonic.com">www.in.viewsonic.com</a></td>
<td>+91 11 1800 11 9999 <a href="mailto:service@in.viewsonic.com">service@in.viewsonic.com</a></td>
</tr>
<tr>
<td>Ireland (Eire)</td>
<td><a href="http://www.viewsoniceurope.com/uk/">www.viewsoniceurope.com/uk/</a></td>
<td>+353 1 220 6777 <a href="mailto:service_ie@viewsoniceurope.com">service_ie@viewsoniceurope.com</a></td>
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<tr>
<td>Korea</td>
<td><a href="http://www.kr.viewsonic.com">www.kr.viewsonic.com</a></td>
<td>+82 333 2131 <a href="mailto:service@kr.viewsonic.com">service@kr.viewsonic.com</a></td>
</tr>
<tr>
<td>Latin America (Argentina)</td>
<td><a href="http://www.viewsonic.com/la/">www.viewsonic.com/la/</a></td>
<td>+54 11 4441 1185 <a href="mailto:soporte@viewsonic.com">soporte@viewsonic.com</a></td>
</tr>
<tr>
<td>Latin America (Chile)</td>
<td><a href="http://www.viewsonic.com/la/">www.viewsonic.com/la/</a></td>
<td>+56 02 530 7975 <a href="mailto:soporte@viewsonic.com">soporte@viewsonic.com</a></td>
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<tr>
<td>Latin America (Columbia)</td>
<td><a href="http://www.viewsonic.com/la/">www.viewsonic.com/la/</a></td>
<td>+57 1 8000 9-157235 <a href="mailto:soporte@viewsonic.com">soporte@viewsonic.com</a></td>
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</tr>
<tr>
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<td>+51 545 65 <a href="mailto:soporte@viewsonic.com">soporte@viewsonic.com</a></td>
</tr>
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<td>Macau</td>
<td><a href="http://www.hk.viewsonic.com">www.hk.viewsonic.com</a></td>
<td>+852 2862 0303 <a href="mailto:service@hk.viewsonic.com">service@hk.viewsonic.com</a></td>
</tr>
<tr>
<td>Middle East</td>
<td>ap.viewsonic.com/me/</td>
<td>Contact your reseller <a href="mailto:service@ap.viewsonic.com">service@ap.viewsonic.com</a></td>
</tr>
<tr>
<td>Puerto Rico &amp; Virgin Islands</td>
<td><a href="http://www.viewsonic.com">www.viewsonic.com</a></td>
<td>+1 800-688-6688 (English) +1 866-379-1304 (Spanish) F= +1 909-468-3757 <a href="mailto:service.us@viewsonic.com">service.us@viewsonic.com</a></td>
</tr>
<tr>
<td>Singapore/Malaysia/Thailand</td>
<td><a href="http://www.viewsonic.com.sg">www.viewsonic.com.sg</a></td>
<td>+65 6461 6044 <a href="mailto:service@sg.viewsonic.com">service@sg.viewsonic.com</a></td>
</tr>
<tr>
<td>South Africa</td>
<td>ap.viewsonic.com/za/</td>
<td>Contact your reseller <a href="mailto:service@ap.viewsonic.com">service@ap.viewsonic.com</a></td>
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<td>United Kingdom</td>
<td><a href="http://www.viewsoniceurope.com/uk/">www.viewsoniceurope.com/uk/</a></td>
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</tr>
<tr>
<td>United States</td>
<td><a href="http://www.viewsonic.com">www.viewsonic.com</a></td>
<td>+1 800-688-6688 (English) +1 424-233-2530 (Spanish) F= +1 909-468-3757 <a href="mailto:service.us@viewsonic.com">service.us@viewsonic.com</a></td>
</tr>
<tr>
<td>United States</td>
<td><a href="http://www.viewsonic.com">www.viewsonic.com</a></td>
<td>+1 718-784-8389 <a href="mailto:service@us.viewsonic.com">service@us.viewsonic.com</a></td>
</tr>
</tbody>
</table>

Other places please refer to http://www.viewsonic.com/la/soporte/index.htm#Mexico
Compliance Information

CE Conformity for European Countries
The device complies with the EMC Directive 2004/108/EC and Low Voltage Directive 2006/95/EC.

Following information is only for EU-member states:
The mark shown to the right is in compliance with the Waste Electrical and Electronic Equipment Directive 2002/96/EC (WEEE).
The mark indicates the requirement NOT to dispose the equipment as unsorted municipal waste, but use the return and collection systems according to local law.
If the batteries, accumulators and button cells included with this equipment, display the chemical symbol Hg, Cd, or Pb, then it means that the battery has a heavy metal content of more than 0.0005% Mercury, or more than 0.002% Cadmium, or more than 0.004% Lead.

R&TTE Compliance Statement
This wireless module device complies with the Essential Requirements of the R&TTE Directive of the European Union (1999/5/EC). This equipment meets the following conformance standards:

ETSI EN 300 328
EN 301 489
EN 301893
EN 301511
EN 301908-1
EN 62311

Notified Countries: Germany, UK, Netherlands, Belgium, Sweden, Denmark, Finland, France, Italy, Spain, Austria, Ireland, Portugal, Greece, Luxembourg, Estonia, Latvia, Lithuania, Czech Republic, Slovakia, Slovenia, Hungary, Poland and Malta.
Important Safety Instructions

1. DO NOT place objects on top of the ViewPad, as objects may scratch the screen.
2. DO NOT expose the ViewPad to dirty or dusty environments.
3. DO NOT place the ViewPad on an uneven or unstable surface.
4. DO NOT insert any foreign objects into the ViewPad.
5. DO NOT expose the ViewPad to strong magnetic or electrical field.
6. DO NOT expose the ViewPad to direct sunlight as it can damage the LCD Screen. Keep it away from heat sources.
7. DO NOT use the ViewPad in the rain.
8. Please check with your Local Authority or retailer for proper disposal of electronic products.
9. The ViewPad and the adapter may produce some heat during normal operation or charging. DO NOT leave the ViewPad on your lap to prevent discomfort or injury from heat exposure.
10. POWER INPUT RATING: Refer to the rating label on the ViewPad and be sure that the power adapter complies with the rating. Only use accessories specified by the manufacturer.
11. DO NOT use a pen or any sharp object to tap the screen.
12. Clean the touch screen with a soft cloth. If needed, dampen the cloth slightly before cleaning. Never use abrasives or cleaning solutions.
13. Always power off the ViewPad to install or remove external devices that do not support hot-plug.
14. Disconnect the ViewPad from an electrical outlet and power off before cleaning the ViewPad.
15. DO NOT disassemble the ViewPad, only a certified service technician should perform repair.
16. The ViewPad has apertures to disperse heat. DO NOT block the ViewPad ventilation, the ViewPad may become hot and malfunction as a result.
Declaration of RoHS Compliance

This product has been designed and manufactured in compliance with Directive 2002/95/EC of the European Parliament and the Council on restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS Directive) and is deemed to comply with the maximum concentration values issued by the European Technical Adaptation Committee (TAC) as shown below:

<table>
<thead>
<tr>
<th>Substance</th>
<th>Proposed Maximum Concentration</th>
<th>Actual Concentration</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lead (Pb)</td>
<td>0.1%</td>
<td>&lt; 0.1%</td>
</tr>
<tr>
<td>Mercury (Hg)</td>
<td>0.1%</td>
<td>&lt; 0.1%</td>
</tr>
<tr>
<td>Cadmium (Cd)</td>
<td>0.01%</td>
<td>&lt; 0.01%</td>
</tr>
<tr>
<td>Hexavalent Chromium (Cr(^{6+}))</td>
<td>0.1%</td>
<td>&lt; 0.1%</td>
</tr>
<tr>
<td>Polybrominated biphenyls (PBB)</td>
<td>0.1%</td>
<td>&lt; 0.1%</td>
</tr>
<tr>
<td>Polybrominated diphenyl ethers (PBDE)</td>
<td>0.1%</td>
<td>&lt; 0.1%</td>
</tr>
</tbody>
</table>

Certain components of products as stated above are exempted under the Annex of the RoHS Directives as noted below:

Examples of exempted components are:

1. Mercury in compact fluorescent lamps not exceeding 5 mg per lamp and in other lamps not specifically mentioned in the Annex of RoHS Directive.
2. Lead in glass of cathode ray tubes, electronic components, fluorescent tubes, and electronic ceramic parts (e.g. piezoelectric devices).
3. Lead in high temperature type solders (i.e. lead-based alloys containing 85% by weight or more lead).
4. Lead as an allotting element in steel containing up to 0.35% lead by weight, aluminium containing up to 0.4% lead by weight and as a cooper alloy containing up to 4% lead by weight.
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microSD™ is a trademark of SD Card Association.
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Bluetooth and the Bluetooth logo are trademarks owned by Bluetooth SIG, Inc.
Java, JME and all other Java-based marks are trademarks or registered trademarks of Sun Microsystems, Inc. in the United States and other countries.
microSD is a trademark of SD Card Association.
The prediction engine of the input method is TOUCHPAL, provided by COOTEK.
Product disposal at end of product life
ViewSonic respects the environment and is committed to working and living green. Thank you for being part of Smarter, Greener Computing. Please visit ViewSonic website to learn more.
USA & Canada: http://www.viewsonic.com/company/green/recycle-program/
Europe: http://www.viewsoniceurope.com/uk/support/recycling-information/
Taiwan: http://recycle.epa.gov.tw/recycle/index2.aspx
Limited Warranty

ViewSonic® ViewPad

What the warranty covers:
ViewSonic warrants its products to be free from defects in material and workmanship, under normal use, during the warranty period. If a product proves to be defective in material or workmanship during the warranty period, ViewSonic will, at its sole option, repair or replace the product with a like product. Replacement product or parts may include remanufactured or refurbished parts or components.

How long the warranty is effective:
ViewSonic ViewPad are warranted for at least 1 year for labor from the date of the first customer purchase.

Who the warranty protects:
This warranty is valid only for the first consumer purchaser.

What the warranty does not cover:
1. Any product on which the serial number has been defaced, modified or removed.
2. Damage, deterioration or malfunction resulting from:
   a. Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or failure to follow instructions supplied with the product.
   b. Any damage of the product due to shipment.
   c. Removal or installation of the product.
   d. Causes external to the product, such as electric power fluctuations or failure.
   e. Use of supplies or parts not meeting ViewSonic’s specifications.
   f. Normal wear and tear.
   g. Any other cause which does not relate to a product defect.
3. Any product exhibiting a condition commonly known as "image burn-in" which results when a static image is displayed on the product for an extended period of time.
4. Removal, installation, one way transportation, insurance, and set-up service charges.

How to get service:
1. For information about receiving service under warranty, contact ViewSonic Customer Support (Please refer to Customer Support page). You will need to provide your product's serial number.
2. To obtain warranty service, you will be required to provide (a) the original dated sales slip, (b) your name, (c) your address, (d) a description of the problem, and (e) the serial number of the product.
3. Take the original container to an authorised ViewSonic Service Centre or use the prepaid product freight option to ship to ViewSonic directly.
4. For additional information or the name of the nearest ViewSonic service center, contact ViewSonic.
Limitation of implied warranties:
There are no warranties, express or implied, which extend beyond the description contained herein including the implied warranty of merchantability and fitness for a particular purpose.

Exclusion of damages:
ViewSonic's liability is limited to the cost of repair or replacement of the product. ViewSonic shall not be liable for:
1. Damage to other property caused by any defects in the product, damages based upon inconvenience, loss of use of the product, loss of time, loss of profits, loss of business opportunity, loss of goodwill, interference with business relationships, or other commercial loss, even if advised of the possibility of such damages.
2. Any other damages, whether incidental, consequential or otherwise.
3. Any claim against the customer by any other party.
4. Repair or attempted repair by anyone not authorized by ViewSonic.

4.3: ViewSonic TPC Warranty

TPC_RW01 Rev. 1e 08-06-10